

Block Investor Day

November 19, 2025





Time	Topic	Speaker
9:05 AM	Block Strategy	Jack Dorsey (Block Head)
9:30 AM	Product Strategy	Owen Jennings (Business Lead)
10:15 AM	Neighborhoods	Brian Grassadonia (Ecosystem Lead)
10:30 AM	Bitcoin	Thomas Templeton (Hardware Lead)
10:45 AM	Break	
11:00 AM	Underwriting Strategy	Brian Boates (Risk Lead)
11:10 AM	Al & Engineering Excellence	Arnaud Weber (Engineering Lead)
11:25 AM	Go to Market Strategy	Nick Molnar (Sales & Marketing Lead)
11:55 AM	Financial Outlook	Amrita Ahuja (Foundational Lead)
12:25 PM	Lunch	
12:55 PM	Partner Panel	Lindsay Hirsch (Head of Growth Strategy, Planning & Design at Sysco) Brandt Smallwood (President, Bilt)
		Alex Fisher (Head of Global Go-To-Market & Enablement at Block)
1:15 PM	Q&A	Jack Dorsey, Amrita Ahuja, Owen Jennings, Nick Molnar
12:25 PM -3:30 PM	Demo Hall	Head down to the Expo Hall to experience hands-on product demos from across Square, Cash App, Proto, TIDAL, and Block Al.

Block is a technology company building connected ecosystems that empower people into the economy.

Our strategy is to drive durable growth, compound profitability, and generate meaningful cash flow through:

Unique capabilities

We've built a combination of capabilities across finance, operations, hardware, networks, and Al that are difficult to replicate.

Differentiated interfaces

We design simple, intuitive interfaces that drive deep customer relationships.

Network advantages

We've scaled multiple networks with viral loops that connect sellers, individuals, and communities in truly distinct ways.

Proactive intelligence

We can build Al products that utilize real-time living data to prompt our customers proactively to help them operate their business and make the most of their money.

Forward looking statements

During the course of this Investor Day, the leadership team of Block, Inc. (the "Company", "we", or "our") will make forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. In some cases, you can identify forward-looking statements because they contain words such as "may," "will," "appears," "should," "expects," "plans," "anticipates," "could," "intends," "target," "projects," "contemplates," "believes," "estimates," "predicts," "potential," or "continue," or the negative of these words or other similar terms or expressions that concern our expectations, strategy, plans, or intentions. All statements other than statements of historical fact could be deemed forward-looking, including, but not limited to, statements regarding our financial objectives, future financial and operating performance, business outlook, strategies, products and services, including those in development, our anticipated growth and growth strategies and our ability to effectively manage that growth, our ability to invest in and develop our products and services to operate with changing technology, include our ability and timing to integrate artificial intelligence and cryptocurrency features into our business and products, the expected benefits of our products to our customers and the impact of our products on our business, our expectations regarding product launches, trends in our markets and the

continuation of such trends and market opportunities. These forward-looking statements are based on our management's current beliefs, expectations, and assumptions regarding future events and are, therefore, subject to a number of known and unknown risks, uncertainties, assumptions, and other factors that may cause actual results, performance, or achievements to differ materially from results expressed or implied during this Investor Day. Investors are cautioned not to place undue reliance on these statements. Among the factors that could cause actual results to differ materially from those indicated in the forward-looking statements are risks and uncertainties described from time to time in the Company's most recent filings with the Securities and Exchange Commission ("SEC"). All forward-looking statements are based on information and estimates available to the Company at the time of this Investor Day and are not guarantees of future performance. Earnings guidance for 2025 through 2028 reflects assumptions the Company believes are reasonable as of the date of this filing, and actual results may vary based on macroeconomic conditions and other risks and uncertainties outlined in this forward-looking statements section and in the Company's periodic reports filed with the SEC. Except as required by law, we assume no obligation to update any of these forward-looking statements.

Demonstrations and Products

Certain demonstrations, product concepts, or design mock-ups presented today are illustrative and for discussion purposes only and do not represent commitments to deliver any specific functionality or timing. Actual product features, functionalities, and timelines remain subject to change and may differ materially from what is shown or described. Certain features may be subject to additional regulatory approvals or restrictions outside the United States.

Certain products and services, including bitcoin and other virtual currency-related features, are subject to change and may not be available in all jurisdictions. Virtual currency services are provided by Block, Inc. and are not licensable activity in all U.S. states and territories. In New York, Block operates as Block of Delaware and is licensed by the New York State Department of Financial Services to engage in virtual currency business activity.

Industry and Market Data

Information, including forecasts and estimates regarding market and industry statistics and data contained in this presentation and during Investor Day, is based on information available to us and on industry publications, reports, and other publicly available sources that we

Forward looking statements

believe are reliable. However, we have not independently verified such data, and there can be no assurance as to the accuracy or completeness of such information.

Estimates of our market opportunity and forecasts involve numerous assumptions and limitations, and actual results may differ materially.

Non-GAAP Financial Measures

To supplement our financial information presented in accordance with generally accepted accounting principles in the United States ("GAAP"), we consider and present certain non-GAAP financial measures. These non-GAAP measures are presented in addition to, not a substitute for or superior to, measures of financial performance in accordance with GAAP. The non-GAAP measures used by the Company may differ from the non-GAAP measures used by other companies. Information regarding our non-GAAP financial measures, including reconciliations from the nearest corresponding GAAP equivalent to these non-GAAP measures, are included in the reconciliation file posted on the Investor Day website. We have not provided a reconciliation of forward-looking non-GAAP financial measures to their most directly comparable GAAP measures because such reconciliations could not be provided without unreasonable effort.

Product Disclaimers

Square and Cash App are financial services platforms, not banks. Throughout Investor Day, any reference to Square or Cash App's banking offerings such as "bank our base," "banking offerings," "banking products," "banking functionality," or "Square Banking" refer to products and services that are offered through Block's industrial bank, Square Financial Services, Inc., or through our third-party bank partners.

Afterpay on Cash App Card is only available on debit flex cards and subject to eligibility restrictions. Prepaid debit cards issued by Sutton Bank, Member FDIC. Cash App Visa® Debit Flex Cards issued by Sutton Bank, Member FDIC, and The Bancorp Bank, N.A., pursuant to a license from Visa U.S.A. Inc. See terms and conditions for the Sutton prepaid card.

Afterpay is offered and managed through your Cash App account - no Afterpay account needed. Afterpay loans offered and originated by First Electronic Bank.

Eligibility for Afterpay on Cash App Card is based on various factors and is not guaranteed. Afterpay on Cash App Card is not available in all states and some rates and terms may differ by state. Overdraft Coverage and Rounds Ups are not supported by Afterpay on Cash App Card.

A Cash App customer identifies a Cash App Card purchase of \$240 and opts to finance the purchase for a term of 42 days, with a finance charge of \$18, and 6 weekly payments. The loan has a setup fee of 7.5% for a fixed APR of 65.15%. In this example, the customer will borrow \$240 and owe 6 weekly payments of \$43, for a total repayment of \$258. Loan amounts range from \$1 to \$1000 and loan terms are 42 days.

Brokerage services provided by Cash App Investing LLC, member FINRA/SIPC, subsidiary of Block, Inc. Stablecoin, Bitcoin Map, and Lightning Network are not available to New York residents. Bitcoin services provided by Block, Inc. Bitcoin services are not licensable activity in all U.S. states and territories. Block, Inc. operates in New York as Block of Delaware and is licensed to engage in virtual currency business activity by the New York State Department of Financial Services. Investing and bitcoin are non-deposit, non-bank products that are not FDIC insured and involve risk, including monetary loss. Cash App Investing does not trade bitcoin and Block, Inc. is not a member of FINRA or SIPC. For additional information, see the Bitcoin and Cash App Investing disclosures.

INVESTOR DAY THANK YOU CRITICAL FEEDBACK

BLOCK, INC.

ORG STRUCTURE
ENGINEERING
LEADERSHIP
FOCUS



ACCELERATING
PROFITABLE
CONNECTED
AUTOMATED



CAPABILITIES ECOSYSTEMS INTERFACE

STRENGTHS

FINANCIAL
OPERATIONAL
VIRAL NETWORKS

Al

CAPABILITIES

SQUARE #SELLER
CASH APP #INDIVIDUAL
BITCOIN #NETWORK
AFTERPAY #ADVERTISER
TIDAL #CREATOR

ECOSYSTEMS

HARDWARE
SOCIAL NETWORKS
PROACTIVE INTELLIGENCE

INTERFACE

MOVE TO PLASTIC → CARD READER #PAYMENTS

CASH FLOW → SQUARE LOANS #LENDING

DEBIT CARD → CASH APP #NETWORK

LIVING DATA + AI → PROACTIVE INTELLIGENCE #AUTONOMY

INFLECTIONS

BUILD THE FULLY AUTONOMOUS ECONOMIC PLATFORM FOR INDIVIDUALS AND BUSINESSES

GIVE TIME BACK

- 1. BUILD MANAGERBOT TO OPERATE YOUR BUSINESS
- 2. BUILD MONEYBOT TO MAKE THE MOST OF YOUR MONEY
- 3. CONNECT NEIGHBORHOODS GLOBALLY THROUGH SQUARE AND CASH APP
- 4. REDUCE OUR DEPENDENCY ON THE CURRENT FINANCIAL SYSTEM WITH BITCOIN
- ∞. BUILD IT ALL WITH BUILDERBOT

MASTER PLAN

AUTOMATES PAYROLL, SCHEDULING, INVENTORY, MARKETING, ... REDUCES MANUAL WORK, INCREASES THROUGHPUT CONSISTENT, ALWAYS-ON, EFFORTLESS OPERATIONS

MANAGERBOT

AUTOMATES BUDGETING, TAXES, SAVINGS, PAYMENTS, ...
ADAPTIVE TO CUSTOMER BEHAVIOR + LOCAL CONTEXT
GLOBALLY PORTABLE BITCOIN-NATIVE FOUNDATION

MONEYBOT

CONNECTS ALL OF OUR ECOSYSTEMS
DRIVES USAGE FOR BOTH SQUARE AND CASH APP
REDUCES COSTS FOR US AND FOR OUR CUSTOMERS

NEIGHBORHOODS

LONG-TERM INFRASTRUCTURE THESIS
GLOBAL ACCESS, LOWER FEES, PROGRAMMABLE
BLOCK IS THE MOST IMPORTANT COMPANY IN BITCOIN

BITCOIN

MODEL INDEPENDENT AUTONOMOUS SOFTWARE CREATION GOOSE ORCHESTRATION LAYER EVERY ROLE CAN BUILD

BUILDERBOT

IF IT CAN BE AUTOMATED, IT MUST BE DESIGNED BY HUMANS, RUN BY AI SPEED IS OUR CORE-COMPETENCY

MINDSET

Block Product Strategy

Owen Jennings



The plan

- 1 Smartest app to run your business
- 2 Smartest app for consumers

- 3 Connect neighborhoods globally
- 4 Replace dependencies

Our Core Capabilities

Commerce

- -Discovery and advertising
- -Payment acceptance
- -Checkout
- -Orders infrastructure
- -Buyer & seller connections

Bitcoin

- -Access & on-ramps
- -Exchange (buy/sell)
- -Payments (send/recieve)
- -Self-custody & ownership
- -Mining

Banking

- -Everyday spending
- -Deposits
- -Bill Pay
- -Account infrastructure
- -Rewards & status

Lending

- Credit origination
- -Underwriting
- -Proprietary data
- -Servicing & repayment
- -Balance sheet & funding
- -Collections & recovery

Money management

- -Savings & goals
- -Stock investing
- -Tax filing
- -Transfers
- -Planning & guidance

Hardware

- -Point of sale (Reader, Terminal, Handheld, Register)
- -Consumer payment
- devices (Cash App Card)
- -Mining (Rig)

Business software

- -Sell everywhere
- -Manage staff
- -Manage operations
- Analyze
- -Grow

Money movement

- -Funding & inbound
- -Outbound & disbursements
- -SFS
- -Risk & identity
- -Compliance & trust

Networks

- -P2P
- -Profiles
- -Social primatives
- -Staff network
- -Seller network
- -Neighborhoods

Block Al

- -Goose
- -Agent substrate
- -Interfaces
- -Block data platform
- Personalization engine

Our Core Capabilities

Financial

Commerce

- -Discovery and advertising
- -Payment acceptance
- Checkout
- -Orders infrastructure
- -Buyer & seller connections

Financial

Bitcoin

- -Access & on-ramps
- -Exchange (buy/sell)
- -Payments (send/recieve)
- -Self-custody & ownership
- -Mining

Financial

Banking

- -Everyday spending
- -Deposits
- -Bill Pay
- -Account infrastructure
- -Rewards & status

Financial

Lending

- Credit origination
- -Underwriting
- -Proprietary data
- -Servicing & repayment
- -Balance sheet & funding -Collections & recovery

Financial

Money management

- -Savings & goals
- -Stock investing
- -Tax filing
- -Transfers
- -Planning & guidance

Operational

Hardware

- -Point of sale (Reader, Terminal,
- Handheld, Register)
- -Consumer payment
- devices (Cash App Card)
- -Mining (Rig)

Operational

Business software

- -Sell everywhere
- -Manage staff
- -Manage operations
- -Analyze
- -Grow

Operational

Money movement

- -Funding & inbound
- -Outbound & disbursements
- -SFS
- -Risk & identity
- -Compliance & trust

Network

Networks

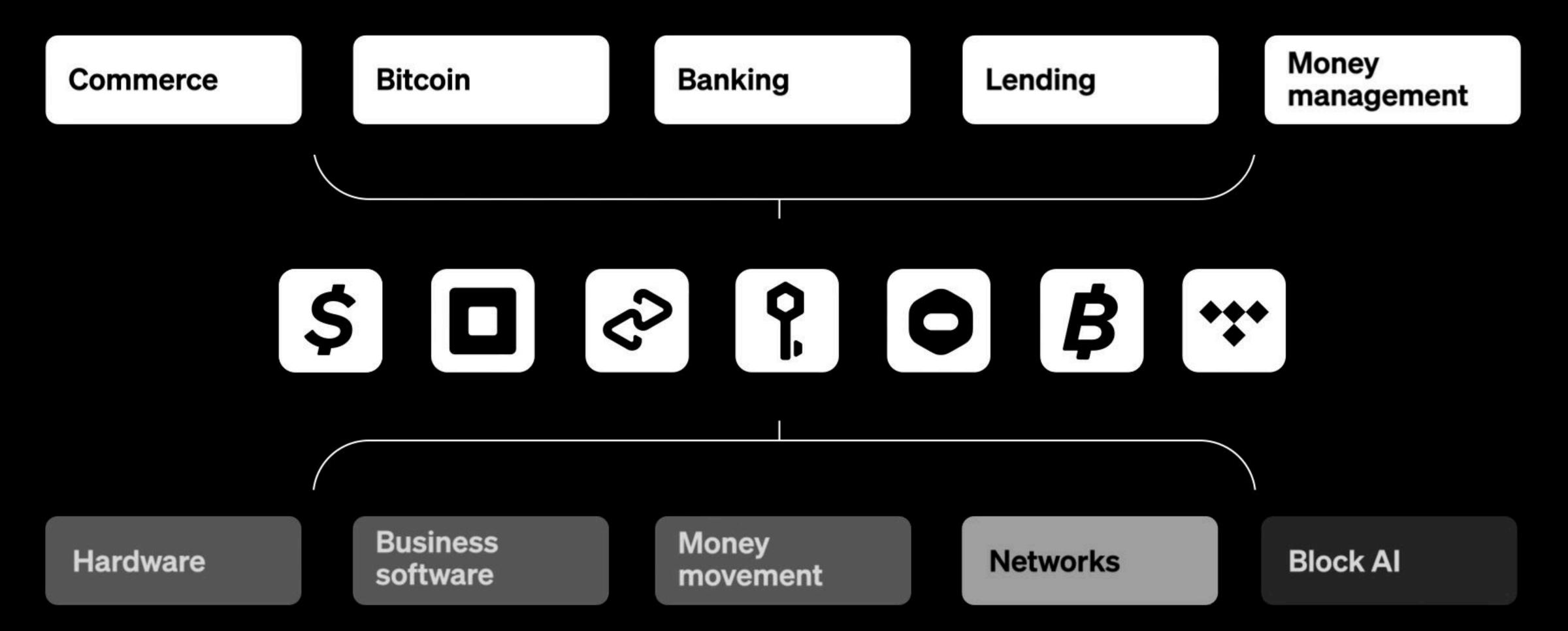
- -P2P
- -Profiles
- -Social primatives
- -Staff network
- -Seller network
- -Neighborhoods

AI

Block AI

- -Goose
- -Agent substrate
- -Interfaces
- -Block data platform
- -Personalization engine

Capabilities Power Our Ecosystem



But we're just getting started

Cash App

Square

Afterpay

Bitcoin

TIDAL

- 1) Network products
- 2) Banking
- 3) Commerce
- 4) Bitcoin
- 5) Automation

- 1) Commerce tools
- 2) Automation
- 3) Networks

- 1) Merchant network
- 2) Flexible credit
- 3) Discovery
- 4) Advertising

- 1) Security
- 2) Accessibility
- Discovery

- 1) Creator platform
- 2) DJ tools
- 3) Connections & monetization

Welcome













the neighborhood

Cash App ->

Redefine the world's relationship with money

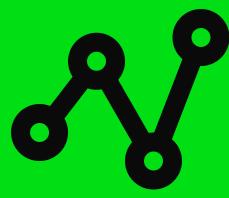
Cash App has achieved massive scale

Annual transactions

Transacting actives (September 2025)

Cumulative transaction volume

Strategic Pillars



NETWORK

Expand and engage to grow actives



COMMERCE

Flexible spending tools to pay now or pay later



BANKING

Move, save, and grow your money



BITCOIN

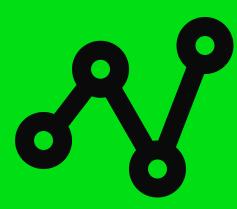
Simple, easy, and accessible bitcoin



AUTOMATION

Al-first consumer finance

Strategic Pillars



NETWORK

Expand and engage to grow actives



COMMERCE

Flexible spending tools to pay now or pay later



BANKING

Move, save, and grow your money



BITCOIN

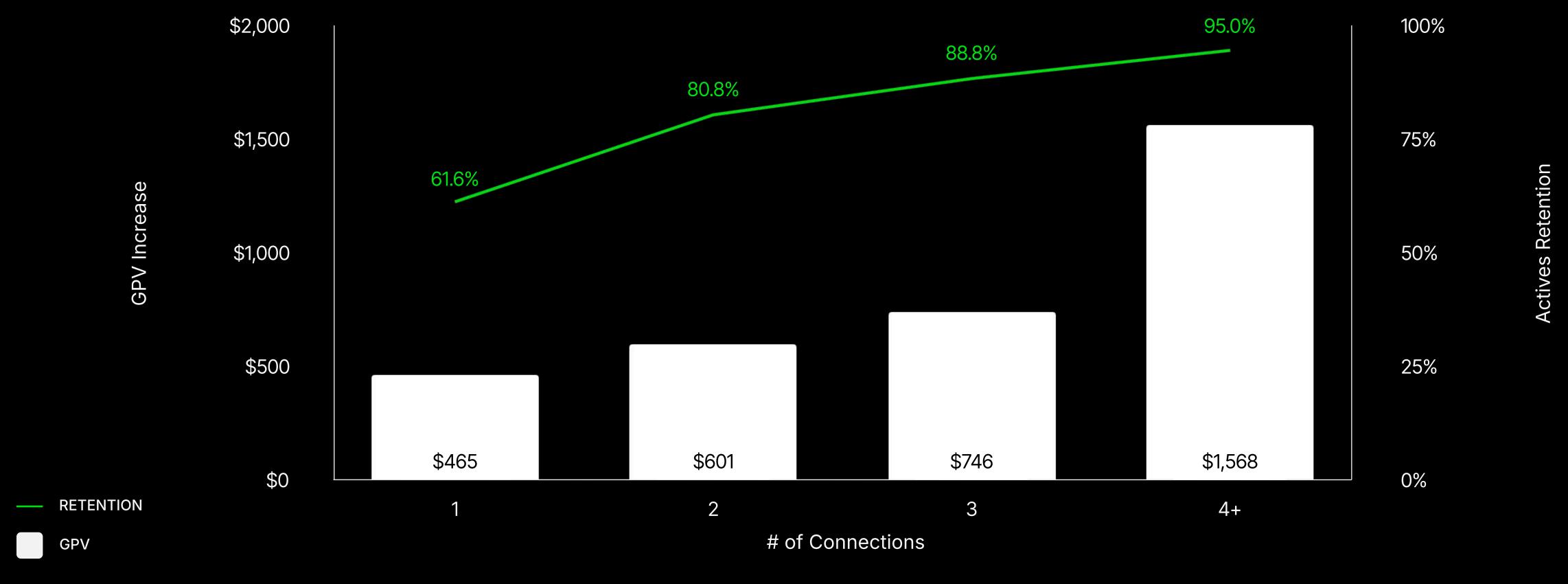
Simple, easy, and accessible bitcoin



AUTOMATION

Al-first consumer finance

Network growth is our #1 priority into 2026



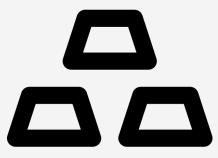
Represents the percent of actives in Q2 2025 who remained active in Q3 2025, based on their number of connections. Improvement in retention is defined by an active with a network of 1 compared to an active with a network of 4+ other accounts. Network is defined as how many other accounts a quarterly active has transacted with during the quarter. GPV refers to Q3 2025 GPV and only to the GPV generated by this retained cohort.

Network Growth: Engage & Expand



NETWORK ENHANCEMENTS

Improved customer lifecycle management and optimizing core functionality



MULTIPLAYER MONEY

Build meaningful connections between customers



TEENS & FAMILIES

Resonance with the next generation

Network Growth: Engage & Expand



NETWORK ENHANCEMENTS

Improved customer lifecycle management and optimizing core functionality



MULTIPLAYER MONEY

Build meaningful connections between customers



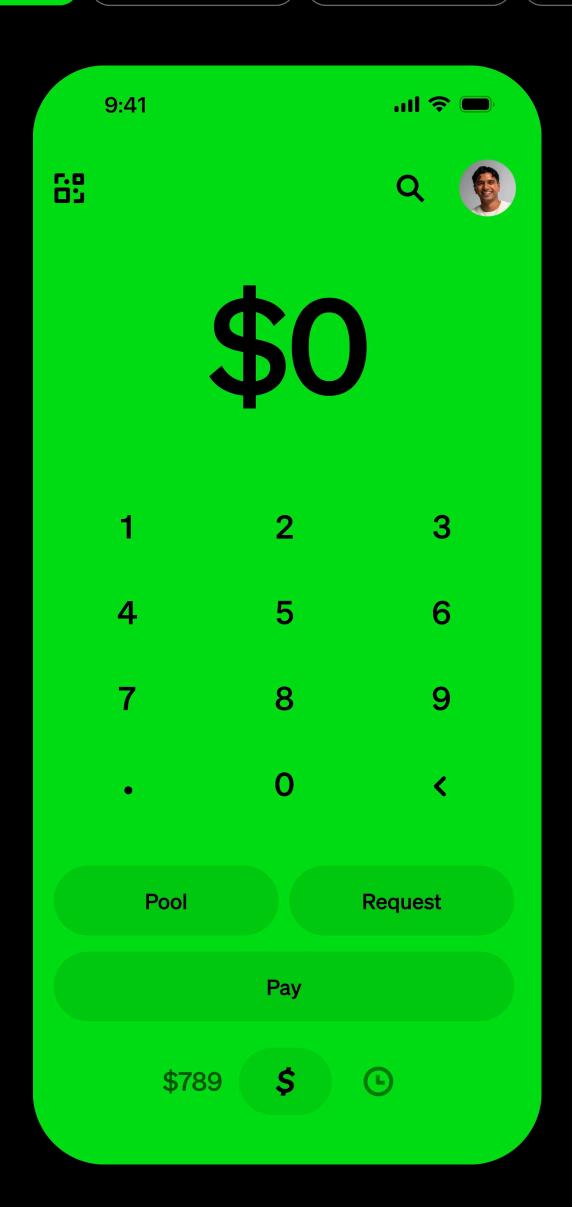
TEENS & FAMILIES

Resonance with the next generation

BANKING

Network Enhancements

- Core flows
- Reducing payment frictions
- Ul upgrades & redesigned flows
- Lifecycle management

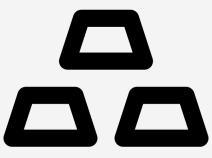


Network Growth: Engage & Expand



NETWORK ENHANCEMENTS

Improved customer lifecycle management and optimizing core functionality



MULTIPLAYER MONEY

Build meaningful connections between customers



TEENS & FAMILIES

Resonance with the next generation

Multiplayer launch: pools strengthen the network

1.7

Pools created since August launch

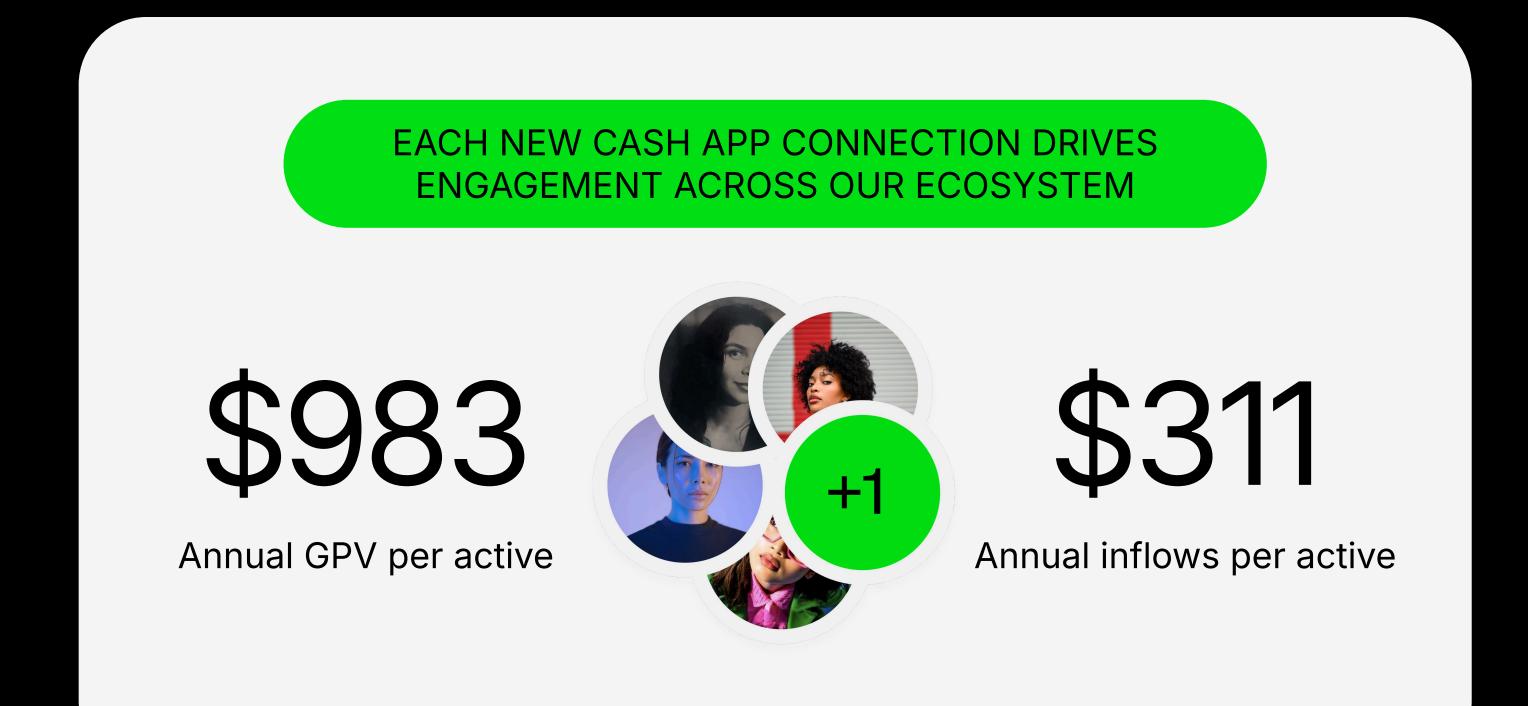
50%

Of contributors to the same pool have never paid each other before

Percentage of contributors based on a contributor to contributor payment within the same pool between two actives who have never exchanged a payment with each other on Cash App previously as of October 31, 2025.

Pools created as of November 10, 2025.

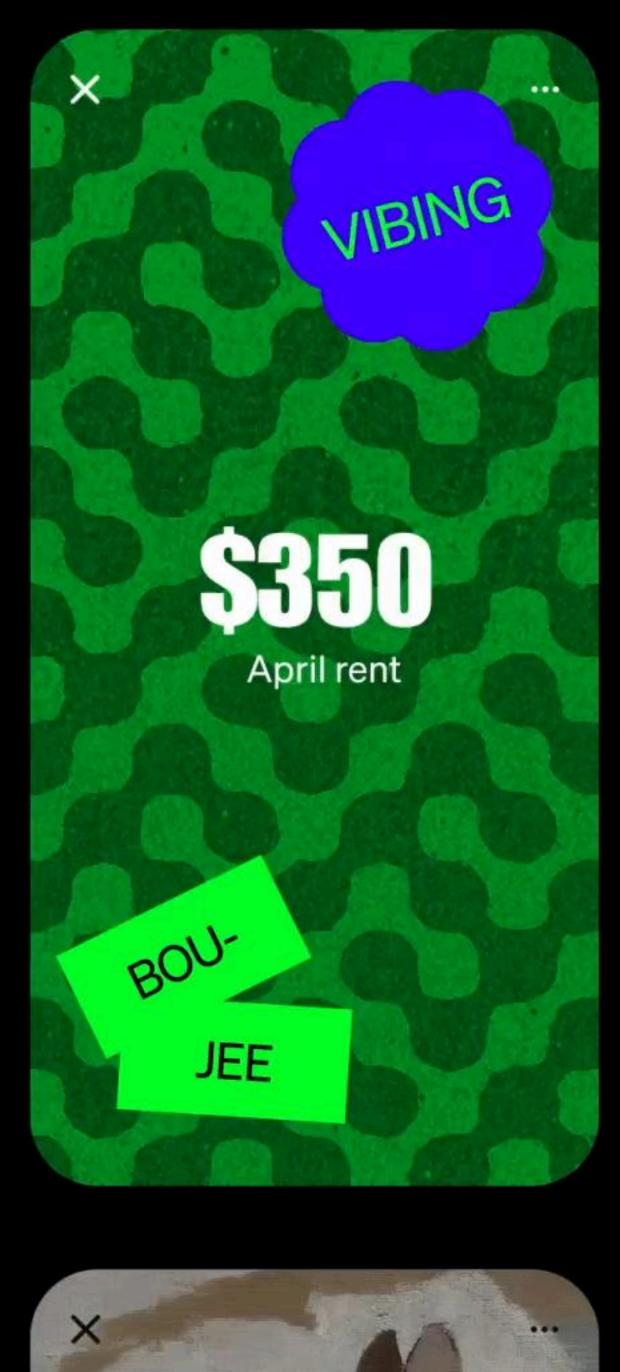
New Cash App connection metrics measured as of September 30, 2025, and represent incrementality for between 0 and 10 connections across all Cash App products. Inflows and GPV per active are measured across all products for the 12 months ending September 30, 2025. Inflows is defined as overall inflows into Cash App, excluding contributions from our BNPL platform.







SICK





Network Growth: Engage & Expand



NETWORK ENHANCEMENTS

Improved customer lifecycle management and optimizing core functionality



MULTIPLAYER MONEY

Build meaningful connections between customers



TEENS & FAMILIES

Resonance with the next generation

Teens and families

Building a network for the next generation.

FUTURE OPPORTUNITIES

Early Cash App

Child's investment grows over time and receive contributions from friends and family (parent-controlled).

Ages 0-5

Cash App for Kids

Give parents a safe, simple way to introduce kids to money with debit, savings, limited P2P, and trusted contributors.

Ages 6-12



Cash App for Teens

Learning by doing - using "adult-like" tools, like yield, investing, direct deposit, with comprehensive parental controls.

Ages 13-17

Cash App

All other customers, including those who become parents and sponsors of the next generation of early Cash App.

Ages 18+

Teens and families

Building a network for the next generation.

Expanding access

3.5% savings yield for teens 13-17

- Cash App for Kids ages 6-12
- Early Cash App from birth, ages 0-5

Products that resonate

79% Cash App Card adoption for monthly teen transacting actives

Cash App Pay adoption

for monthly teen

transacting actives

24%

Building trust into adulthood

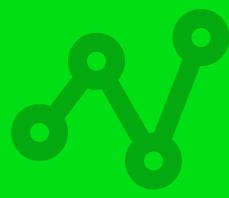
1.7M

Graduated teen actives (LTM Q3 2025)

\$78

Gross profit per graduated teen (annualized for Q3 2025)

Strategic Pillars



NETWORK

Expand and engage to grow actives



COMMERCE

Flexible spending tools to pay now or pay later



BANKING

Move, save, and grow your money



BITCOIN

Simple, easy, and accessible bitcoin



AUTOMATION

Al-first consumer finance

~\$200B

Annual volumes on commerce products (+16% YoY)

Annual transactions using commerce products

Commerce tools designed to work for everyone

261

Cash App Card actives

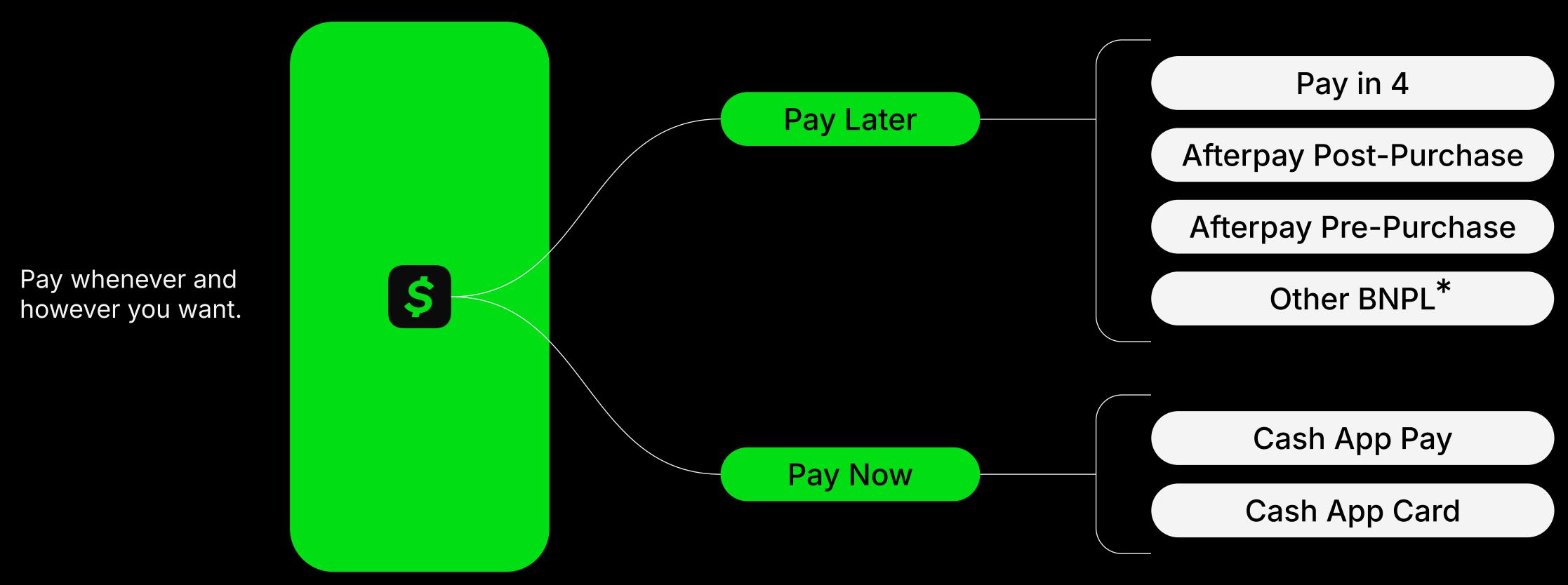
BNPL monthly actives (across Afterpay & Cash App)

Volumes on commerce products on Cash App include direct merchant payments (such as Cash App Pay), Cash App Card spend, Cash for Business transactions, and other commerce integrations, for 12 months ending September 2025, excluding our BNPL platform.

Annual transactions using commerce products for 12 months ending September 2025, excluding our BNPL platform.

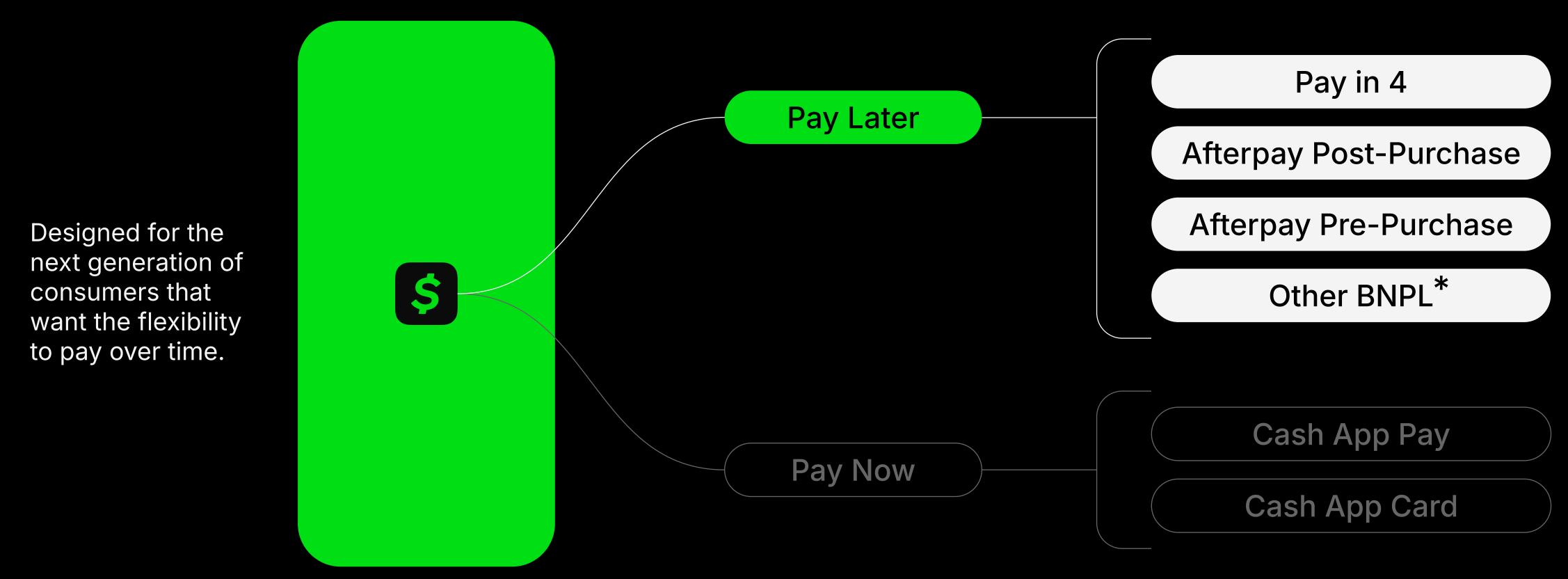
See appendix for definition of active. Cash App Card actives and BNPL monthly actives as of September 2025. BNPL monthly actives include Afterpay and Afterpay Post-Purchase in Cash App, and customers may have accounts in each app.

A platform built for every way consumers spend

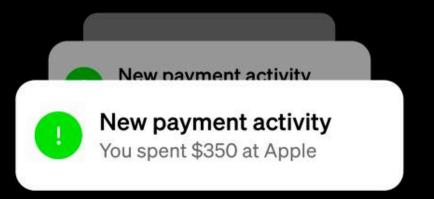


* Pay Monthly, Afterpay Single Use Payments, Afterpay In-Store/Online

Pay later solutions



Pay Monthly, Afterpay Single Use Payments, Afterpay In-Store/Online



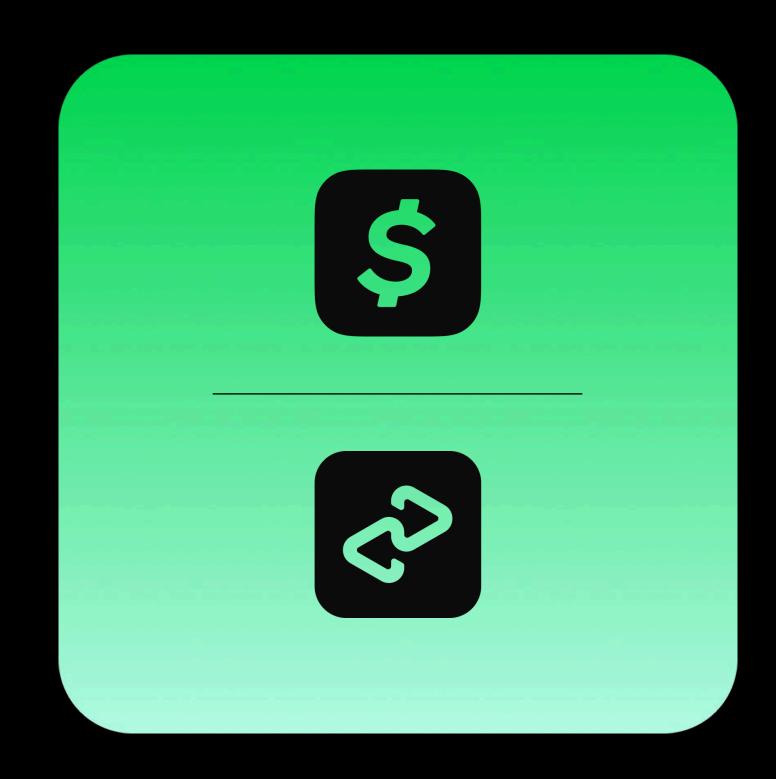






Global buy-now-pay-later

BNPL monthly actives (across Afterpay & Cash App)



Annual BNPL GMV

We're integrating Cash App & Afterpay

By converging our brands in our apps and at checkout.

BNPL monthly actives via Cash App



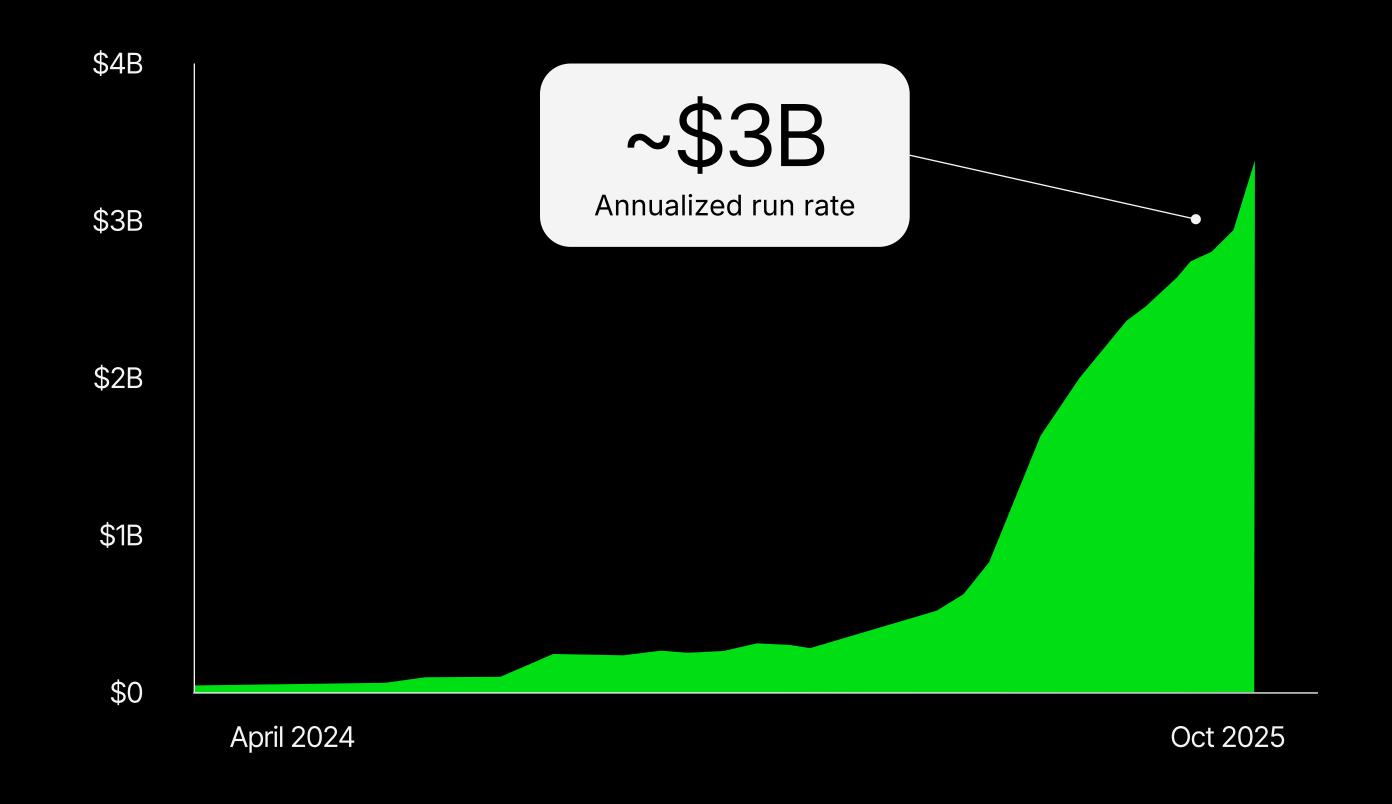
3100

YoY growth (Sept 2025)

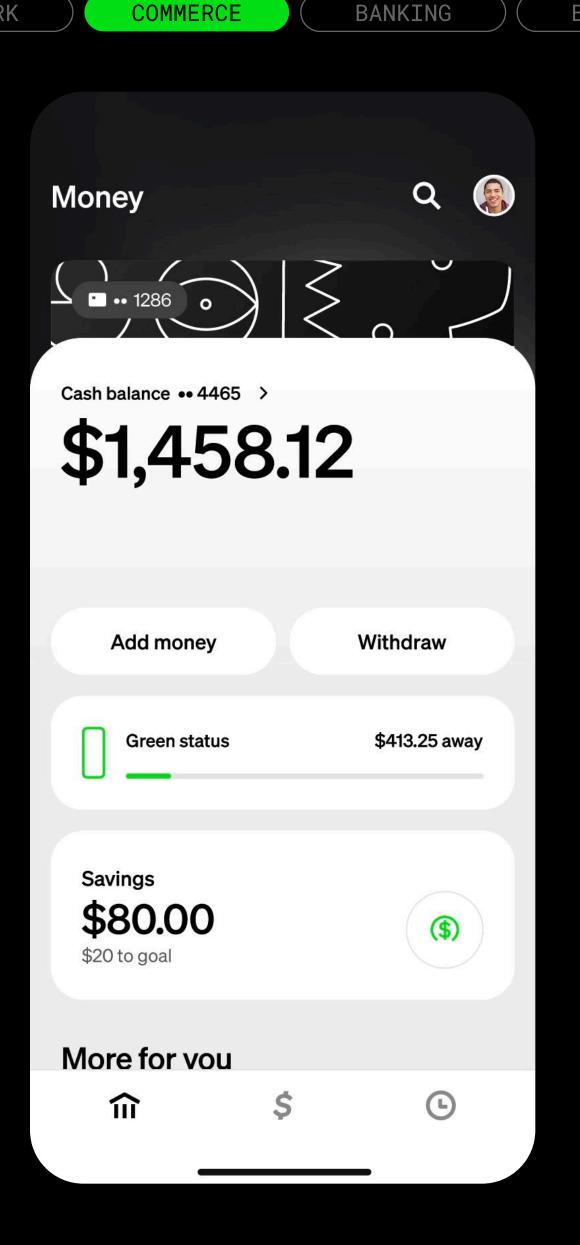




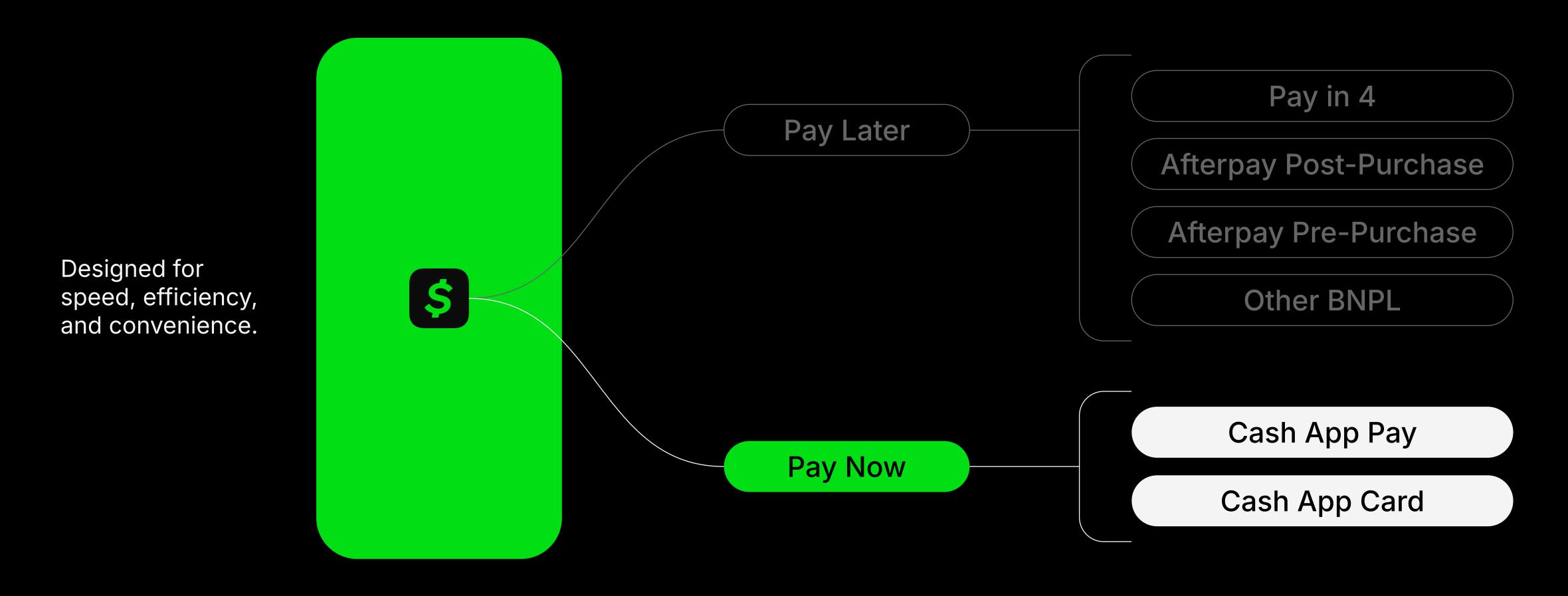




Introducing a new way to pay later



Pay now solutions



Cash App Pay achieving rapid growth

A seamless way to pay with Cash App, online or in-store.

\$7B

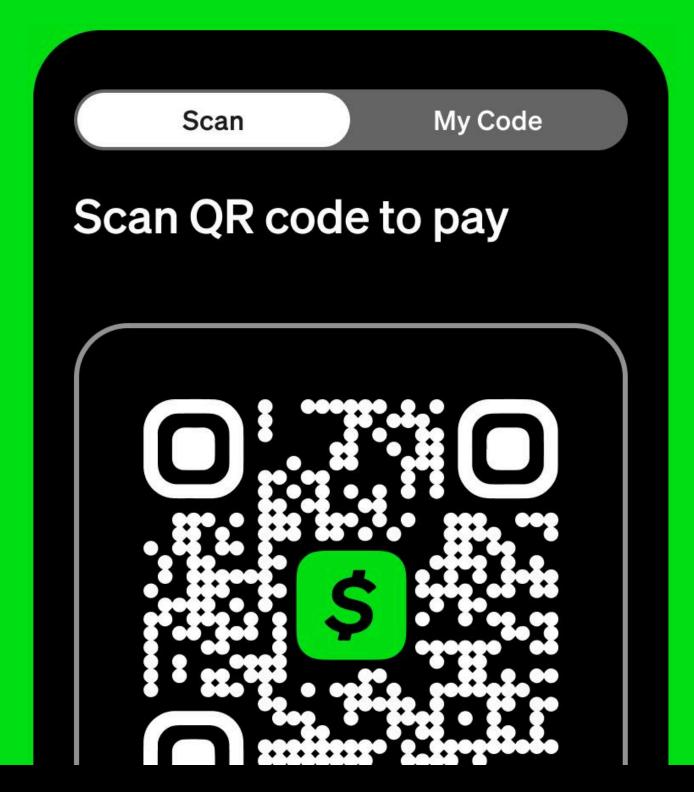
Cash App Pay GPV annualized as of Q3 (+72% YoY)

44%

Usage by next gen Cash App actives

7.3M

Monthly transacting actives (+50% YoY)



300K **New Merchants Added** TOORDASH UP instacart Google GRUBHUB SHEIN

Cash App Card is at tremendous scale

Largest debit program in the U.S.

\$148B

Cash App Card GPV



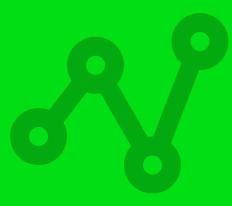
261

Monthly transacting actives

20%

of American teens

Strategic Pillars



NETWORK

Expand and engage to grow actives



COMMERCE

Flexible spending tools to pay now or pay later



BANKING

Move, save, and grow your money



BITCOIN

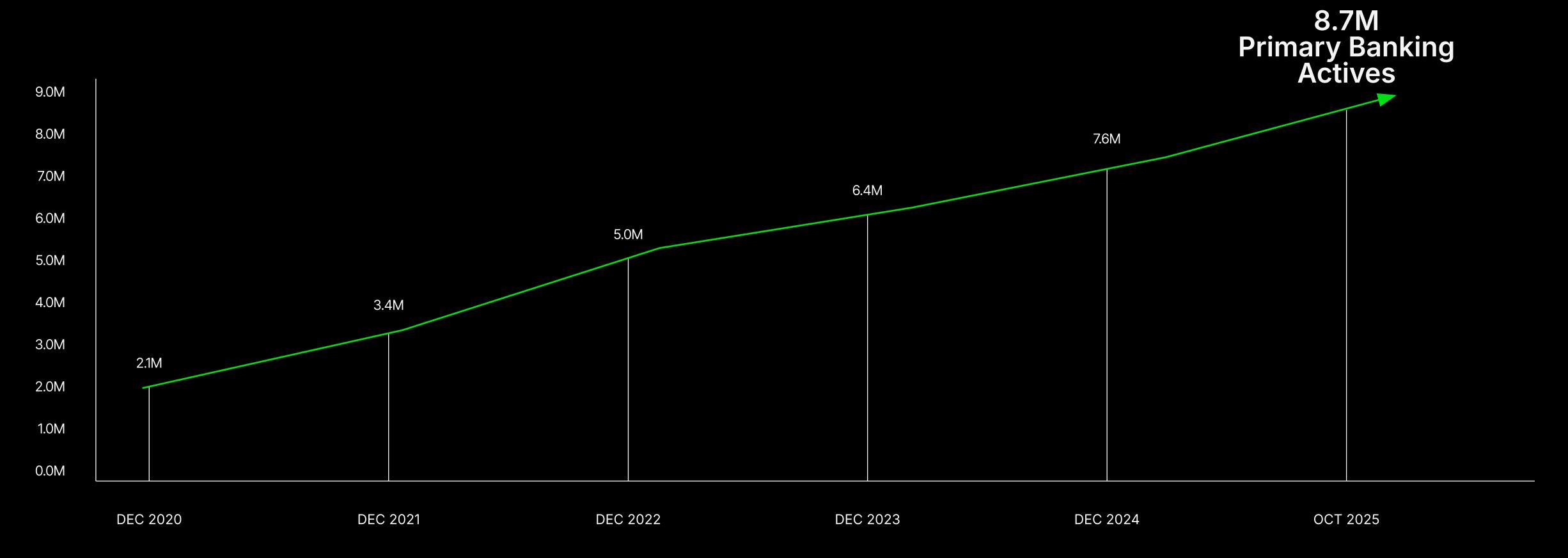
Simple, easy, and accessible bitcoin



AUTOMATION

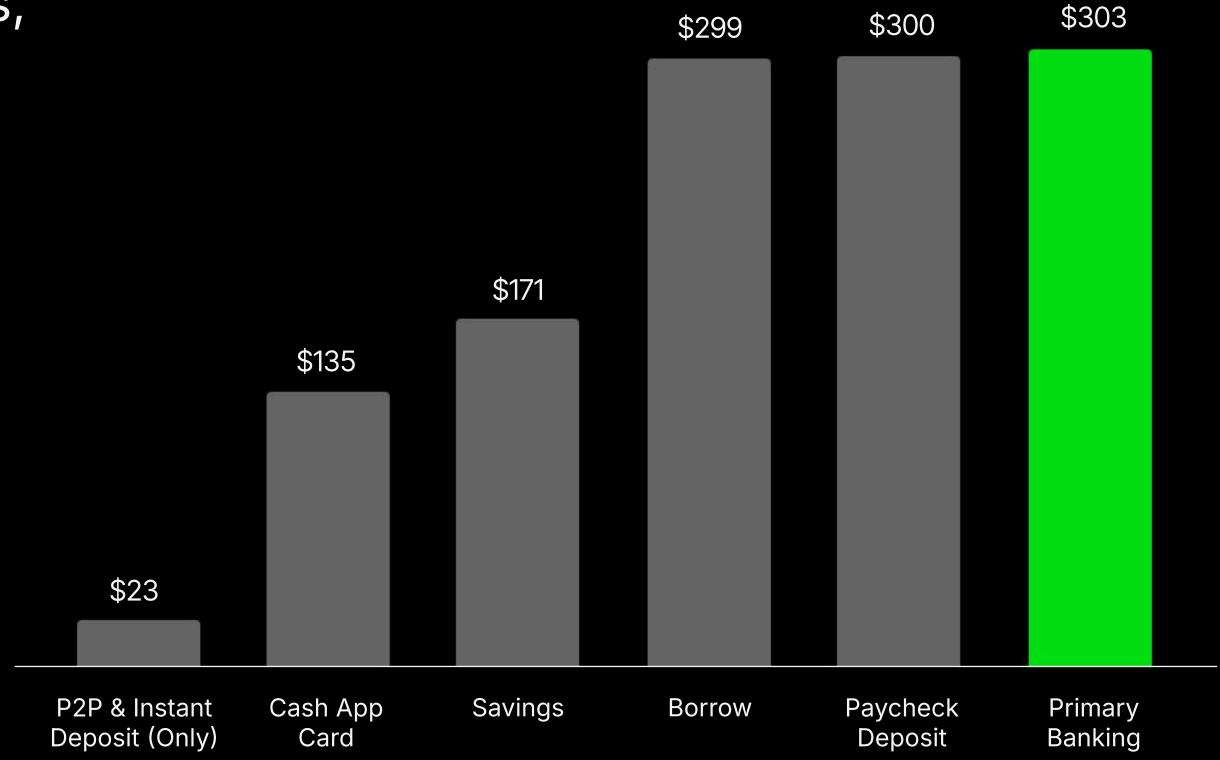
Al-first consumer finance

Cash App is the primary banking platform for millions of customers today



Banking adoption drives gross profit growth

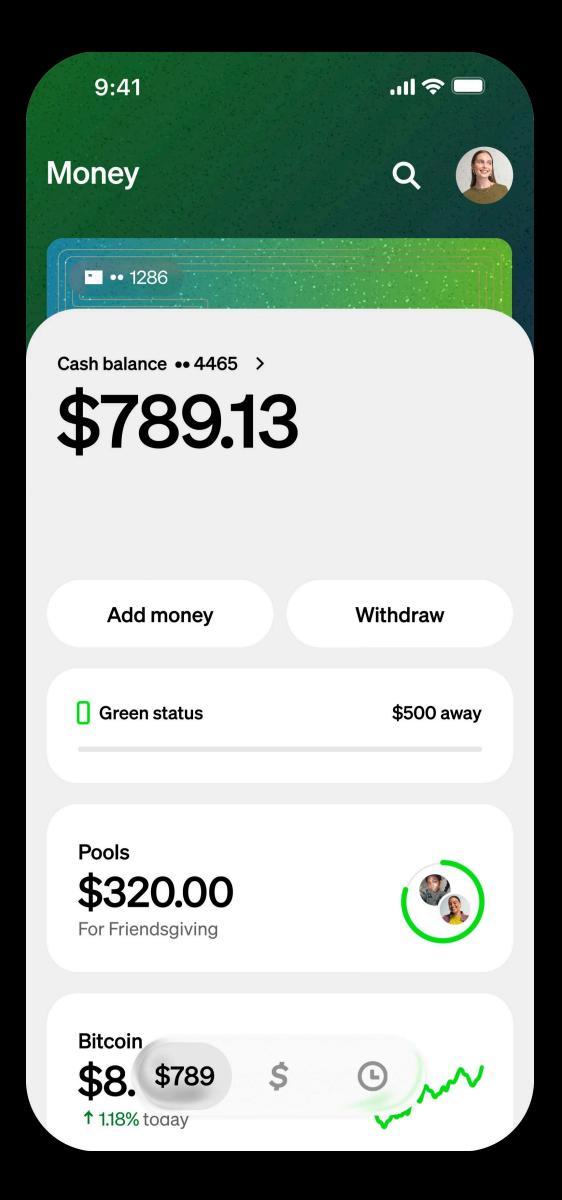
As customers engage with more banking products, gross profit per active increases significantly.



Gross profit per active represents the gross profit generated by active customers for a given product plus any gross profit derived from other Cash App products those customers also use.



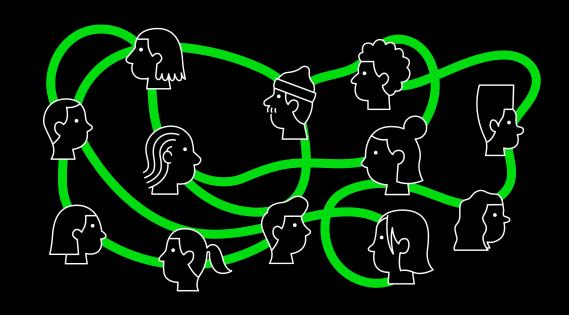
COMMERCE



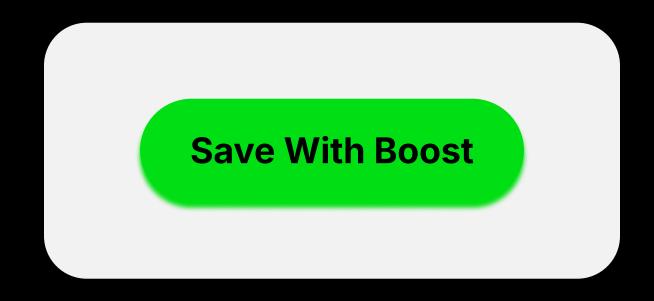
Custom weekly offers5Higher Borrow limit✓Free overdrafts\$200Savings interest3.5%In-network ATM
fees\$0Paper money deposits\$0Priority support✓

We design programs that successfully drive customer behavior

Building complex systems with levers to increase customer adoption.



Referral Program

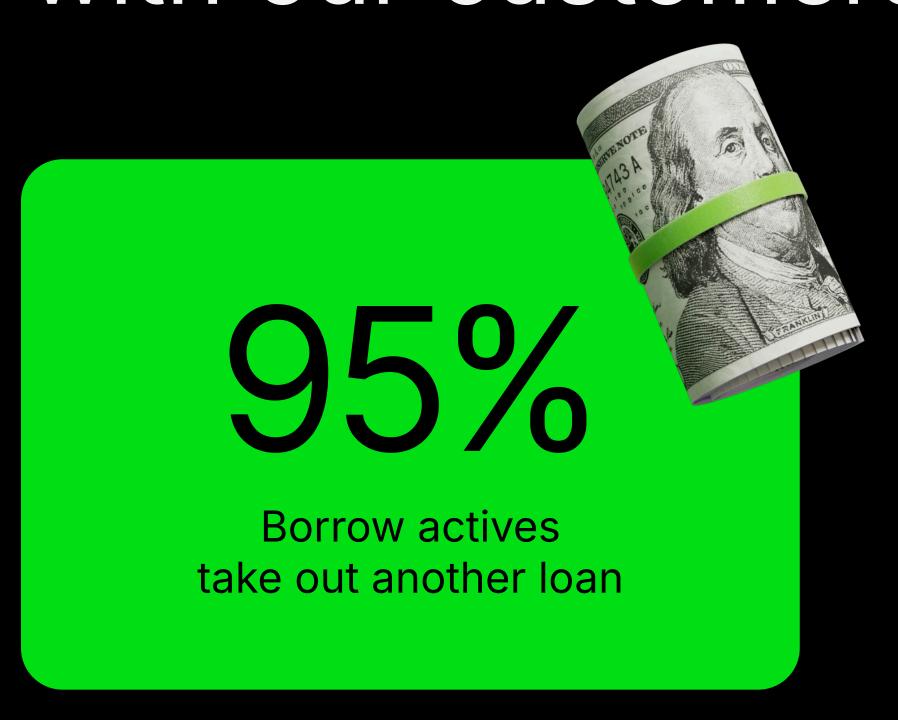


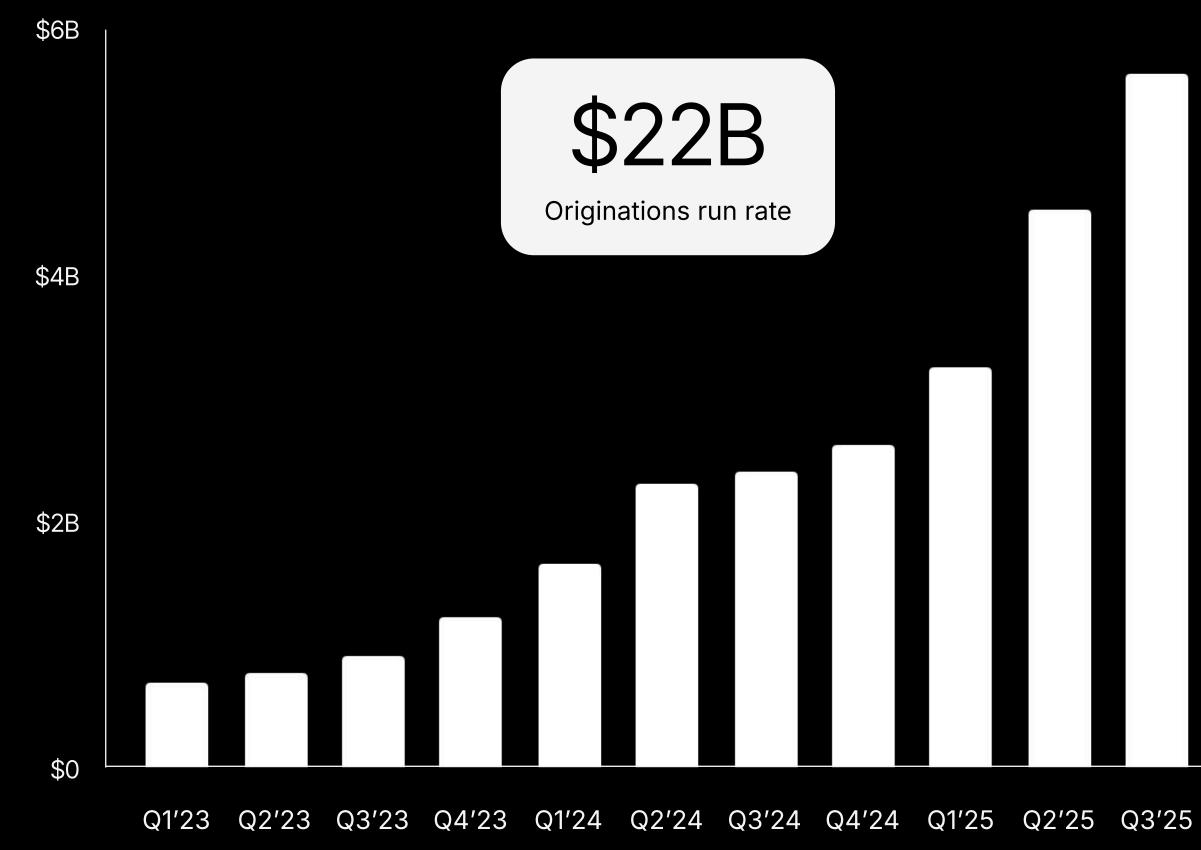
Boost Rewards



Cash App Green

Cash App Borrow has found product-market fit with our customers





Borrow benefits the ecosystem

Paycheck deposit adoption

3

Inflows per active

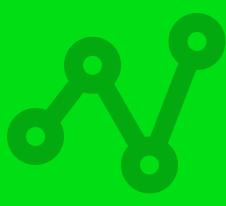
Borrow funds remain in Cash App ecosystem



INCREASING WITH CASH APP GREEN

- Unlock Borrow Access
- Higher Borrow Limits

Strategic Pillars



NETWORK

Expand and engage to grow actives



COMMERCE

Flexible spending tools to pay now or pay later



BANKING

Move, save, and grow your money



BITCOIN

Simple, easy, and accessible bitcoin



AUTOMATION

Al-first consumer finance

Our goal: be the simplest, easiest way to acquire bitcoin in the world

- Higher purchase limits
- Easier on-ramps
- More favorable pricing
- Ecosystem integrations



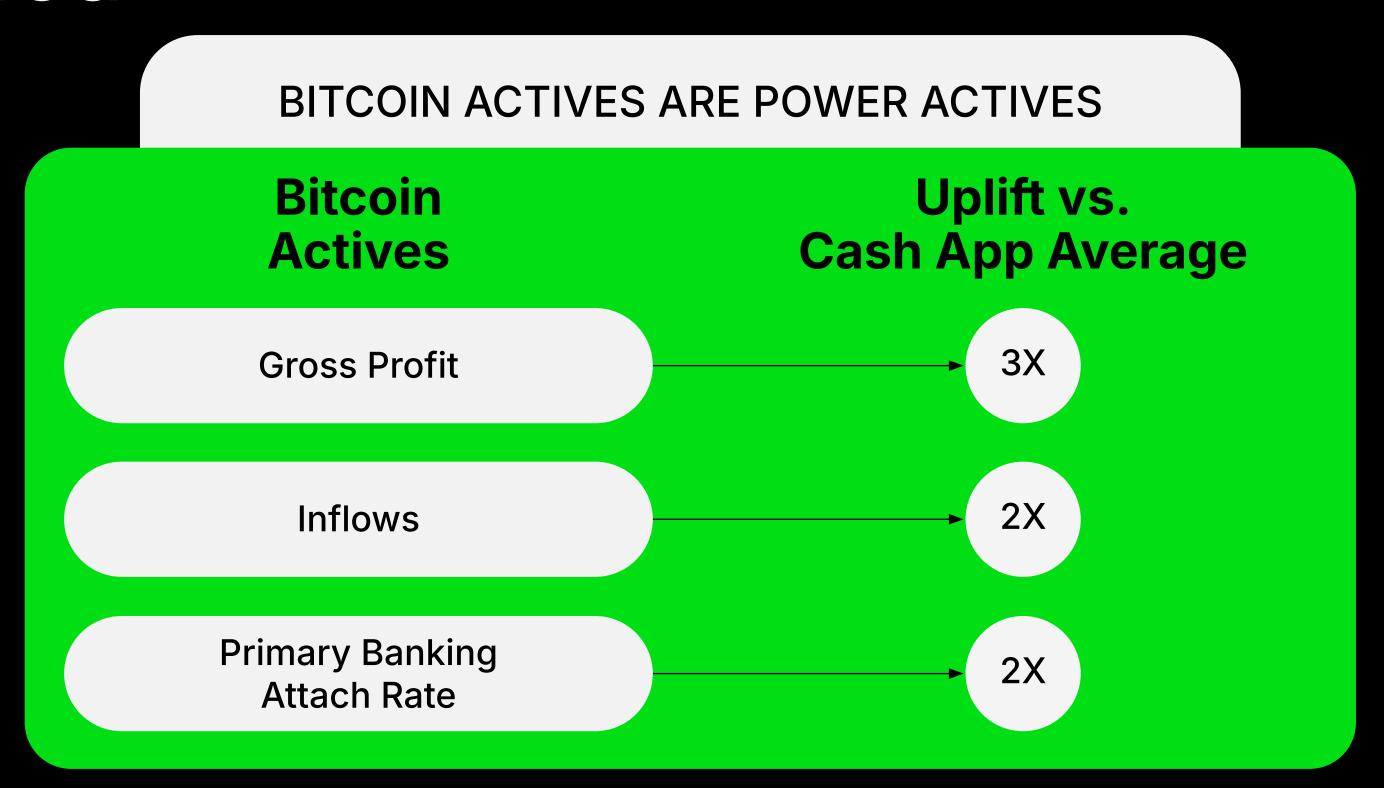
Cash App is the bitcoin gateway for Main Street America

5%

Of Global Bitcoin Blockspace is used by Cash App

8.71

Bitcoin accounts (September 2025)



5% of global bitcoin blockspace is calculated based on Cash App on-chain withdrawal volume in September 2025 as a percentage of overall on-chain volume in September 2025. Uplift vs. Cash App average calculated by comparing Cash App Bitcoin actives to all other Cash App actives, for the 12 months ending September 2025. Bitcoin account is a Cash App account that has had a positive bitcoin balance for the given period.

BANKING



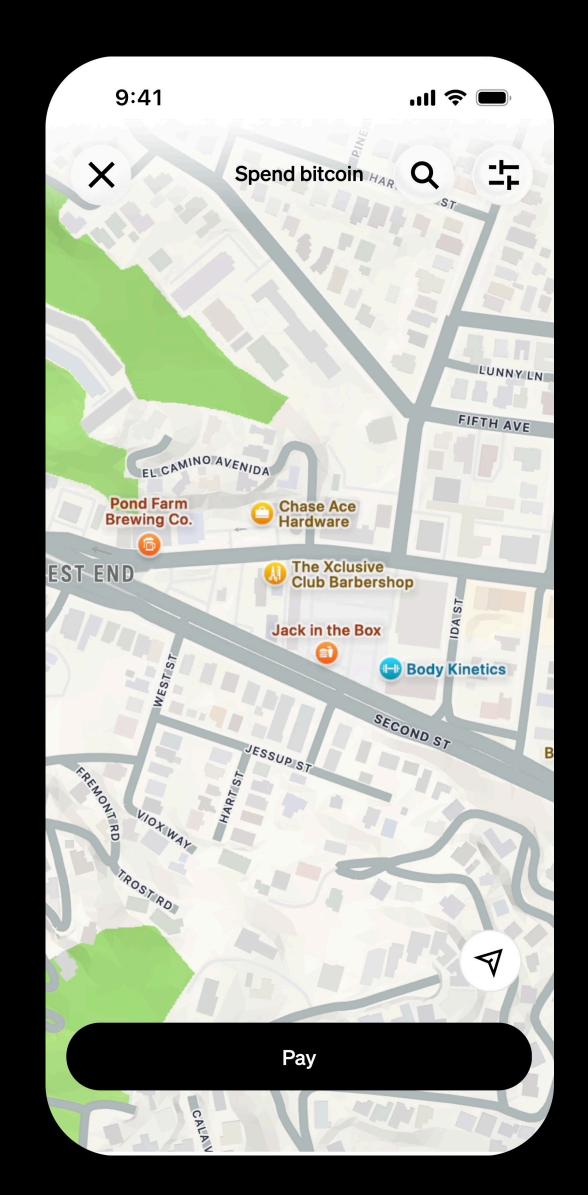
Easy to buy.

Easy to get paid.

Easy to spend.







CASH APP

NETWORK

) (BANKING

COMMERCE

BITCOIN

AUTOMATION





















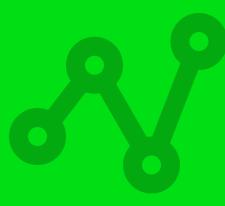
Scan a Bitcoin or Lightning QR code



Paste address

ul 🗢 🖿 9:41 X How would you like to fund your \$10 bitcoin payment? **Bitcoin** \$242 available 0 \$354 balance + Debit card Continue

Strategic Pillars



NETWORK

Expand and engage to grow actives



COMMERCE

Flexible spending tools to pay now or pay later



BANKING

Move, save, and grow money



BITCOIN

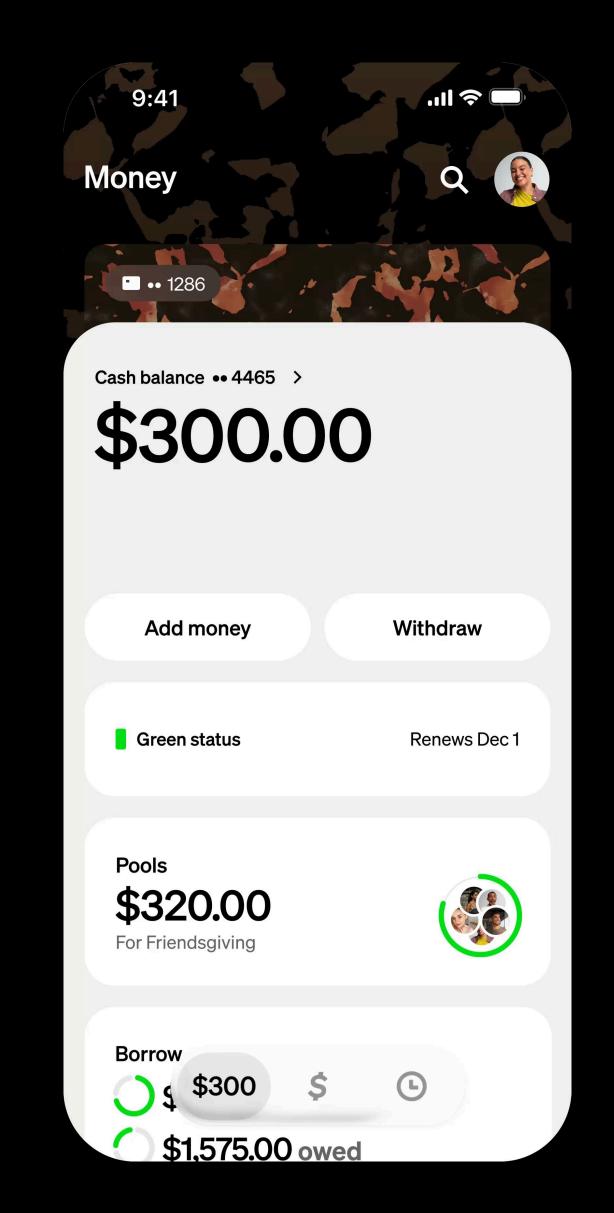
Simple, easy, and accessible bitcoin

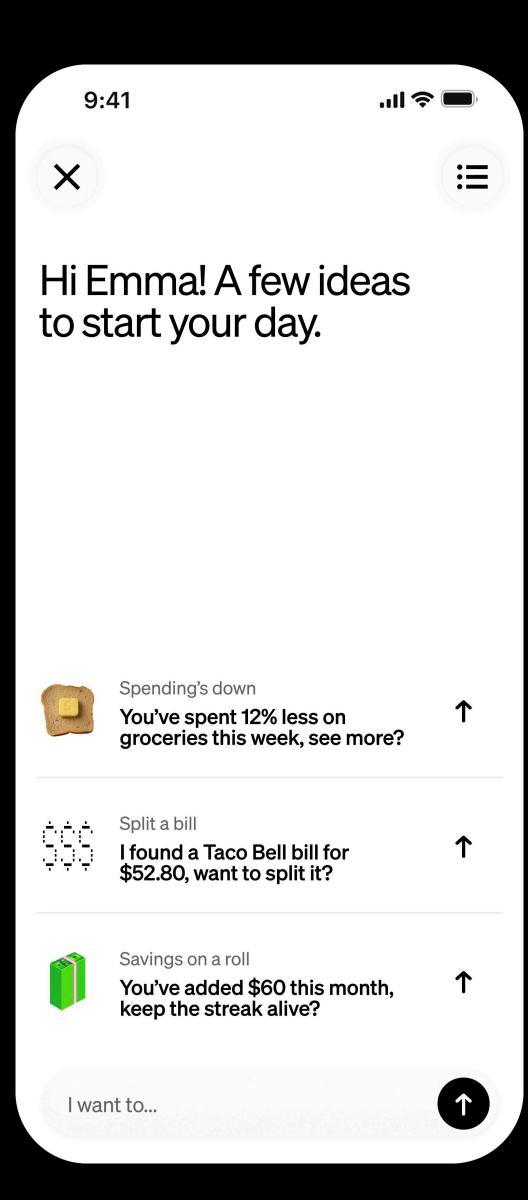


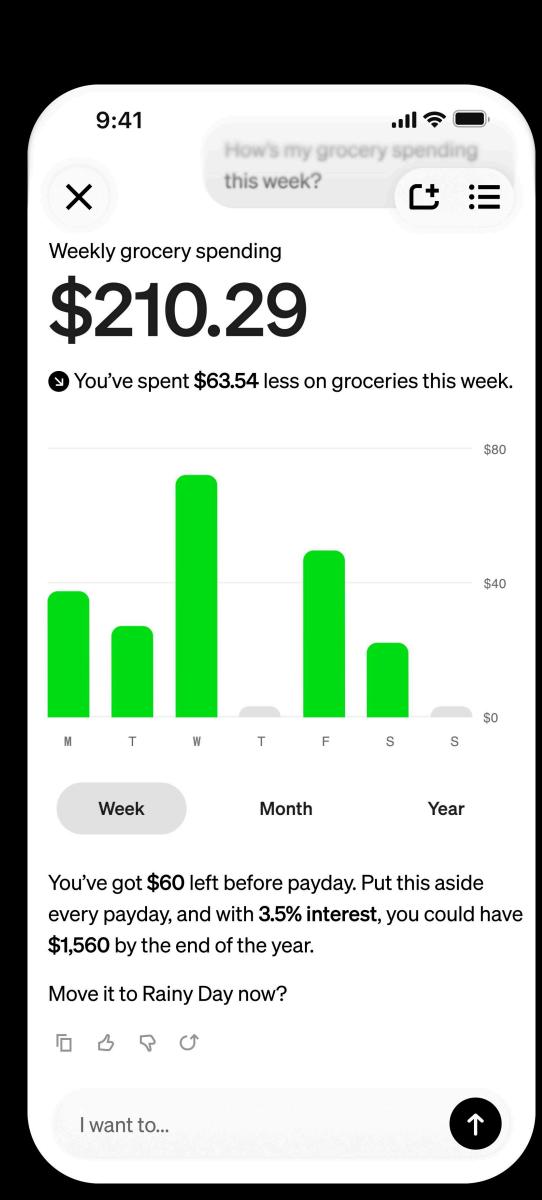
AUTOMATION

Al-first consumer finance

Meet Moneybot







9:41

×

⋮

I want to...

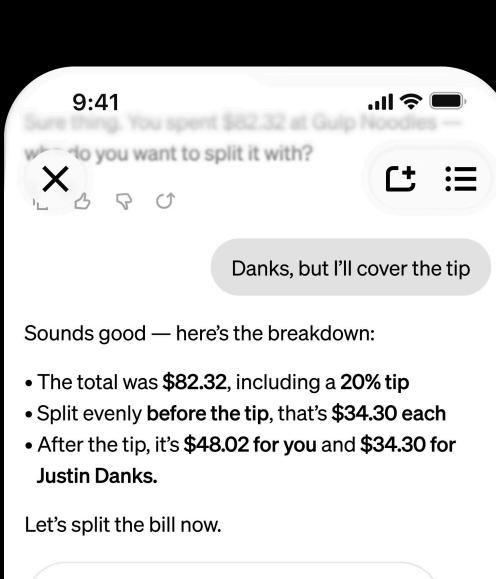
T

9:41

Split Gulp Noodles bill

Sure thing. You spent \$82.32 at Gulp Noodles — who do you want to split it with?

I want to...





Request \$34.30 from Justin Danks for Gulp Noodles

Continue >







I want to...



9:41



Money





Cash balance •• 4465 >

\$300.00

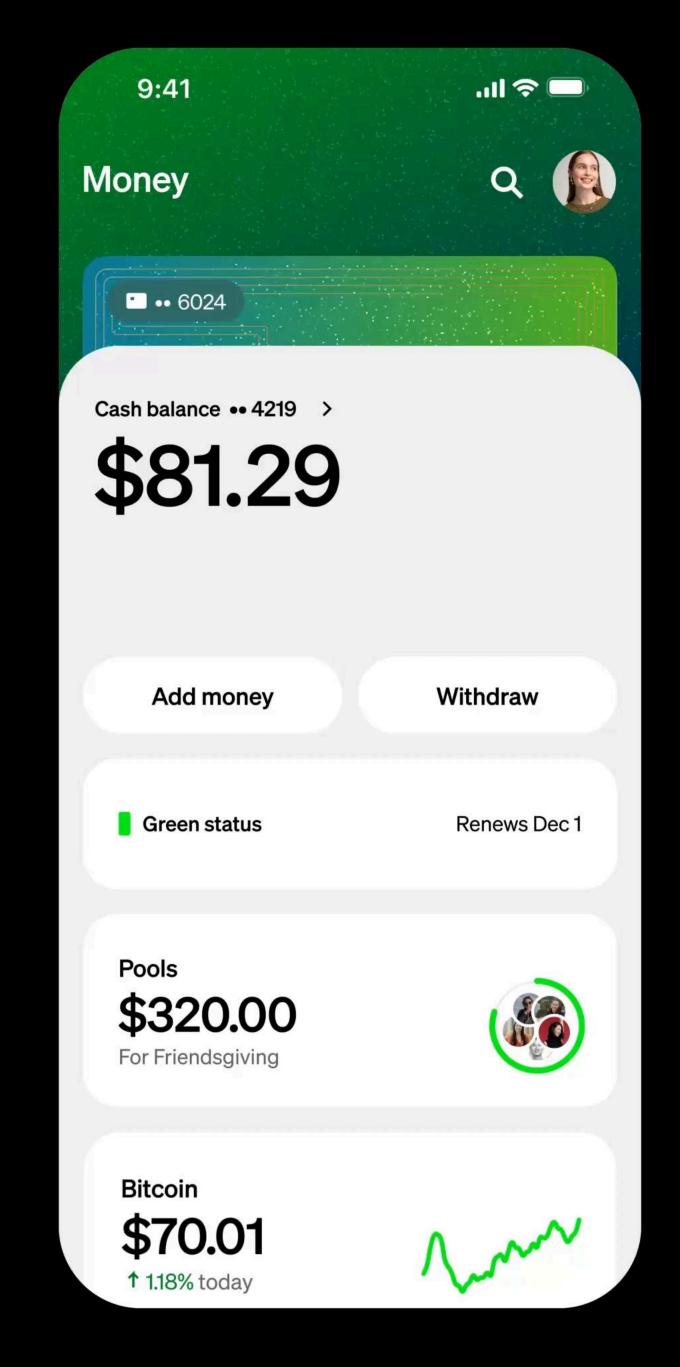
Add money

Withdraw



Buy \$50 of bitcoin

Every paycheck >



How can I help?

My rent's due on the 12th.

Noted. I'll give you a heads-up a few days before.

✓ Saved to memory





Buy \$50 of bitcoin

If price drops below

Send \$30 to Robin

One-time payment >

\$30 savings ps below \$20 >

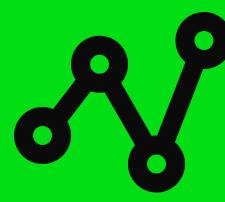


While you were away

9:41 AM

Moneybot moved \$14 from your savings to Cash balance to cover your upcoming energy bill and rounded up \$15.30 to bitcoin.

Cash App: Key Takeaways



NETWORK



Accelerating actives growth with a focus on the next generation



COMMERCE



Making our spending products even stronger



BANKING



Driving Primary
Banking Actives with
Cash App Green



BITCOIN



Making Bitcoin everyday money from buy/sell, to earning, to payments



AUTOMATION

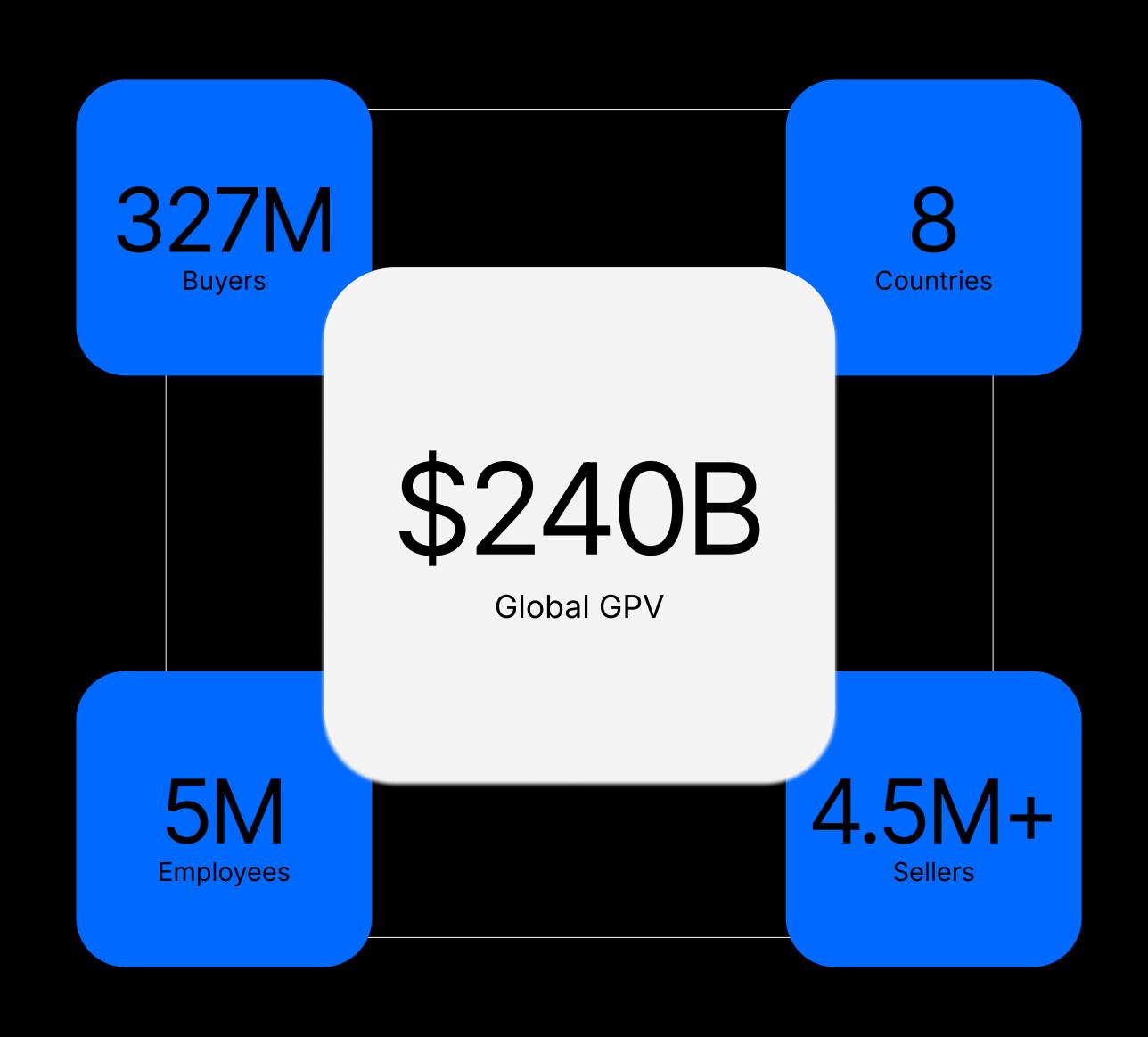


Built a personal, proactive, agentic assistant in the finance space

Square ->

Build the future of neighborhood commerce

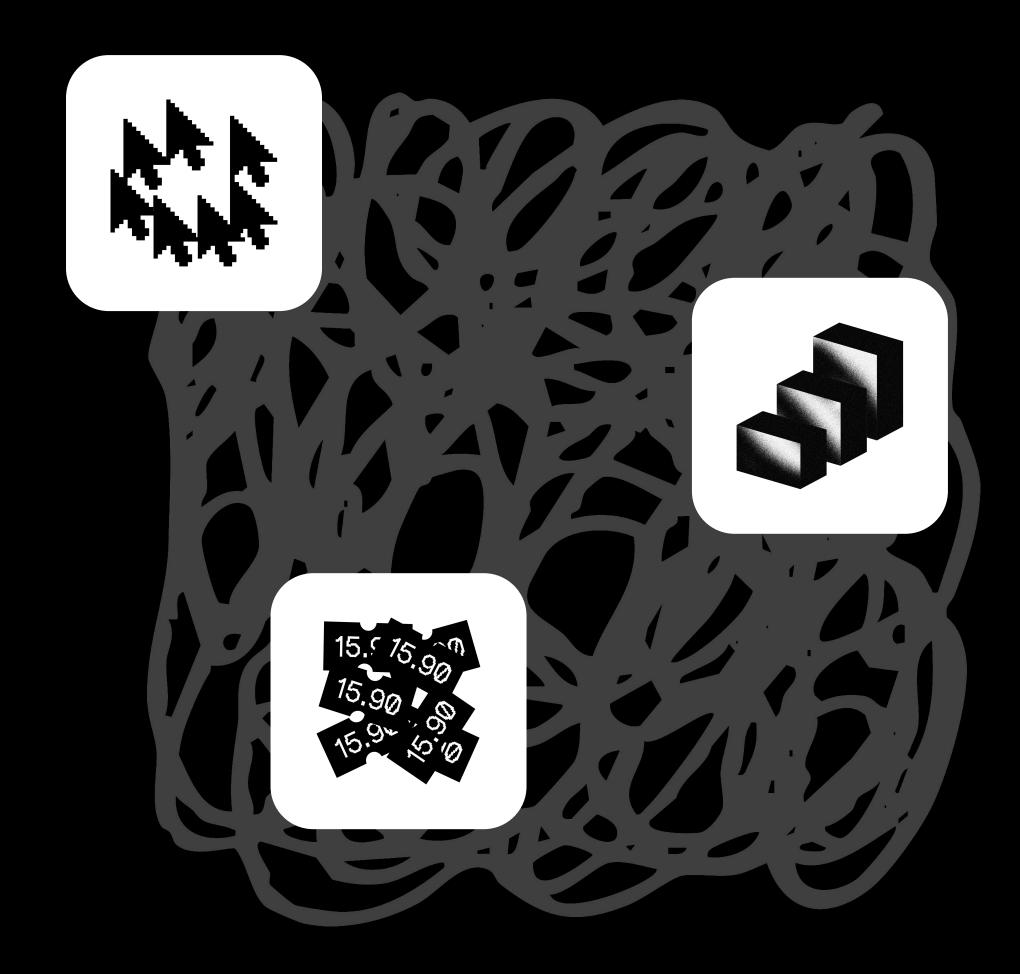
Square operates at a global scale



Metrics are approximations for the 12 months ending September 2025. Employees represent total global employees of Square sellers for the 12 months ending September 2025. Individual employees may be counted more than once if employed by multiple sellers. Buyers represent buyer profiles for the 12 months ended September 30, 2025. See appendix for definition of buyer profile.

Running a business today is almost impossible

- Fragmented, legacy software solutions
- Compressed operating margins
- Connecting with customers & growing sales

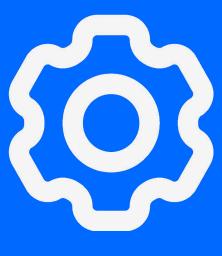


Strategic Pillars



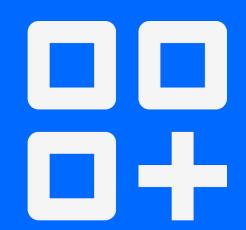
COMMERCE

Integrated, end-to-end tools to make commerce easy for all sellers



AUTOMATION

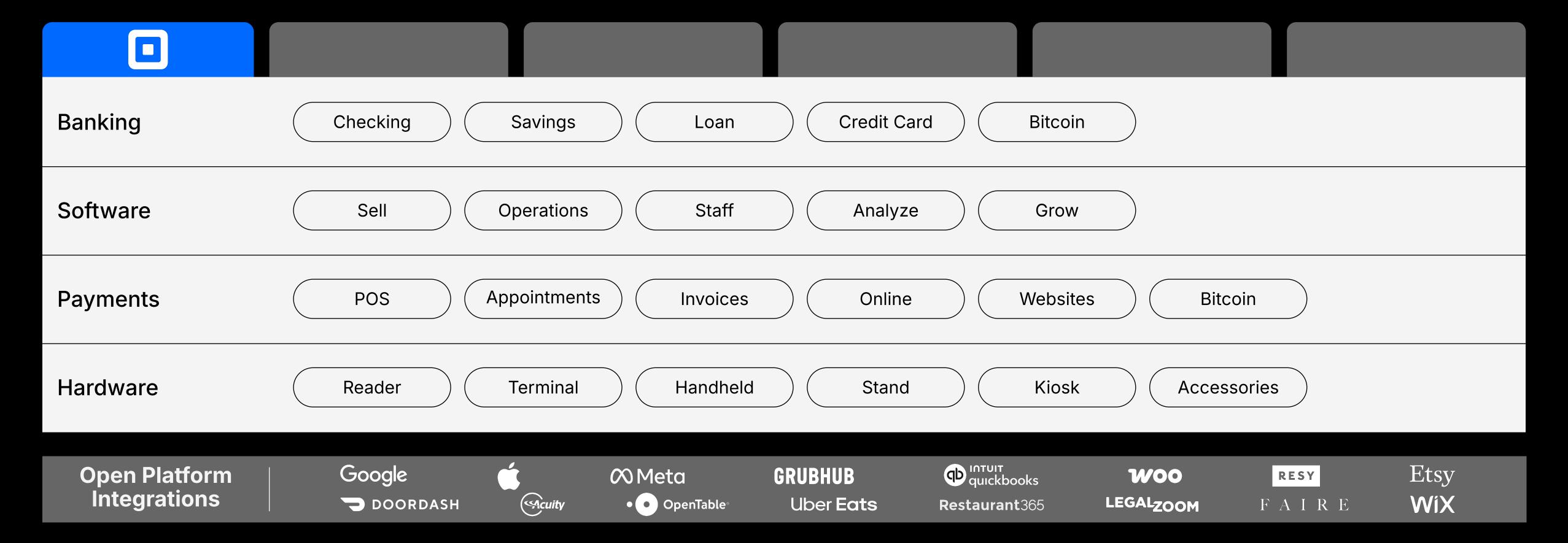
Al tools for sellers that put their operations and finances on autopilot



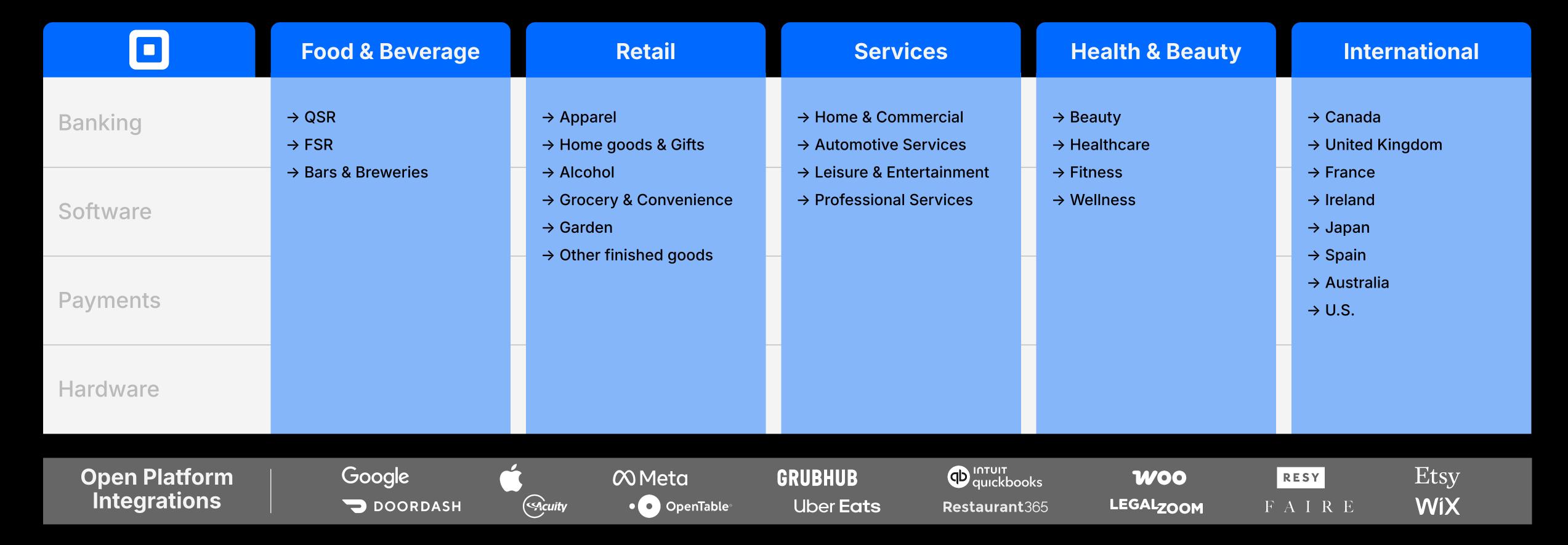
NETWORKS

Deliver value and unlock growth for sellers, staff, and buyers

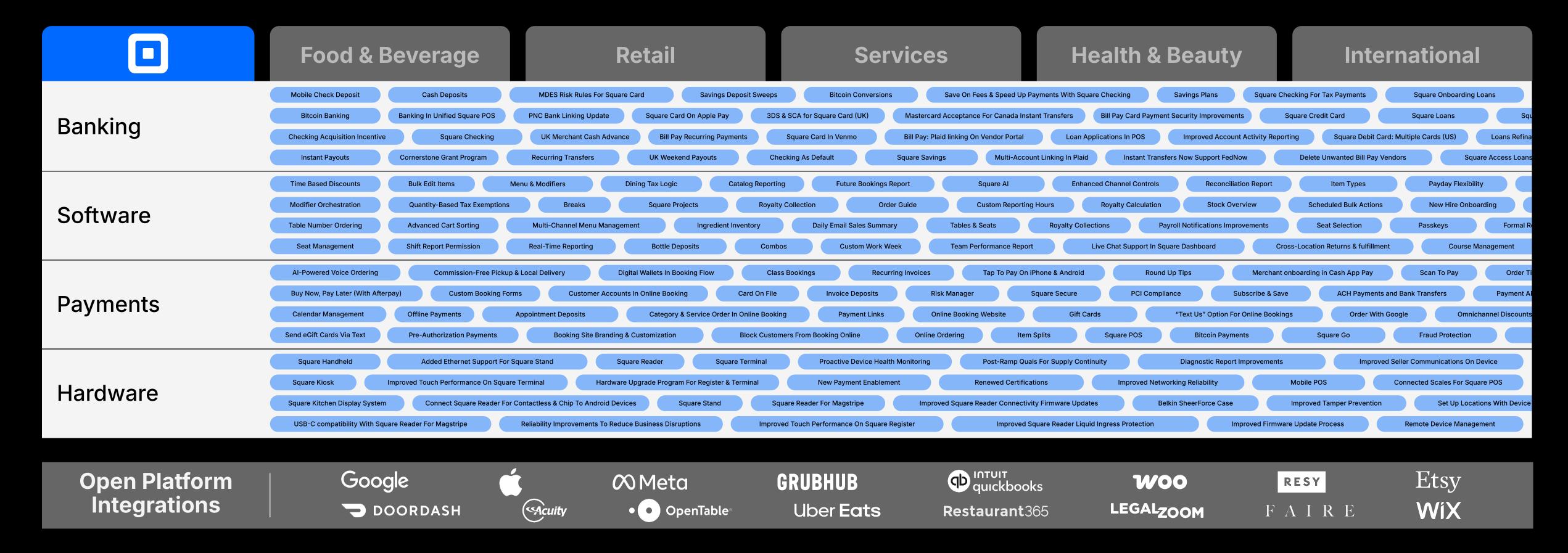
Our ecosystem advantage is vertical integration



Our ecosystem advantage is vertical integration



Our ecosystem advantage is vertical integration



Strategic Pillars



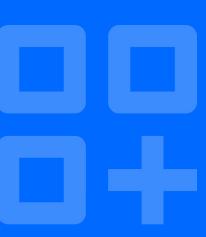
COMMERCE

Integrated, end-to-end tools to make commerce easy for all sellers



AUTOMATION

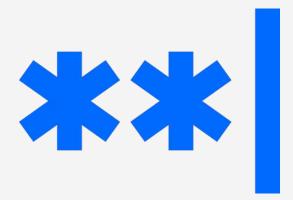
Al tools for sellers that put their operations and finances on autopilot



NETWORKS

Deliver value and unlock growth for sellers, staff, and buyers

Commerce: Sub-Pillars



SOFTWARE

The operating system for sellers



BANKING

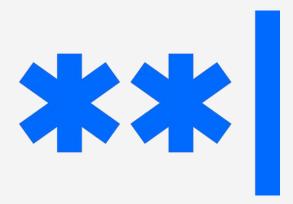
The financial backbone of every seller's business



HARDWARE

Purpose-built, elegant devices that make selling reliable

Commerce: Sub-Pillars



SOFTWARE

The operating system for sellers



BANKING

The financial backbone of every seller's business

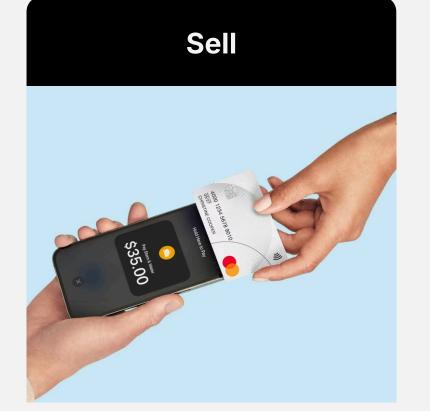


HARDWARE

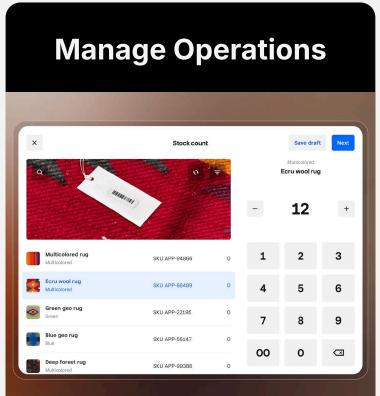
Purpose-built, elegant devices that make selling reliable

Square software is the operating system for sellers

Jobs We Do



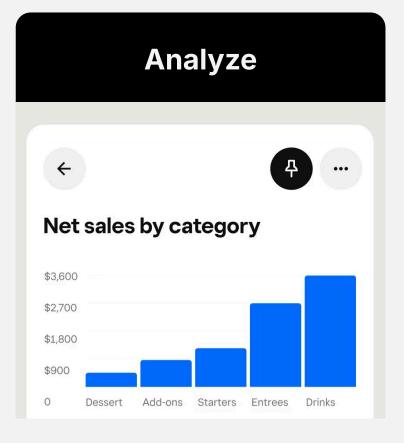
Every sale is simple, in-person, online, or on the go



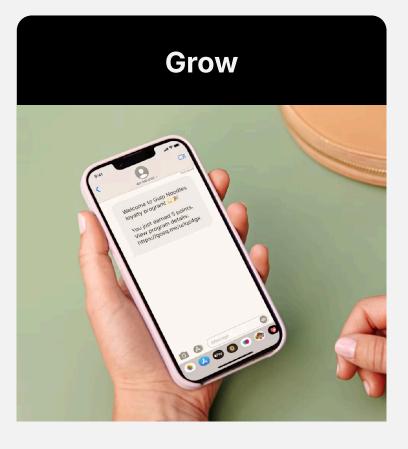
Sales, inventory and fulfillment connected In real time



From scheduling, to payroll, communications, and permissions



Turn transaction and customer data into clear insights and actions



Acquire, retain and re-engage customers with marketing

Open Platform Integrations

Google

DOORDASH



 GRUBHUBUber Eats



WOO LEGALZOOM



Etsy WiX

Software moves us upmarket with larger sellers

And we have meaningful room to cross-sell.



5125-500K

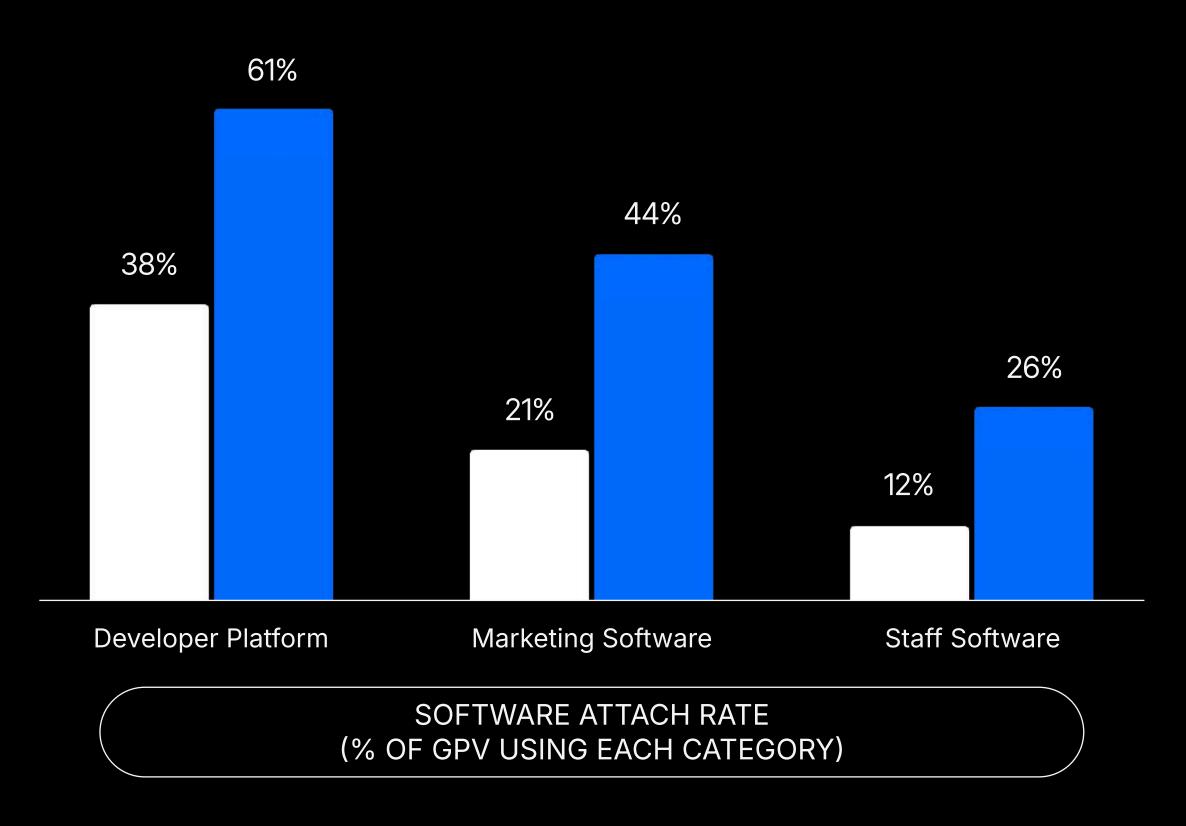


Table represents the percentage of GPV for Q3'2025 from sellers that used at least one software product from a given grouping during the period. We determine seller size based on annualized Square GPV during the applicable quarter. See appendix for Square Software groupings for Developer Platform, Marketing Software, and Staff Software. GPV represents the GPV generated by active sellers for a given product or product grouping, plus any GPV derived from other Square products those sellers also use.

More to come in 2026

2023	2024	2	2025	Coming 2026+
 → Square Credit Card → Refunds Policy Change → HR Manager → Square Messages Plus → House Accounts → Tap to Pay → Warranty Period Enforcement → Square Go Geographic Expansion → SMB Contracts → Team Communication → Contracts in JP → Restaurants in JP → OpenTable integration → Bill Pay Product → Scales on X2 → Class Booking → Shipment Manager & Tracking → Seller Digital Checks → Dashboard Open Orders → Square Profile Internationalization 	 → Sales Trends Reports → Guest Checkout in → Online Ordering → Timebase Discounts → Franchisee Gift Card Reporting → Item Types → Simple Cost Tracking → Class History → Square Concierge → 3DS & SCA for Square Card → Bill Pay → What's New → New Hire Onboarding → Payroll Setup Guide → AI SEO → One Click Printer Setup → Orders AWS Migration → Sales Trends → Retail Checkout on Consumer Android & T3 → Sync All Item Descriptions → Scanner Scale Integration → Holiday & Weekend Surcharging → Square Card UK 	 → Square Handheld → SuperPOS → Square AI → Square Online Ordering → Combos → Order & Pay Capabilities → Instant Payouts → Checking as Default → DoorDash native Integration → UberEats Integrations → Royalty Calculations → Items Splits → Send Larger \$ Amount Invoices → Auto-Image Mapping → Smart Folder Recommendations → Pay with ACH Improvements → Bulk Edit → Quantity-Based Tax Exemptions → Text Us on Online Transaction Flows → AI Voice Ordering → Grubhub Integration → Self-ordering Kiosk → Multichannel Menu Management → Neighborhoods on Cash App 	 Order Guide Bitcoin Conversions Bitcoin Payments Instant Payouts Marketman Auto-Polish Item Photo Wix Integration Thrive Integration Bottle Deposits Reconciliation Reporting Custom Work Week ACH Manual Entry Deposits for Appointments 	 KDS Improvements Local Mode Nested/Item-Backed Modifiers Price Tiers Drive-Through Flows Live-Cart Edits Multi-Legal Entity Location Groups Always Open Orders FSR Analytics EBT Acceptance Improved Retail Workflows Improved Beauty Workflows Premium Credit Card ManagerBot Square AI: Data Warehouse Staff Network And More

Commerce: Sub-Pillars



SOFTWARE

The operating system for sellers



BANKING

The financial backbone of every seller's business



HARDWARE

Purpose-built, elegant devices that make selling reliable

It's hard to bank as a small business

Of small businesses don't receive financing on their first try

340

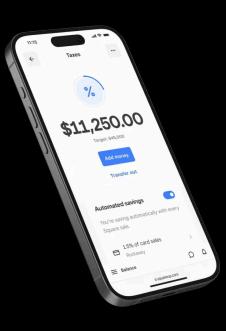
Of business owners have faced unfair fees with other business banking accounts

Of SMB owners who applied found it difficult to access affordable credit

Square Banking simplifies cash flow so sellers can focus on their businesses







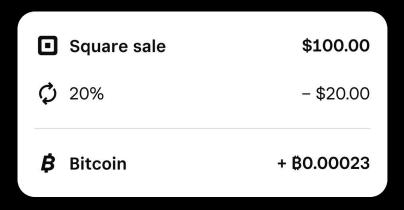
Savings



Loans



Credit



Bitcoin Wallet

Speed

Instant access to funds and loans when approved

Instant Payouts from 3rd party platforms

Access

Square Checking: <2 minutes to open an account

Square Credit Card: No fee, 1% back in waived Square processing fees

Budgeting & Control

Square Savings: 200K sellers use savings to plan for expenses like taxes

Automated budgeting has helped sellers set aside more than \$4B

Square's advantage over legacy lenders

Core Commerce Seller Growth Eligible Banking **Volumes**

Inflows & Underwriting WHAT THIS **MEANS Banking Ecosystem** Higher Balances Spend Through **Banking Products FOR BANKING Access to Credit**

- First party data advantage
- Unique position in the flow of funds
- Powerful cash flow tools for sellers
- More sellers eligible for working capital

Banking has been a significant growth driver

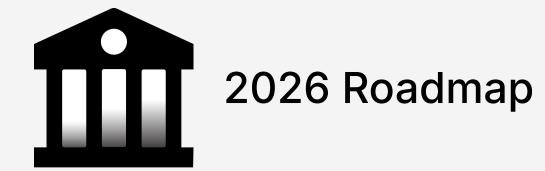
Consistently growing faster than Square GPV.

Square sellers used banking products in Q3 2025

Square GPV from sellers using banking products

30%+

Banking gross profit CAGR (2019 to 2024)



Increasing eligibility for Square Loans, Growth expansion capital, "Always on" working capital and more...

Commerce: Sub-Pillars



SOFTWARE

The operating system for sellers



BANKING

The financial backbone of every seller's business



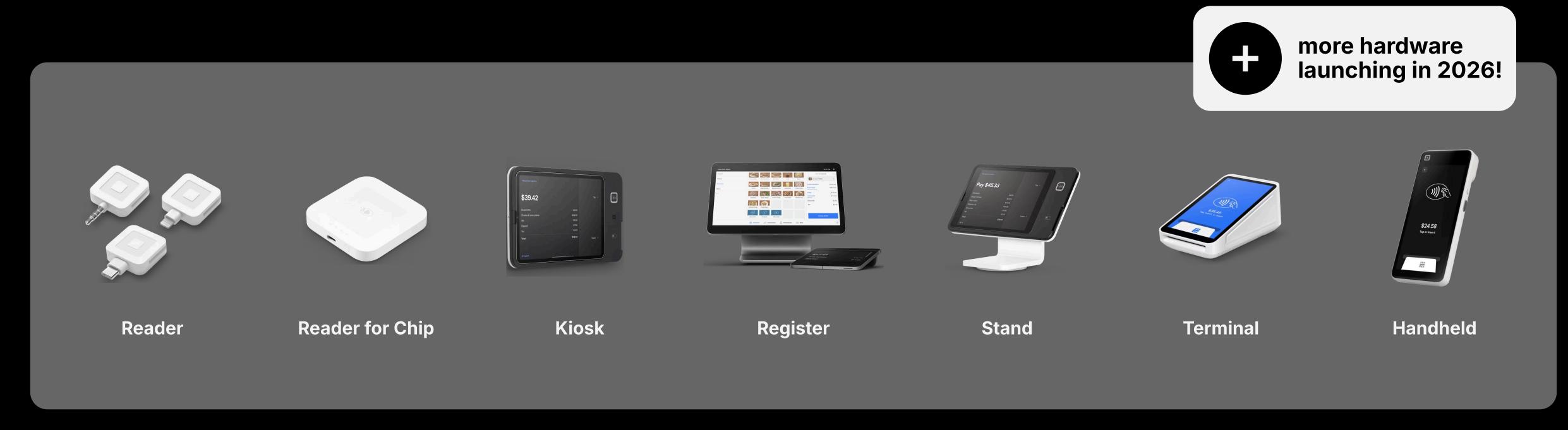
HARDWARE

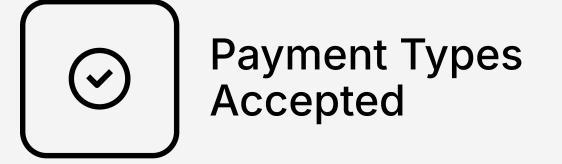
Purpose-built, elegant devices that make selling reliable

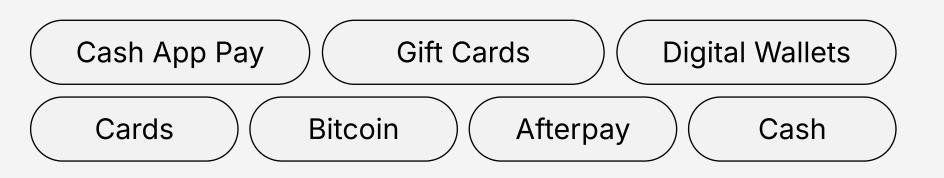


Square means sellers never miss a sale

Delivering a new generation of hardware products built on reliability, security, and scale.







We've delivered for food & beverage

Food & Beverage was our top priority this past year.

+17%

YoY GPV growth in Q3

+26%

YoY new volume added growth in Q3

+7%

Acceleration in GPV vs. prior year

+5%

Increase in GPV retention vs. prior year

All metrics are for the Food & Drink vertical and represent year over year growth for the quarter ended Q3 2025, except Growth in NVA which reflects year over year growth for the nine months ended Q3 2025 and Acceleration in GPV which represents the increase in GPV growth rates between Q3 2023-Q3 2024 and Q3 2024-Q3 2025. GPV Retention represents GPV from Square sellers from Q3 2024 who remained active in Q3 2025.



Case Study: ecosystem adoption drives growth

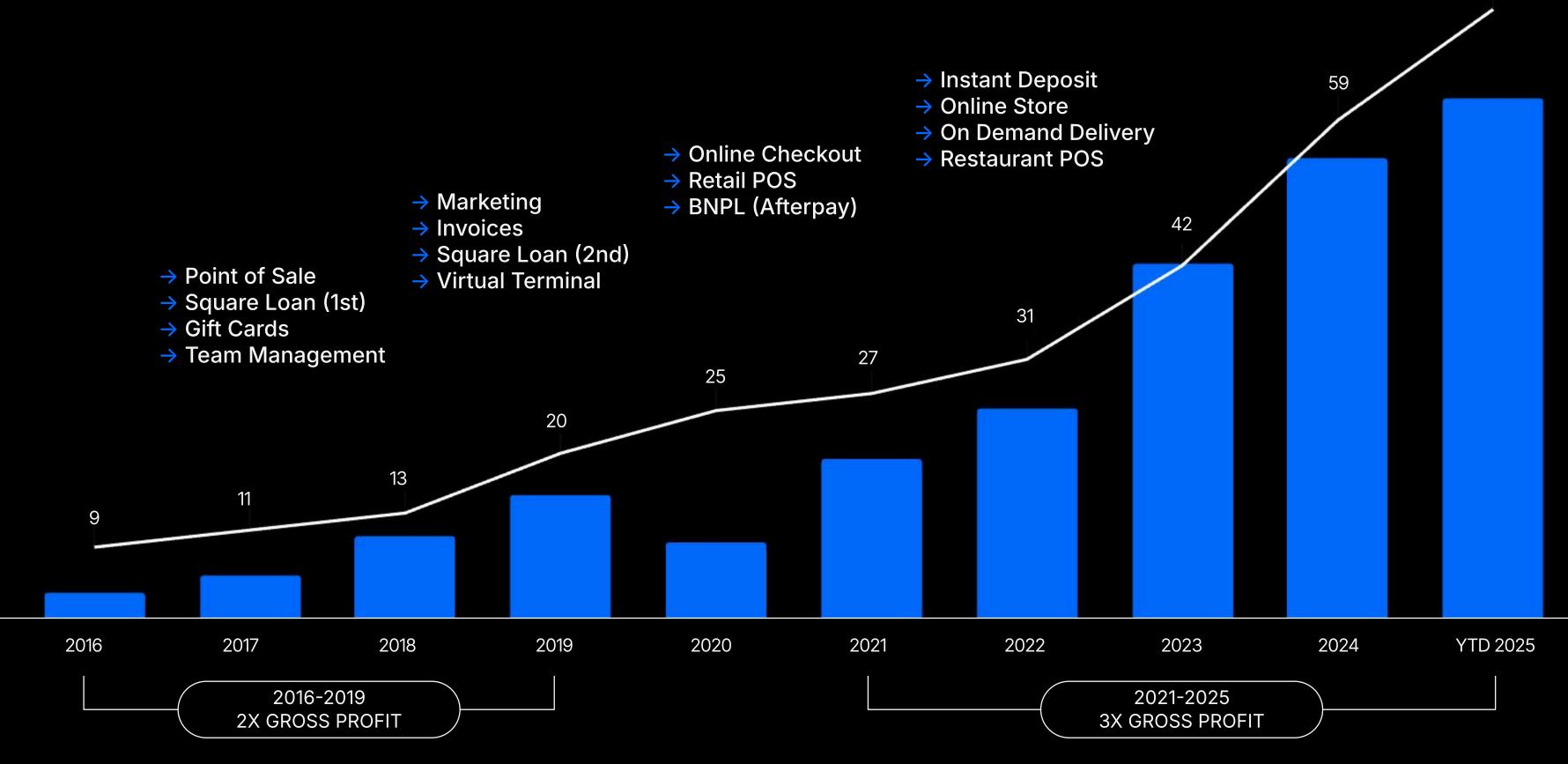
Leading to a meaningful increase in retention and gross profit.



10 years with Square \$50M+ in annual GPV 70+ locations

LOCATIONS

GPV



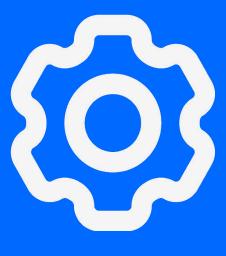
Products displayed are arranged illustratively and may not represent exact period of adoption. YTD 2025 GPV represents volumes from January 1 to October 21, 2025.

Strategic Pillars



COMMERCE

Integrated, end-to-end tools to make commerce easy for all sellers



AUTOMATION

Al tools for sellers that put their operations and finances on autopilot



NETWORKS

Deliver value and unlock growth for sellers, staff, and buyers

Al Automation = Operational Leverage

Personalized real-time data

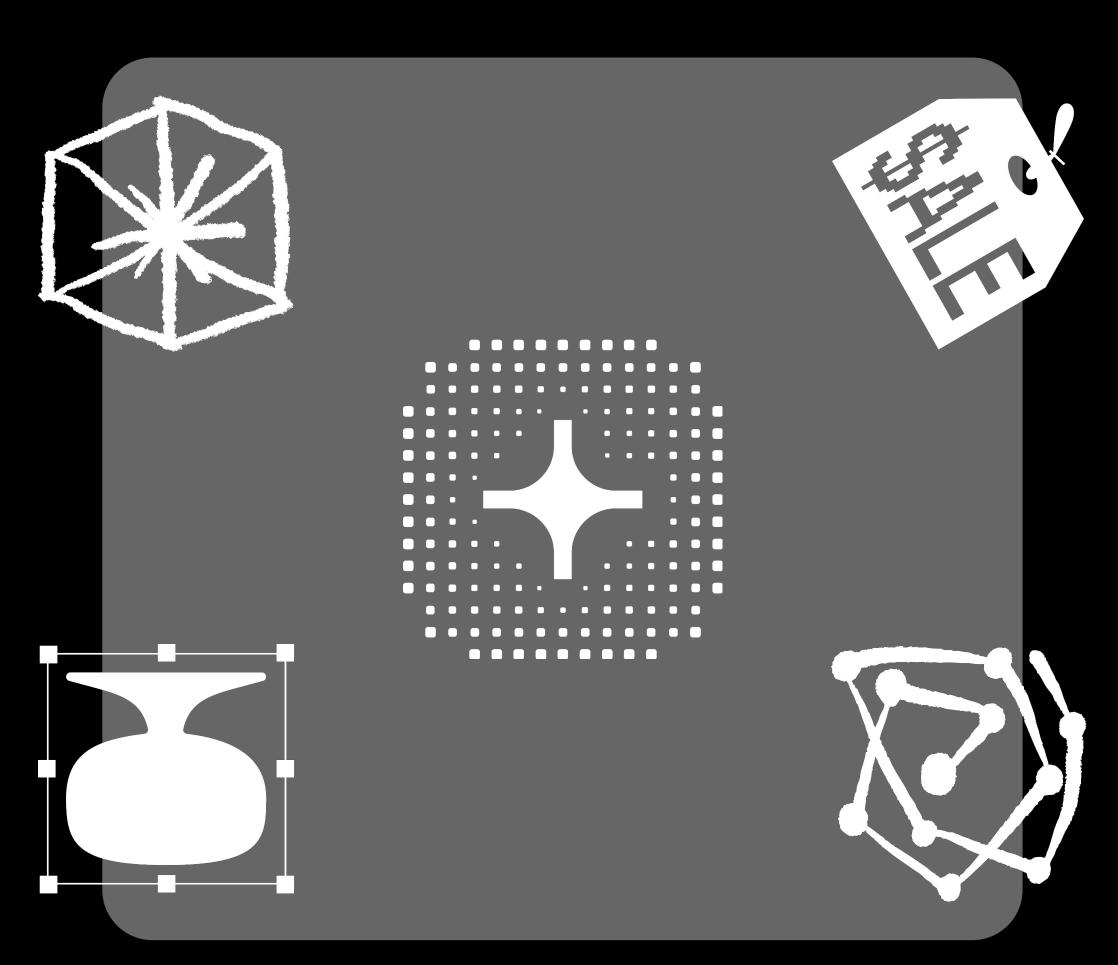
Proprietary first-party data signals continuously improve our Al capabilities

Time and cost efficiency

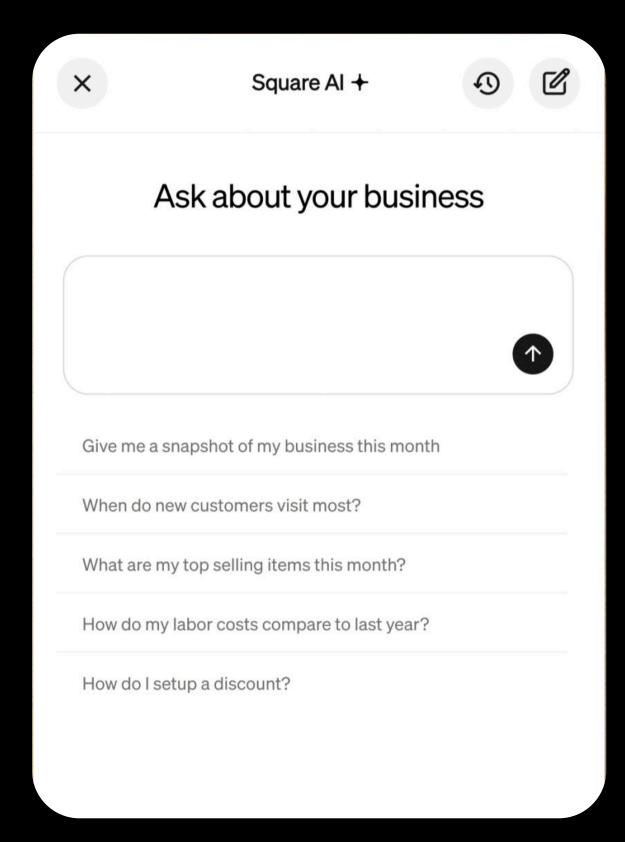
Compress hours of manual work into seconds while reducing labor and operating costs

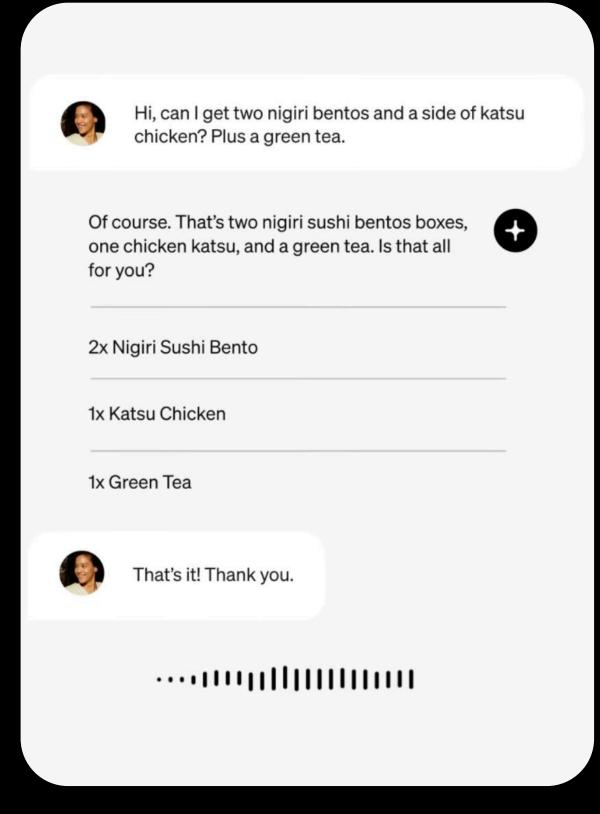
Agentic, proactive intelligence

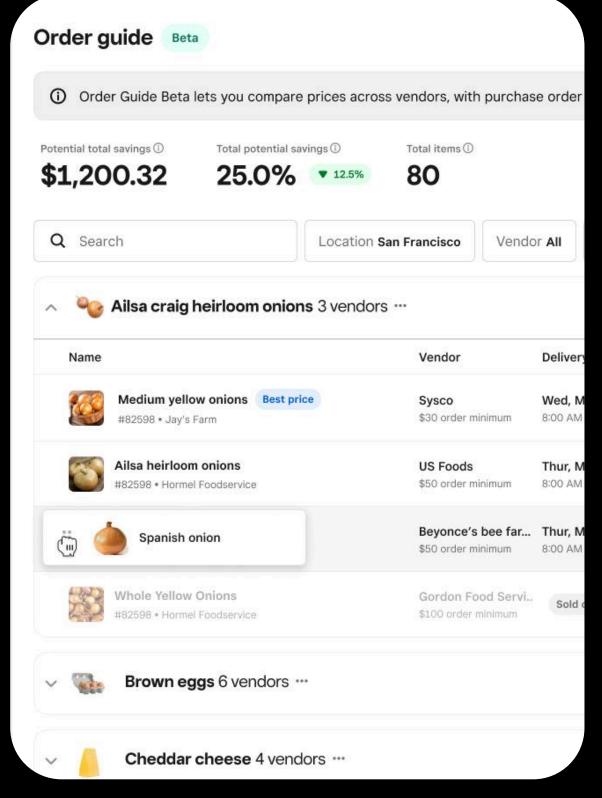
A team of Al-powered assistants anticipate needs and takes action on sellers' behalf

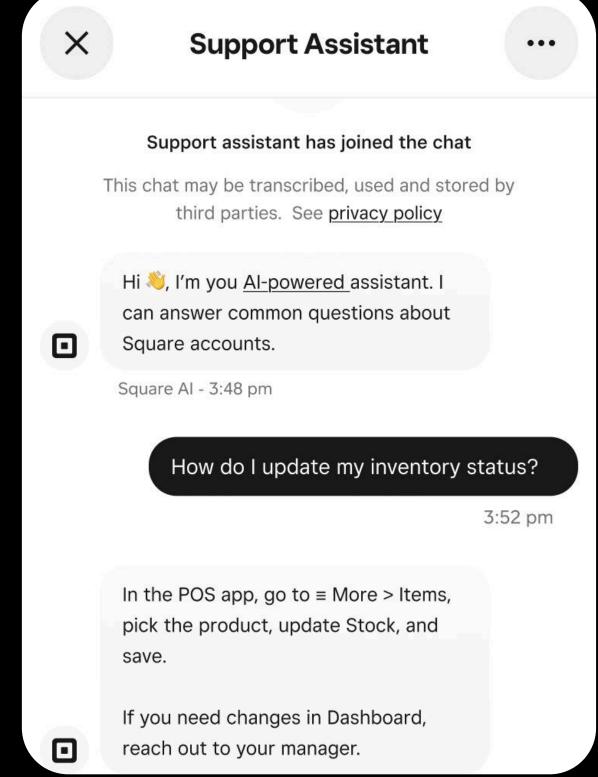


Automation at Square today









Square Al

Voice Ordering

Order Guide

SupportBot

Square Al

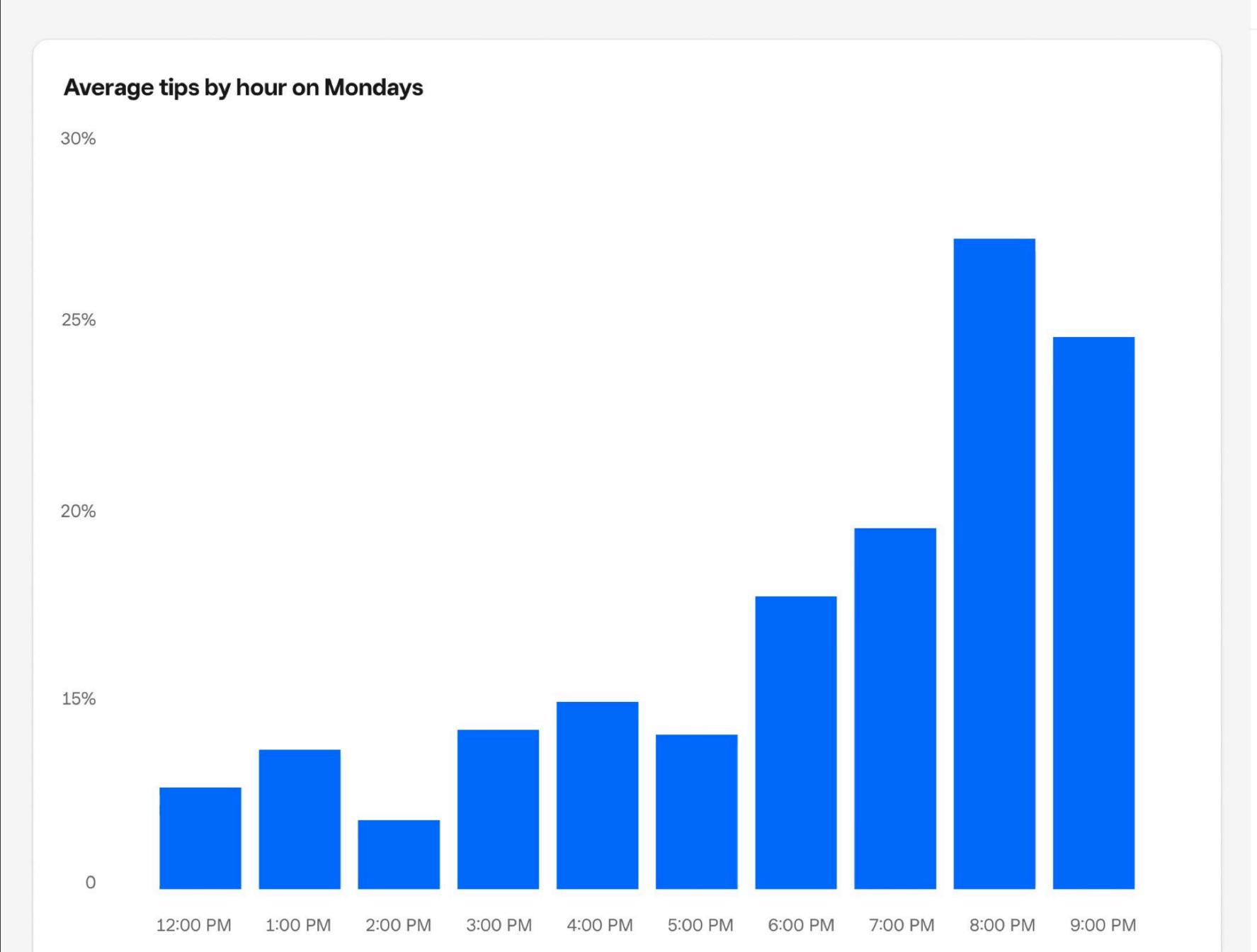
×

구 :

Square Al +







Show me my average tips by hour on Mondays

Here is a chart showing the average wine transactions per hour on **Mondays** over the last 30 days:

目

Average wine transactions per hour on...

These figures are based on gross sales and wine sold from August 23, 2025 to September 23, 2025 (PDT).



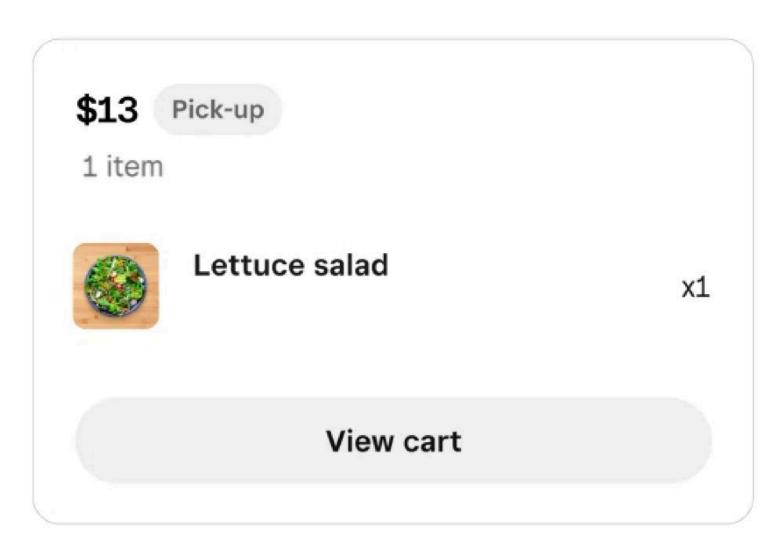


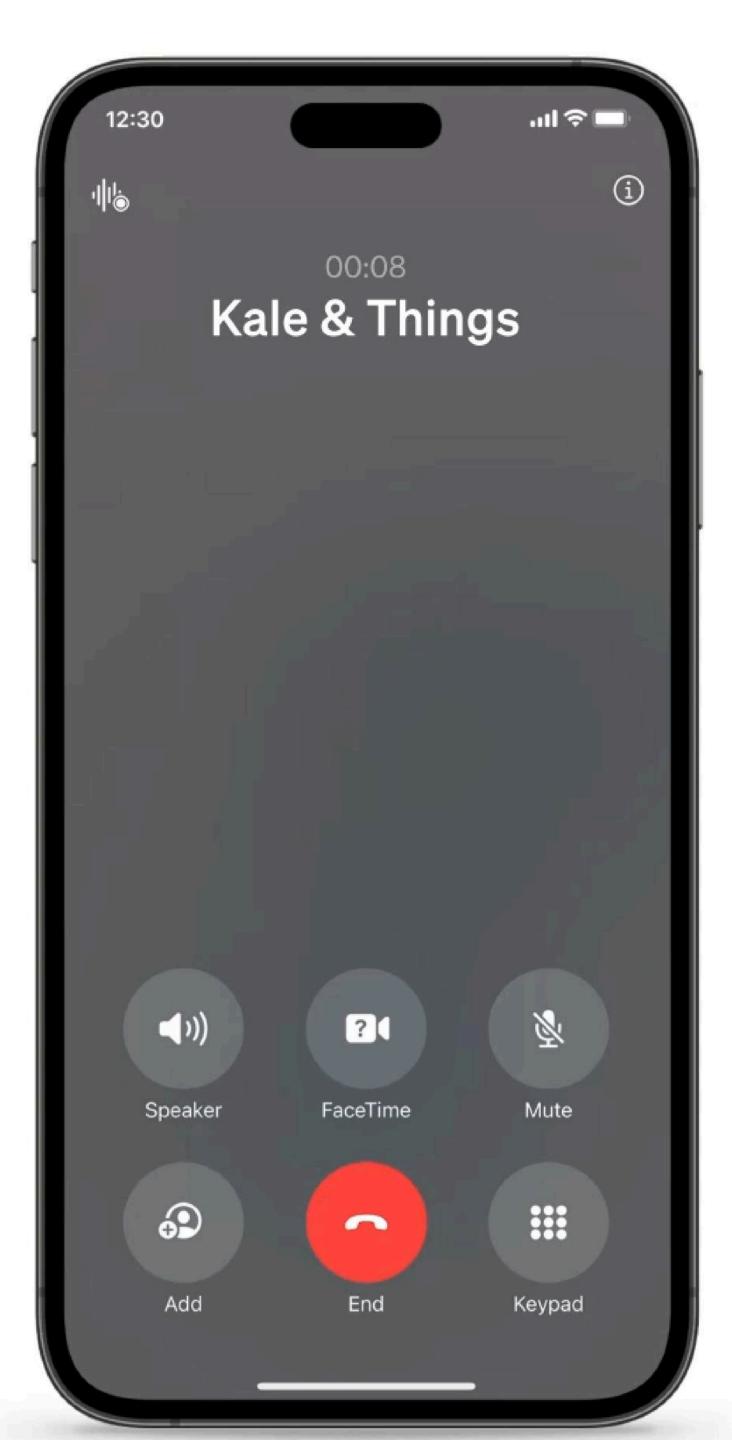
MORE IDEAS

What are my best days for tips at the Pacific Heights location?

What days did I give the most refunds at the Hayes Valley location?

Voice Ordering





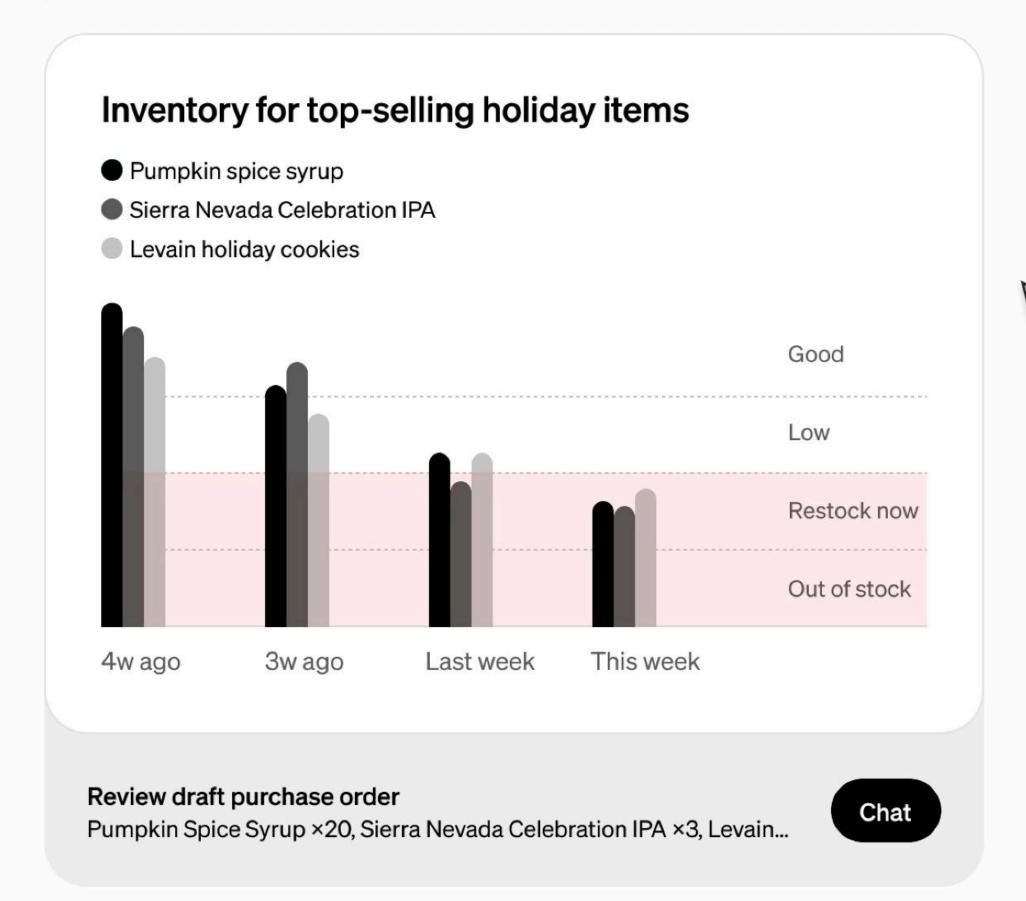
ManagerBot

Spaces > Holiday Planning

Data and insights

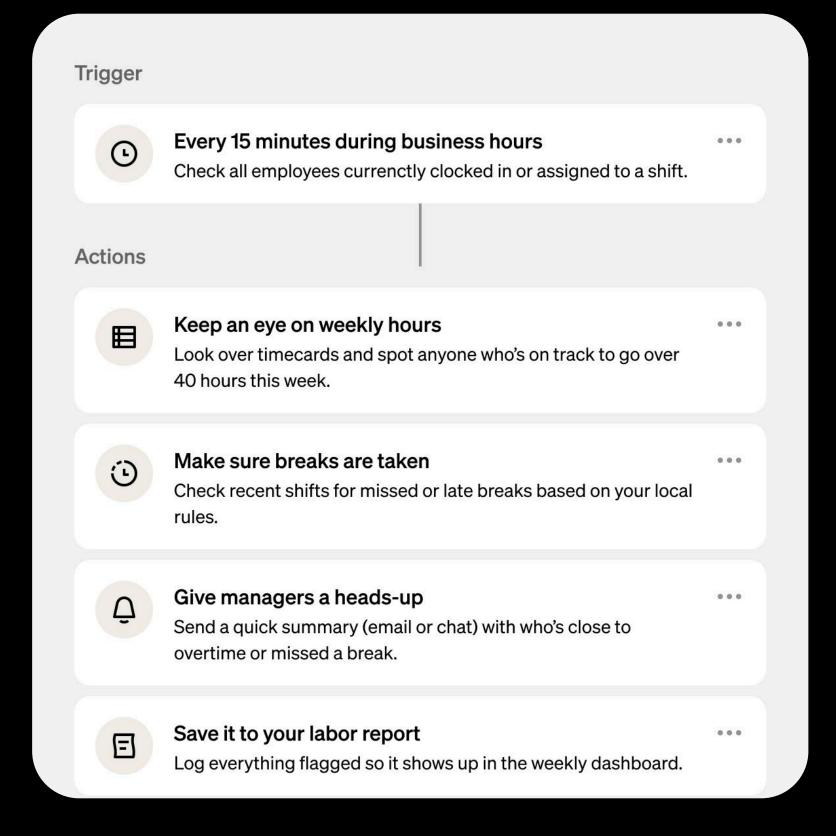
Look at daily sales, top categories, and team notes from last year to spot performance drivers.

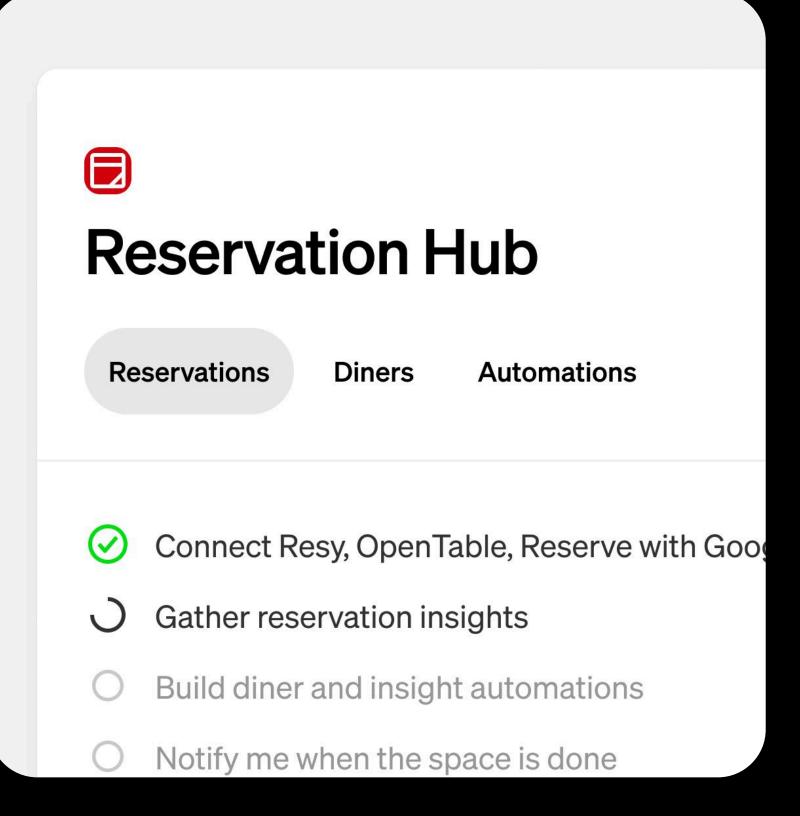
Inventory is low for top-selling holiday items — review a draft purchase order for delivery on November 22.





Al Tomorrow: ManagerBot





Sales Money **Automations** For you 24 Hour Cold Brew is selling Overall: well with this recent heat wave. Try a healthy, 5% price increase to boost margins. trending Daily cash snapshot Good morning! Yesterday's sales came in at \$2,300 (a Payroll of \$4,200 is due Friday. The veggie promo gav staffing or hardware issues were detected overnight. 4 reviews recieved Last night's service received good feedback overall

Agentic Commerce Platform

Generative UI

Proactive Intelligence

Strategic Pillars



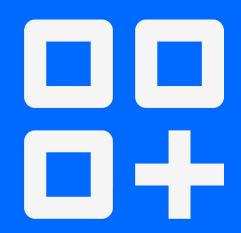
COMMERCE

Integrated, end-to-end tools to make commerce easy for all sellers



AUTOMATION

Al tools for sellers that put their operations and finances on autopilot



NETWORKS

Deliver value and unlock growth for sellers, staff, and buyers

Connecting Square's Networks

327M Buyers Countries \$240B Global GPV Sellers **Employees**

Metrics are approximations for the 12 months ending September 2025. Employees represent total global employees of Square sellers over the past 12 months ending September 30, 2025. Individual employees may be counted more than once if employed by multiple sellers.

Buyers represent buyer profiles for the trailing 12 months ended September 30, 2025. One individual may have more than one buyer profile.



327M Buyers

Potential Opportunity

300M+
Actives

\$12B Wages

\$8B

\$36B F&B Vendor Spend

Buyer-Seller Network

5M Employees

4.5M+
Sellers

Employees represent total global employees of Square sellers over the past 12 months ending September 30, 2025. Individual employees may be counted more than once if employed by multiple sellers.

Buyers represent buyer profiles for the trailing 12 months ended September 30, 2025. One individual may have more than one buyer profile.

300M actives figure is illustrative based on the number of buyer profiles.

Tips represent tips for the trailing 12 months ended September 30, 2025.

See appendix for definitions of buyer profiles, wages, and F&B vendor spend.

Employee Network



Bu

5M Employees

4.5M+
Sellers

Potential Opportunity

5M Actives

\$12B Wages

\$8B

\$36B F&B Vendor Spend

Employees represent total global employees of Square sellers over the past 12 months ending September 30, 2025. Individual employees may be counted more than once if employed by multiple sellers.

Buyers represent buyer profiles for the trailing 12 months ended September 30, 2025. One individual may have more than one buyer profile.

300M actives figure is illustrative based on the number of buyer profiles. Tips represent tips for the trailing 12 months ended September 30, 2025.

See appendix for definitions of buyer profiles, wages, and F&B vendor spend.

Potential Opportunity

300M+

Actives

Wages



5M Employees

Tips

F&B Vendor Spend



Sellers

Vendor Network

Employees represent total global employees of Square sellers over the past 12 months ending September 30, 2025. Individual employees may be counted more than once if employed by multiple sellers. Buyers represent buyer profiles for the trailing 12 months ended September 30, 2025. One individual may have more than one buyer profile. 300M actives figure is illustrative based on the number of buyer profiles. Tips represent tips for the trailing 12 months ended September 30, 2025. See appendix for definitions of buyer profiles, wages, and F&B vendor spend.

Square: Key Takeaways



COMMERCE



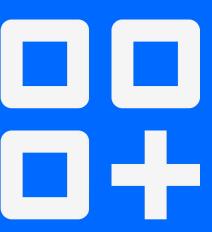
Software, hardware, and banking tools that work for every seller



AUTOMATION



ManagerBot and other Al tools giving time back



NETWORKS



Three key networks that strengthen the Square ecosystem & drive growth

Product Strategy Takeaways

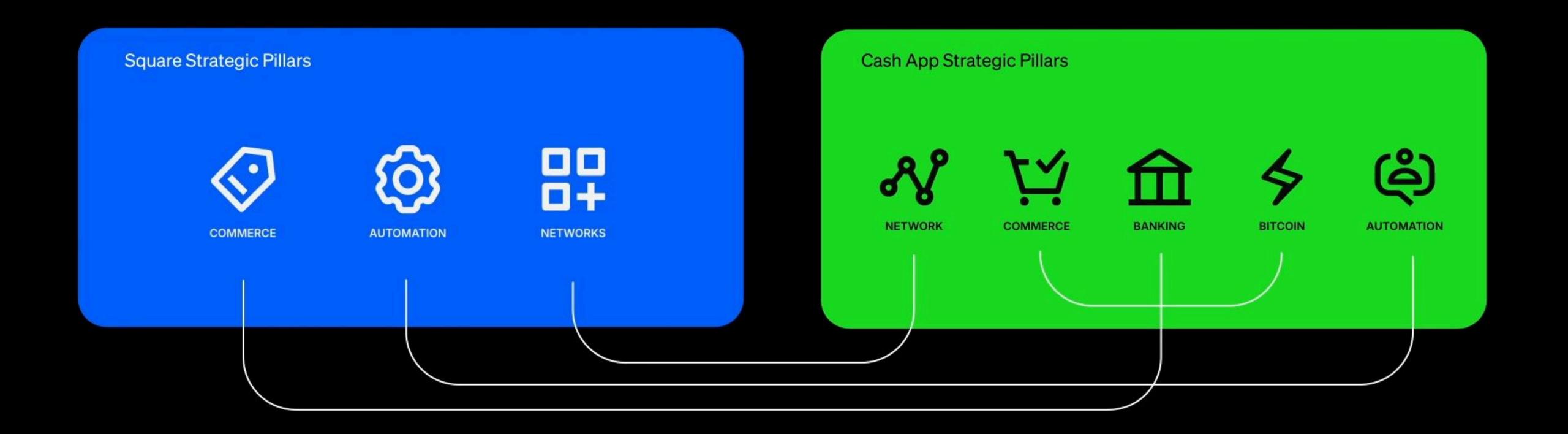
Square Strategic Pillars







Product Strategy Takeaways



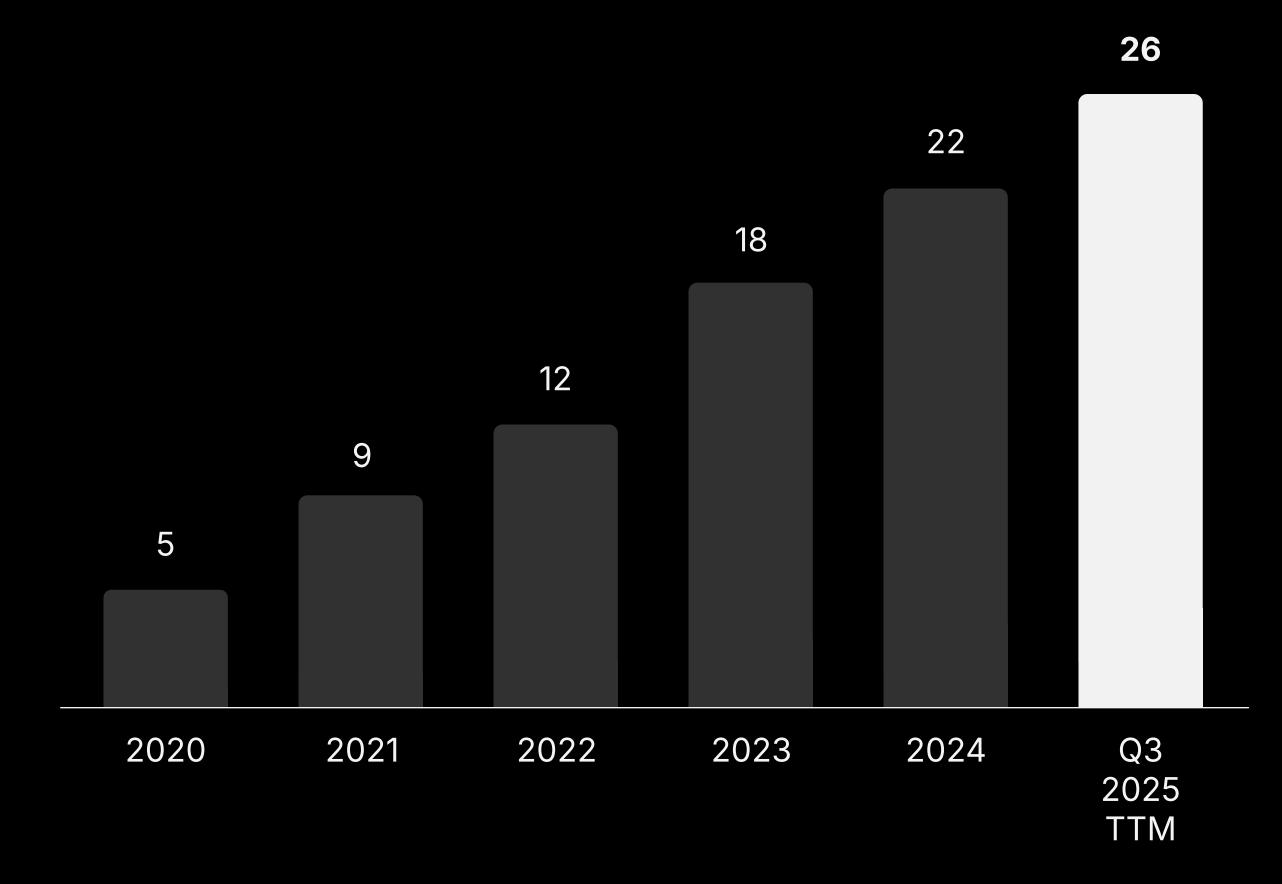
Building new vectors of growth

Consistently launching new revenue streams, has led to durable & diversified growth

26

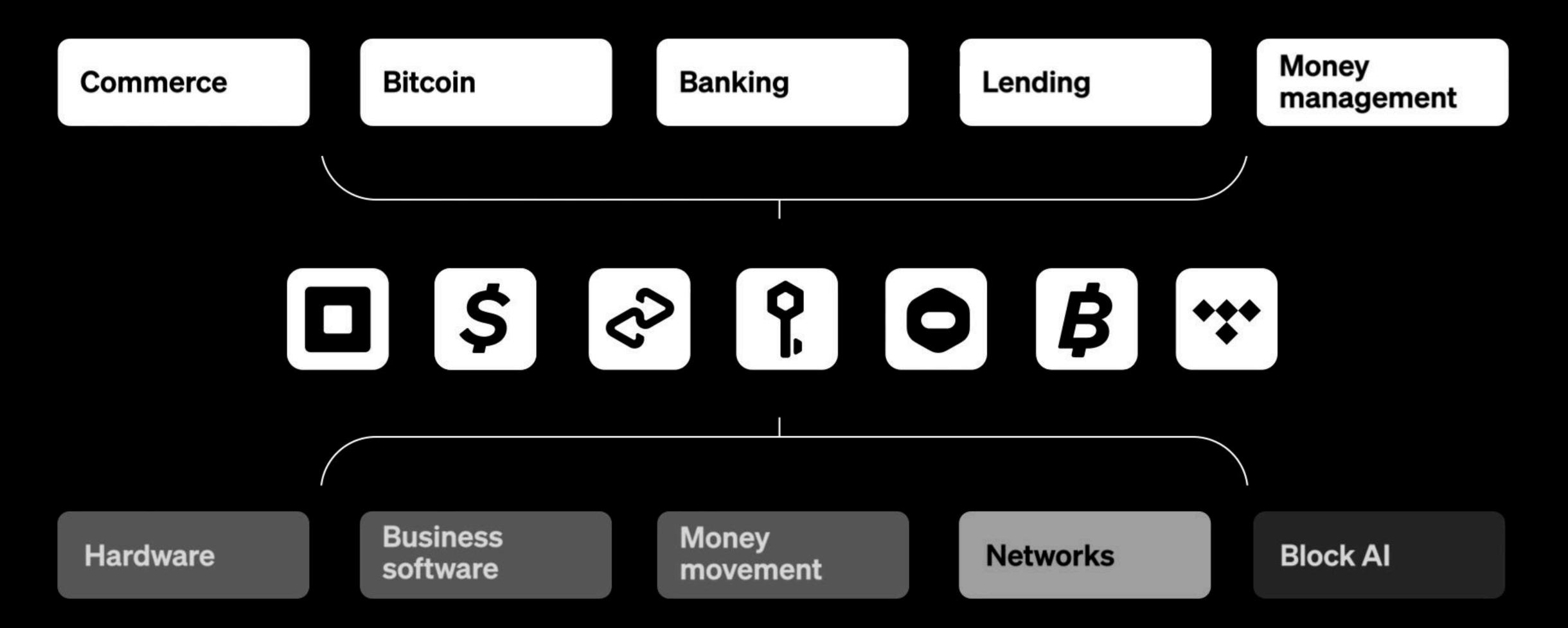
Revenue streams
generating \$100M+
gross profit per
year

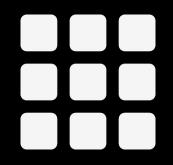
of Products with >\$100M in yearly gross profit



Time to build

Product Strategy Takeaways





Appendix

Cash App monthly transacting active or transacting active is a Cash App account that has at least one financial transaction using any product or service within Cash App during a specified period. A transacting active for a specific Cash App product has at least one financial transaction using that product during the specified period and is referred to as an active. Examples of transactions include sending or receiving a peer-to-peer payment, transferring money into or out of Cash App, making a purchase using Cash App Card, earning a dividend on a stock investment, and paying back a loan, among others. Certain of these accounts may share an alias identifier with one or more other transacting active accounts. This could represent, among other things, one customer with multiple accounts or multiple customers sharing one alias identifier (for example, families).

Primary Banking Active is a Cash App account that receives inflows from ACH or certain original credit transactions relating to earned wages, excluding tax refunds and ACH transfers, or spent at least \$500 per month across Cash App, including Cash App Card, Cash App Pay, Afterpay through Cash App, and ACH bill pay during a specified period.

Inflows per transacting active refers to total inflows in the quarter divided by monthly actives for the last month of the quarter. Inflows refers to funds entering the Cash App ecosystem. Inflows does not include the movement of funds when funds remain in the Cash App ecosystem or when funds leave the Cash App ecosystem, or inflows related to the Afterpay app.

Bitcoin Account is a Cash App account that has had a positive Bitcoin balance for the last month of the quarter.

Appendix

Square Software Groupings: Point of Sale Software includes Register POS, Register Terminal, Square for Retail, Square for Restaurants, Appointments, Invoices, Self Serve Order, Seller Powered Delivery, Square Online Store, On Demand Delivery, and Square Online Checkout. Marketing Software includes Loyalty, Marketing, Gift Cards, Text Message Marketing, and Messages Plus. Staff Software includes Square Staff, Shifts, Team Management, and Team Communication. Developer Platform includes sellers active with any of our partner or developer APIs in the last 91 days, as of September 30, 2025.

Banking Products include Square Loans, Square Savings, Deposit Sweeps, Square Credit Card, Square Checking, and Square Card.

Buyer profiles represent a unique identifier, such as an email, phone number, or similar, associated with a buyer based on prior activity within the Square ecosystem. One individual may have more than one buyer profile.

Wages are an approximation based on Square Payroll transaction data and non-payroll timecard wages, adjusted for overlap between payroll and timecard users. For the 12 months ending September 2025.

F&B vendor spend references annual aggregate ingredient costs for Square sellers in the Food & Beverage vertical. Estimated by assuming ingredient costs are approximately 30% of a seller's overall sales, according to the National Restaurant Association. Overall sales estimates using total F&B GPV adjusted for annual growth, and assuming Square GPV is approximately 50% of overall sales. Estimate based on Federal Reserve data on card spend and adjusted for volumes through delivery channels.

Neighborhoods

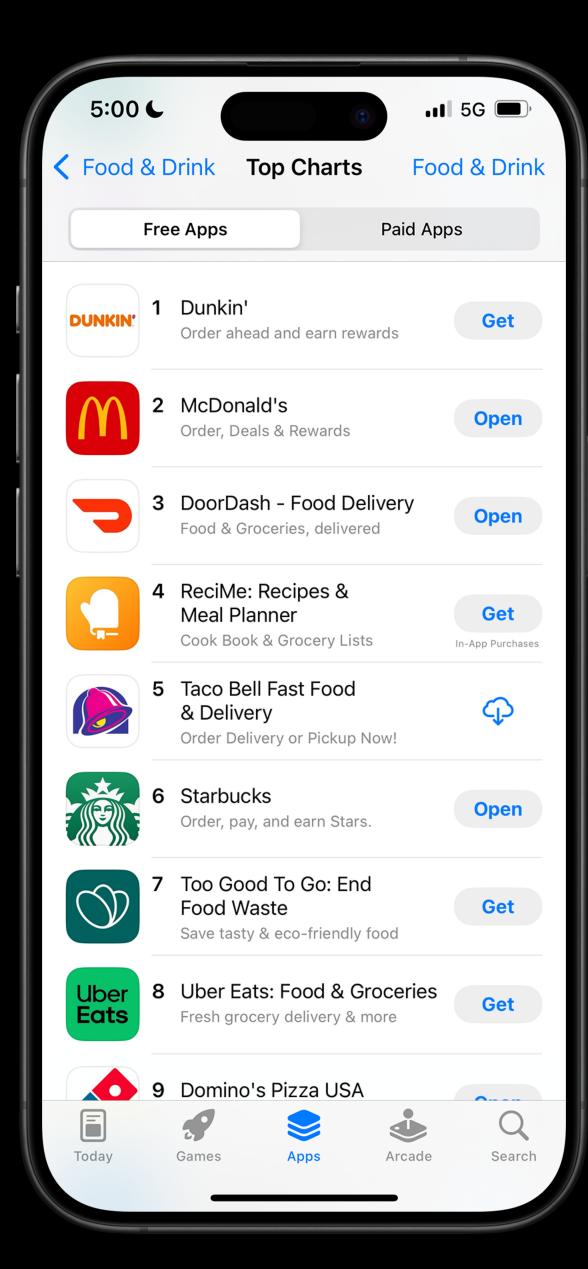
Brian Grassadonia

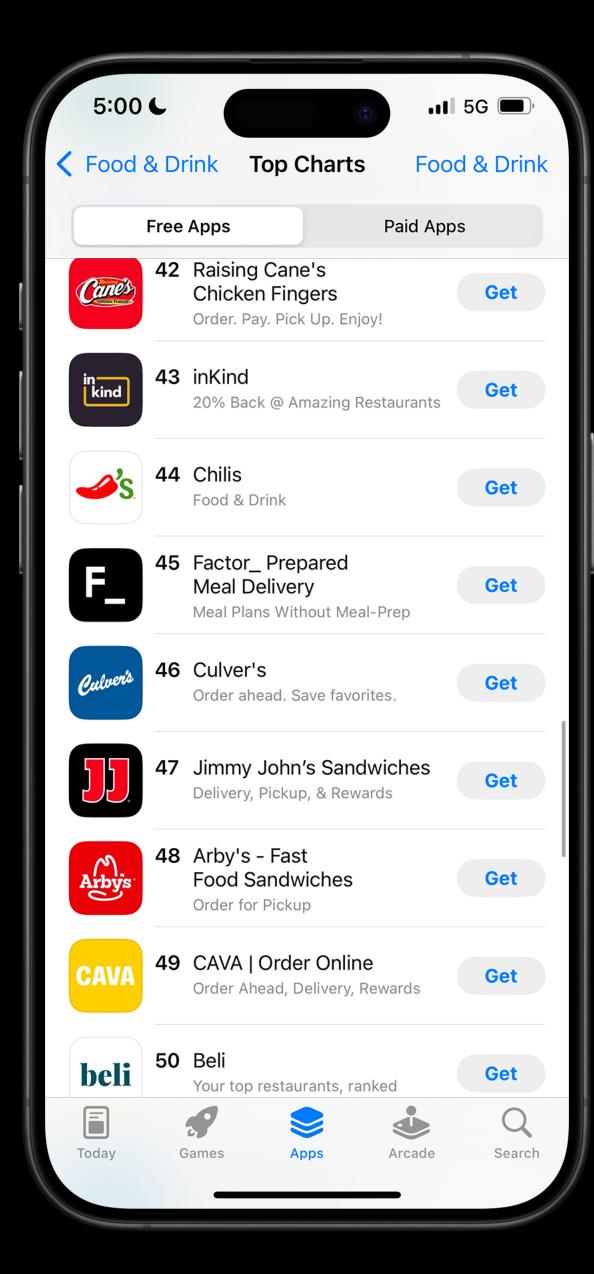


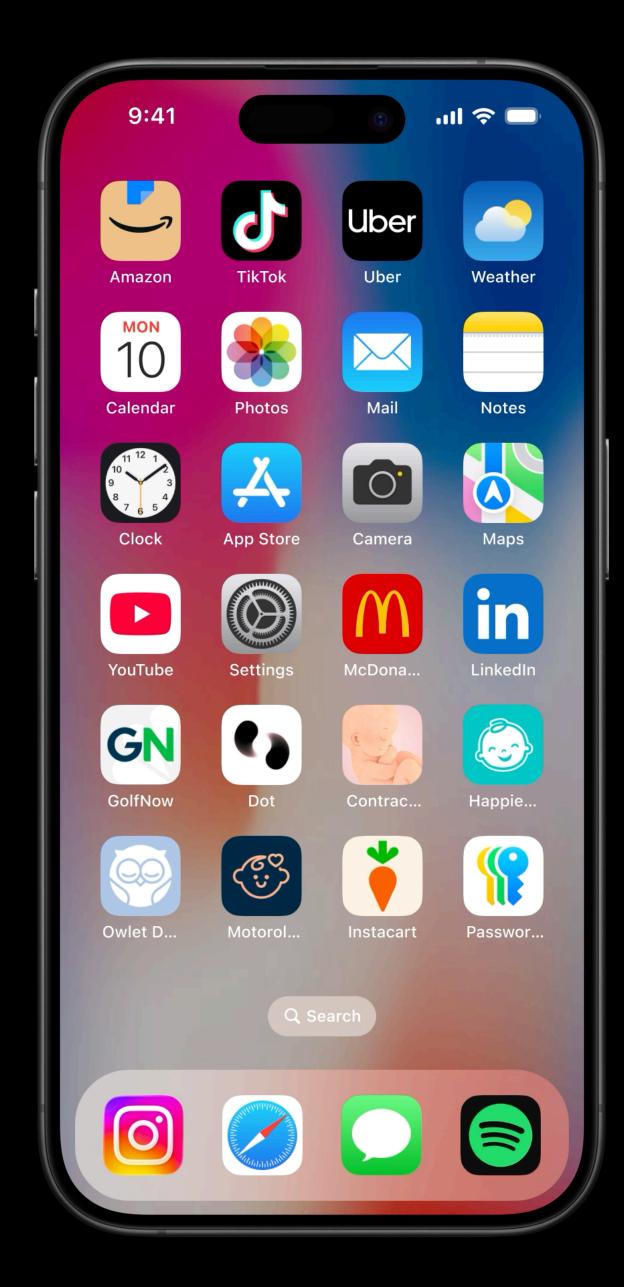


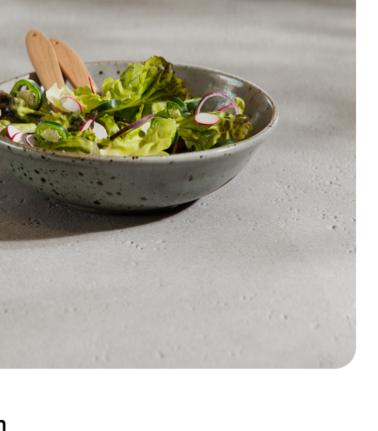












d of fresh, crisp greens tossed in a zesty, a refreshing and light side dish.

+

eshop 2d

Add • \$12.95

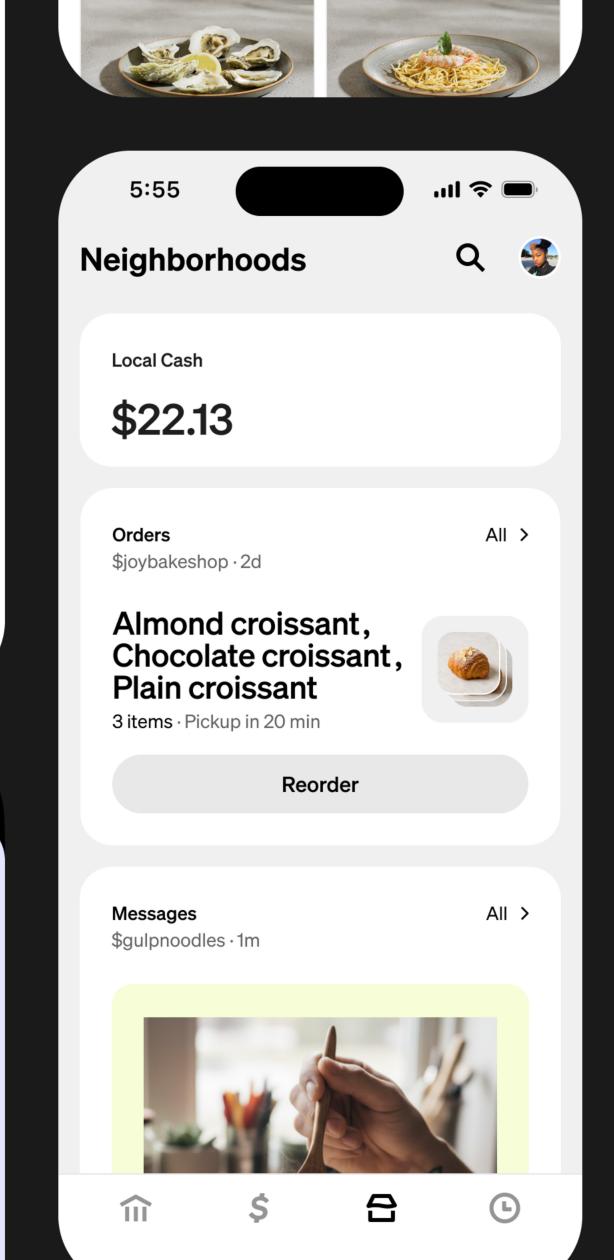
×

5:55

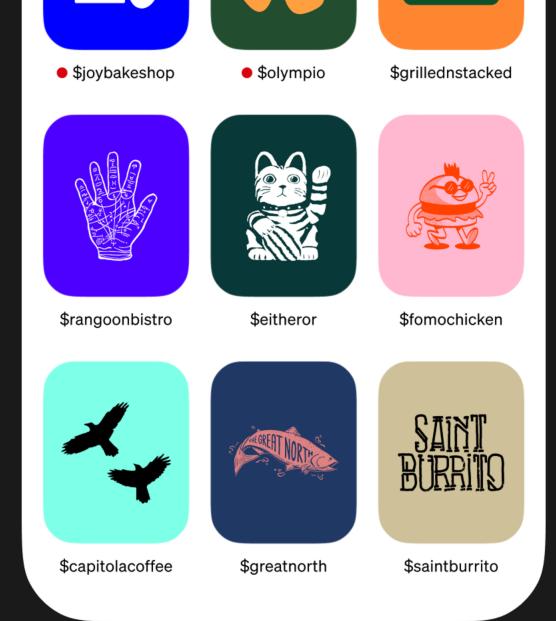
.ııl 🗢 🗖

nd croissants n the house today

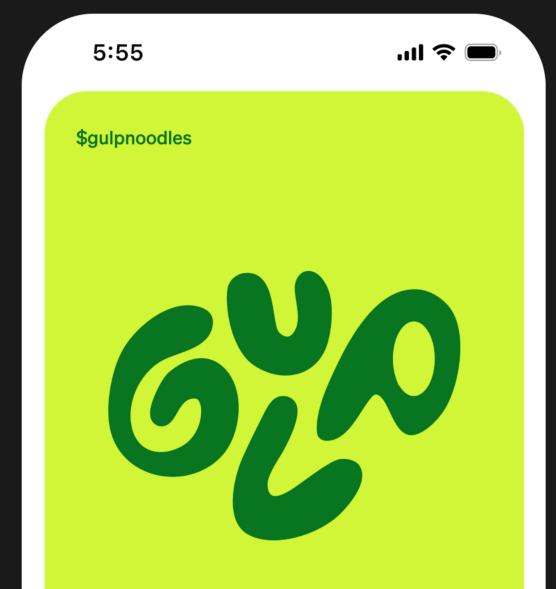


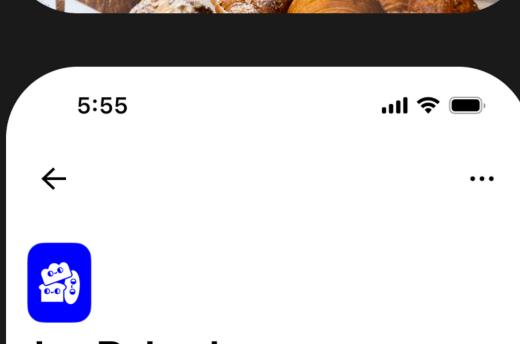


ııl **♦**











Pickup in 15m 5003 N Williams Ave · Open



Popular ∨

Menu



Almond croissant \$5.95 \$17.00 Twice-baked croissant with almond frangipane & slice...



\$5.25 \$17.00
th Classic croissant with dark chocolate batons. Contains...



+

5:55 ...l 🖘 🖃





Add to cart

5:55

Following

Joy Bakeshop \$joybakeshop



Olympio Greek \$olympio



Grilled & Stacked \$grillednstacked



Rangoon Bistro \$rangoonbistro

Network-wide Rewards

Pooled Stored Balance

Loyal Base of Followers

Network-wide Rewards

Pooled Stored Balance

Loyal Base of Followers

Network-wide Rewards

Pooled Stored Balance

Loyal Base of Followers

Network-wide Rewards

Pooled Stored Balance

Loyal Base of Followers

Network-wide Rewards

Pooled Stored Balance

Loyal Base of Followers

Follow us & earn rewards

\$joybakeshop is on S Cash App

\$joybakeshop

\$18.20 \$5.25 Latte \$joybakeshop Sourdough \$7.00 Follow us on Cash App and earn rewards Plain Croissant \$5.95 **S** Follow

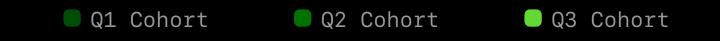


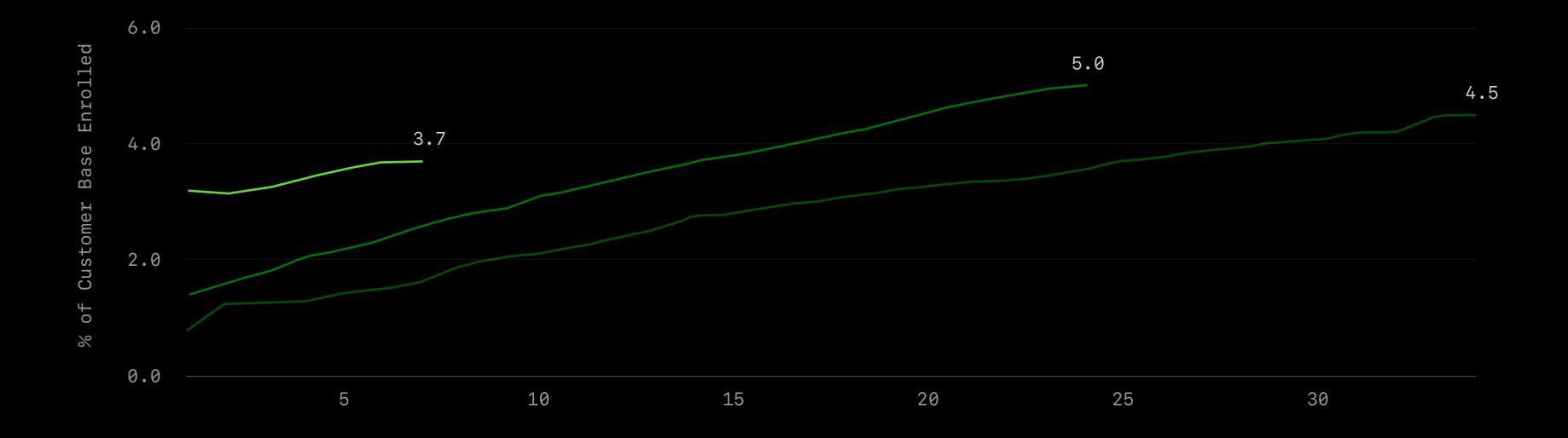


250KH 320MH

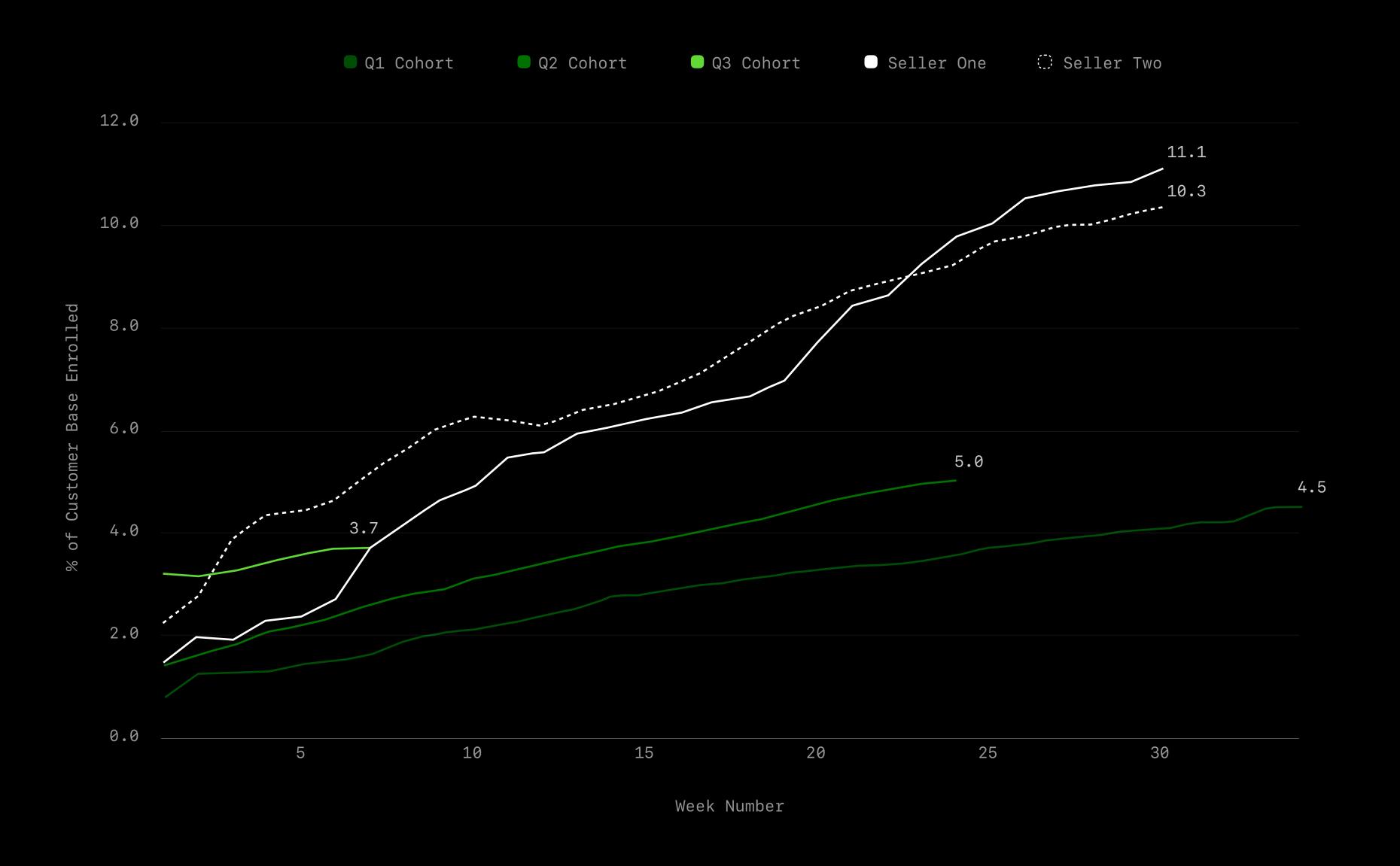
Quick Serve Restaurants

Unique Cards

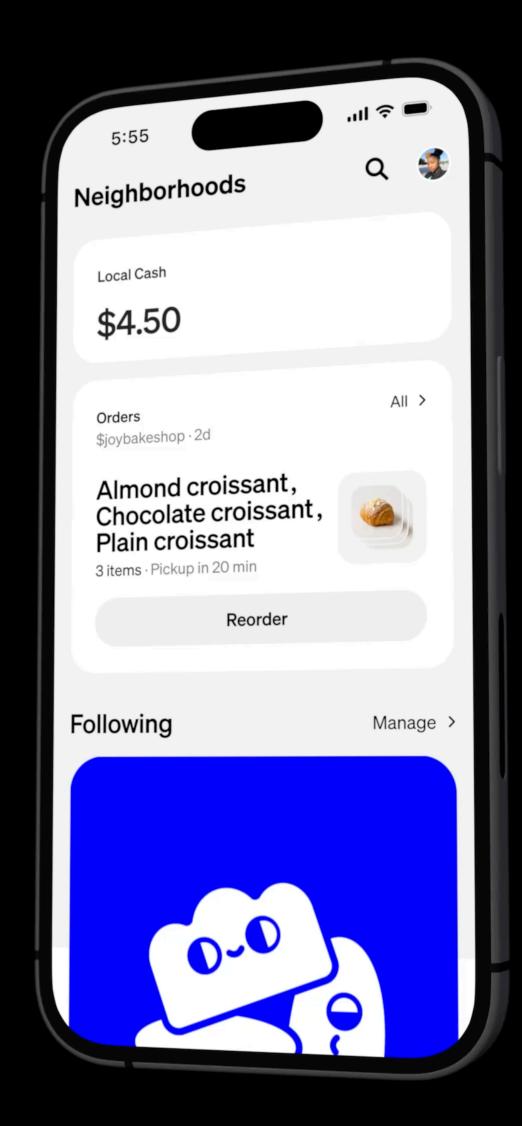


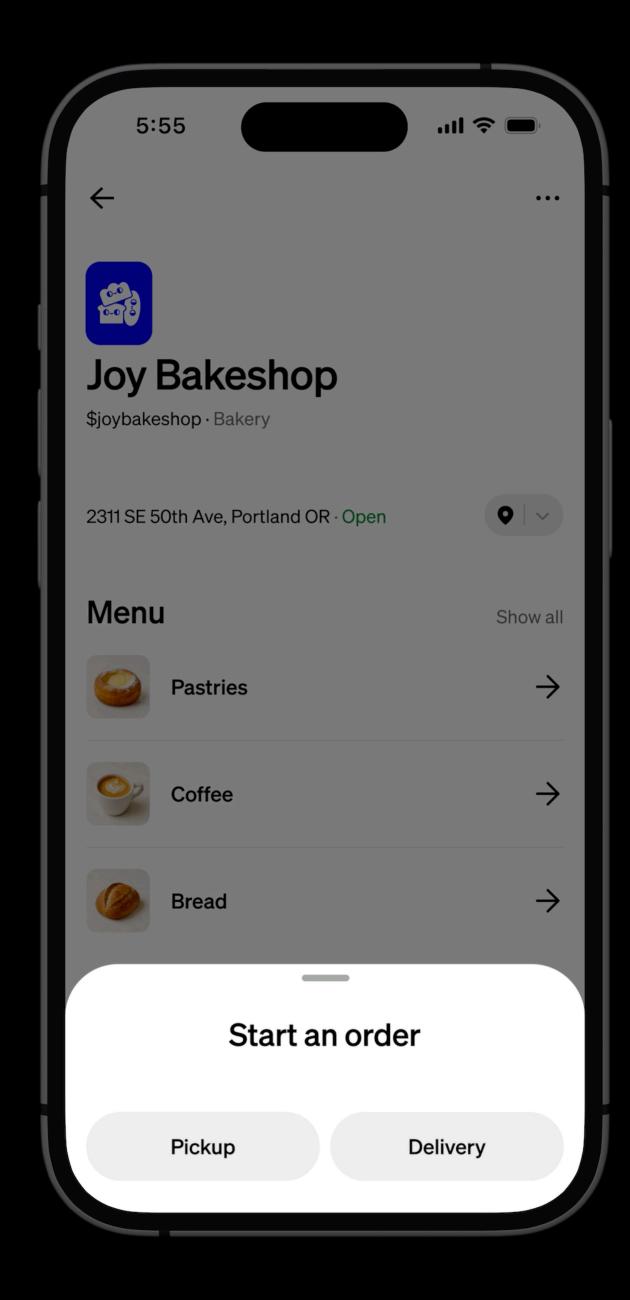


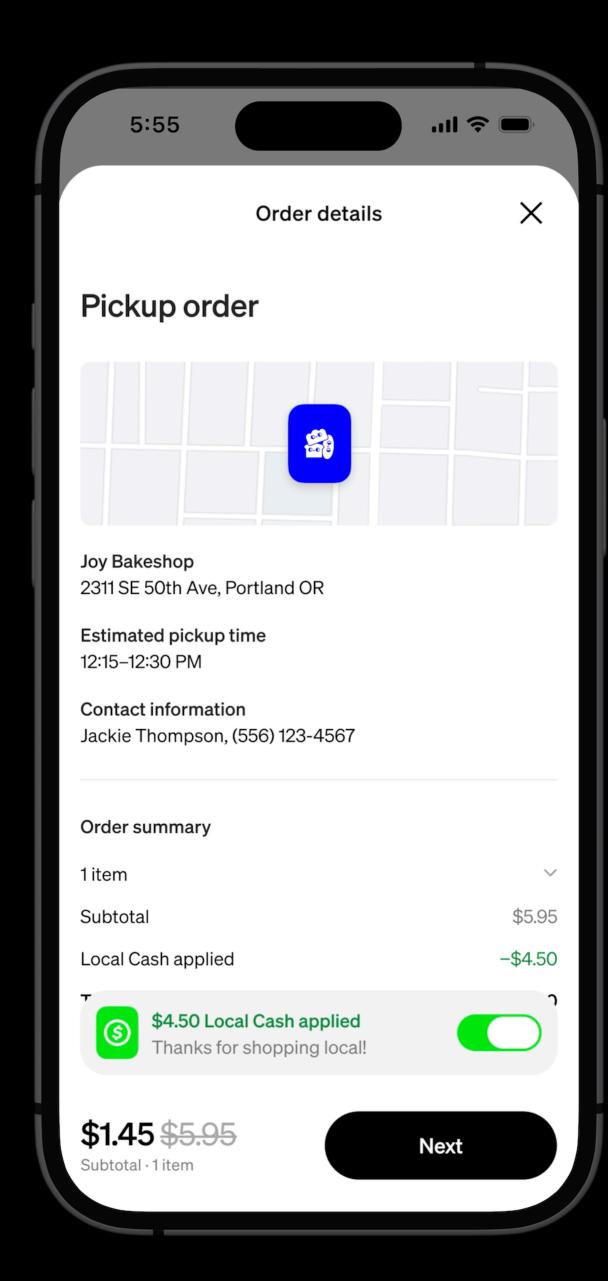
Week Number

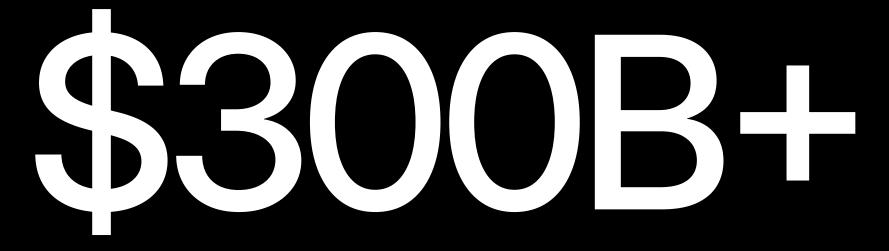


Not active on Cash App in past quarter



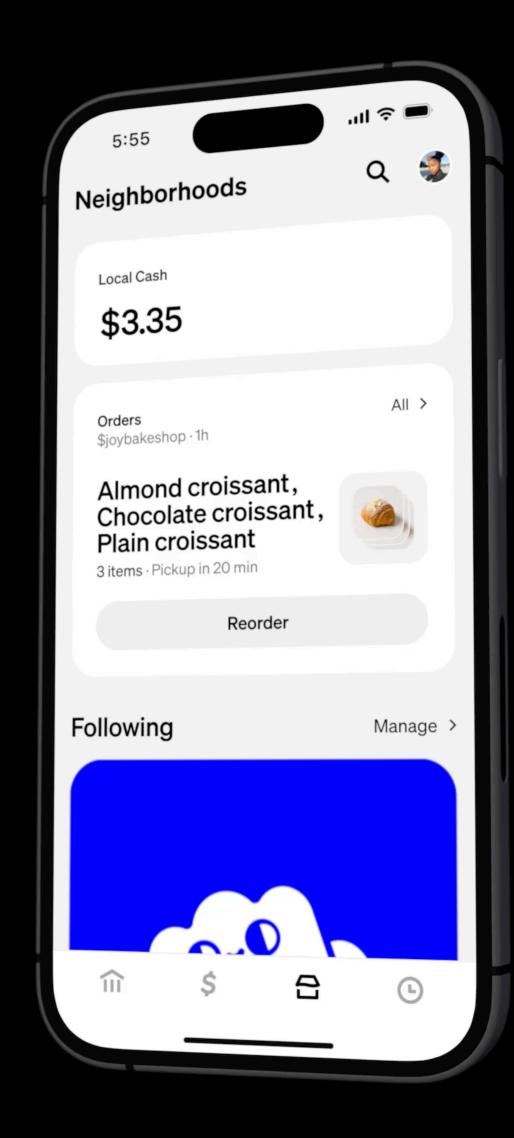


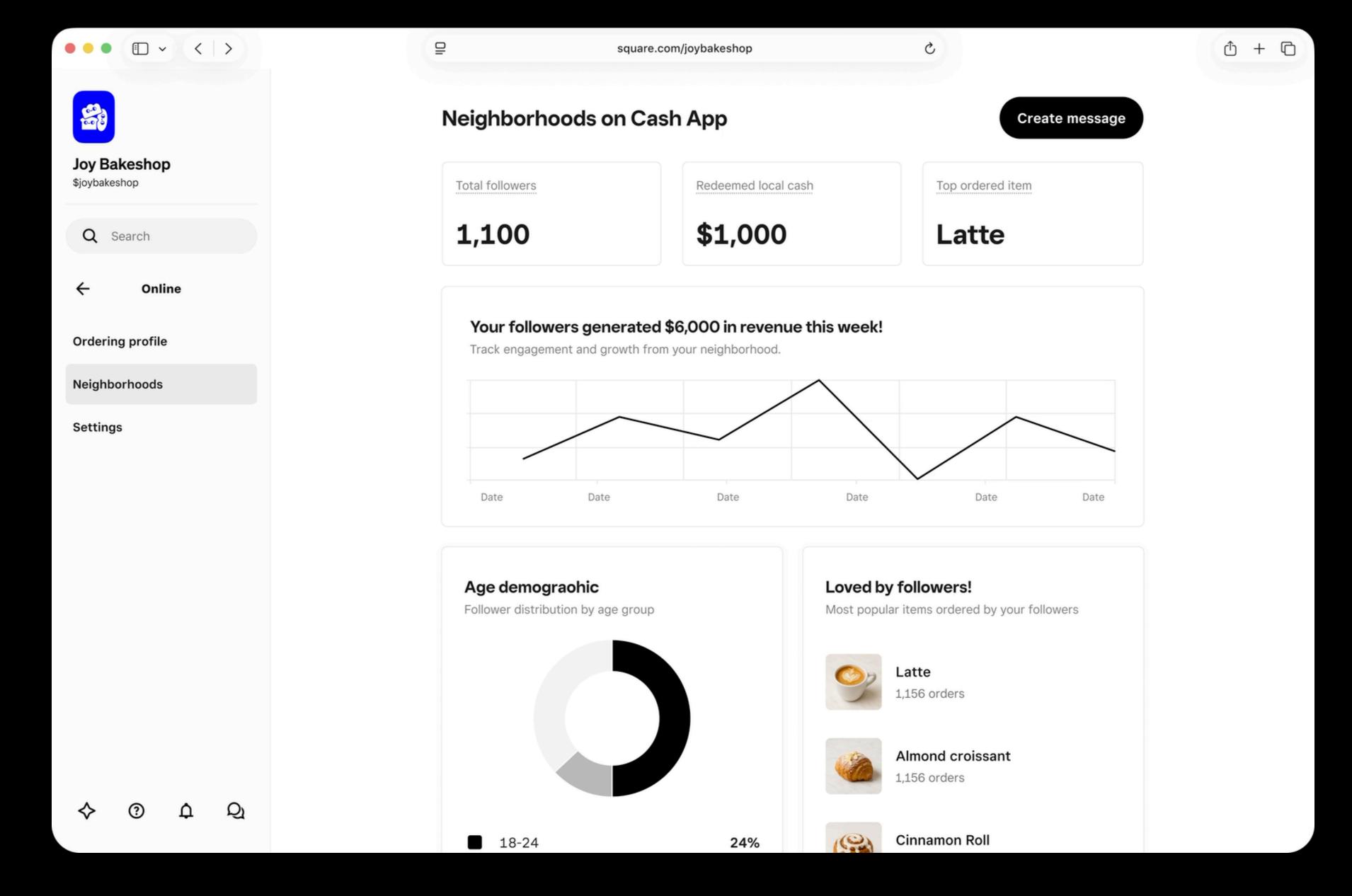


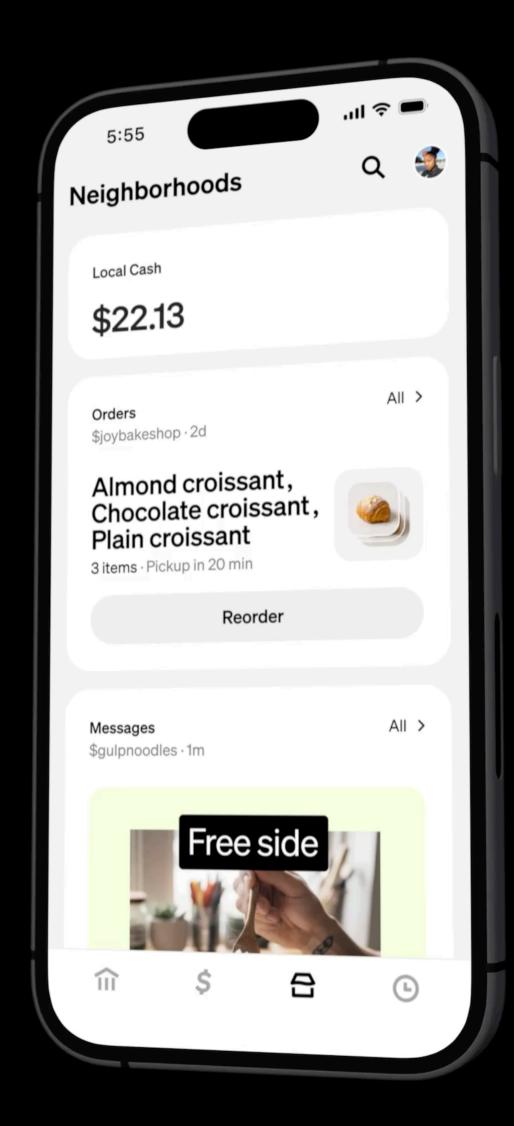


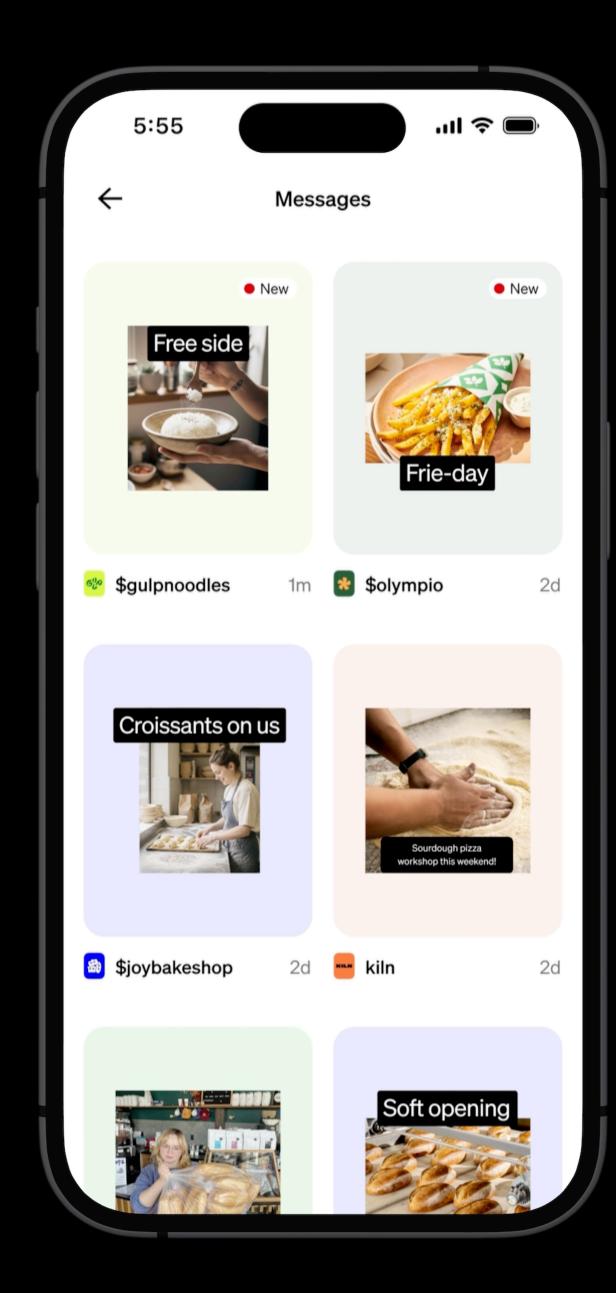
Annual Inflows

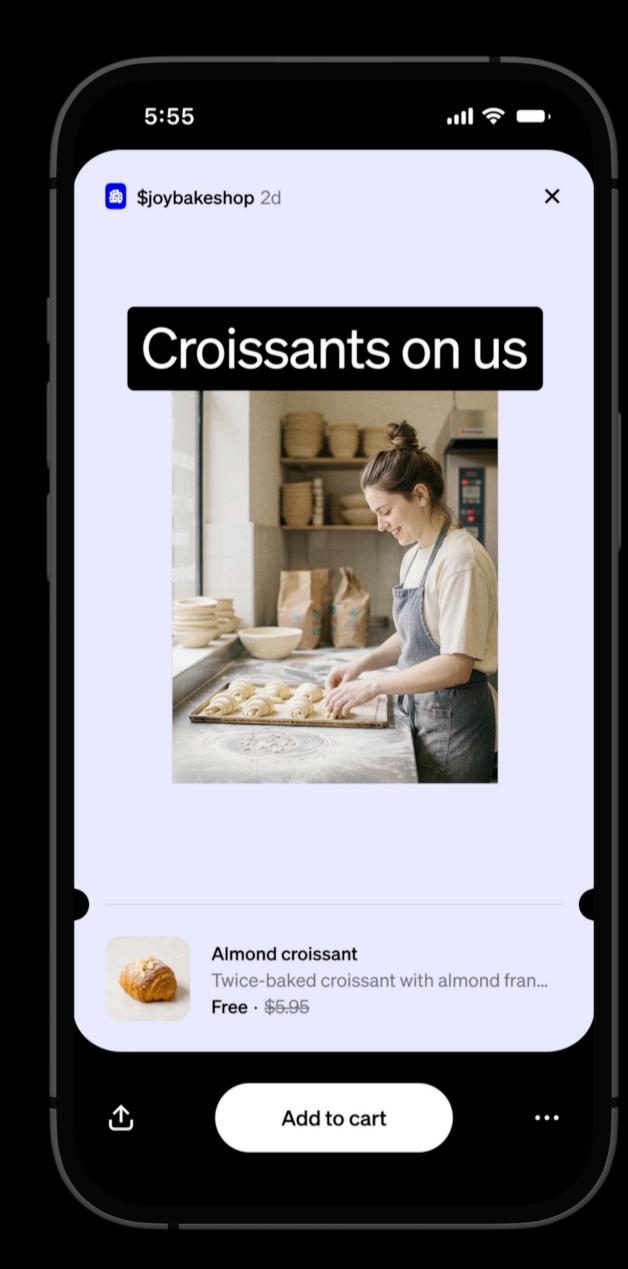
Payment Processing



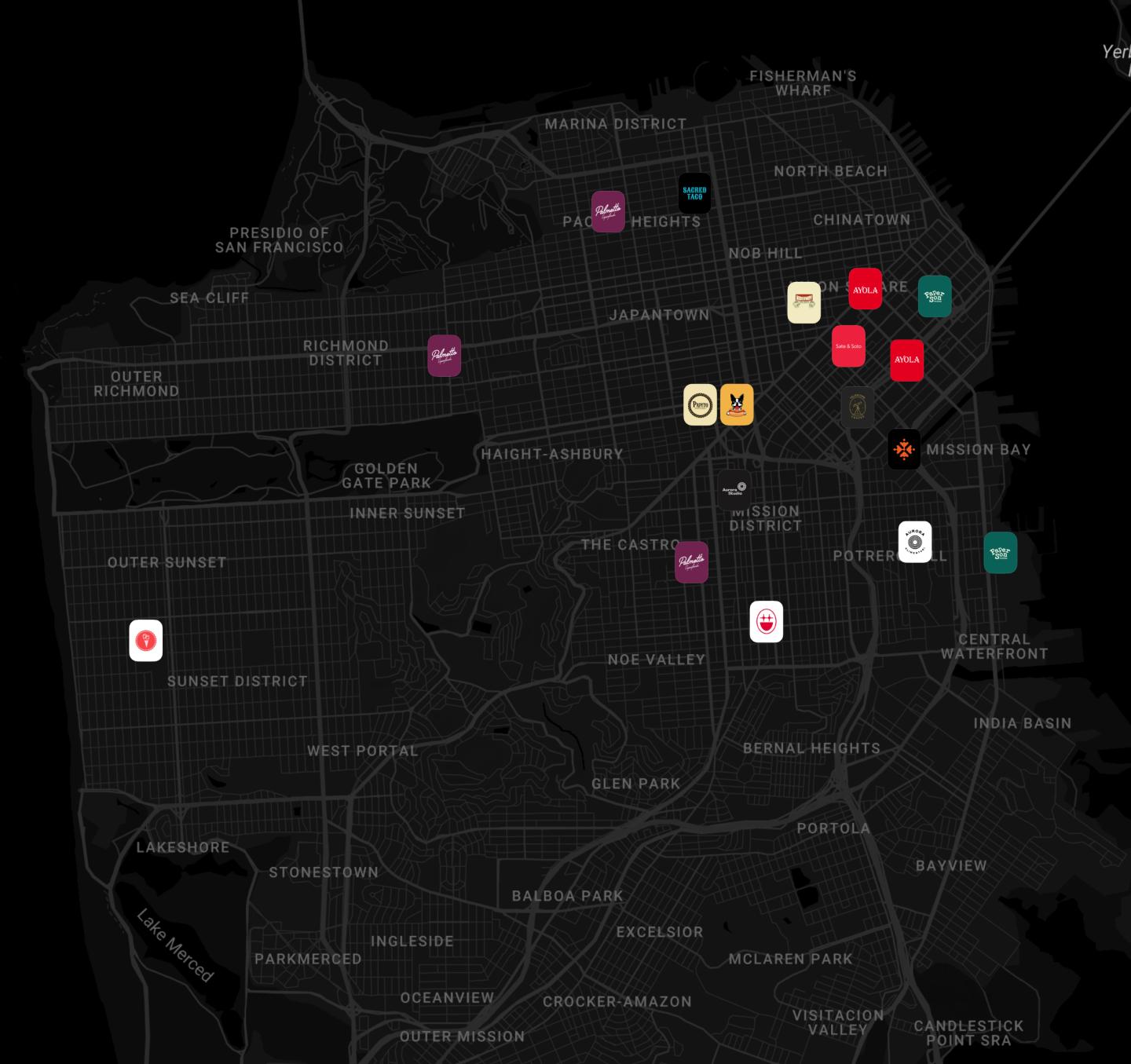








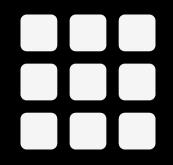
NEIGHBORHOODS



Yerba Buena Island



Map drawn to indicate approximate opportunity of quick serve restaurant locations on Square in San Francisco. Dots represent approximate locations and are not to be used as a geographic reference.



Bitcoin

Thomas Templeton



Open protocols

Why Block cares about bitcoin

Open

Not owned or controlled by any single entity.

Global

Works anywhere, and helps us serve more people faster without the need to customize for countless different local payment schemes.

Proven

Has withstood a global pandemic and countless macroeconomic shockwaves — and come out only stronger.

Accessibility Everyday utility Security

Decentralization

In bitcoin, anyone can help run the network, specifically:

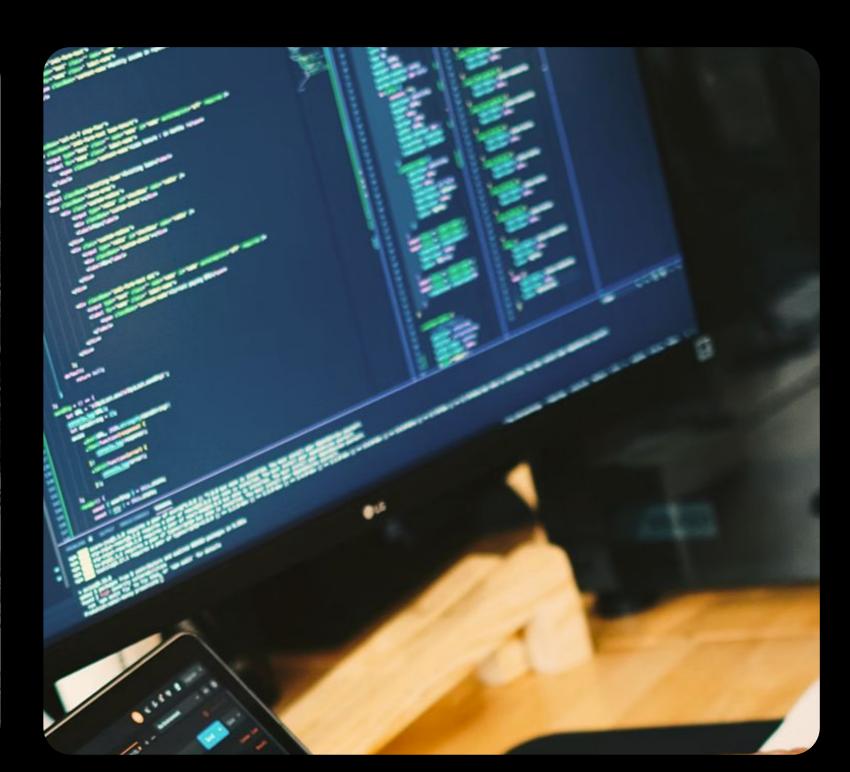
- **Point** their compute power at the bitcoin network.
- Contribute to its broad decentralization and security.
- **Earn** rewards, in the form of bitcoin, for their contribution.



What we heard







Infra is not optimized.

Things break.

Software is a challenge.

Existing market opportunity today: \$3B-\$6B

MARKET OBSERVATIONS





Large market opportunity





High barriers to entry

Proto's head start in bitcoin mining hardware

BLOCK ADVANTAGES





Hardware expertise



02

Supplier relationship



03

Commitment to bitcoin



Launch summary

Forbes

FORBES DIGITAL ASSETS

Bitcoin Mining Gets A Major Power Boost. Here's What Comes Next **MEDIA SUMMARY**

310 articles

Across 33 countries

With a global reach of 950M

Extremely positive coverage

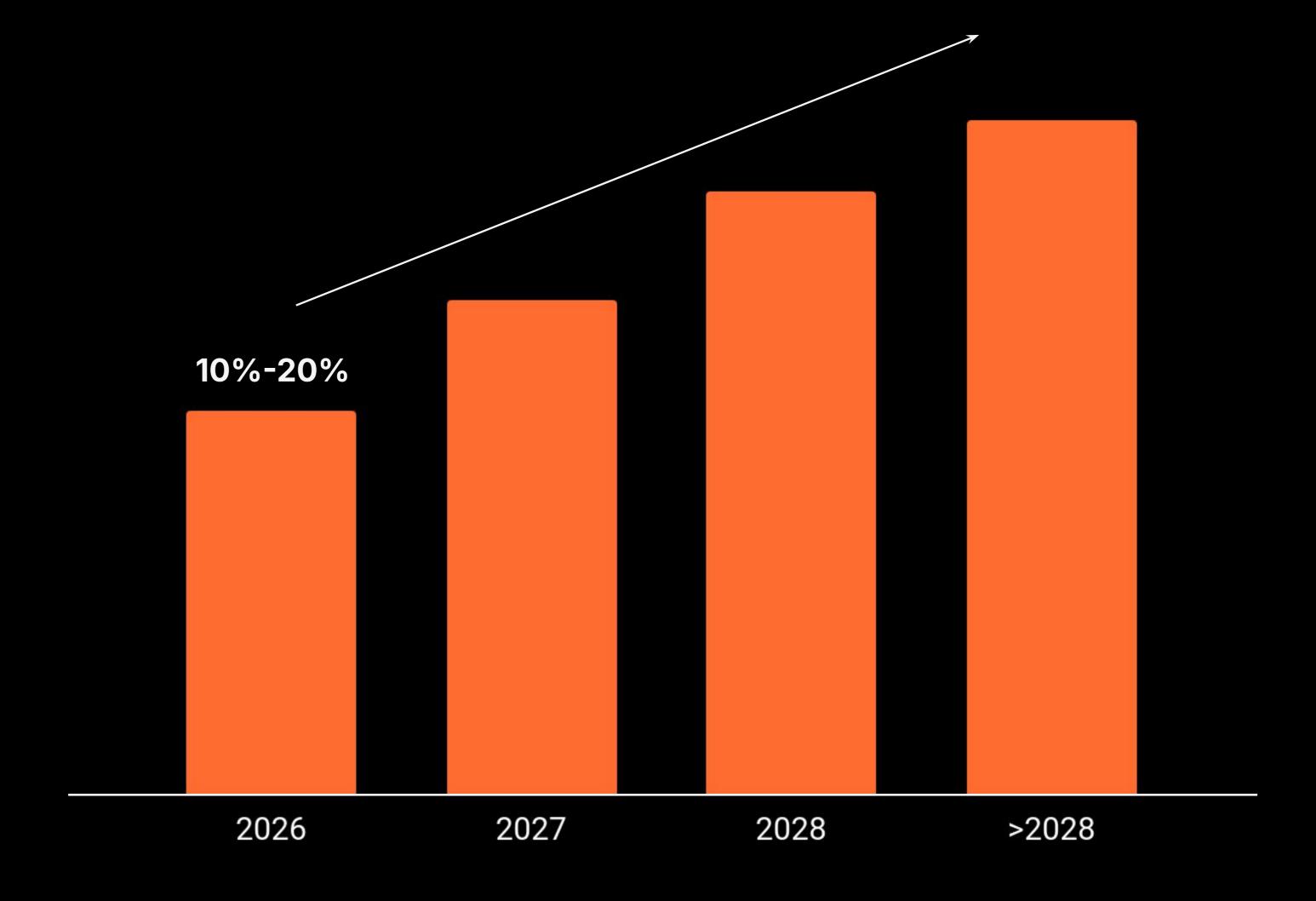


(C) decrypt

Jack Dorsey's Block Reveals Modular Bitcoin Mining Rigs That Can Be Upgraded

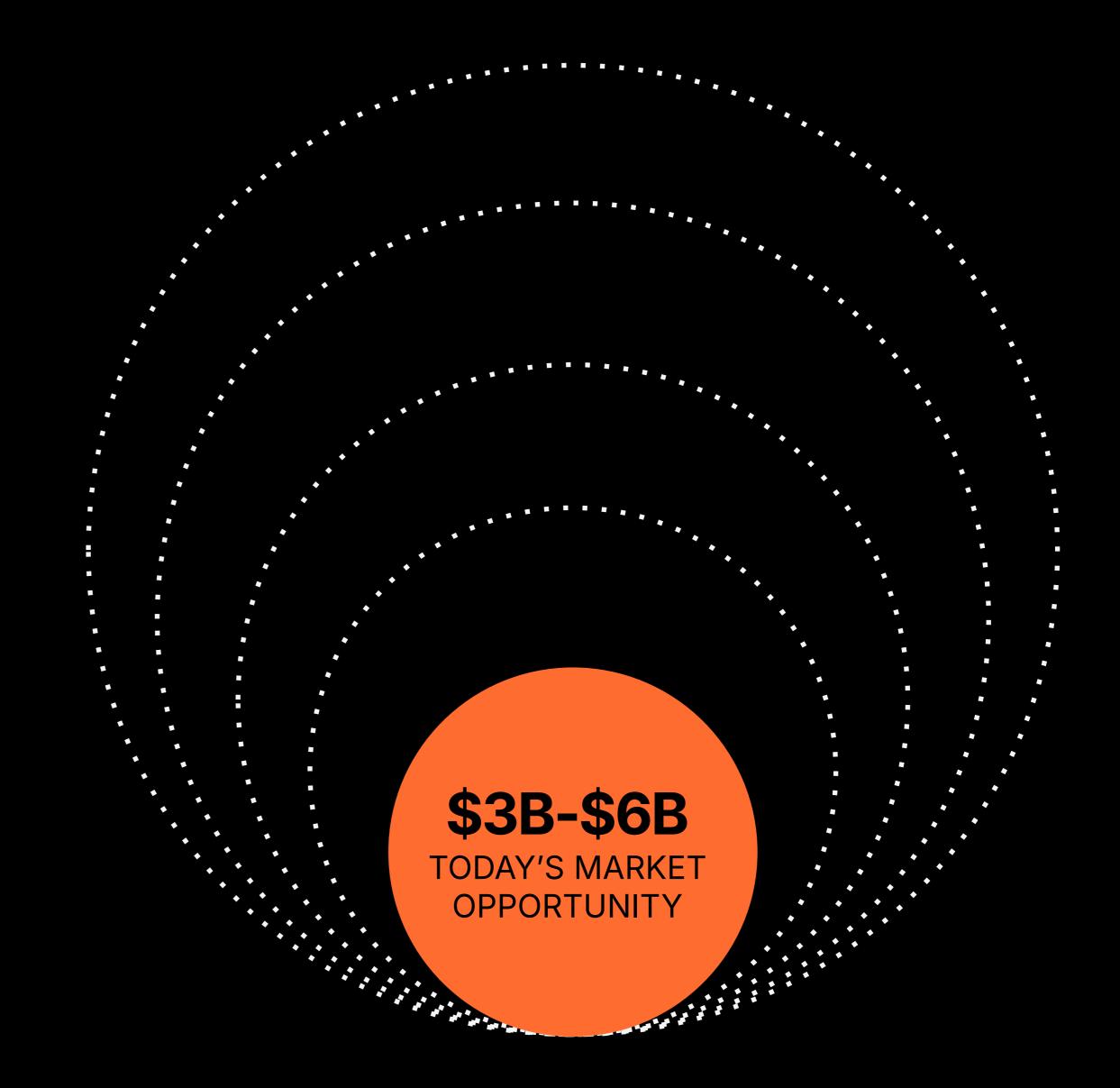
Margin profile

ASIC improvement and hashboard upgrades can drive margin expansion over time.



Bitcoin hardware market opportunity:

Expanding over time through improved ASIC technology and hardware design innovation.





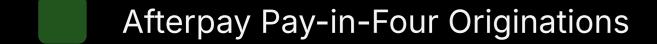
Underwriting Strategy

Brian Boates



We have a long history in credit

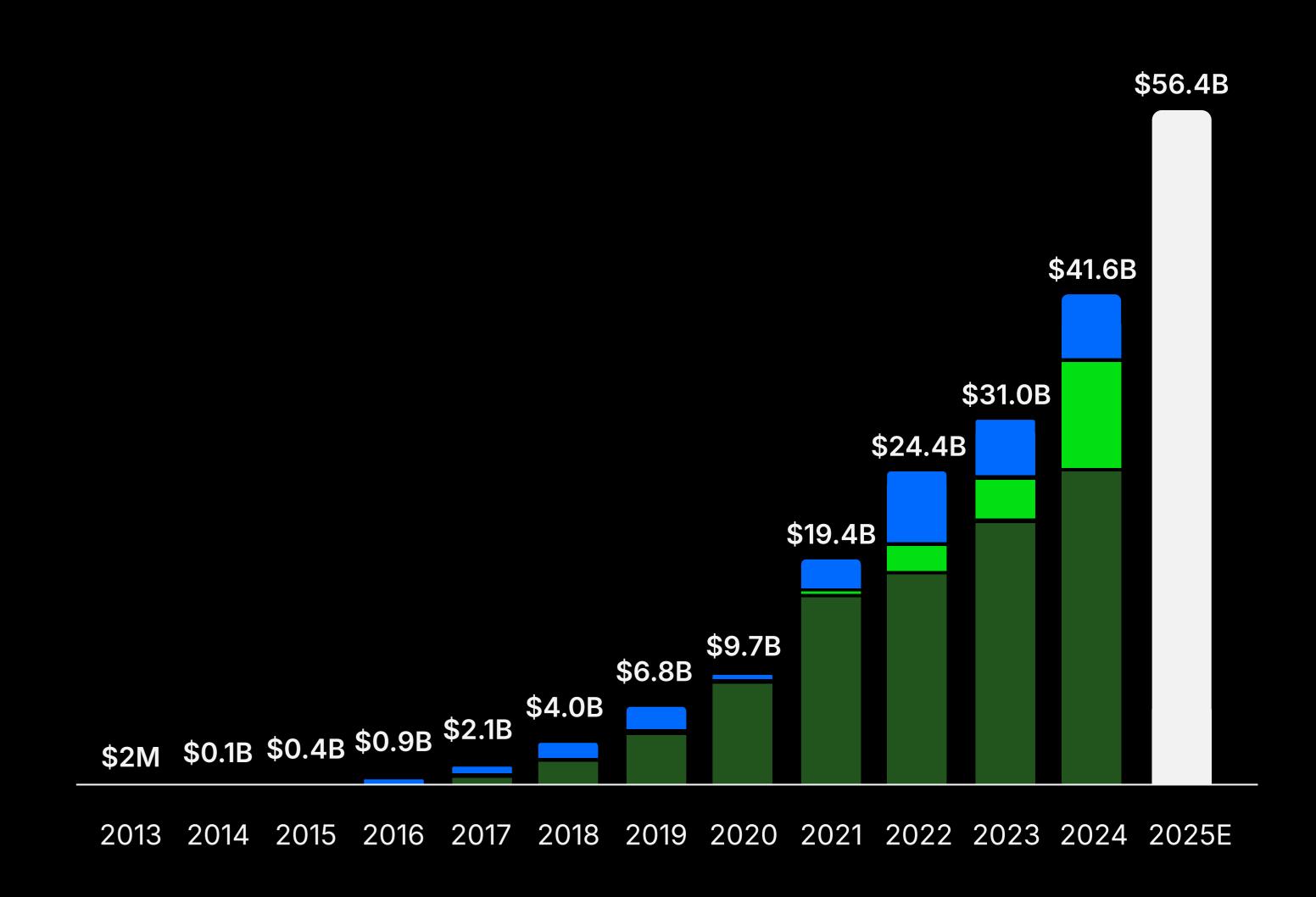
Underwriting small businesses and consumers for over a decade at scale.





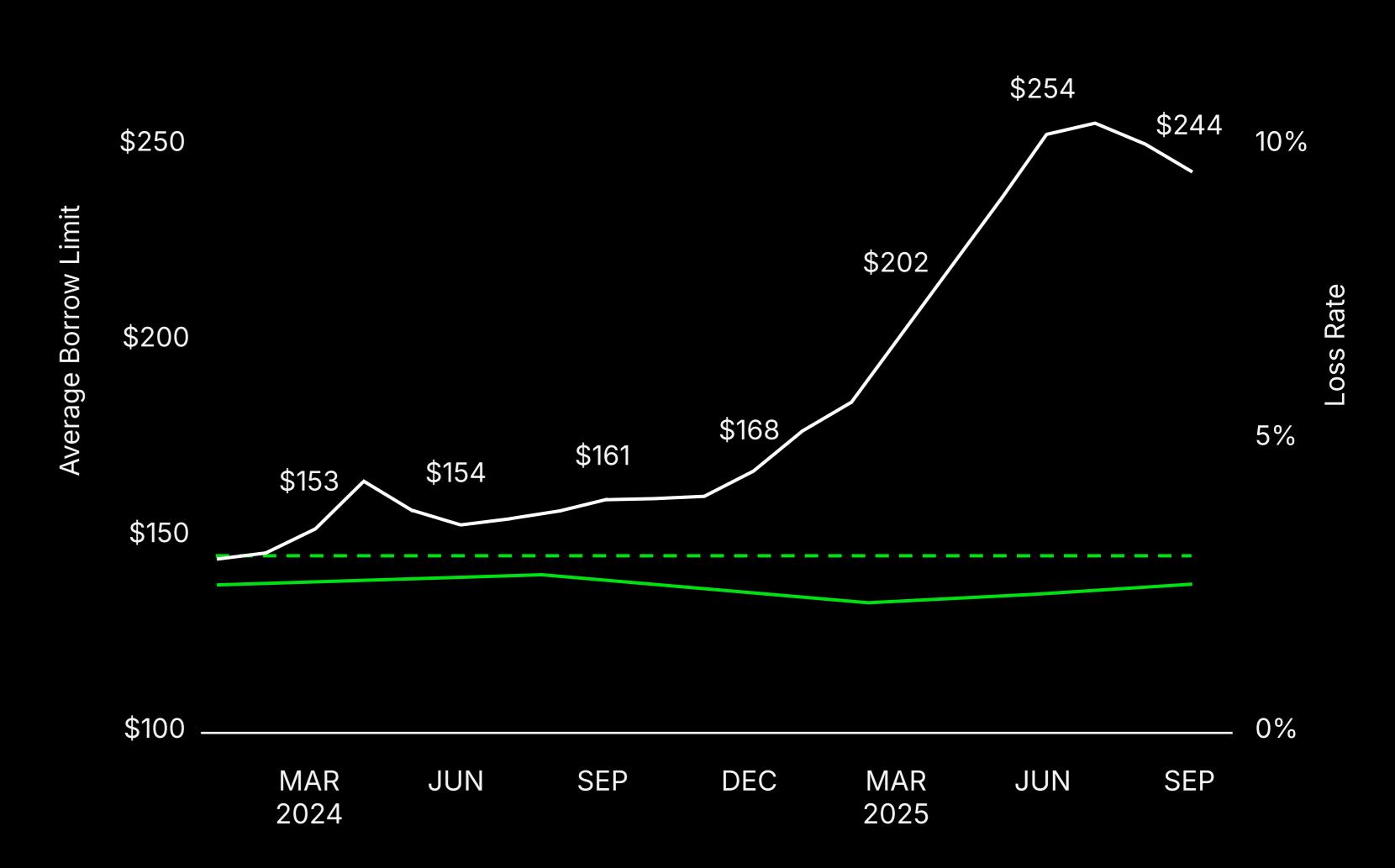






We remain disciplined about risk as we grow

This year we've doubled Borrow limits while loss rates have remained stable.



— Average Borrow Limit

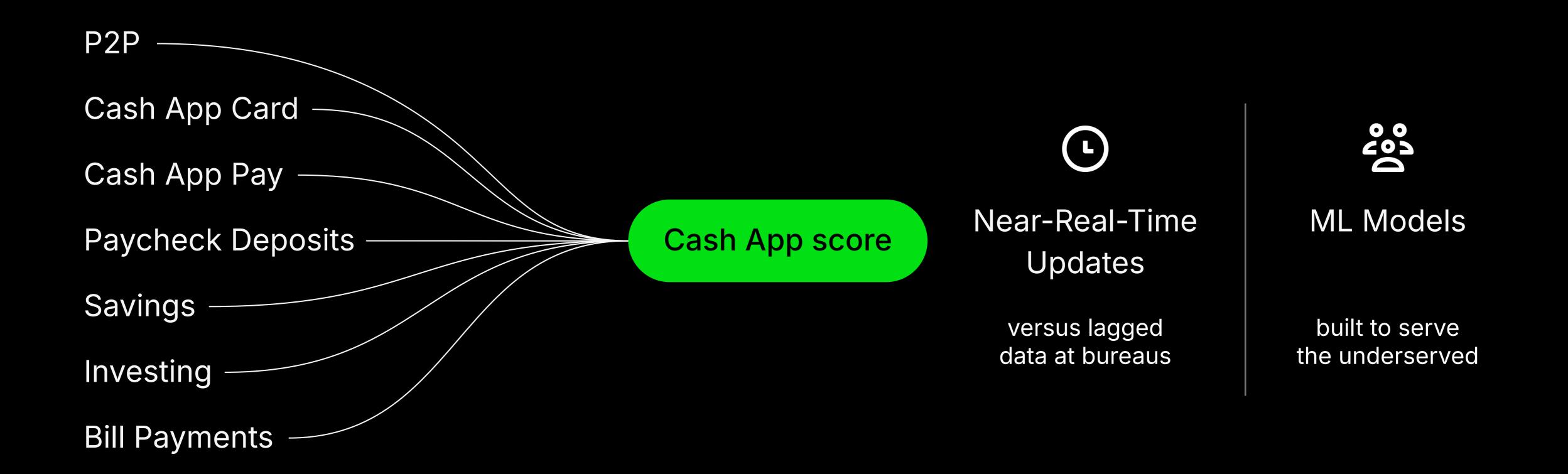
Origination Cohort Loss Rate Trailing 6-months

Represents Cash App Borrow loan performance data, Jan 2024–Sep 2025. Loans are cohorted based on month of origination. Origination cohort loss rate is shown as trailing 6-month figures while Borrow limits represent quarterly figures. Reflects risk loss for 4 week duration product only.

Risk expertise embedded in product design

	Typical Lender	Block
Repayment Mechanism	Mail a statement	Top of wallet: seller revenue, cash flows, linked cards
Loan Duration (average)	 Consumer loans: 33 months SMB loans: 3-18 months 	 Cash App Borrow: 21 days Afterpay Pay-in-Four: 27 days Square Loans: 154 days
Repayment Approach	Accrue debt while making monthly minimum payments	Access paused for a loan or for a product if balances are unpaid

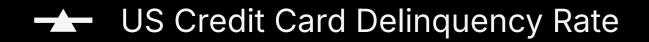
Differentiated underwriting outcomes powered by proprietary technology

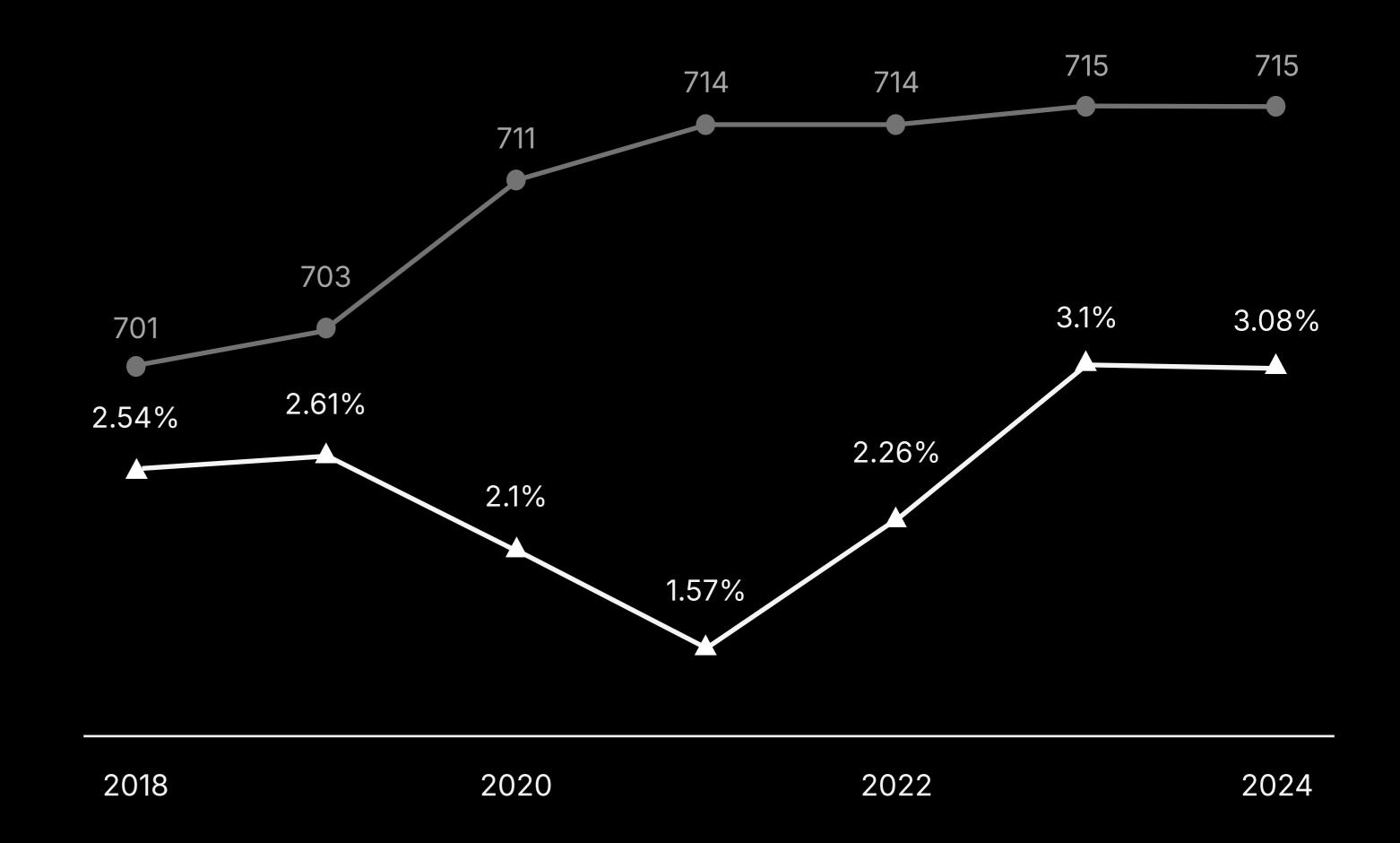


Traditional credit scores use lagged data

Score inflation during pandemic led to increasing scores even as delinquencies rose.







Source: "Experian, "What is the Average Credit Score in the US?" (August 8, 2025); "Federal Reserve Bank of St. Louis, "Delinquency Rate on Credit Card Loans, All Commercial Banks" (last accessed on November 10, 2025).

We can approve more customers without increasing risk

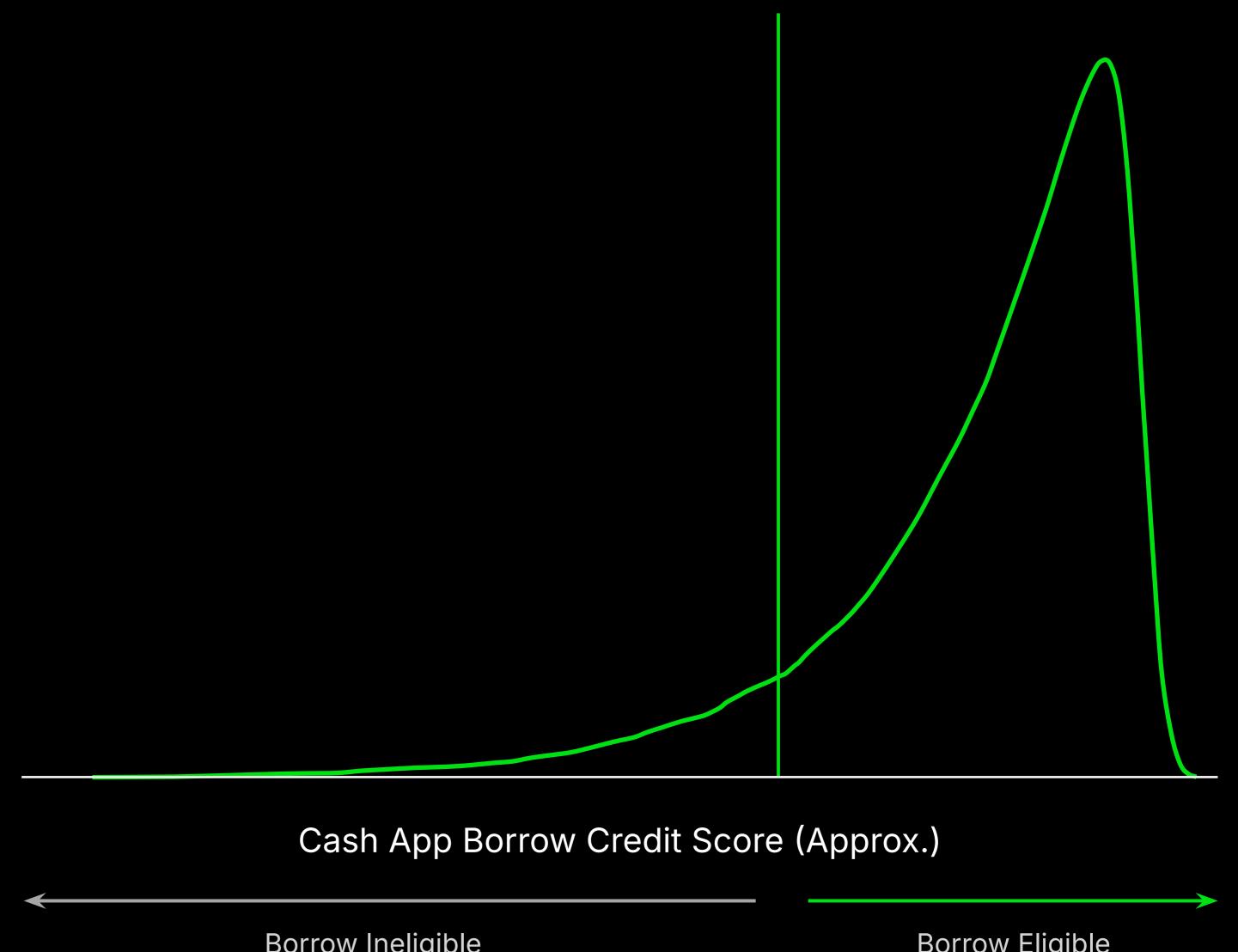
3000

higher Cash App Borrow approval rate while maintaining the same loss rates.

higher Square Loans approval rate while maintaining the same loss rates.

Cash App Score distribution

The score powers underwriting across our entire customer base and optimizes for profitability and growth.

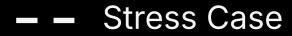


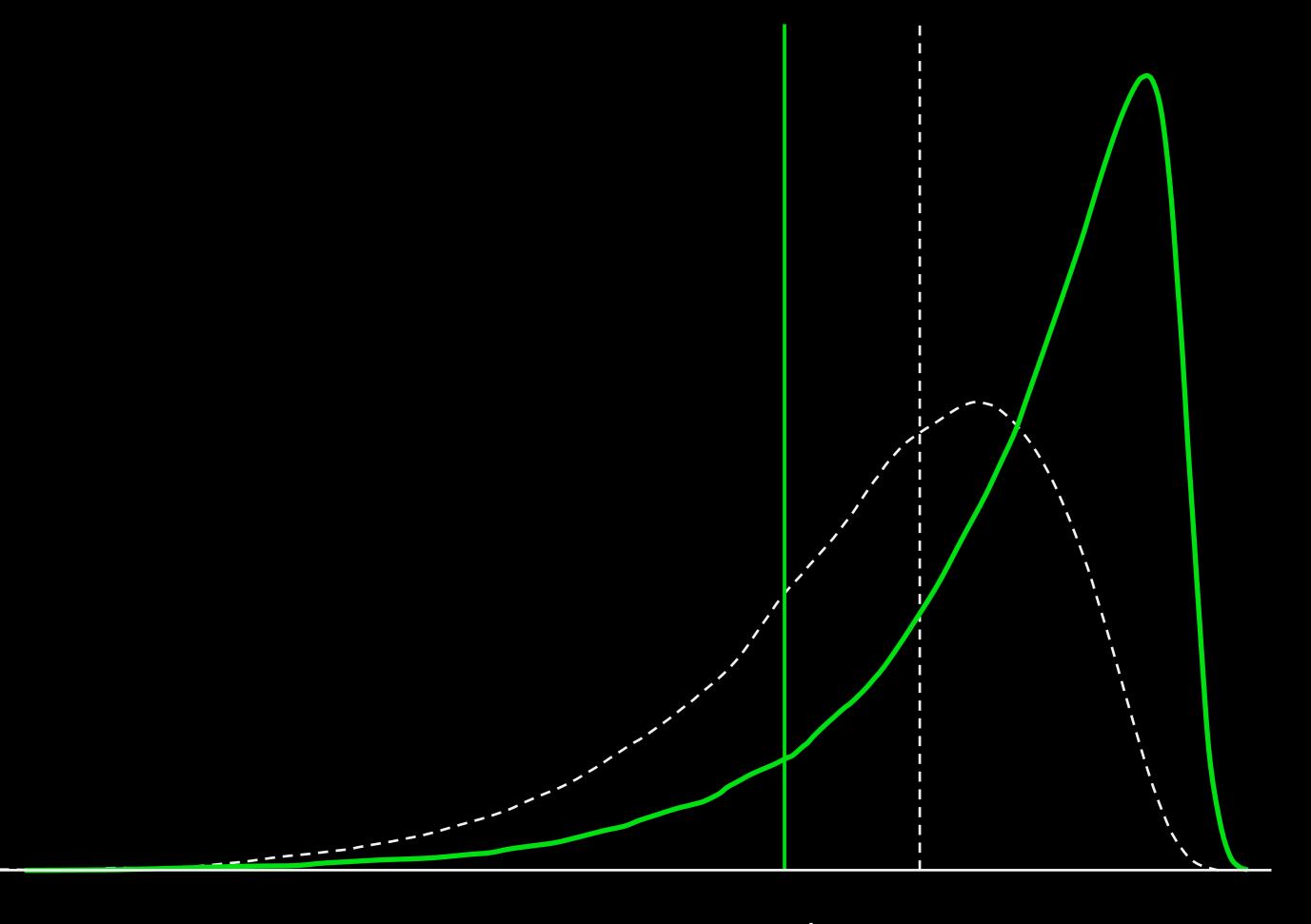
We use our scores to prepare for economic uncertainty

Understanding how credit outcomes would evolve across our population in various macro scenarios.

Example: Consumer Sentiment Index (CSI) drops by 40 pts, similar to 2007–2009 crisis







Cash App Borrow Credit Score (Approx.)

Innovating on explaining scores to customers

Deepening engagement with Cash App actives and helping them increase credit access.

Raw Model Features

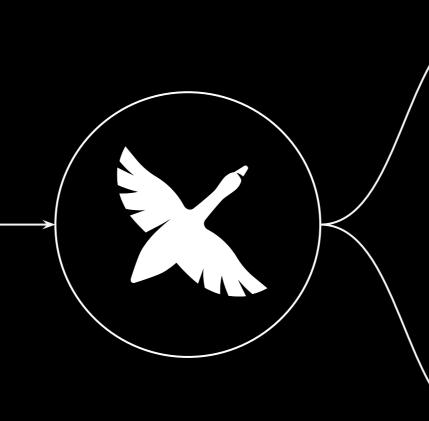
card_decline_rate_in_6mon_by_cash_customer...

transfer_cumulative_gpv_cents_successful_cash...

mean_stored_balance_usd_in_4w_by_cash_custome...

transfer_cumulative_count_successful_cash_in_in_4w...

count_distinct_dates_with_settled_transactions_in_1w...



Customer-Friendly Explanations

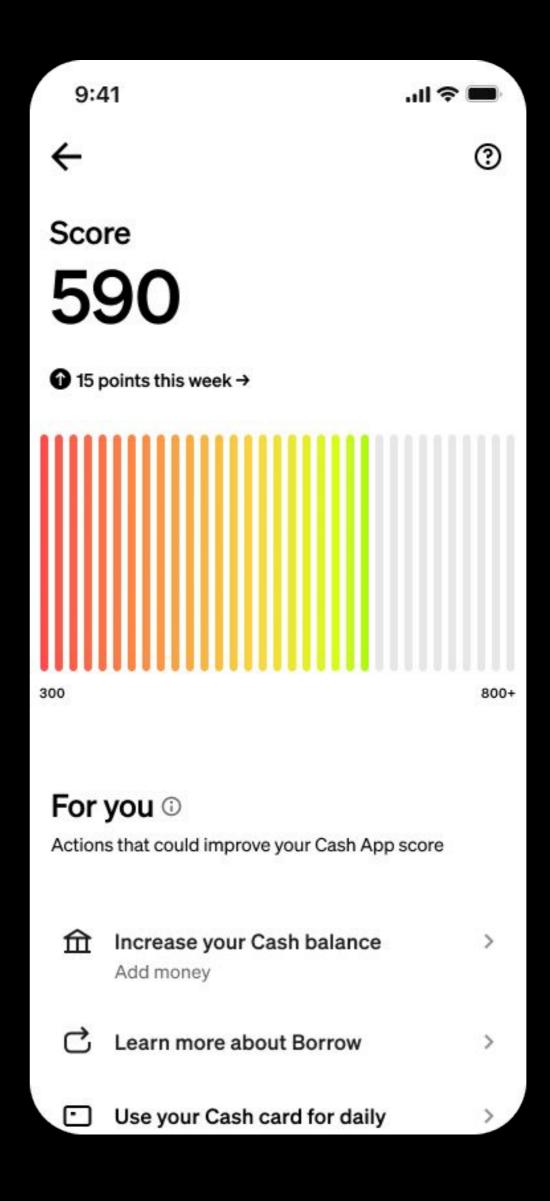
"You did a great job avoiding declined card transactions this month"

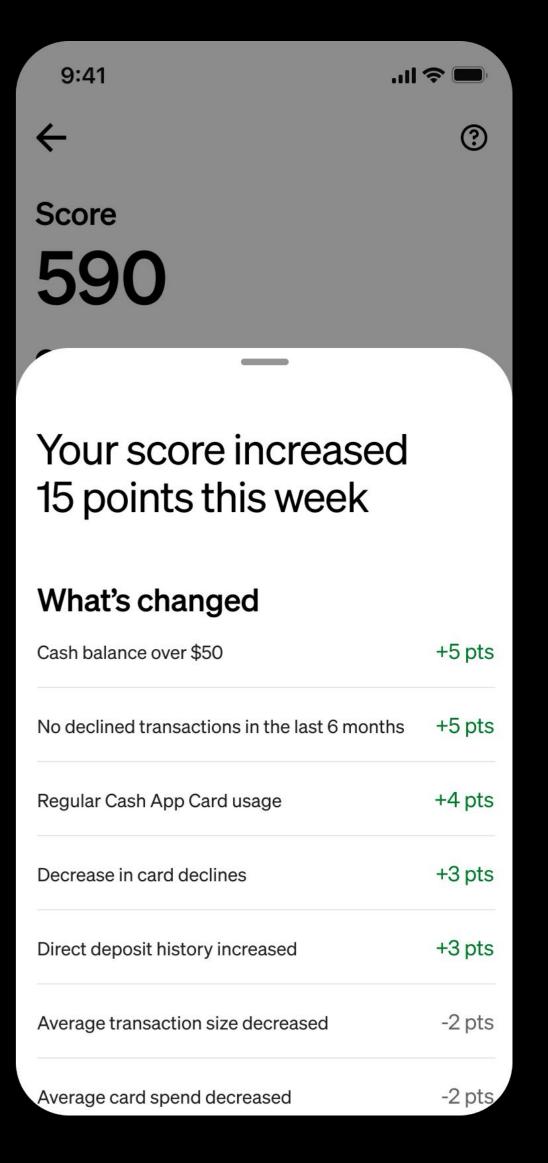
Recommendations to Improve

"Consider setting up direct deposit, to help us form a clear picture of your income"

Introducing Cash App Score to customers

Piloting fall 2025





Secured Loans

Mortgages

Significant opportunity to transform how the credit scoring industry works Cash App **Short-Term Loans Scores & Data** Customers **External Lenders Student Loans Auto Loans**

Key takeaways

- → Block has built a proven, disciplined foundation for lending — combining responsible growth with strong returns.
- → Our proprietary near-real-time data and technology gives us a differentiated edge in assessing risk and expanding access.
- → We're positioned to innovate across new products within lending and beyond.



Appendix

Appendix

A transacting active is a Cash App account that has at least one financial transaction using any product or service within Cash App during a specified period. A transacting active for a specific Cash App product has at least one financial transaction using that product during the specified period and is referred to as an active. Examples of transactions include sending or receiving a peer-to-peer payment, transferring money into or out of Cash App, making a purchase using Cash App Card, earning a dividend on a stock investment, and paying back a loan, among others. Certain of these accounts may share an alias identifier with one or more other transacting active accounts. This could represent, among other things, one customer with multiple accounts or multiple customers sharing one alias identifier (for example, families).

Al & Engineering Excellence

Arnaud Weber



Block engineering opportunities

June 2025 perspective

- → Accelerate engineering velocity
- → Simplify our code base
- → Continue to optimize how we work as a functionalized organization

Accelerating our progress as an engineering-led company



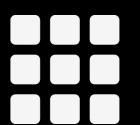
Our top priority in 2025 has been to automate how we operate.



Being ahead of the AI revolution is critical to our success.



We have developed our own general Al agent.



Driving meaningful impact across Block.

Alis now
foundational to
what we deliver to
customers and
how we work

2012	ML Automated Seller Onboarding	
2012	ML for Risk Modeling	
Q12020	Dessa Acquisition — ML Applications	
Q12024	goose Kickoff	
Q4 2024	MCP Standard with Anthropic	
Q4 2024	goose Used Beyond Engineering	
Q2 2025	Launch Square Al	

Launch G2 Internally

Launch Moneybot in Cash App

Q3 2025

Q4 2025

Block Al strategy

•-{

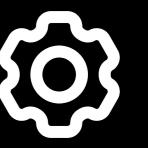
Automate every function with goose, a general agent.



Enable anyone to develop mission-critical custom apps with G2.



Automate customer support to offer a better service to our customers.



Fully capitalize on Al automation for software development.



Agents as the connective tissue of an enterprise

Goose is the foundation of Al for customers











Moneybot

Connects recommendations with financial insights.

Minimum viable product built in 6 weeks.

Managerbot

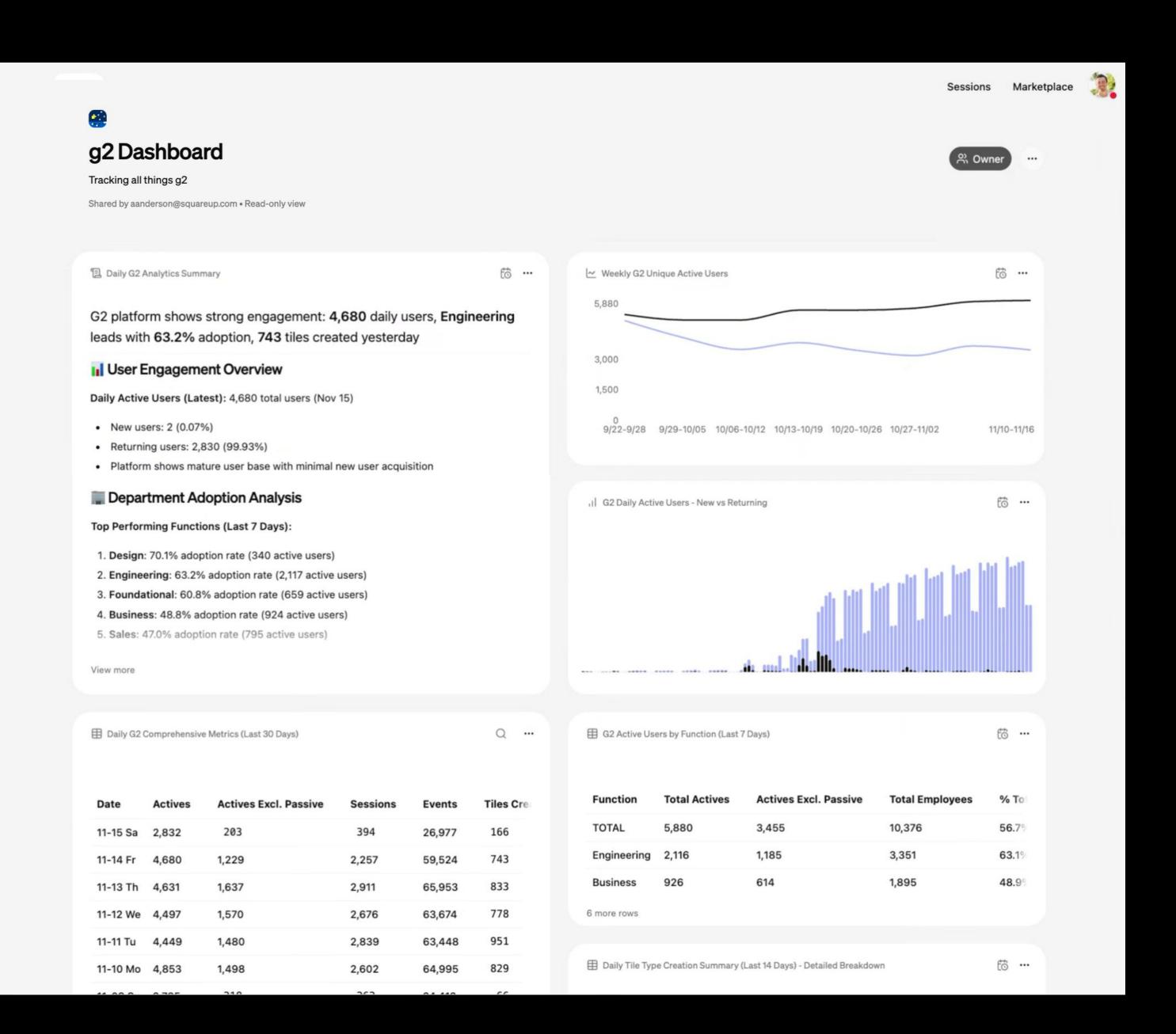
Reimagines Square's dashboard to become the interface for SMB productivity, with back office Al agents.

Minimum viable product built in 8 weeks.

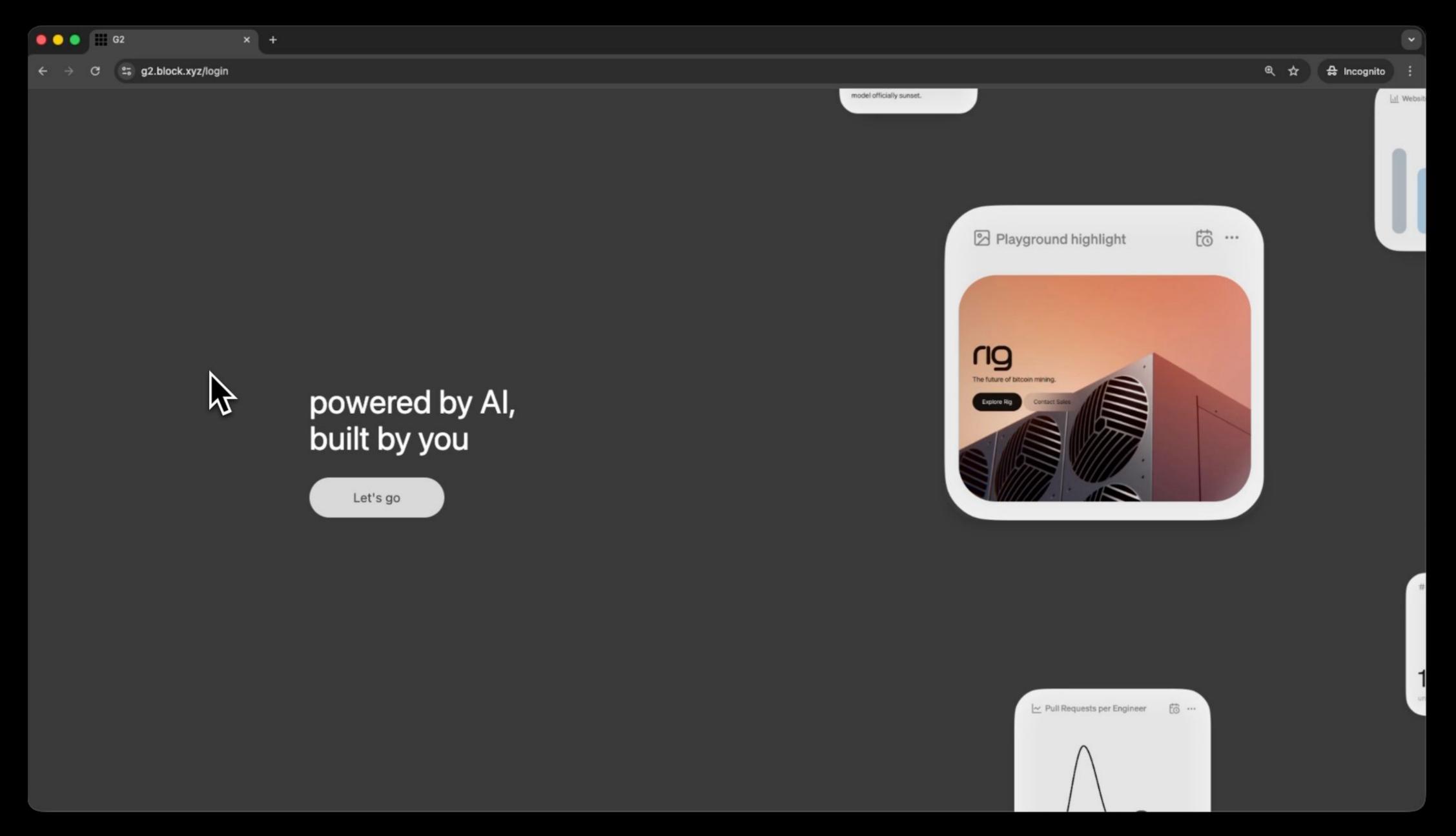
How teams are using Goose across Block

- → Automated software development
- → Data visualization
- → Document analysis and production
- → Video editing

G2— the next frontier of automating Block







Impact of Al usage as of Q3 2025

30%

increase in # of code changes per engineer per week. ~7,500

employees active on Al tools weekly.

65%

of Cash App support cases using Al.

>90%

of code submissions authored partially or fully with AI.

Al in engineering

- → Strategy is to use whatever tool is the most suitable for each project.
- → Switching to an AI-first mentality.
- → Adding Al fluency in job ladder and interview rubrics.
- → Developed several programs to foster effective Al adoption.
- → Using AI for progressively more complex tasks.

Accelerating engineering pace beyond Al



Develop tools to let engineers stay in the flow.



Accelerate developer experience.



Use systematic performance management.

Looking forward

We will continue automating Block.

02

We will continue developing Al systems tailored to our needs.

03

We will continue our focus on engineering velocity.

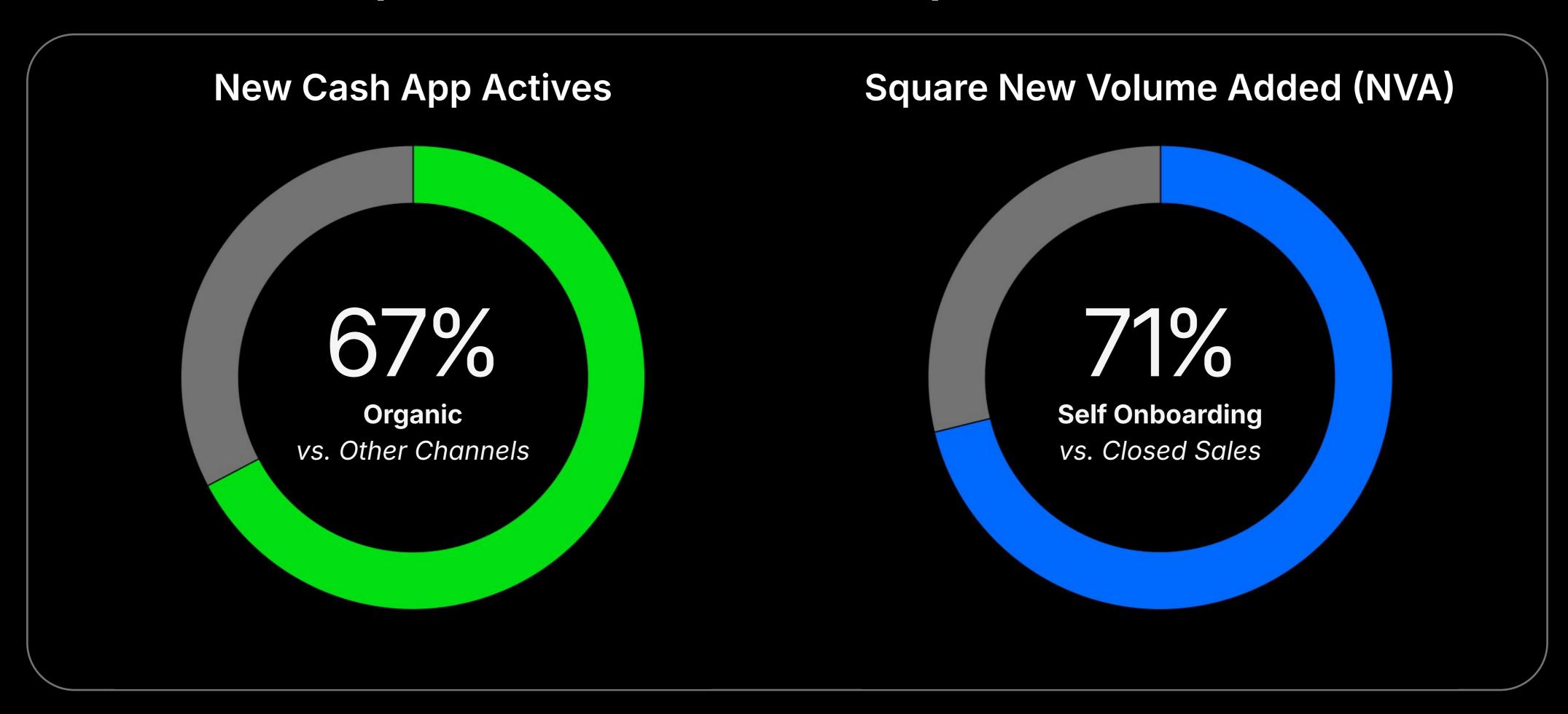


Go-to-Market Strategy

Nick Molnar



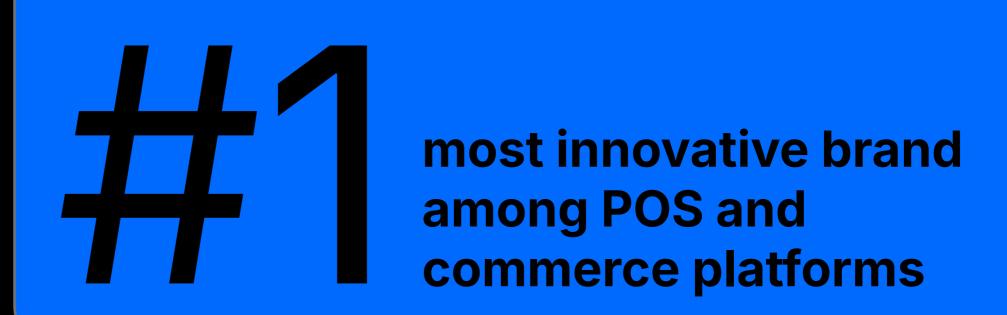
Block has unique customer acquisition motions



Those motions are grounded in customer and seller needs

- Design-led product development and focus on simple, intuitive sign-up flows.
- Focus on customer empathy, cultural relevance, and building trust drive brand strength.





Contents

- 01 Accelerating Cash App
- O2 Transforming Square's go-to-market opportunity
- O3 View on our sustainable competitive advantages

Cash GTM strategy

- Driving product attach by leveraging owned and operated channels
- Scaling customer acquisition efficiently
- Building brand through cultural partnerships

Cash App isn't a feature — it's a network



26M

Cash App Card
Actives

8.7M

Primary Banking Actives

8.7M

Bitcoin Accounts 7.3M

Cash App Pay Actives 7.4M

Borrow Actives 9.0M

Savings Actives

Engagement increases when we utilize owned channels

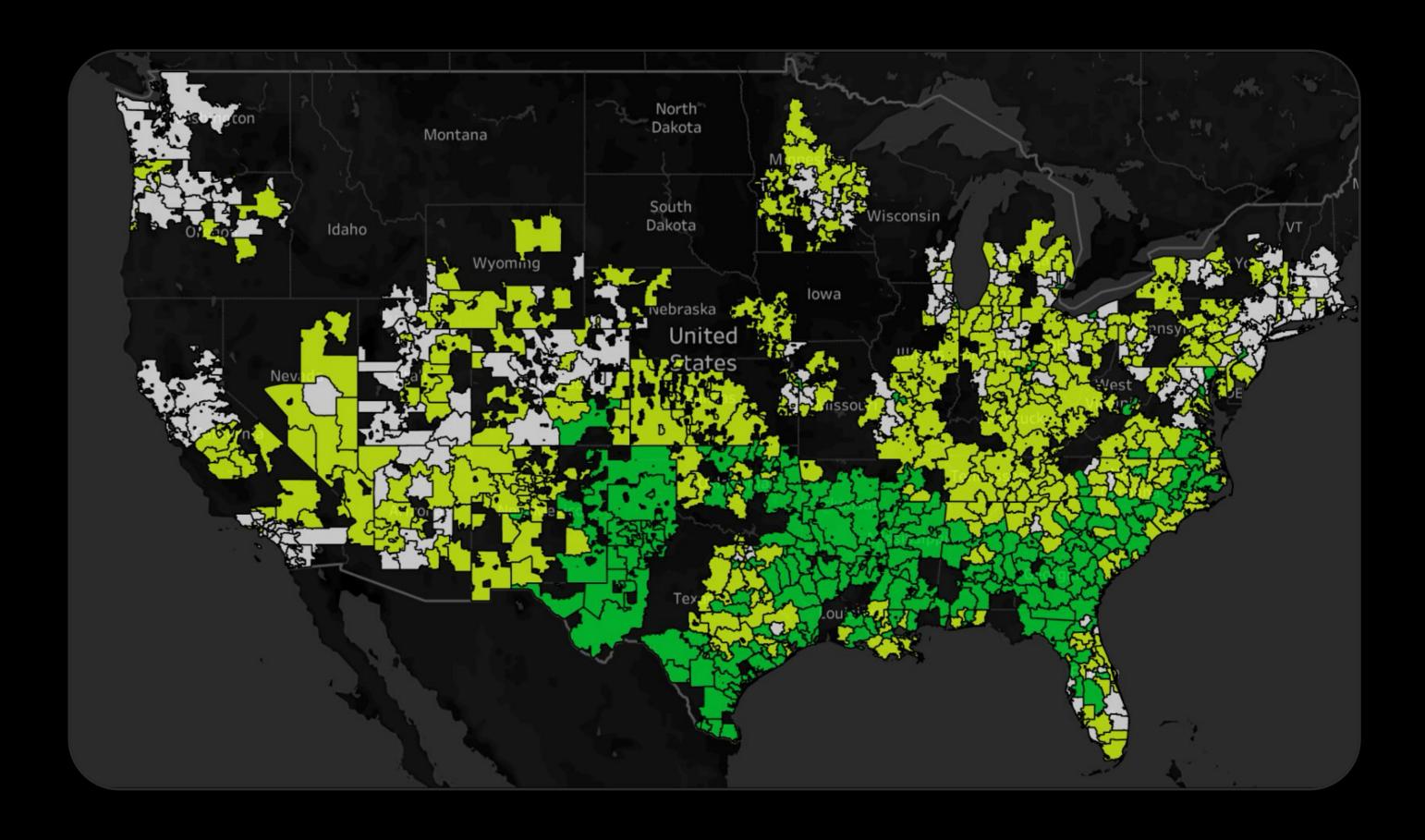
average monthly inflows for actives utilizing 2+ products vs. 1

+\$615M

Q3'25 owned channeldriven incremental Cash App Card GPV

Hyperlocal, costeffective approach to paid marketing

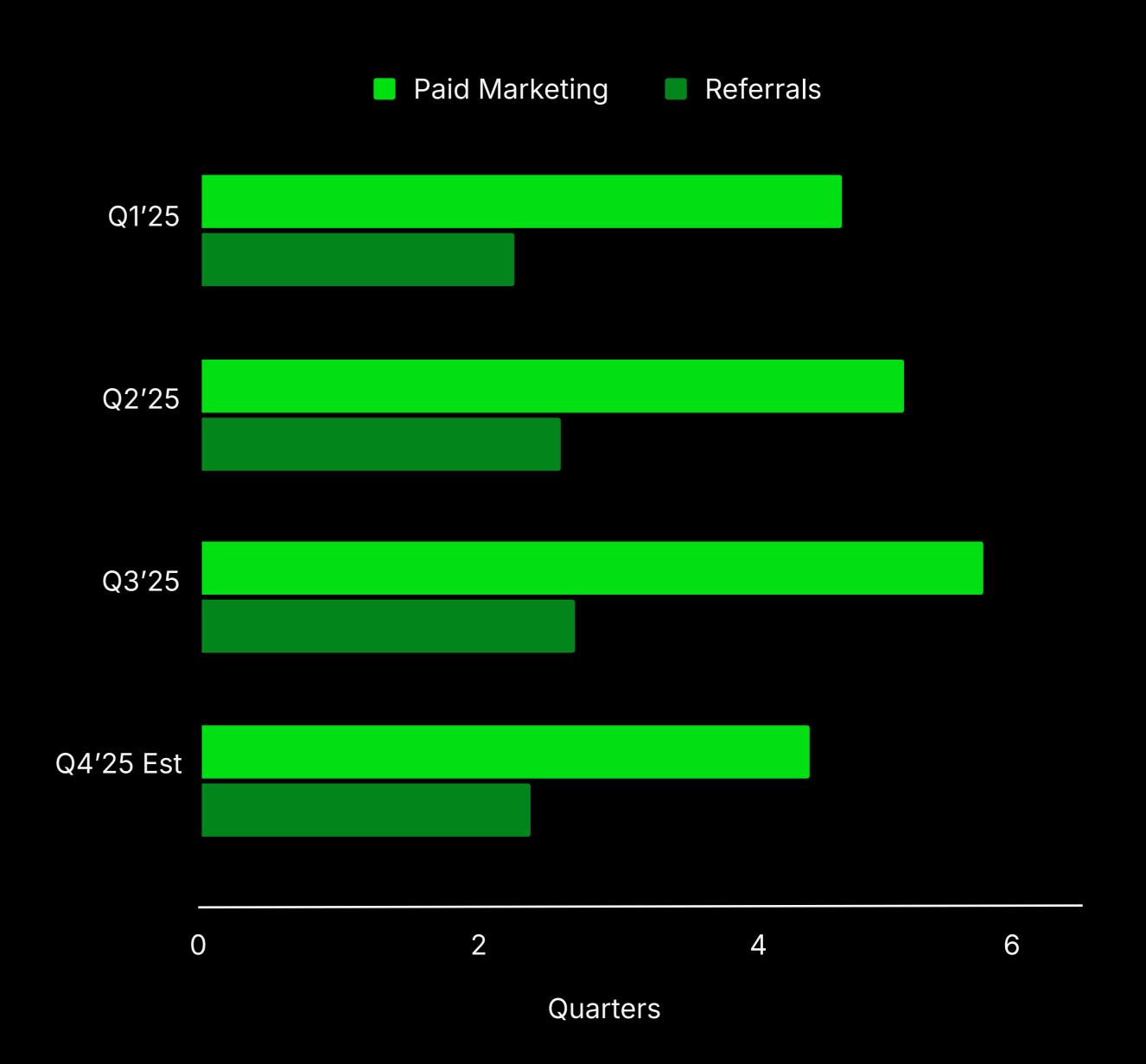
We're not just marketing nationally — we're targeting with precision, using our unique data insights to find and activate Cash App communities across the country.



Cash GTM strategy

- Driving product attach by leveraging owned and operated channels
- Scaling customer acquisition efficiently
- Building brand through cultural partnerships

2-6 quarter payback period across direct acquisition channels



Cash GTM strategy

- Driving product attach by leveraging owned and operated channels
- Scaling customer acquisition efficiently
- Building brand through cultural partnerships

Aligning our brand with key culture carriers



>2.5M

Sabrina Carpenterstamped Cash App Cards distributed to date

Represents Cash App Cards distributed to date through September 30, 2025.





Cash App is Square's advantage, and Square's is Cash App

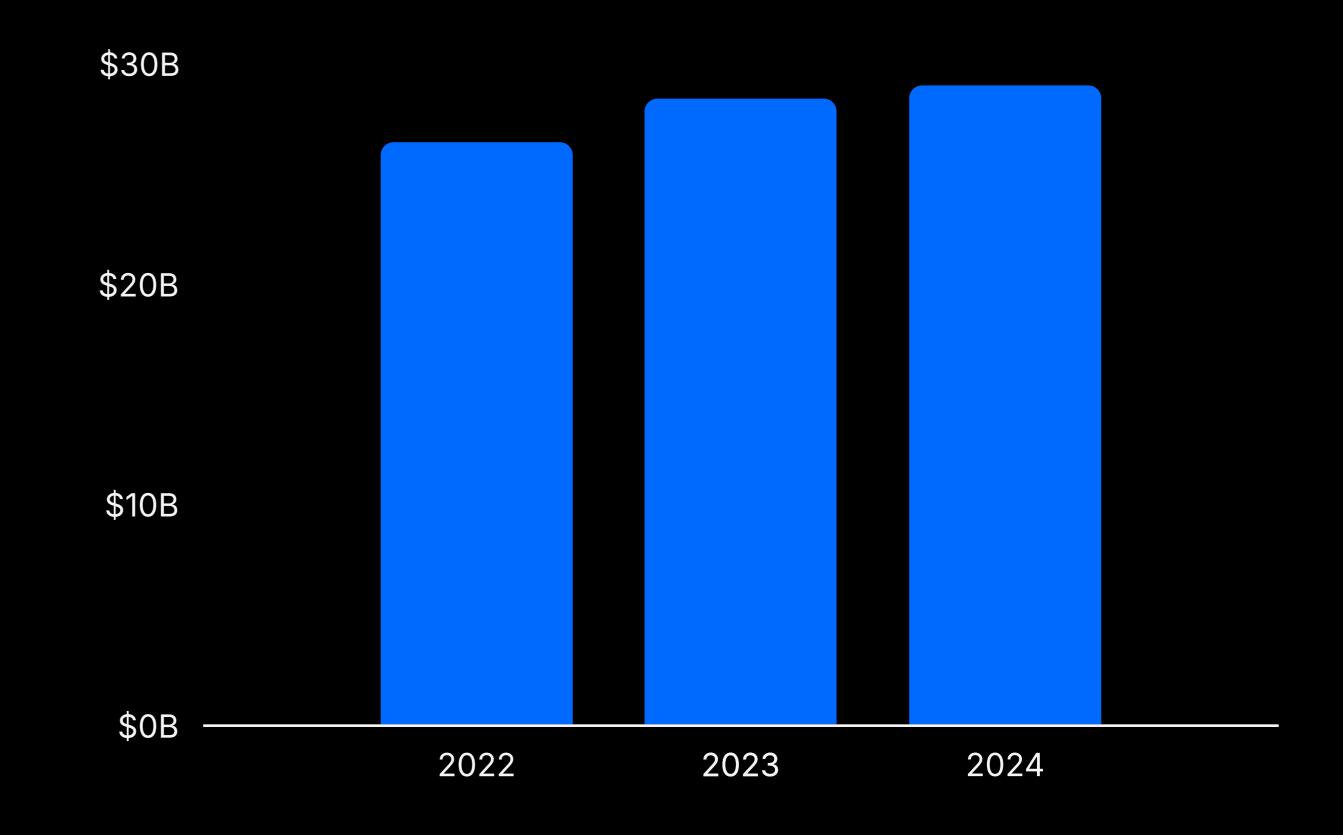
Transforming Square's go-to-market opportunity

The Square state of play on Jan 1

- → Telesales motion with room to scale
- → Limited field sales motion
- → End-to-end strategy was lacking
- → No strong ROI model

Minimal Square NVA growth 2022–2024

\$40B

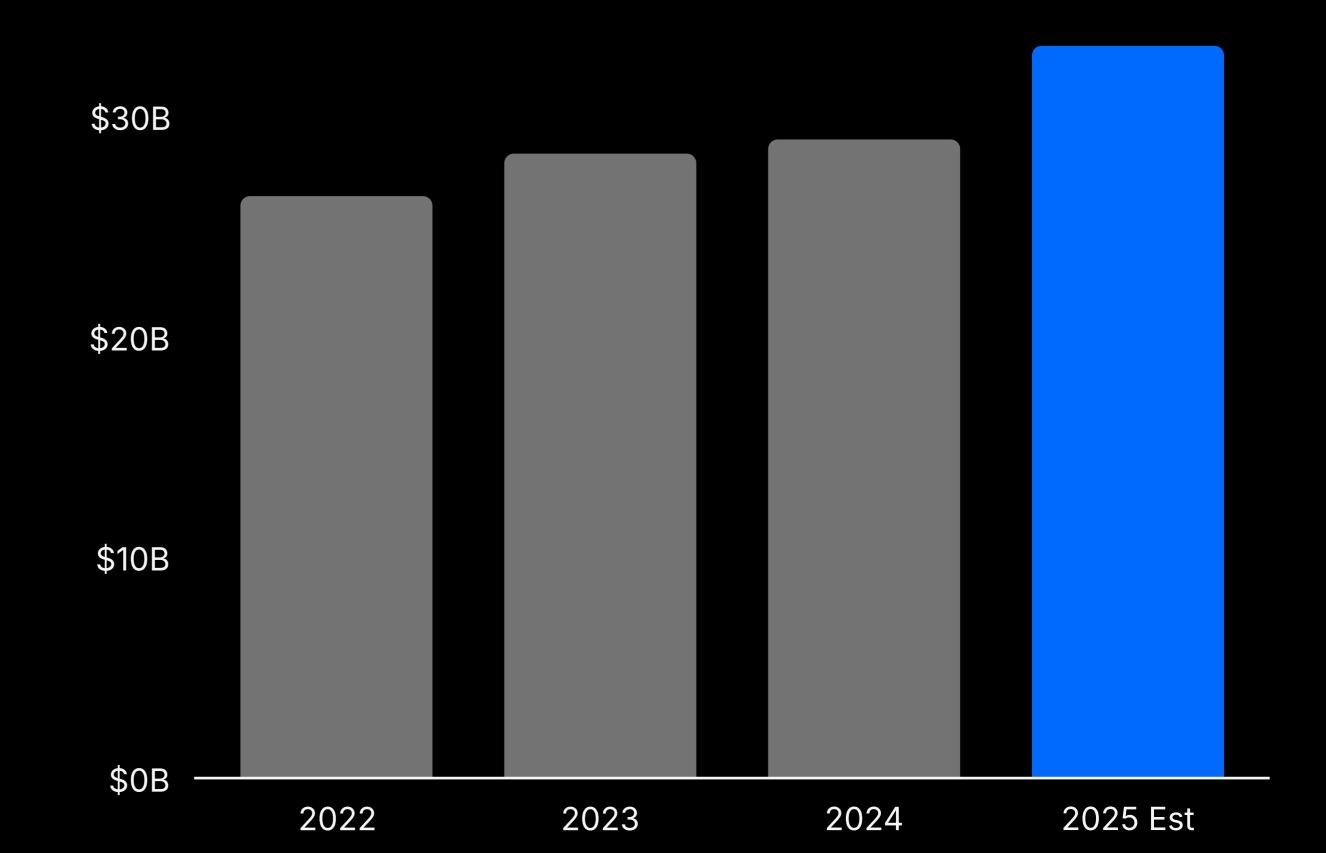


Reacceleration is well underway

FY'25 est. NVA YoY growth

+15% +23%

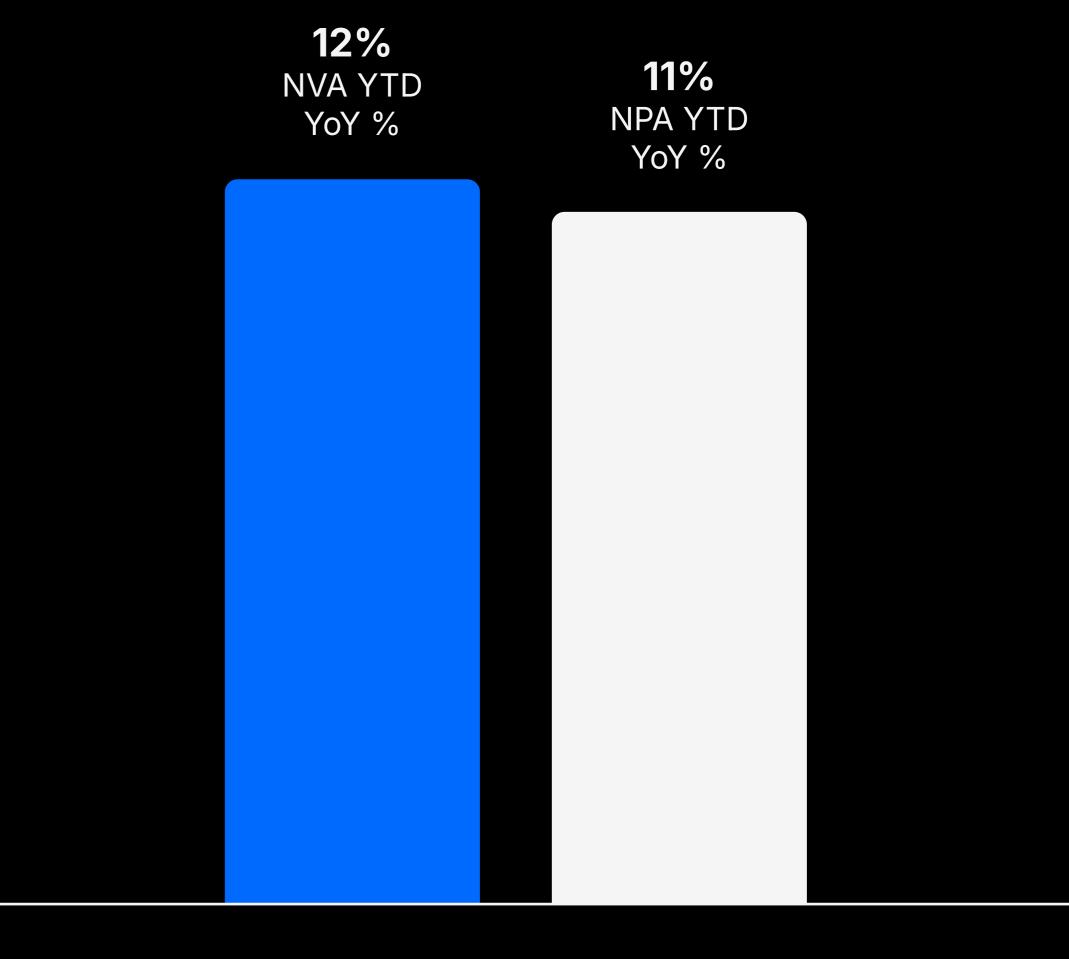
Q4'25 est. NVA YoY growth



\$40B

We're growing volume and profit

- Strong unit economic growth
- US NPA growth outpacing NVA
- International margins narrower due to Interchange regulation
- As sales-driven mix increases, higher software attach but margins moderate accordingly



Global GTM

Square GTM strategy

- Self-onboarding
- Brand transformation
- Sales motion
- > New channels and growth acceleration

Marketing-driven acquisition is accelerating as we reinvigorate retail

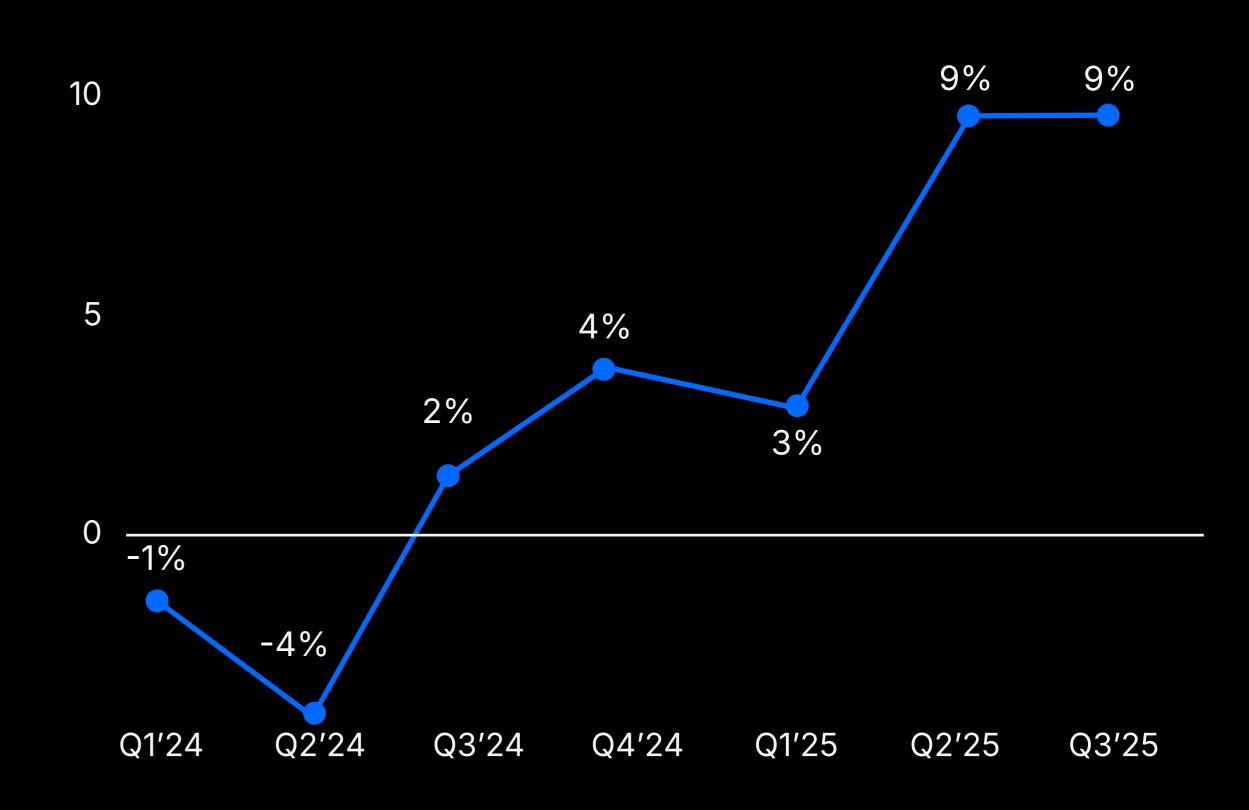
+18% 71%

Q3 YoY Marketing **NVA** growth

Q3 marketing mix of Self-Onboarded NVA

Self-Onboarded NVA Growth





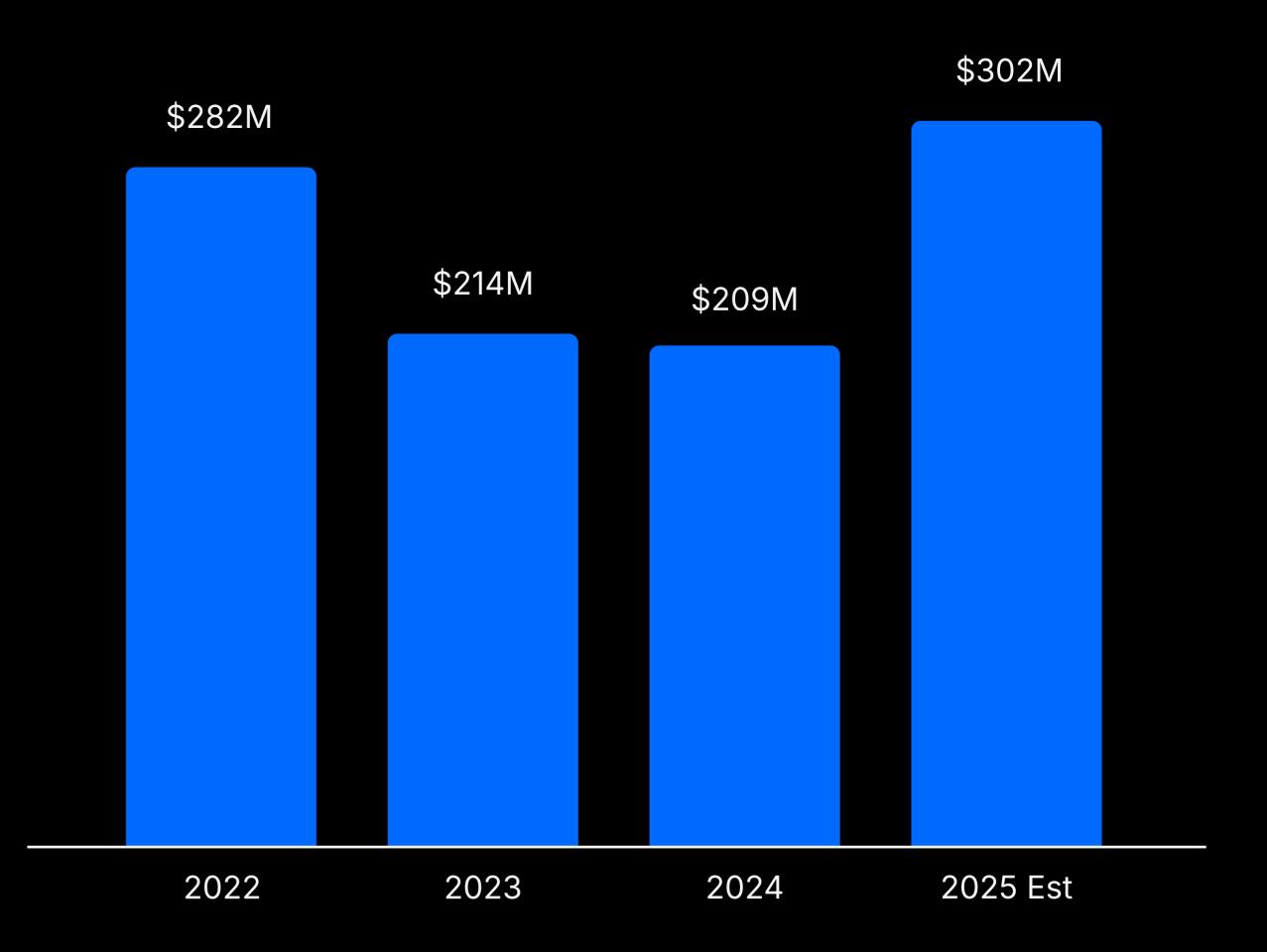
Scaling spend materially in 2025 while maintaining strong unit economics

4-5 Qtr +300%

payback in 2025

ROI in 2025

Square Marketing Spend



Ongoing strategies to drive self-onboard momentum



Win demand in the Al era



Unlock more performance marketing upside



Personalized digital experiences



Smarter onboarding and adoption



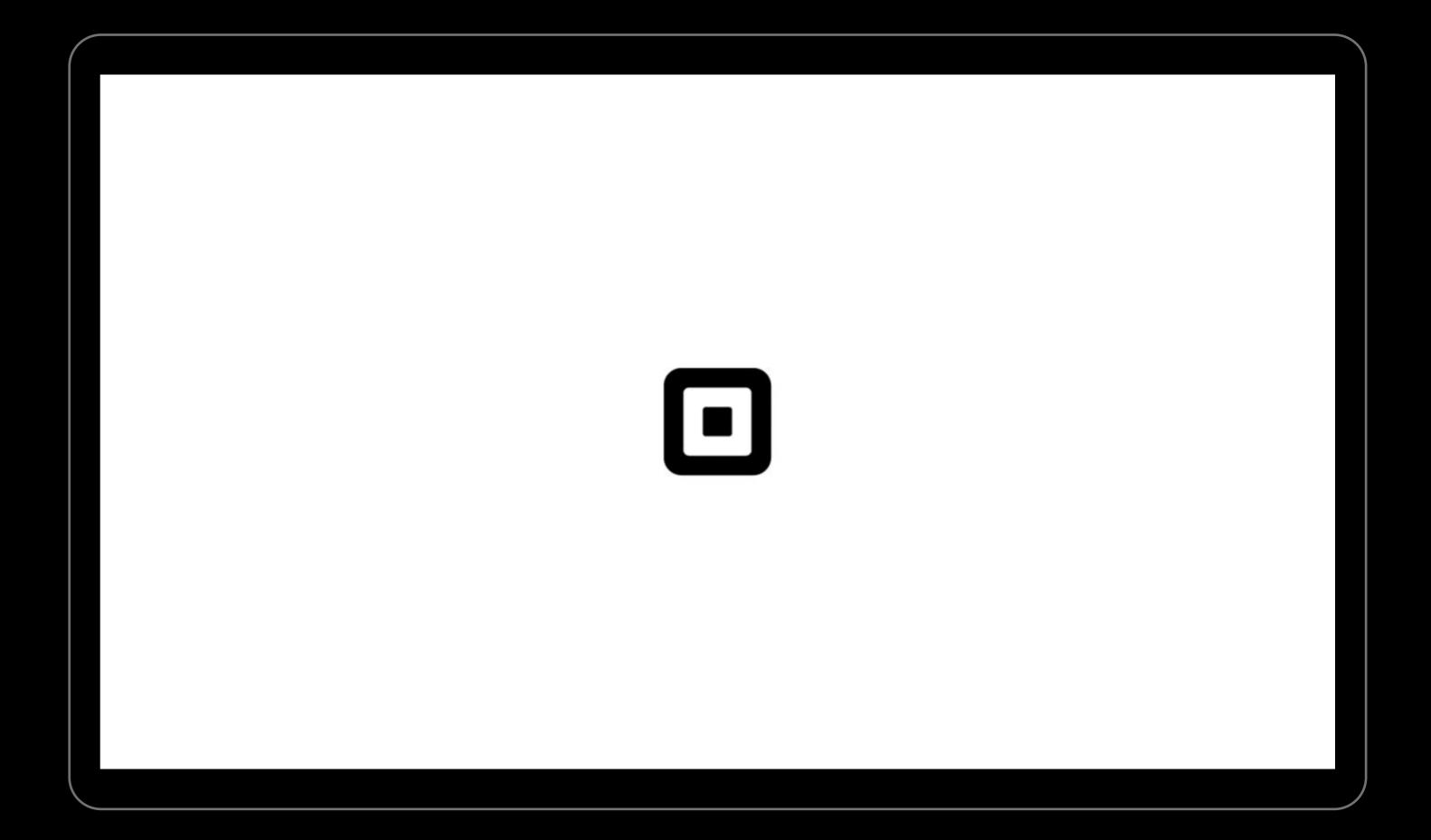
Brand and local GTM

Square GTM strategy

- Self-onboarding
- **Brand transformation**
- Sales motion
- New channels and growth acceleration

We've reintroduced Square to the world

Square represents something much deeper than payments and tools. We're connecting people, businesses, and the neighborhoods they power.



Our campaign and brand work are shifting perceptions

+4.5 pts

is made for businesses my size

+6.5 pts

is made for my industry

+5.3 pts

offers robust features/products that meet my needs

Square GTM strategy

- Self-onboarding
- Brand transformation
- Sales motion
- > New channels and growth acceleration

Expanding our market reach

Our sales transformation is already delivering exceptional results and we're just getting started

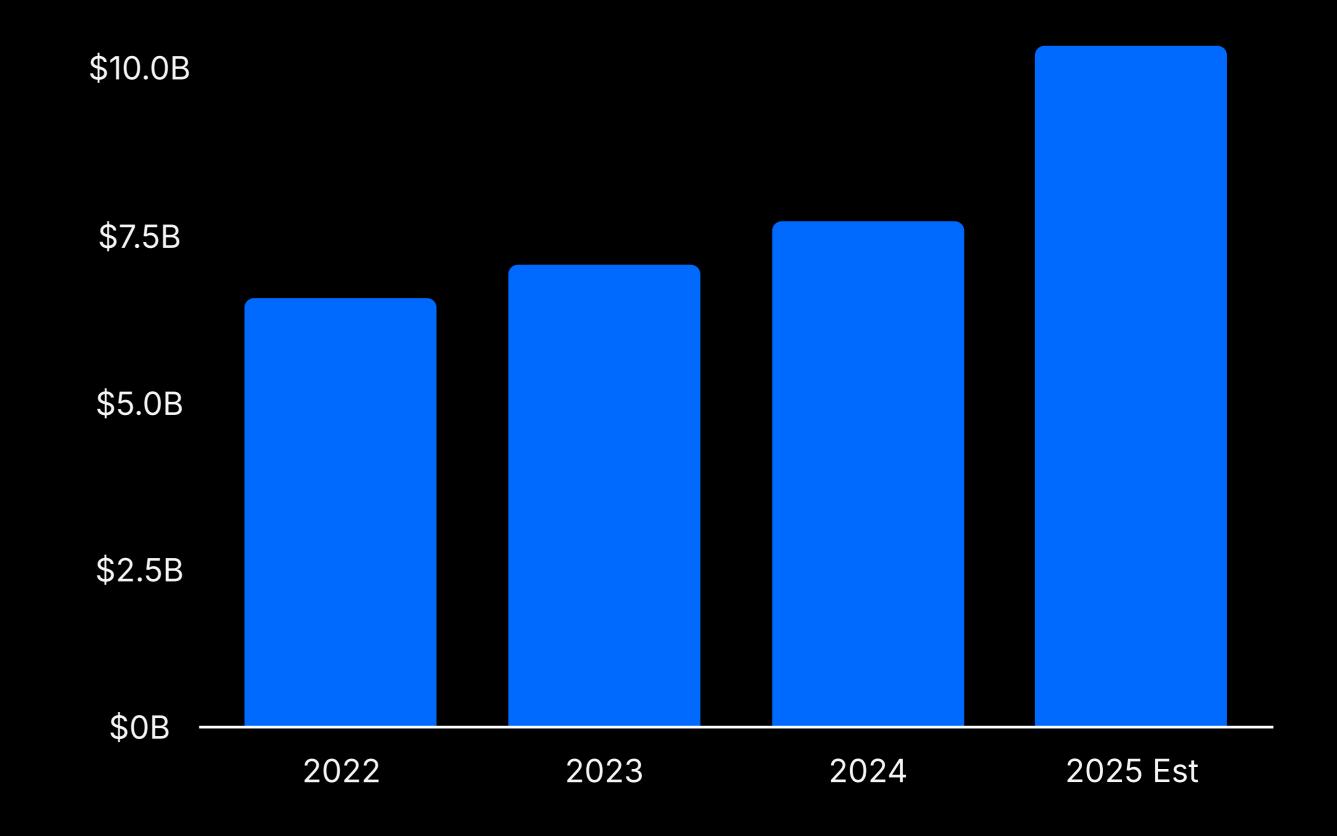
+71% 12%

international sales NVA YoY growth

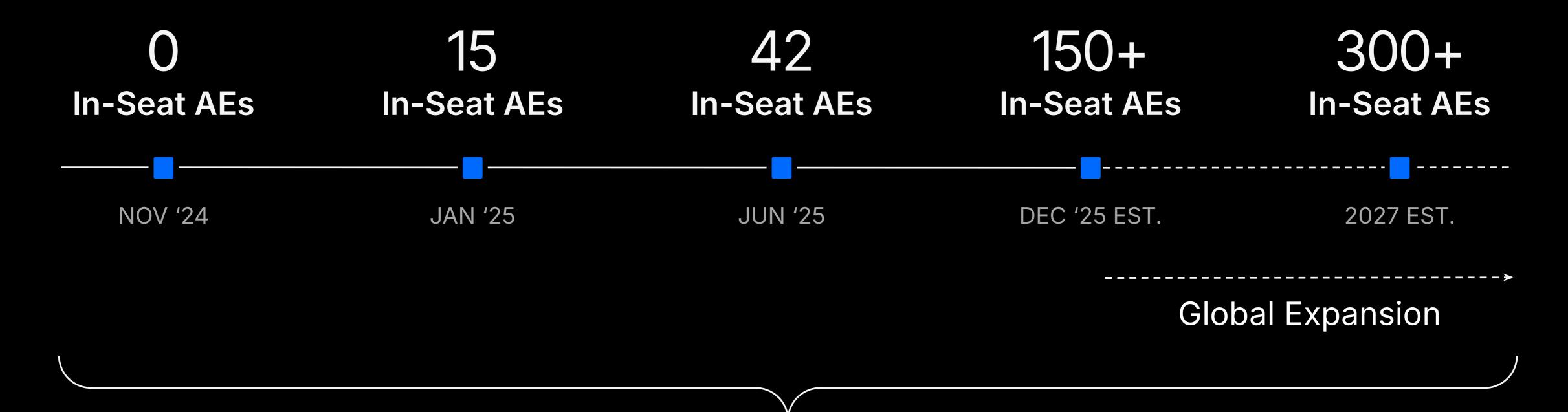
field sales NVA as a % of US NVA

Global Sales NVA (2022–2025)

\$12.5B



Field sales transformation



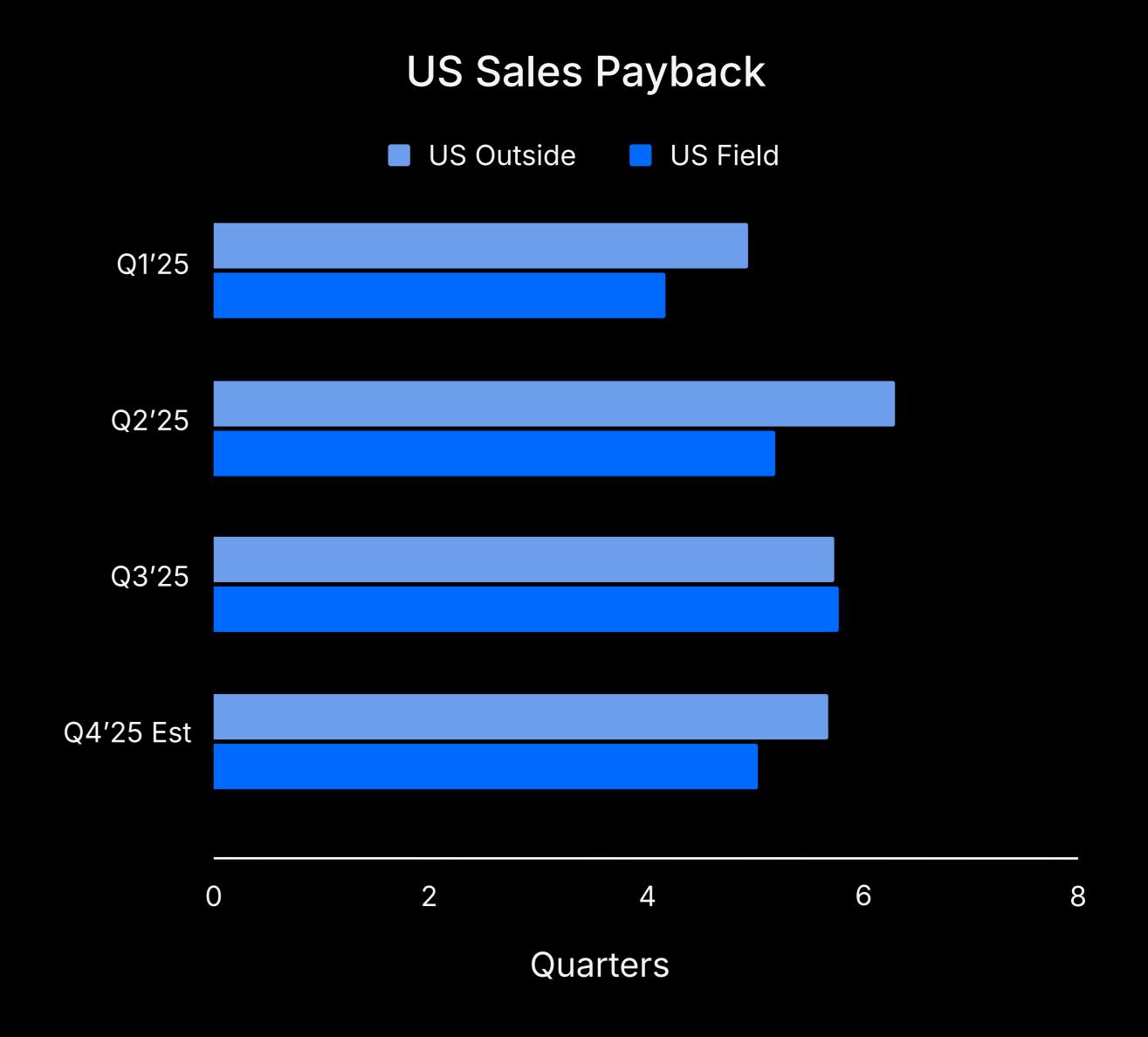
UNIQUE COMPETITIVE ADVANTAGE

Cash App data driving optimal team density and territory mapping

Field sales expansion governed by marginal ROIs

~250%

Est. Marginal ROI in FY'25 for US Field Sales



Field sales scaling through key partnerships

Case study: working with Sysco to create customer value

>50%

of inbound leads to field sales YTD fueled by partner relationships, including Sysco







"Square Kiosk boosted our sales by 30%"

Ayham Alammar,Owner, Mangos

Represents inbound leads to field sales January 1 to September 30, 2025.

Key field & upmarket wins

Key Merchants

Partner Panel









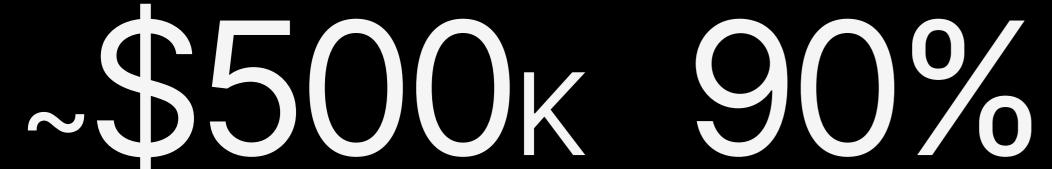




Square GTM strategy

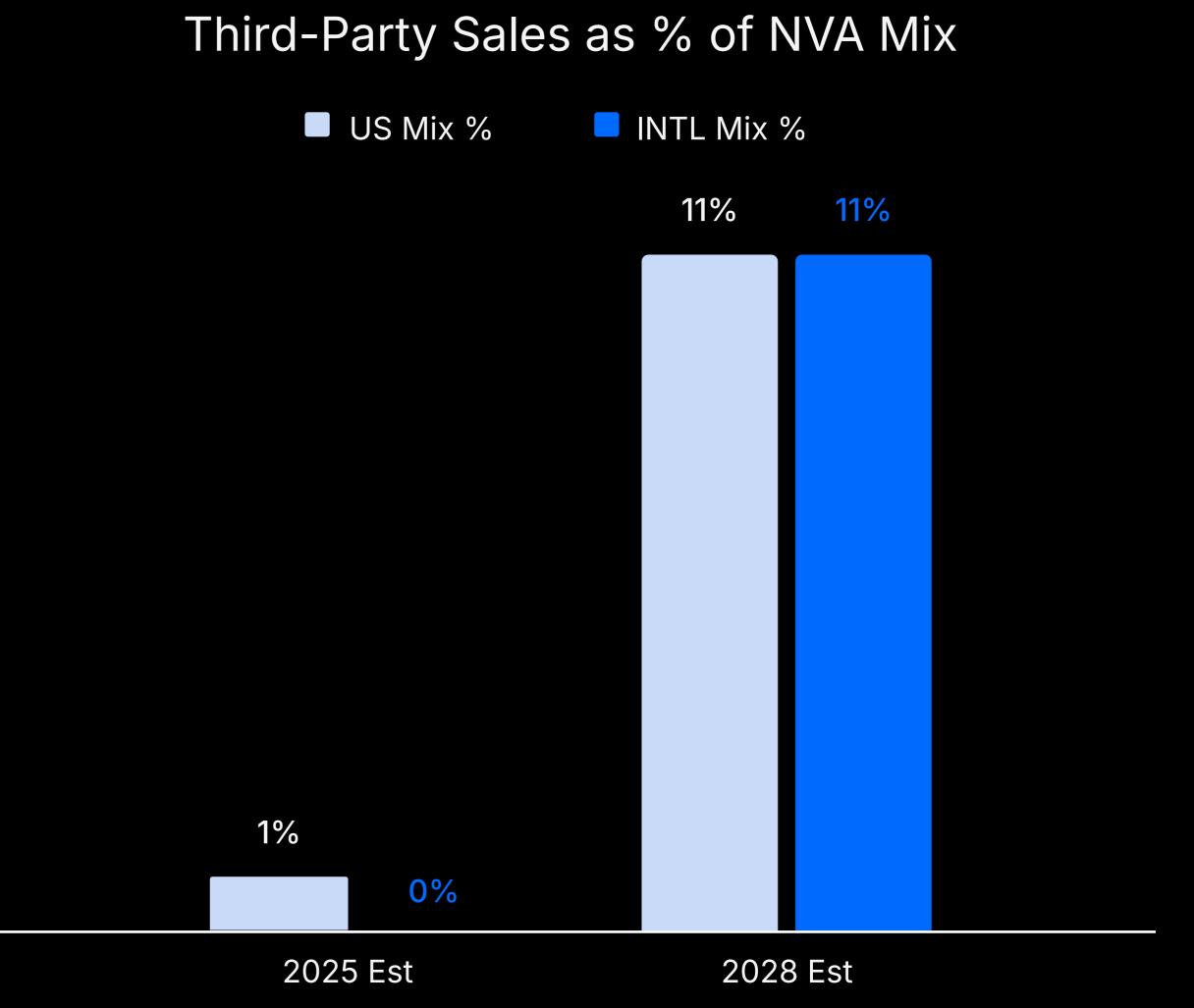
- Self-onboarding
- Brand transformation
- Sales motion
- New channels and growth acceleration

Scaling our partnership motion via third-party sales



avg expected seller GPV per signing

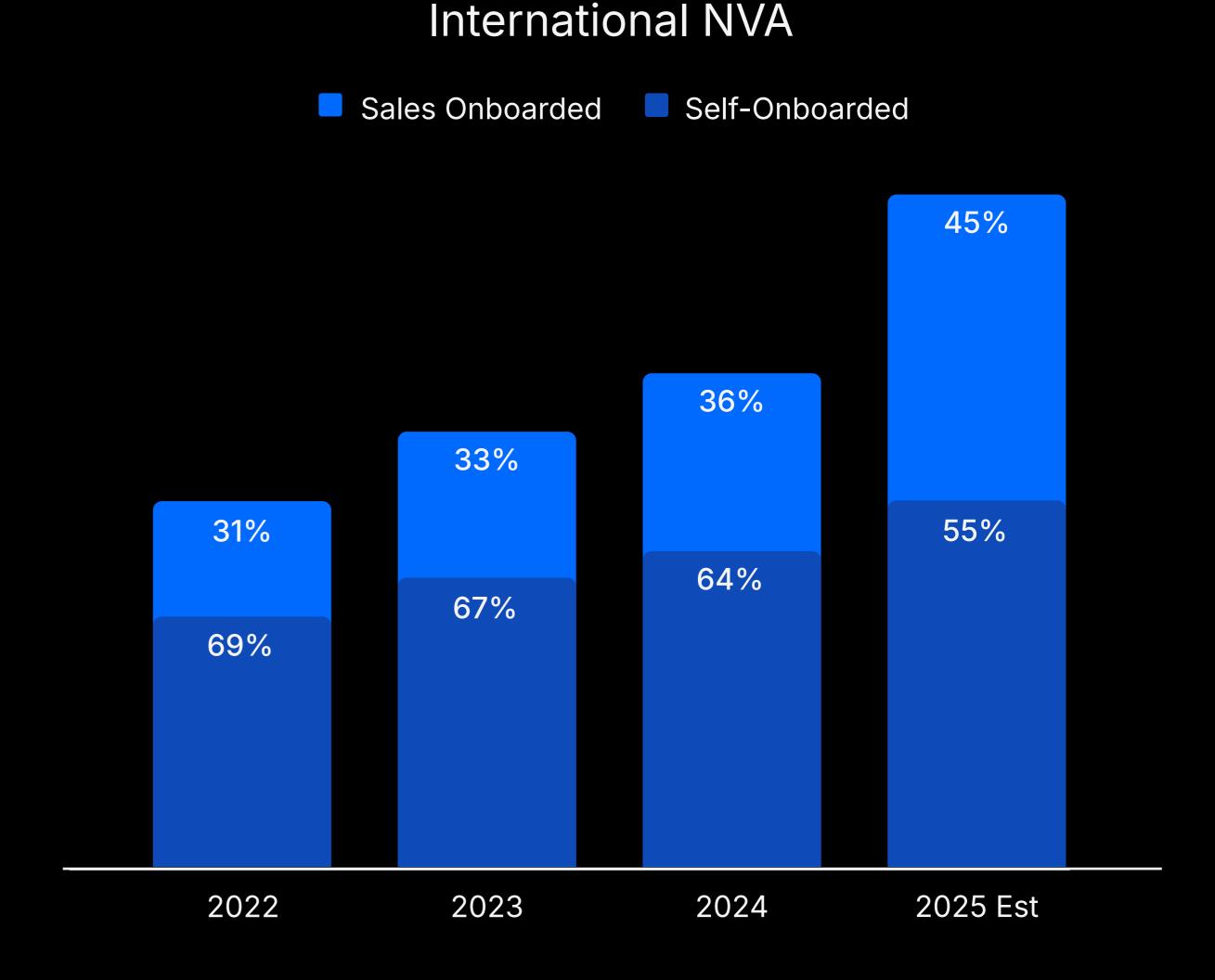
signings at rack rates or flat-rate equivalent



NVA mix expressed as a percentage of third-party sales relative to NVA. See appendix for definition of NVA. Expectations regarding GPV per signing and rack rate data based on an analysis of deals between April and September 2025. Expected GPV per signing based on the average expected GPV reported by sellers signed over that period.

Scaling our international footprint

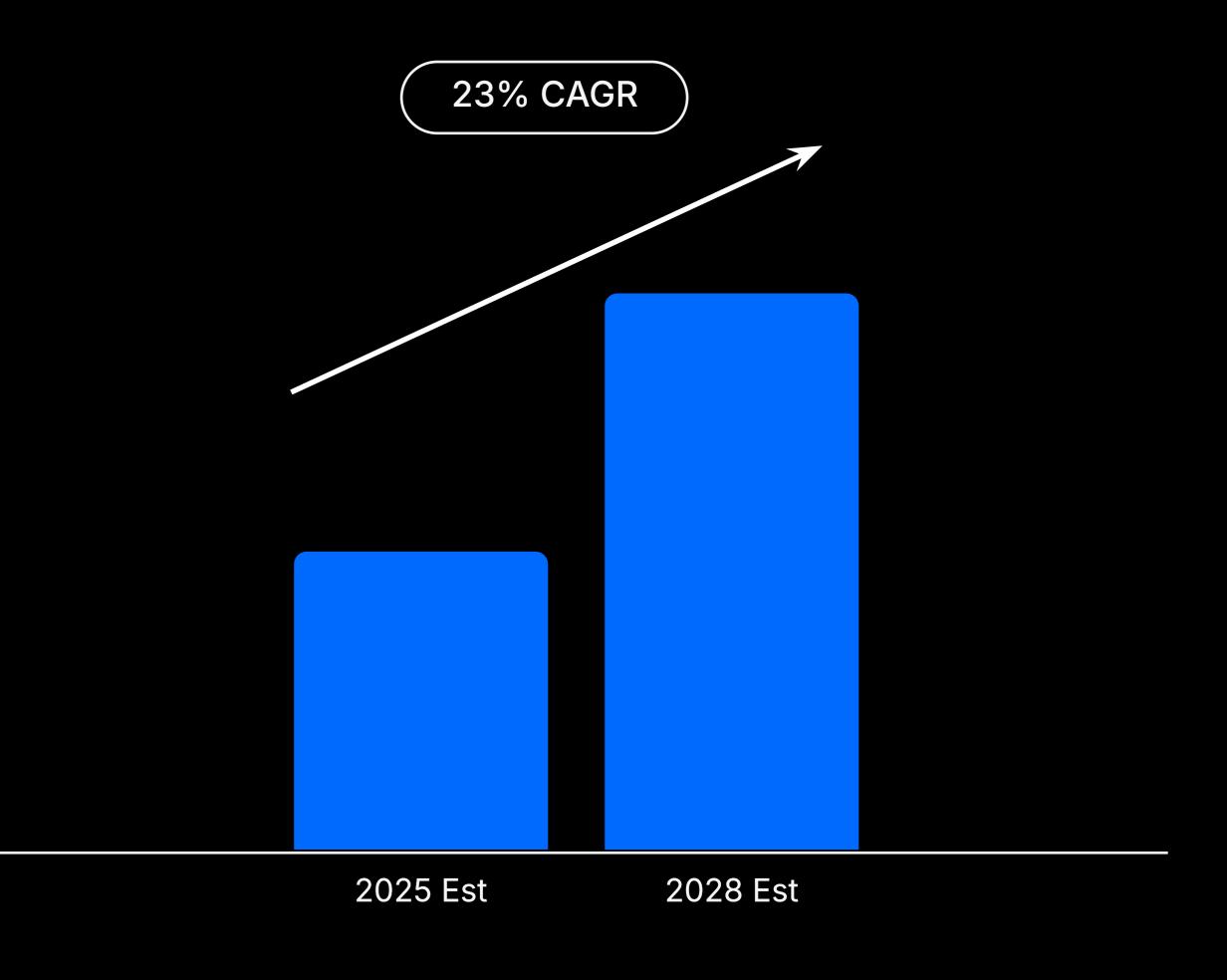
- Strong product-market fit
- Scale of investment and access to quality hardware
- Speed and processing costs
- New expansion opportunities in LATAM, including a test-and-learn phase underway in Mexico



Transforming Square's GTM opportunity

- Reinvigorated self-onboarding
- Brand transformation connects us to the right sellers
- Sales motion continues to build
- New channels & growth acceleration in field, partnerships, and international show huge opportunity

NVA Growth Opportunity



We believe we have four sustainable competitive advantages

01

We have true global reach

02

We've invested deeply in payment architecture

03

Cash App is Square's advantage and Square is Cash App's 04

We have seen strong, profitable growth acceleration

We're winning more today than yesterday



Appendix

Appendix

New Cash App active is when an active makes a qualifying money movement transaction.

An active or transacting active is a Cash App account that has at least one financial transaction using any product or service within Cash App during a specified period. A transacting active for a specific Cash App product has at least one financial transaction using that product during the specified period and is referred to as an active. Examples of transactions include sending or receiving a peer-to-peer payment, transferring money into or out of Cash App, making a purchase using Cash App Card, earning a dividend on a stock investment, and paying back a loan, among others. Certain of these accounts may share an alias identifier with one or more other transacting active accounts. This could represent, among other things, one customer with multiple accounts or multiple customers sharing one alias identifier (for example, families).

New Volume Added (NVA) is the total gross payment volume (GPV) processed, or expected to be processed, by new sellers during their first 12 months on Square. While intended to represent incremental volume from new cohorts, it may also include GPV from existing sellers in cases such as new locations or event-based merchant tokens. For the purpose of this presentation, figures exclude deactivated merchants.

Primary Banking active is a Cash App account that receives inflows from ACH or certain original credit transactions relating to earned wages, excluding tax refunds and ACH transfers, or spent at least \$500 per month across Cash App, including Cash App Card, Cash App Pay, Afterpay through Cash App, and ACH bill pay during a specified period.

Bitcoin account is a Cash App account that has had a positive Bitcoin balance for the last month of the quarter.

Savings active is a Cash App active that has had a positive savings balance.

Owned channels are made up of email, app notifications, and in-app surfaces.

Cash App Payback Period reflects the time it takes for a cohort's cumulative variable profit to recover customer acquisition costs. It is calculated by dividing a cohort's future estimated cumulative variable profit (gross profit less risk loss costs less processing costs) by the cohort's customer acquisition cost.

New Profit Added (NPA) is the total gross profit, or expected gross profit, generated by new sellers during their first 12 months on Square. While intended to represent incremental gross profit from new cohorts, it may also include gross profit from existing sellers in cases such as new locations or event-based merchant tokens. For the purpose of this presentation, figures exclude deactivated merchants.

Appendix

Marketing NVA is the total gross payment volume (GPV) processed, or expected to be processed, by new sellers during their first 12 months on Square through marketing-led channels, including Web and App exclusively.

Self-onboarded NVA is the total gross payment volume (GPV) processed, or expected to be processed, by new sellers during their first 12 months on Square through self-onboarding channels, including Marketing (web & app), Retail, and API (third-party/developers). While intended to represent incremental volume from new cohorts, it may also include GPV from existing sellers in cases such as new locations or event-based merchant tokens.

Square Payback Period measures the time it takes for a merchant's lifetime value (LTV) to recover the acquisition cost. It is calculated by dividing the total LTV by the average monthly costs.

Square Return on Investment (ROI) measures the overall efficiency of our acquisition spend. It compares the lifetime value generated by sellers to the total acquisition cost over a given period, highlighting the profitability of each go-to-market channel.

Square Marketing Spend includes investments for Square campaigns and indirect marketing costs, such as software, tools and contractors. Marketing spend excludes personnel, travel and expenses, and learning and development costs.

Sales NVA is the total gross payment volume (GPV) processed, or expected to be processed, by new sellers during their first 12 months on Square through Sales-led onboarding channels. While intended to represent incremental volume from new cohorts, it may also include GPV from existing sellers in cases such as new locations or event-based merchant tokens.

Marginal ROI measures the return on investment based on variable costs only, excluding fixed costs. It is calculated as the percentage difference between LTV and Total Cost by Sales Motion.

Field Sales are Account Executives (AEs) who spend the majority of their time in the field meeting with merchants in person. These manage geographically defined territories and conduct face-to-face sales activities to acquire and manage merchant relationships.

Outside Sales are a telesales outbound team that conducts sales activities remotely via phone, video, and digital channels. This team operates from a central location and manages merchant acquisition through remote outreach and engagement.

Square Marketing ROI measures the profitability of an investment by comparing the gain from the investment to its cost. It is calculated as the percentage difference between LTV and Total Cost by Sales Motion.

Our Financial Outlook

Amrita Ahuja



Forward-looking statements

During the course of this Investor Day, the leadership team of Block, Inc. (the "Company", "we", or "our") will make forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, regarding, among other things, our products, strategies, and market opportunities. All statements other than statements of historical fact could be deemed forward-looking, including, but not limited to, statements regarding our future performance and our market opportunity. These forward-looking statements are subject to a number of known and unknown risks, uncertainties, assumptions, and other factors that may cause actual results, performance, or achievements to differ materially from results expressed or implied during this Investor Day. Investors are cautioned not to place undue reliance on these statements. Among the factors that could cause actual results to differ materially from those indicated in the forward-looking statements are risks and uncertainties described from time to time in the Company's most recent filings with the Securities and Exchange Commission. All forward-looking statements are based on information and estimates available to the Company at the time of this Investor Day and are not guarantees of future performance. Earnings guidance for 2025 through 2028 reflects assumptions the Company believes are reasonable as of the date of this filing, and actual results may vary based on macroeconomic conditions and other risks and uncertainties outlined in this forward-looking statements section and in the Company's periodic reports filed with the SEC.Except as required by law, we assume no obligation to update any of these forward-looking statements.

Industry and Market Data

Information, including forecasts and estimates regarding market and industry statistics and data contained in this presentation and during Investor Day, is based on information available to us and on industry publications, reports, and other publicly available sources that we believe are reliable. However, we have not independently verified such data, and there can be no assurance as to the accuracy or completeness of such information.

Estimates of our market opportunity and forecasts involve numerous assumptions and limitations, and actual results may differ materially.

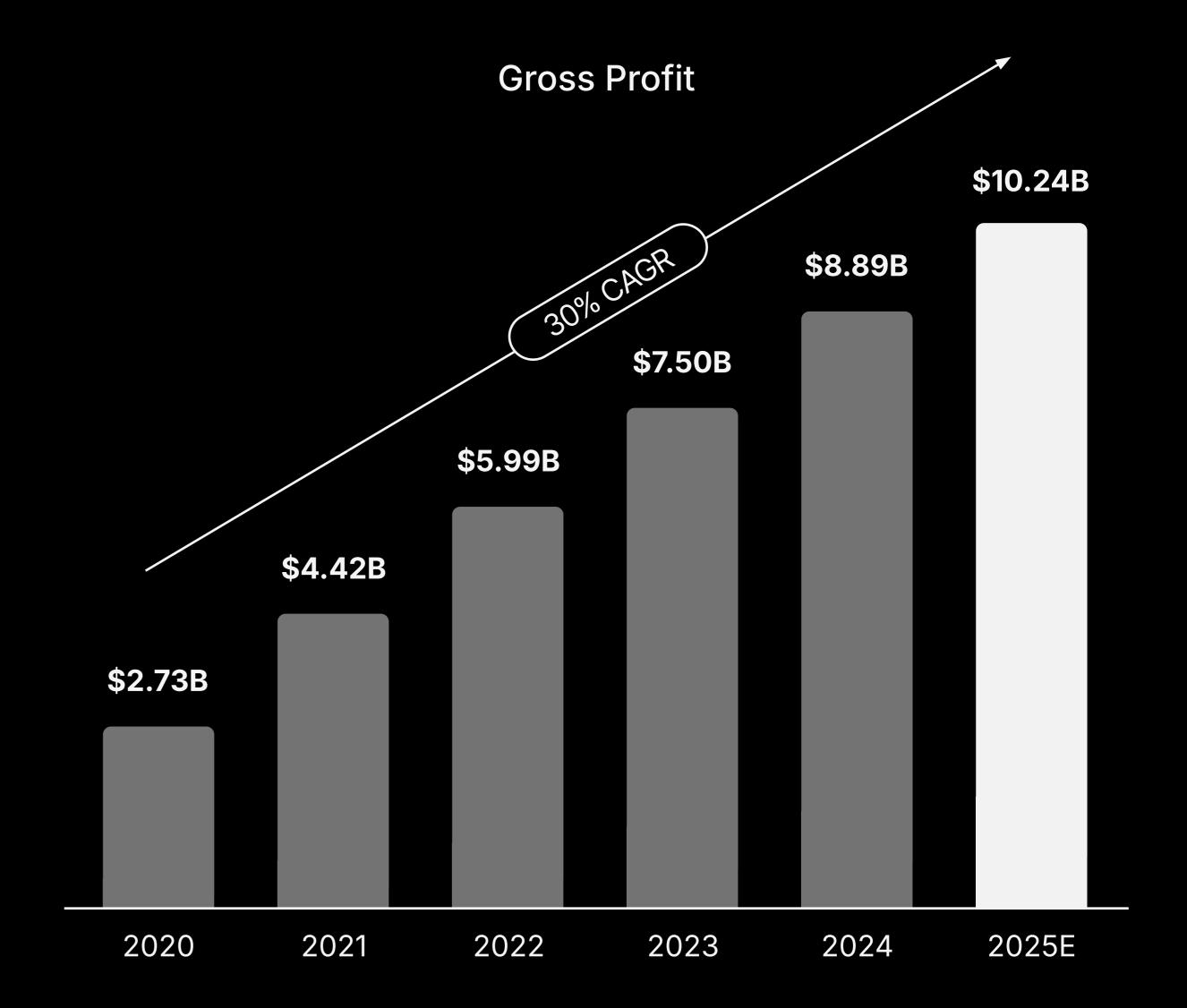
Non-GAAP financial measures

To supplement our financial information presented in accordance with generally accepted accounting principles in the United States ("GAAP"), we consider and present certain non-GAAP financial measures. These non-GAAP measures are presented in addition to, not a substitute for or superior to, measures of financial performance in accordance with GAAP. The non-GAAP measures used by the Company may differ from the non-GAAP measures used by other companies. Information regarding our non-GAAP financial measures, including reconciliations from the nearest corresponding GAAP equivalent to these non-GAAP measures, are included in the reconciliation file posted on the Investor Day website. We have not provided a reconciliation of forward-looking non-GAAP financial measures to their most directly comparable GAAP measures because such reconciliations could not be provided without unreasonable effort.

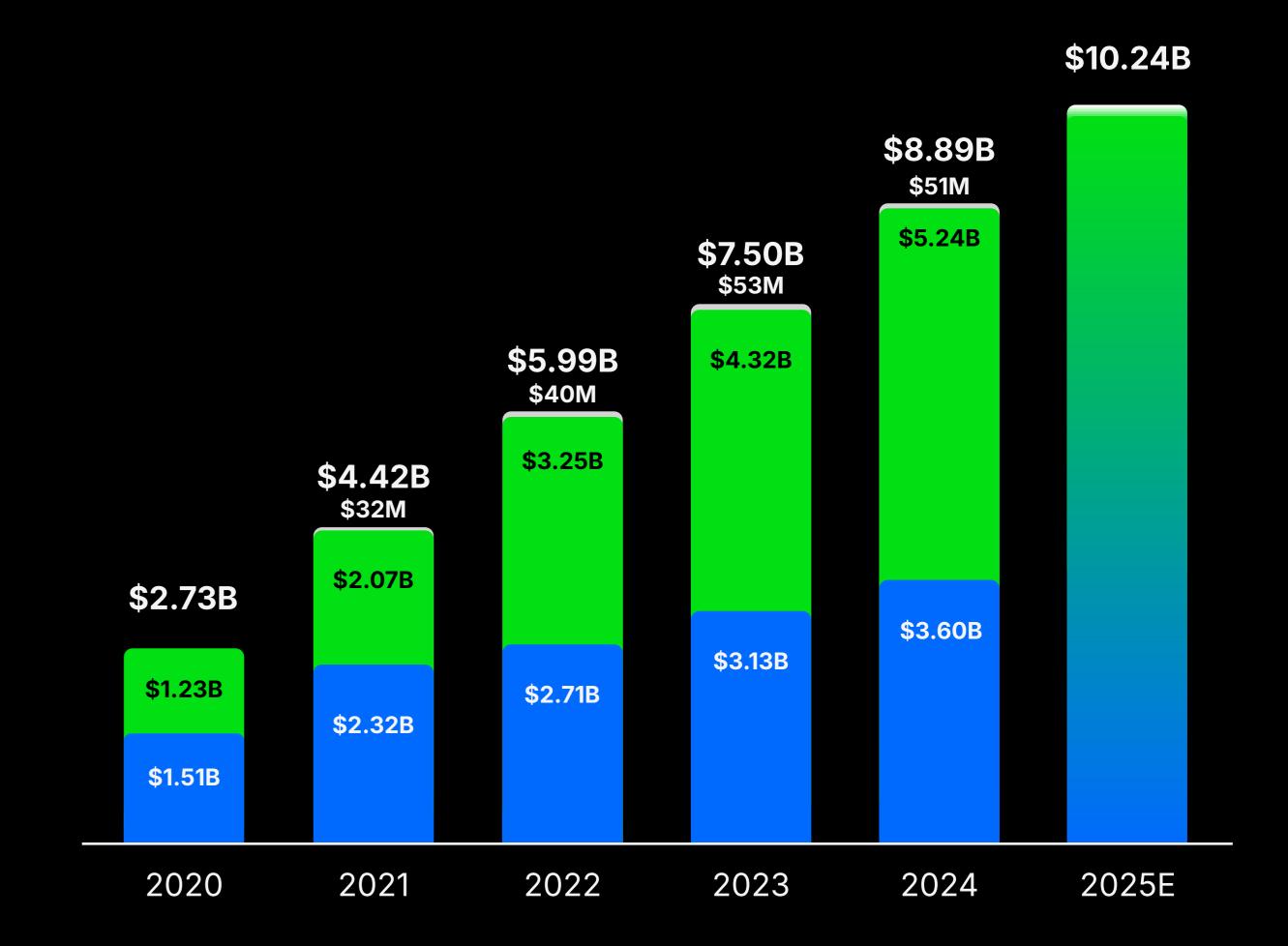
We've delivered gross profit growth at scale







While expanding multiple ecosystems



Gross Profit

Corporate & Other

Cash App

Square

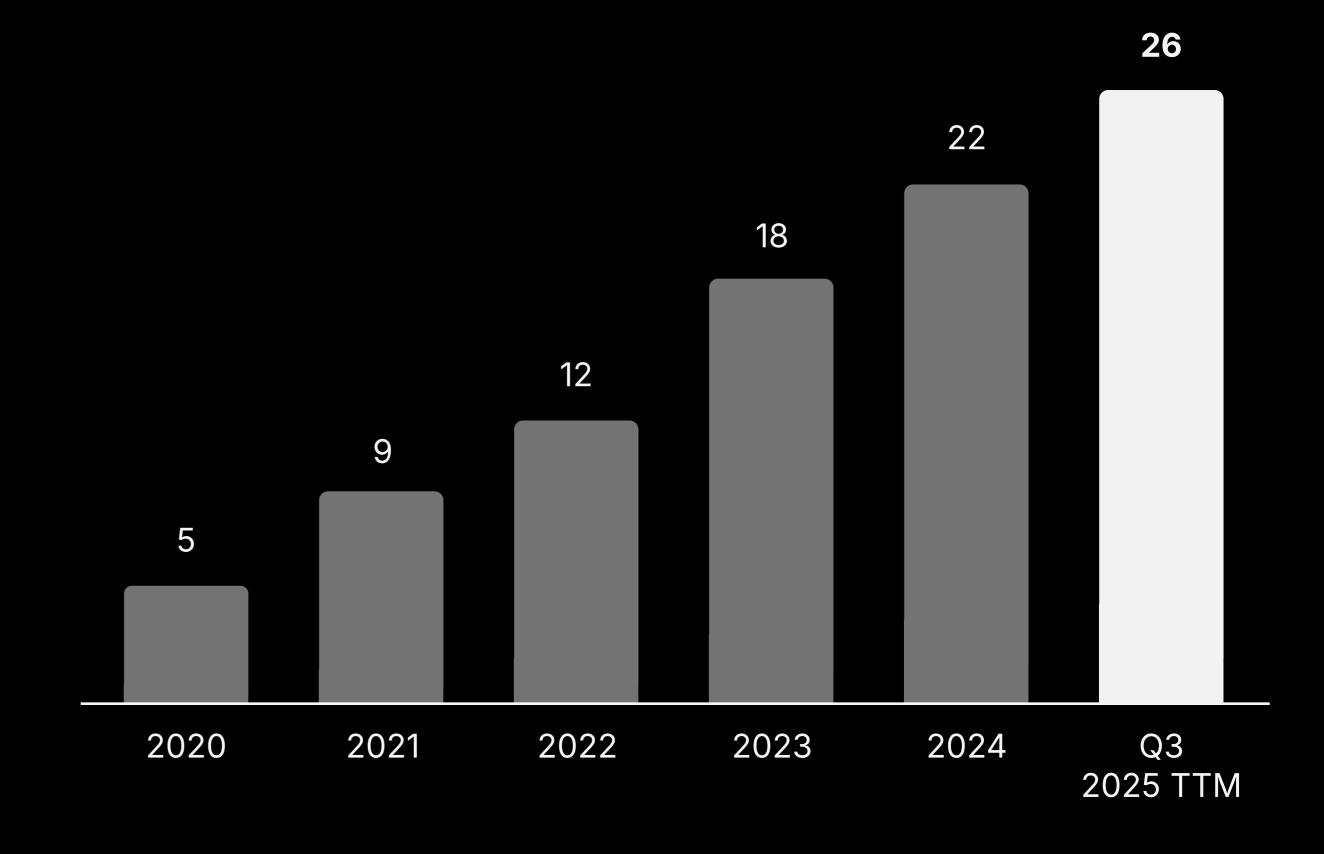
Building new vectors of growth

Consistently launching new revenue streams, has led to durable & diversified growth

26

Revenue streams generating \$100M+ gross profit per year

of Products with >\$100M in yearly gross profit

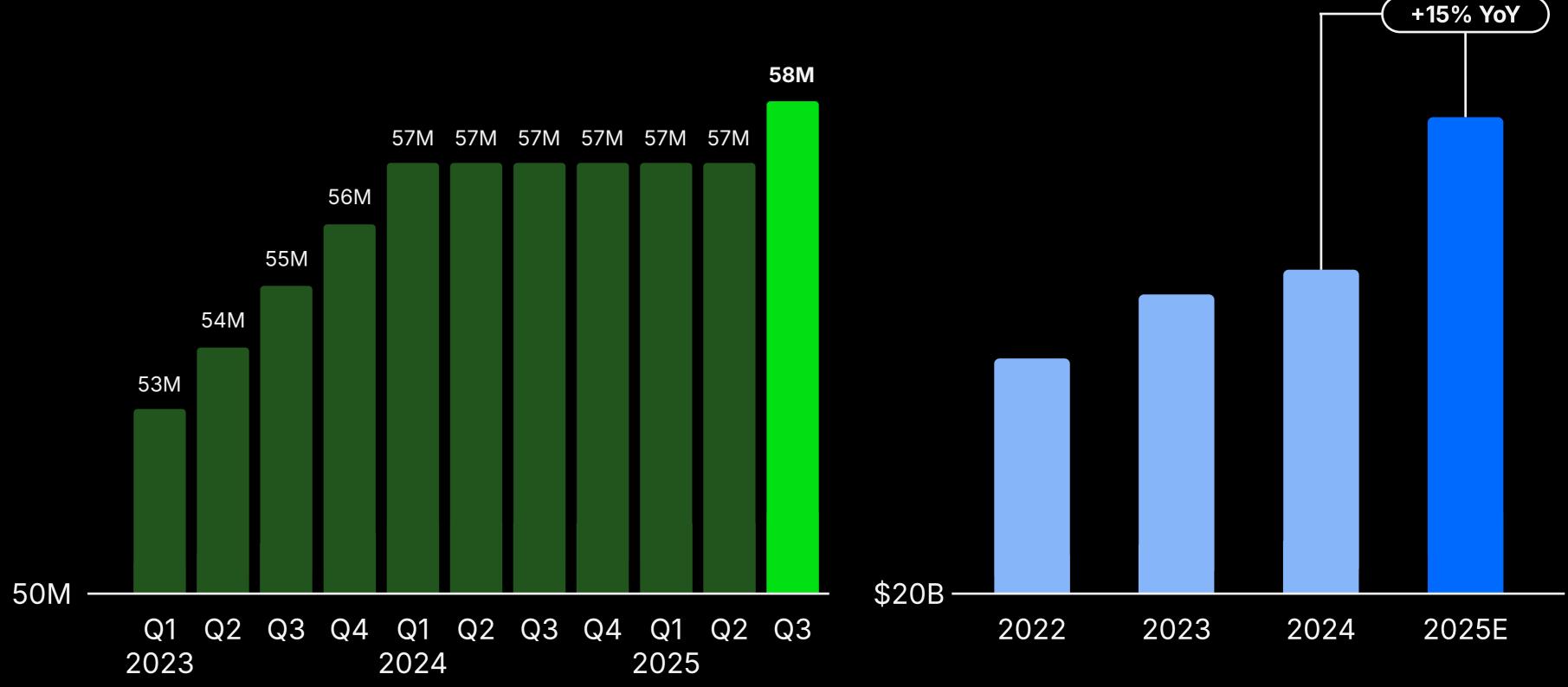


This chart represents the number of product or revenue streams exceeding \$100M in annual gross profit (calendar year for 2020–2024; trailing 12-months (TTM) for Q3 2025).

Acquisition has accelerated in 2025

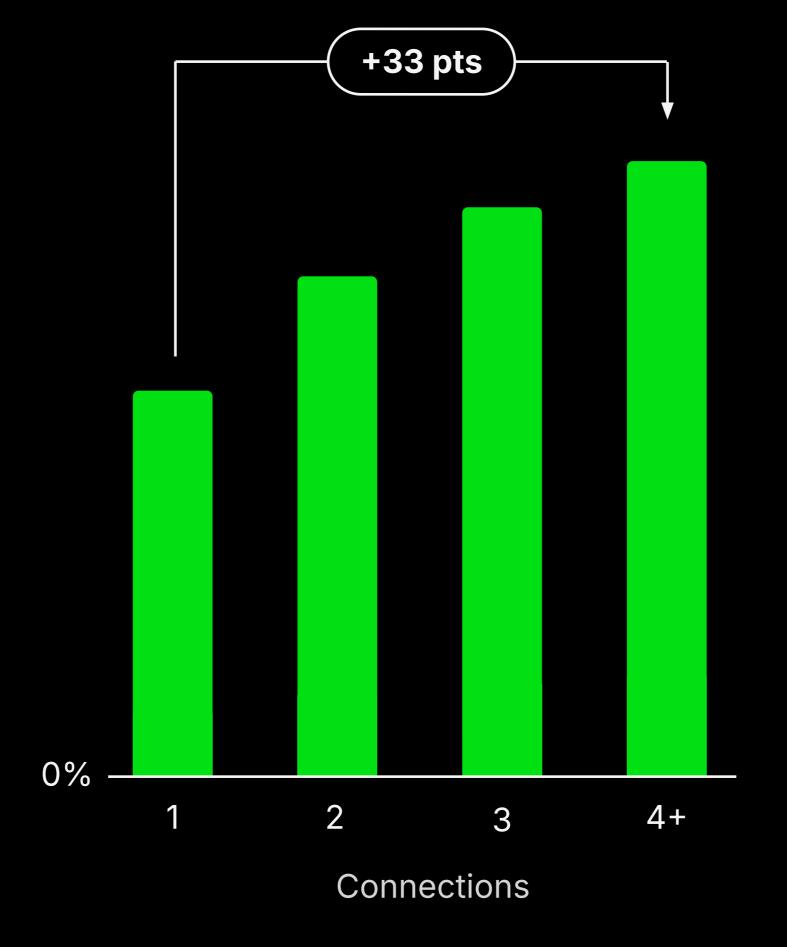


Square New Volume Added (NVA)

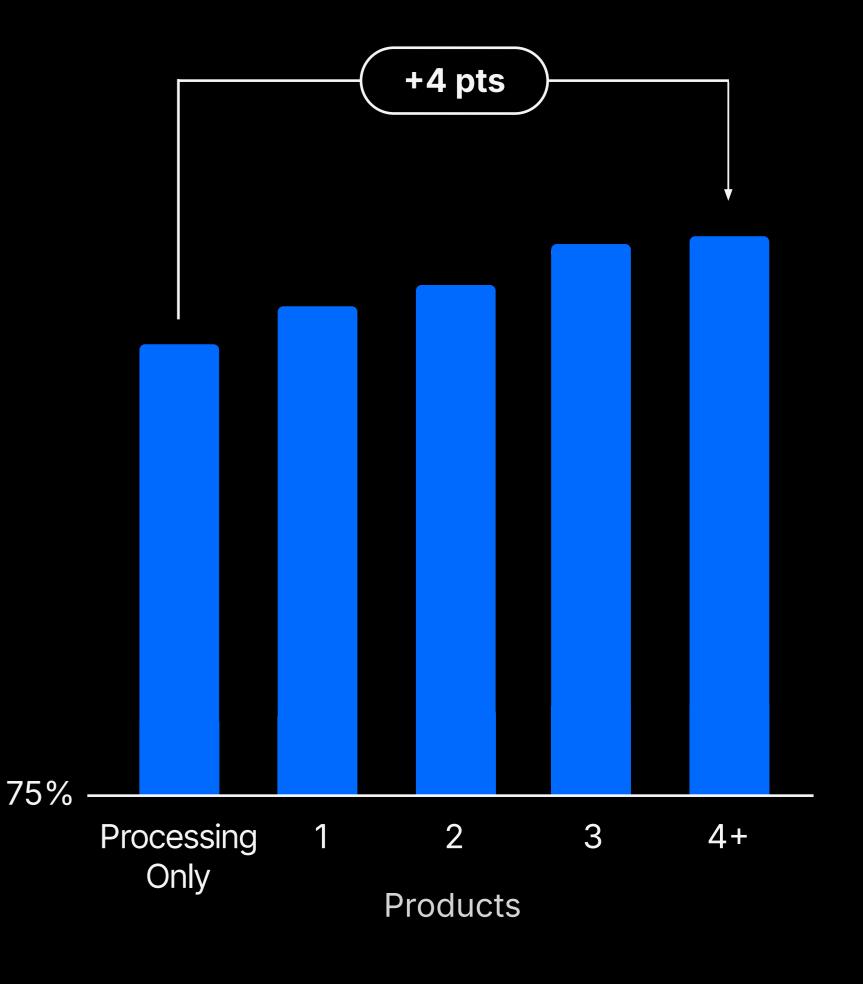


And engagement is driving higher retention

Cash App
Transacting Actives Retention



Square GPV Retention



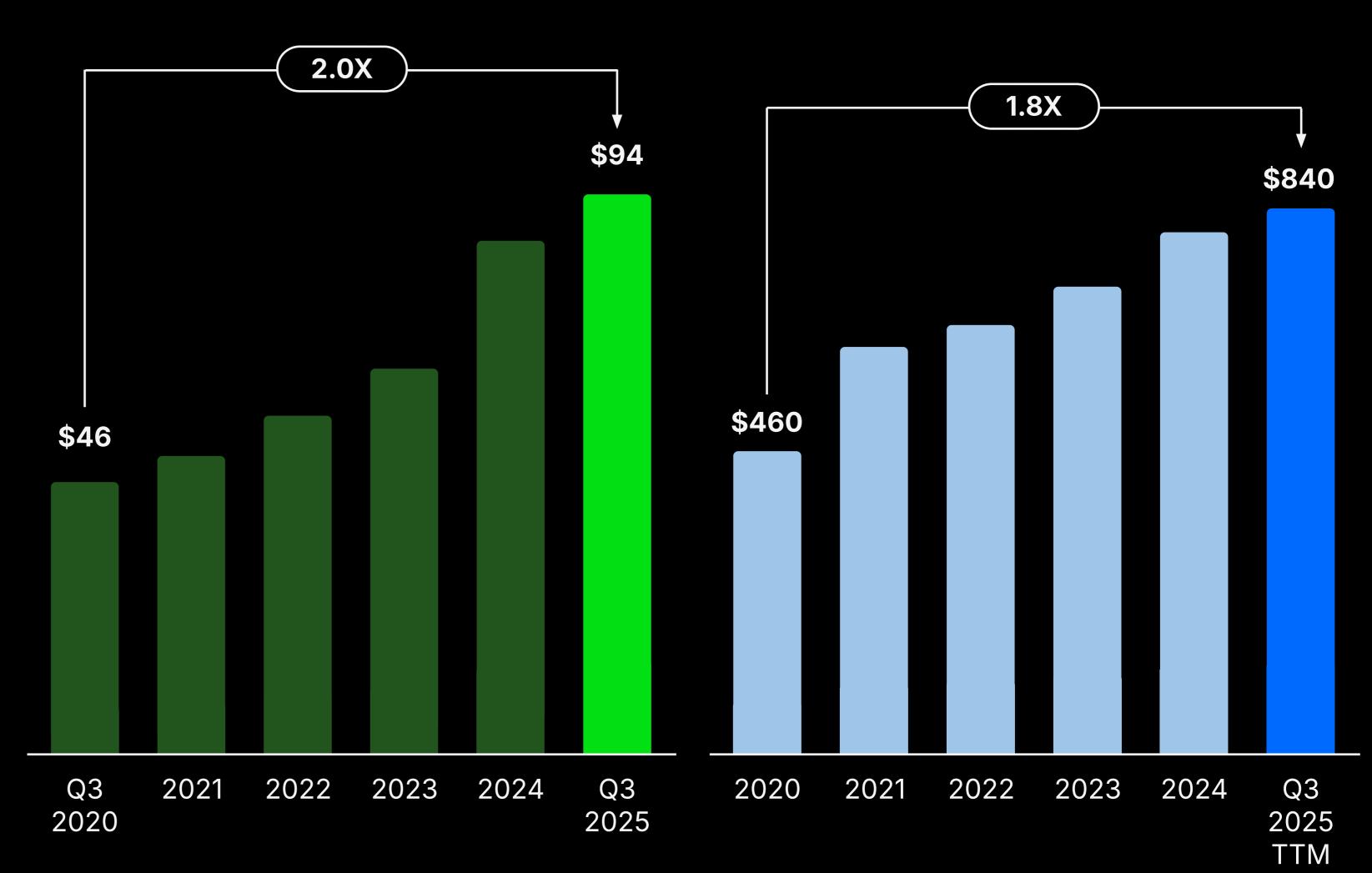
Cash App Actives Retention represents the percent of actives in Q2 2025 who remained active in Q3 2025, based on their number of connections. Improvement in retention is defined by an active with a network of 1 compared to an active with a network of 4+ other accounts. Network is defined as how many other accounts a quarterly active has transacted with during the quarter. Square GPV Retention represents Square sellers active in Q3 2024, grouped by the number of distinct products used in that quarter. The analysis compares each group's GPV in Q3 2024 with GPV twelve months later in Q3 2025.

Square Gross Profit per Seller

We've grown monetization in each ecosystem

We've doubled gross profit per active for Cash App and nearly doubled gross profit per seller for Square since 2020.

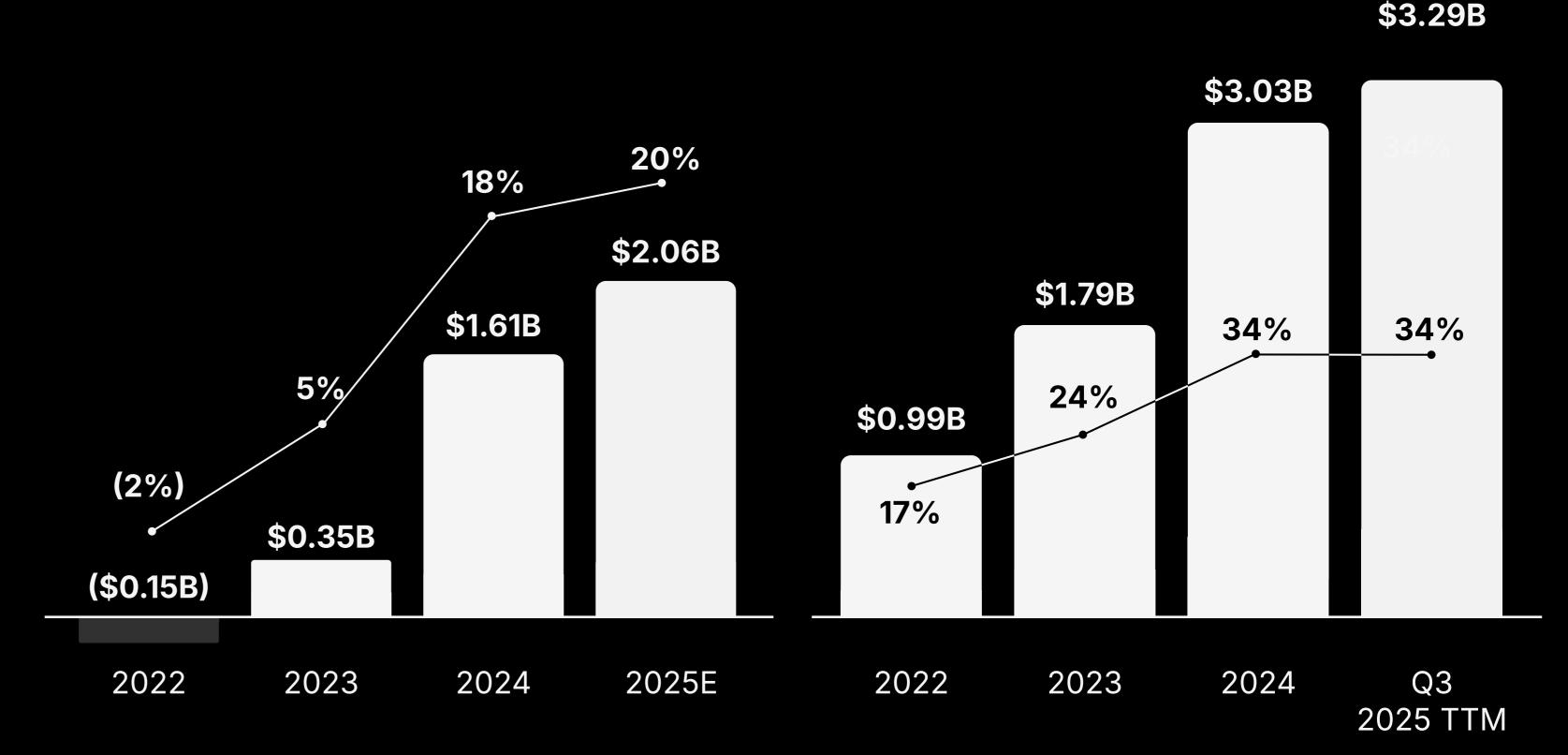




While significantly expanding margins since 2022

Adjusted Operating Income (Loss) & Margin (% of Gross Profit)

Adjusted EBITDA & Margin (% of Gross Profit)



2025 Adjusted Operating Income margins are calculated using our latest external guidance for Adjusted Operating Income and Gross Profit issued on November 6, 2025. Adjusted EBITDA margins are calculated based on Q3 2025 trailing 12-month results. Periods prior to 2022 are not presented above due to timing of Afterpay acquisition in Q1'22 and lack of equivalent consolidated financials. See appendix for definitions of Adjusted Operating Income and Adjusted EBITDA.

Our performance puts us in rarefied air

Only 23 other companies in the S&P 500 are achieving this level.



15%

\$10B+ 20%+

Gross Profit Growth

Gross Profit

Adjusted Operating Income Margin

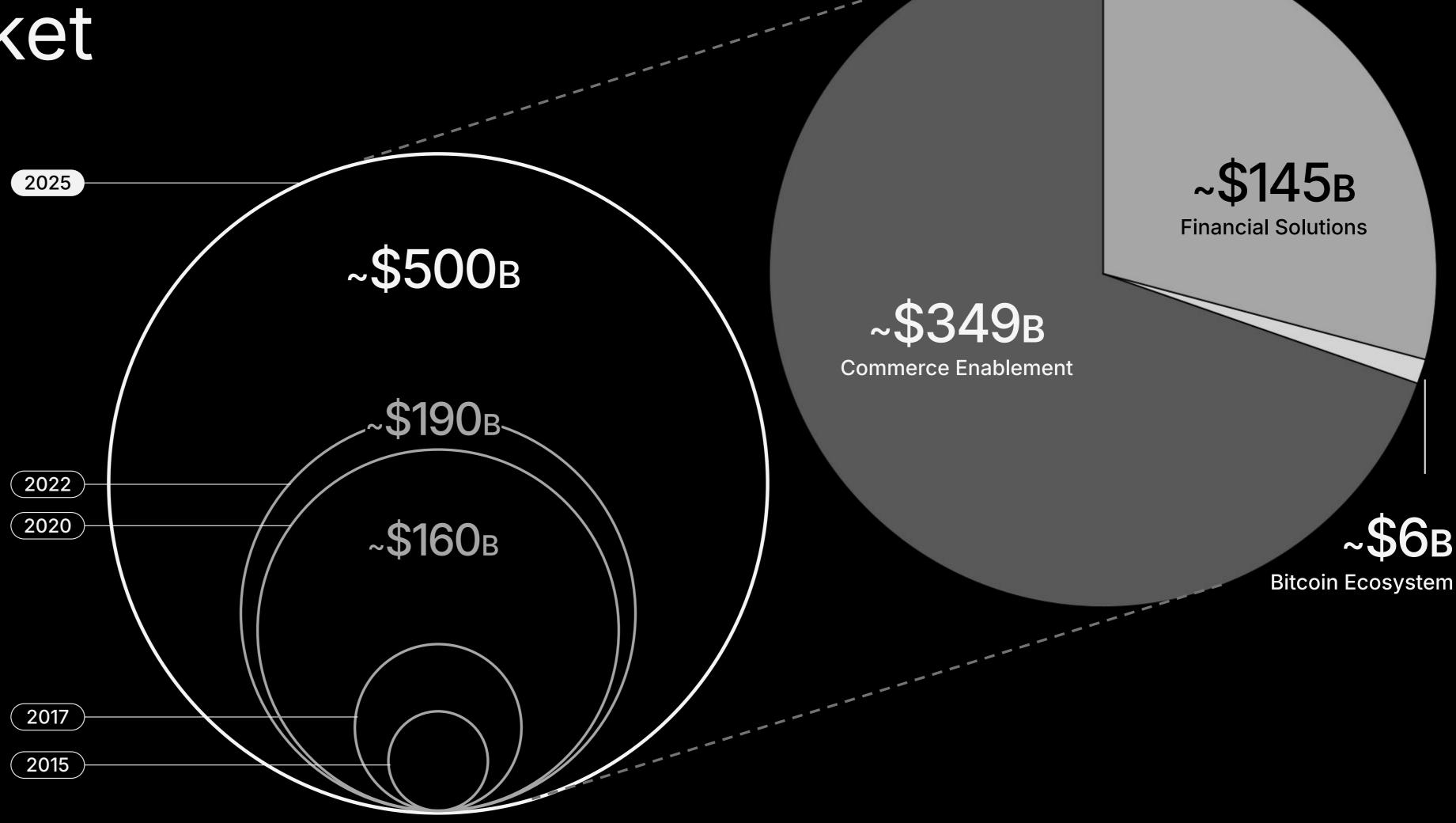
Comparison based on approximate next 12 month consensus estimates for companies listed in the S&P 500 Index as of October 6, 2025. Revenue and revenue growth are used as substitute metrics for gross profit and gross profit growth for BlackRock, Capital One, KKR, Apollo, and Blackstone. Consensus estimates for Erie Indemnity, Texas Pacific Land Corporation, Bunge Global, Verisign, and Loews Corporation, included in the S&P 500, are not available.

Growing market opportunity

We've added \$300B+ gross profit opportunity since 2022 and it's <2% penetrated today.



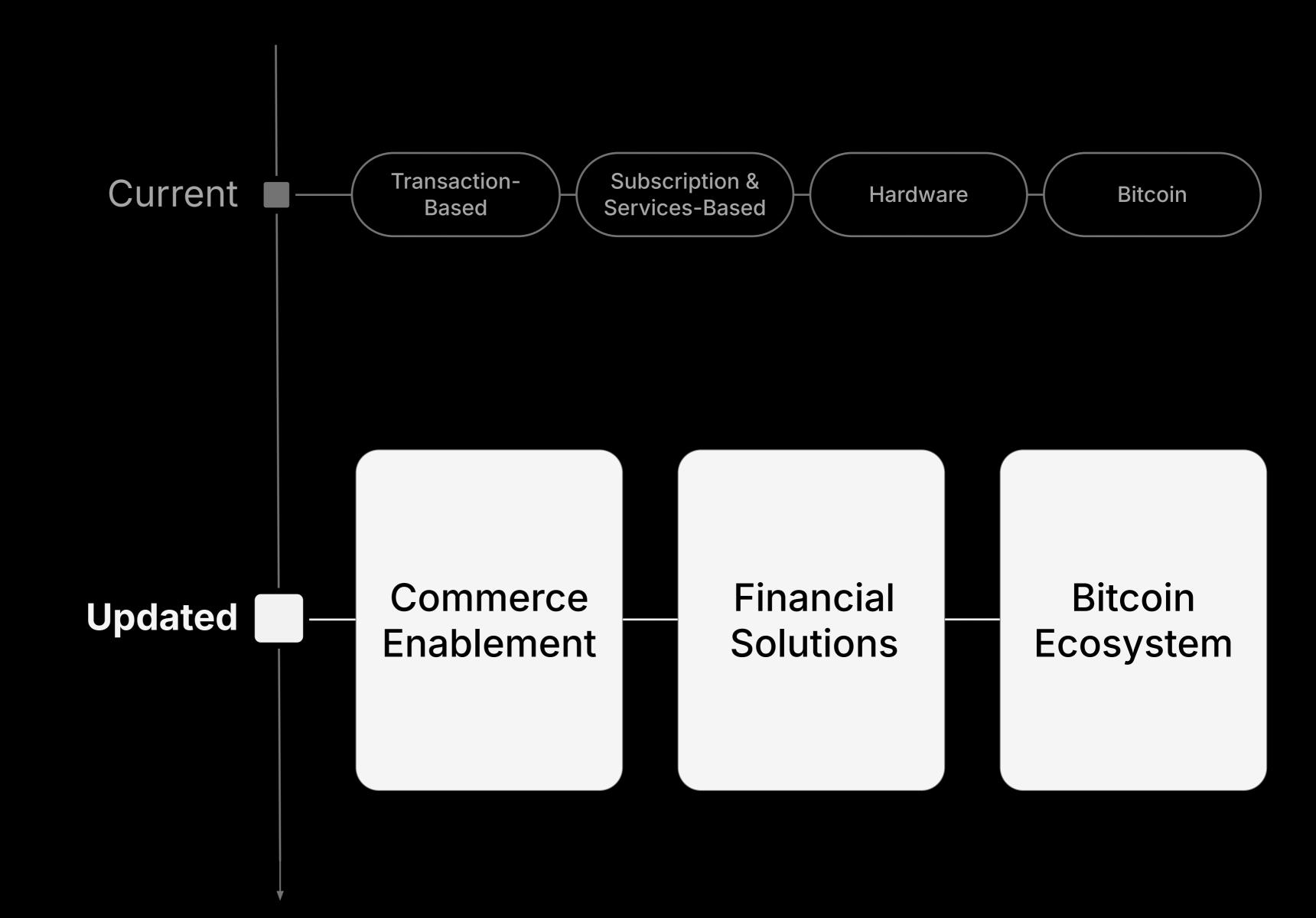
- BNPL
- Cash App Borrow
- Proto



Market opportunity calculations available in the appendix. Market opportunity and % penetration are based on gross profit. 2025 and 2022 addressable markets were sized on the "gross profit opportunity," while 2020 and 2017 were sized based on the revenue opportunity. Circles are illustrative of the addressable market but are not proportional or to scale.

Now let's talk about the future: Redefining how we share our performance

Through new revenue categories that enhance transparency and provide insights into our business on an ongoing basis.



Introducing our new revenue categories

Commerce Enablement

Empowering sellers to scale with Square processing, software, BNPL, and hardware solutions

Helping consumers spend with purpose through products like Cash App Card and Cash App Pay

Financial Solutions

Expanding access to capital with **Square Banking** and **Cash App Borrow**

Helping consumers save and invest for better financial health

Bitcoin Ecosystem

Making bitcoin accessible, secure, and part of everyday life by building products and infrastructure that power the ecosystem

Includes Proto, Bitkey, and buying and selling in Cash App

By product

Commerce Enablement

Financial Solutions Bitcoin Ecosystem

Consumer Buy/Sell





Cash App Card, Cash App Pay, BNPL, Afterpay Post-Purchase, Afterpay Pre-Purchase, and Cash App Business

Cash App Borrow, ATM, Instant Deposit, Interest Income, Afterpay on Cash App Card, and Paper Money Deposits

Square Bitcoin



Payments, Software and Hardware

Instant Deposit, Loans, Savings & Balances, Square Debit Card and **Credit Card**



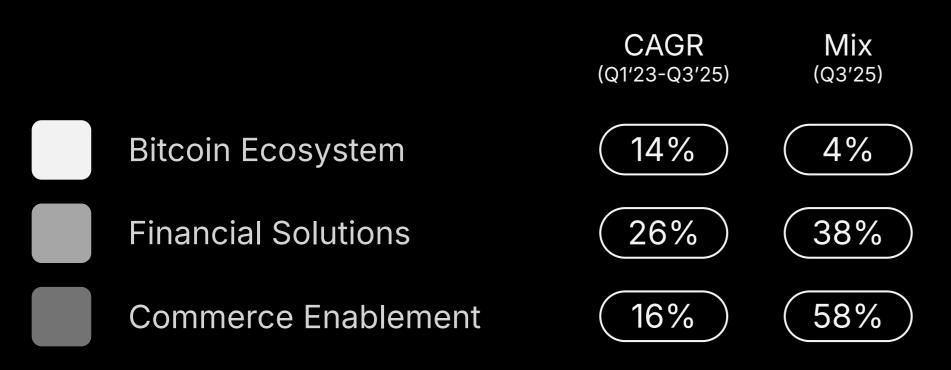
TIDAL Streaming and TIDAL Uploads & Artist Tools

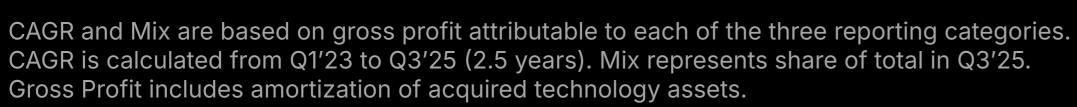
Proto and Bitkey

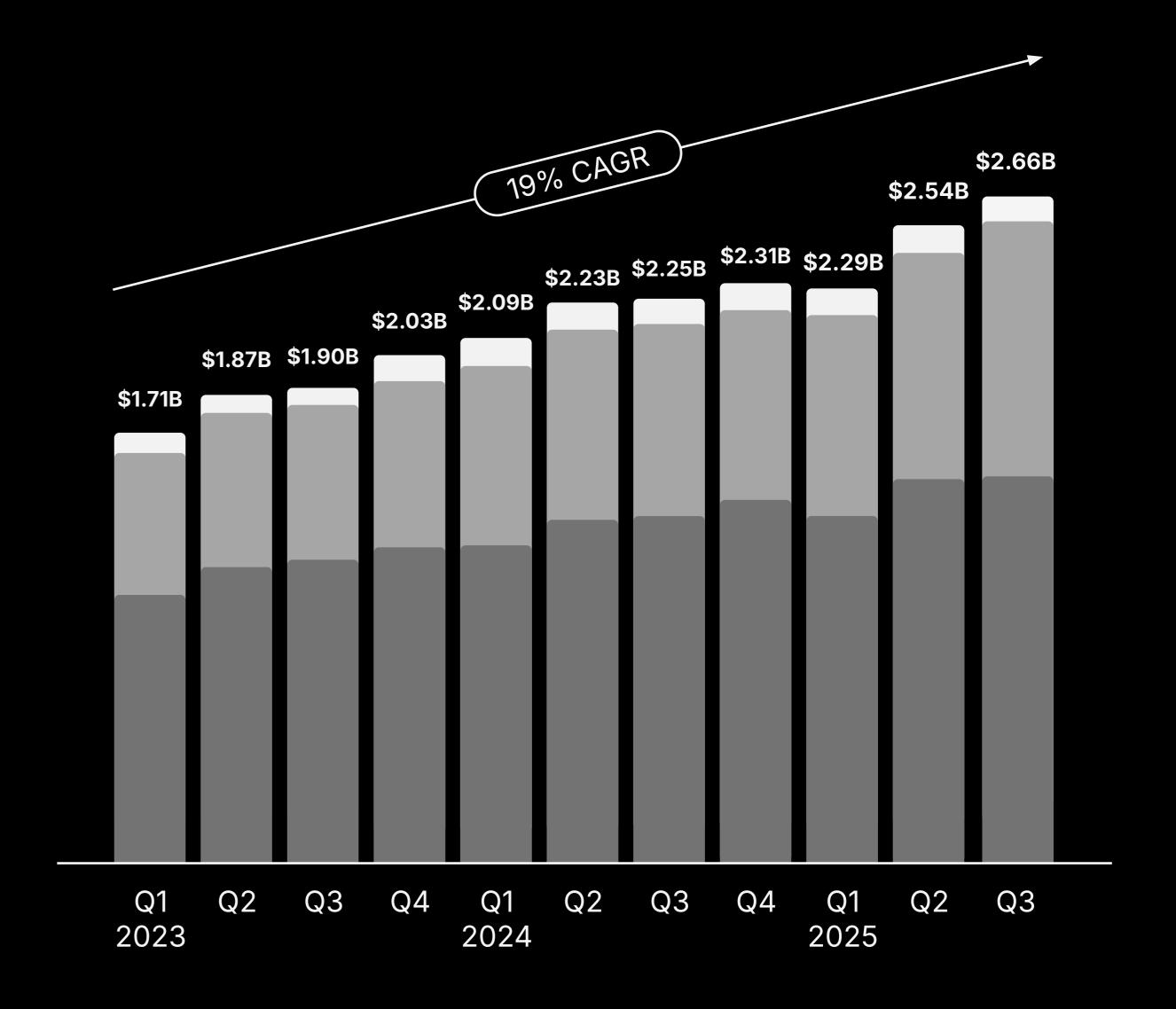




Block: We've grown gross profit in each category

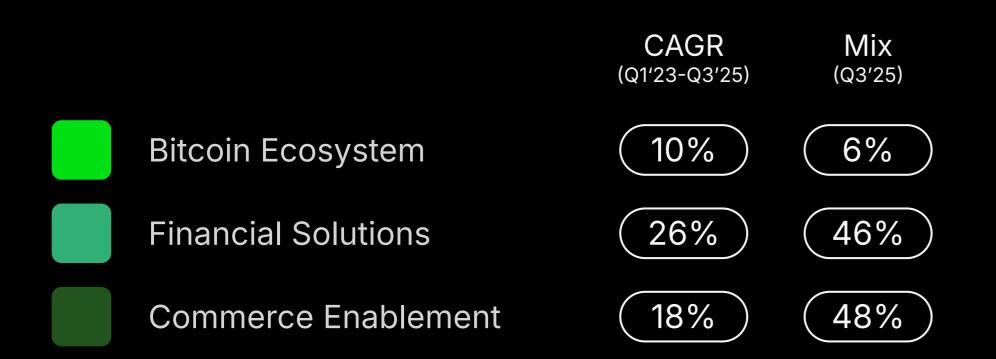




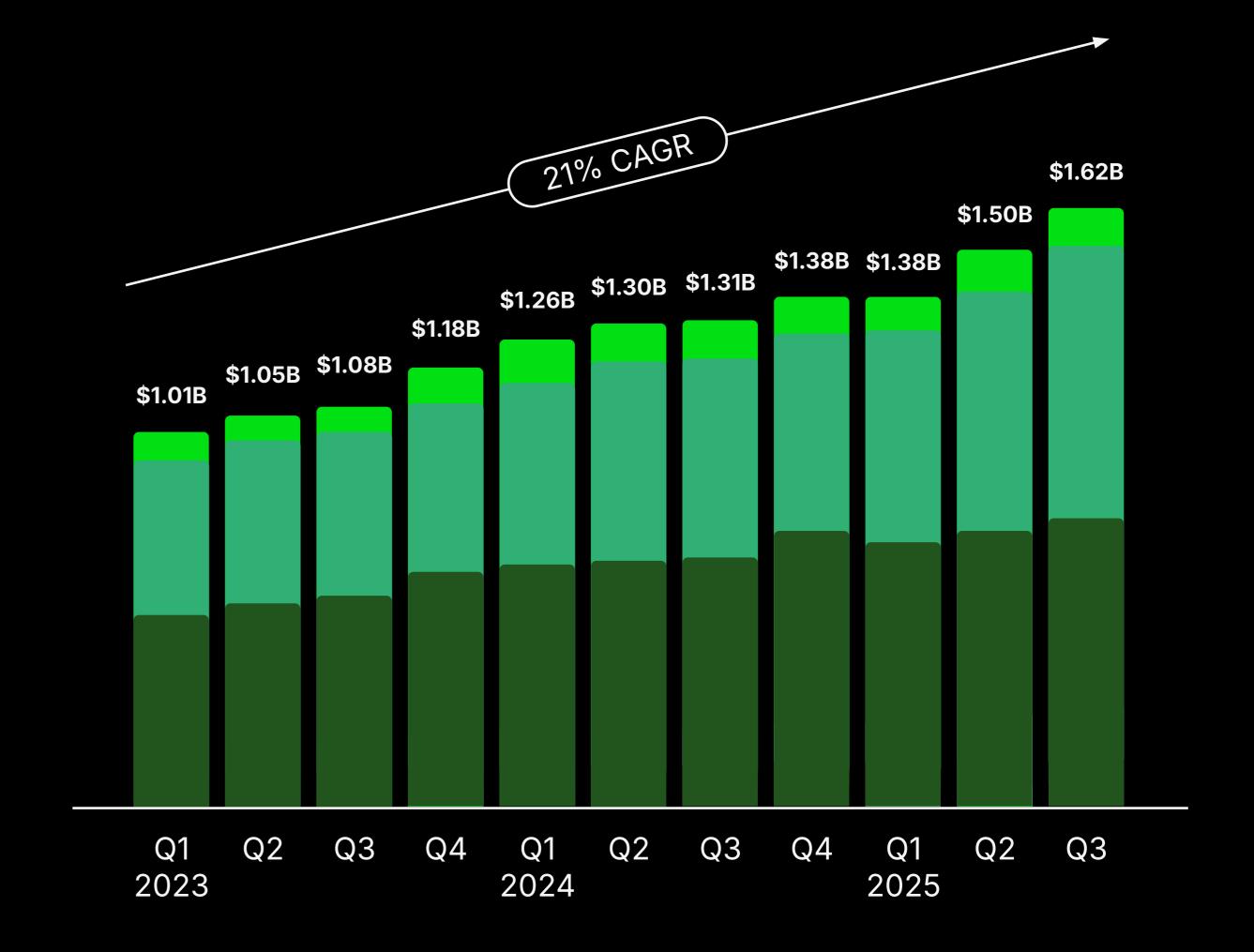


Cash App: Gross profit

Stability from Commerce Enablement, with recent upside from Financial Solutions.



CAGR and Mix are based on gross profit attributable to each of the three reporting categories. CAGR is calculated from Q1'23 to Q3'25 (2.5 years). Mix represents share of total in Q3'25. Gross Profit includes amortization of acquired technology assets.



Cash App: Commerce Enablement

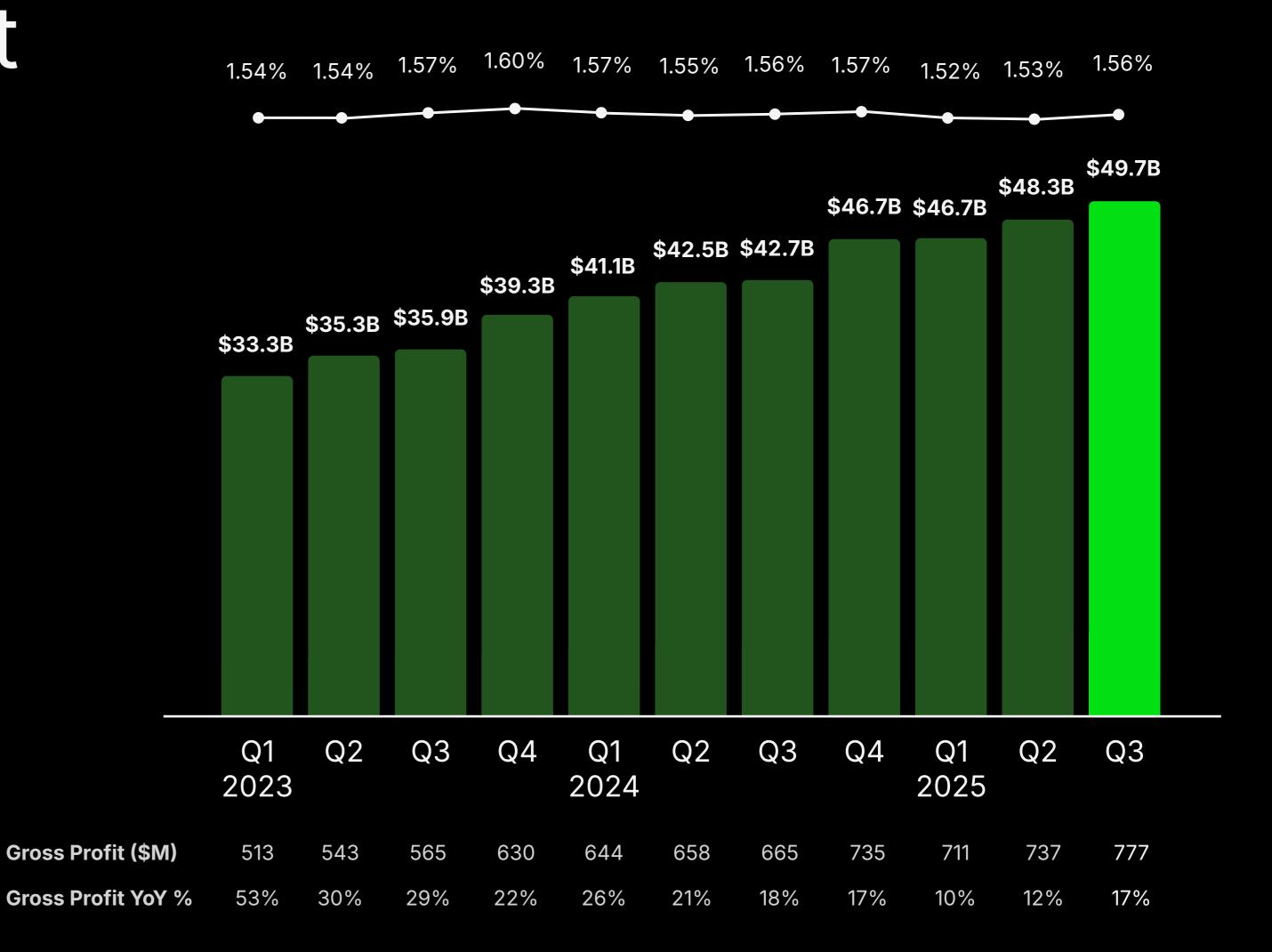
We've achieved consistent growth for Cash App, led by Cash App Card, Cash App Pay, and BNPL, while maintaining a remarkably stable monetization rate.

— Monetization Rate



Commerce Volume

See appendix for definitions of Commerce Volume and Cash App Commerce Enablement Monetization Rate. Gross Profit represents Cash App Commerce Enablement Gross Profit. Cash App Commerce Enablement includes Ads, BNPL, Cash App Business, Cash App Card, Cash App Pay, Cash Card Studio, and Afterpay Post-Purchase. Gross Profit includes amortization of acquired technology assets.



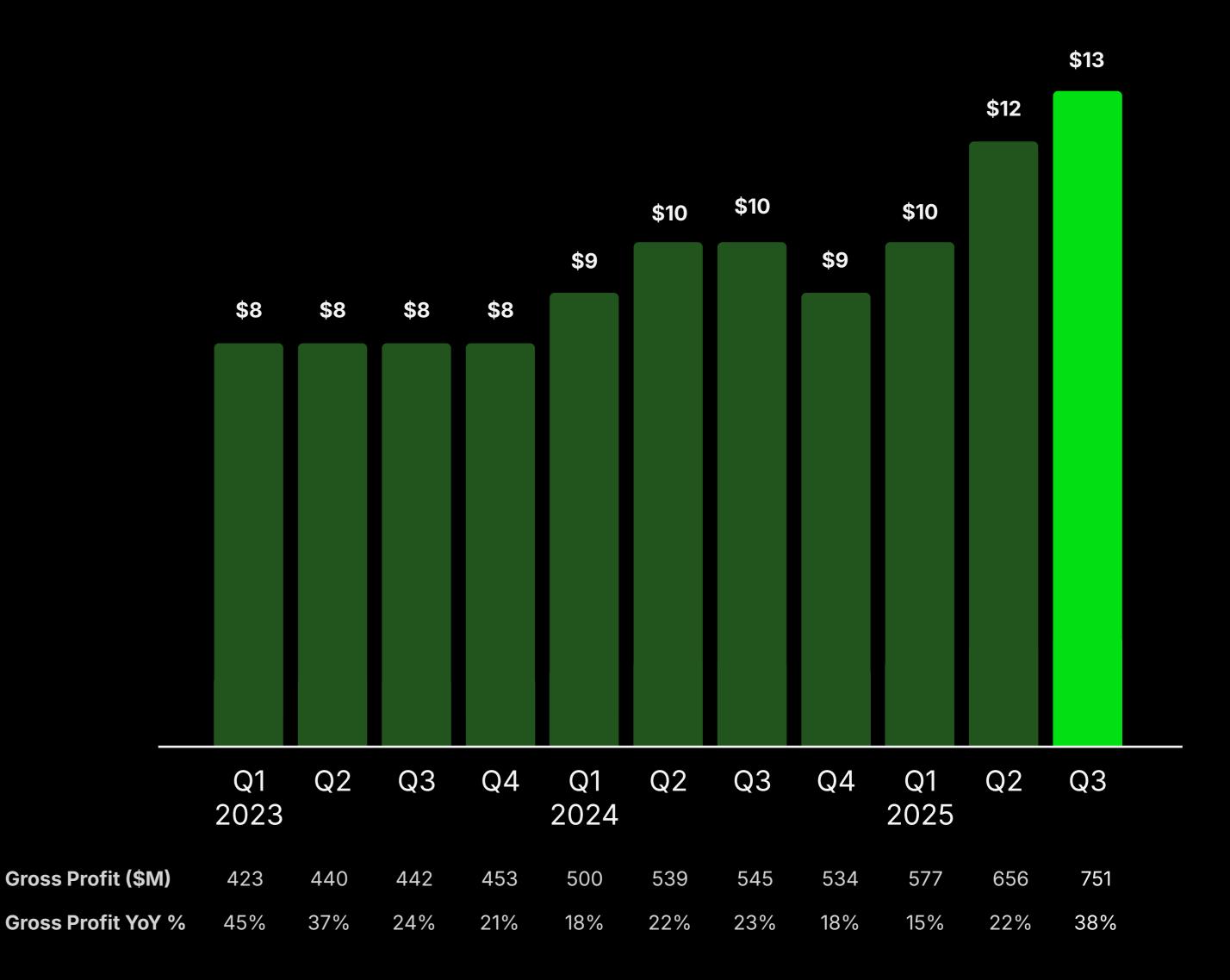
Cash App: Financial Solutions

Increased engagement with banking products from Cash App Borrow and Instant Deposit, driving strong gross profit growth per active.



Financial Solutions Gross Profit per Monthly Active

See appendix for definition of Financial Solutions Gross Profit per Monthly Active. Gross Profit represents Cash App Financial Solutions Gross Profit. Monthly actives are across all of Cash App and not just for Financial Solutions products. Cash App Financial Solutions includes ATM, Borrow, Brokerage, Cash App Business Instant Deposit, P2P funded with a credit card, Instant Deposit, Instant Pay, Interest Income, Paper Money Deposits, Pools, and Verse. Gross Profit includes amortization of acquired technology assets.

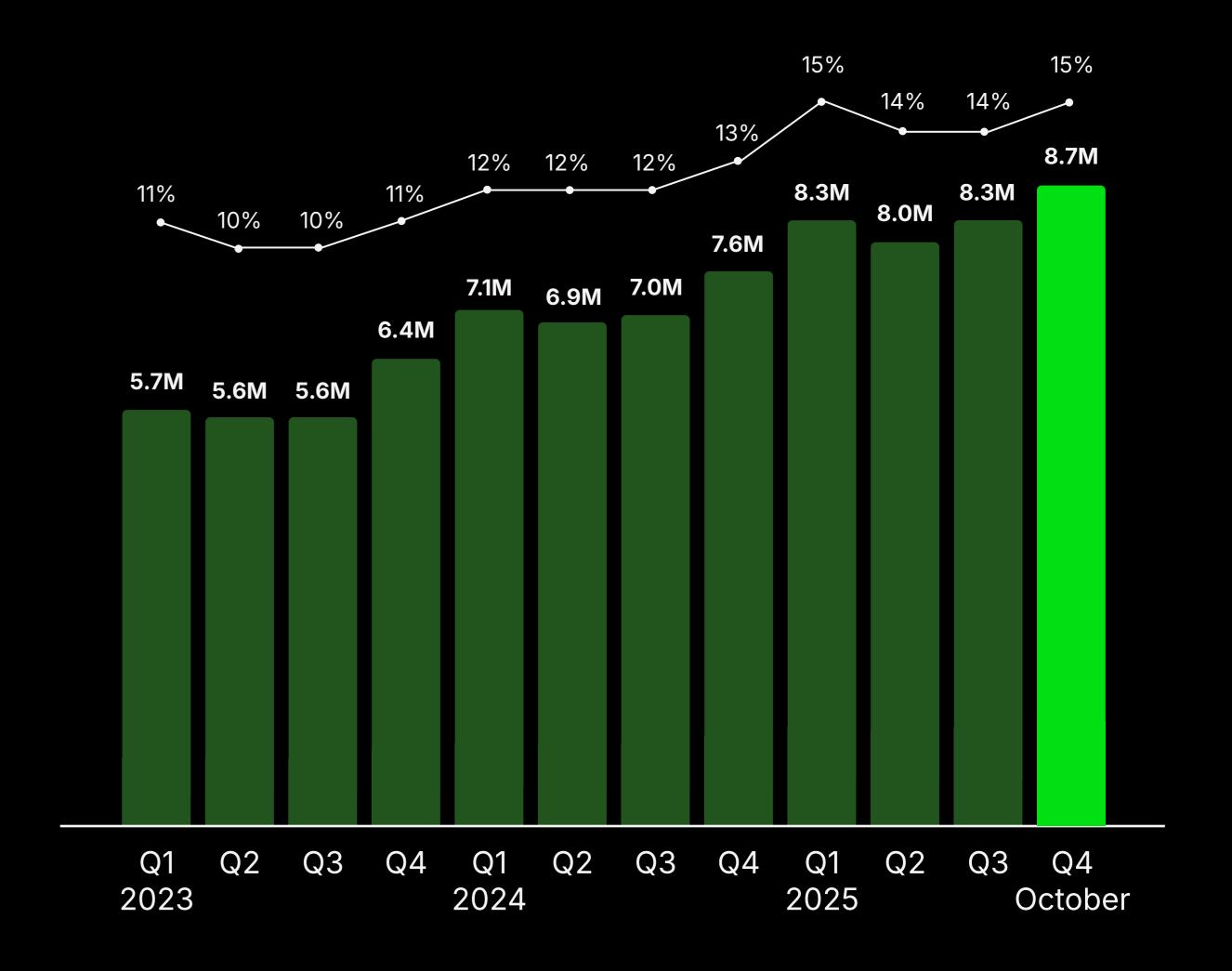


Cash App: Primary Banking Actives

Primary Banking Actives represent a growing share of Cash App Transacting Actives and have contributed to steady growth in Inflows per Active.

PBA as a % of Total Monthly Transacting Actives

Primary Banking Actives (PBA)



Cash App: Lending

We've scaled this growth vector through disciplined underwriting and prudent risk management, delivering strong returns with stable margins.

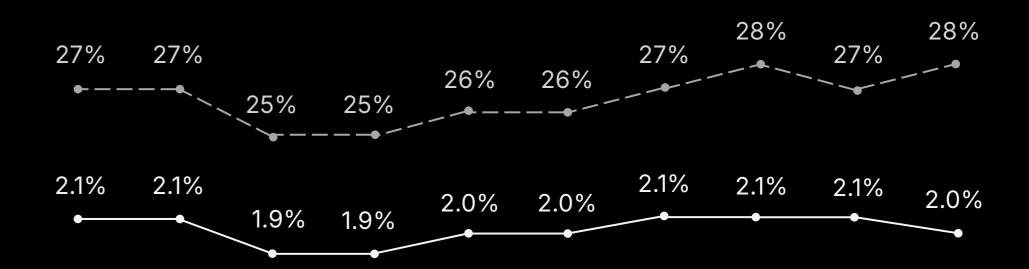
--- Return on Invested Capital (ROIC)

Margin (% of Originations Volume)

BNPL Originations Volume

Borrow Originations Volume

Lending includes Cash App Borrow and BNPL products. Q1'23 ROIC, margin, and originations volume YoY growth are not available due to timing of Afterpay acquisition in Q1'22. ROIC and Margin are calculated as a trailing 12-month average. Borrow margin is calculated on a cohort basis with losses attributed to the quarter of origination, as a percentage of originations volume for that quarter. BNPL margin is calculated on a product group basis. Q3 2025 Borrow margin percentages are based on forecasted risk loss, and actual results may differ. See appendix for definitions of ROIC, Margin, and Margin as a % of Originations Volume.

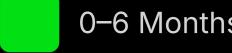




Cash App: Responsible Growth

We've maintained stable risk performance through scientifically optimizing volume growth and risk management.





0–6 Months



7–12 Months



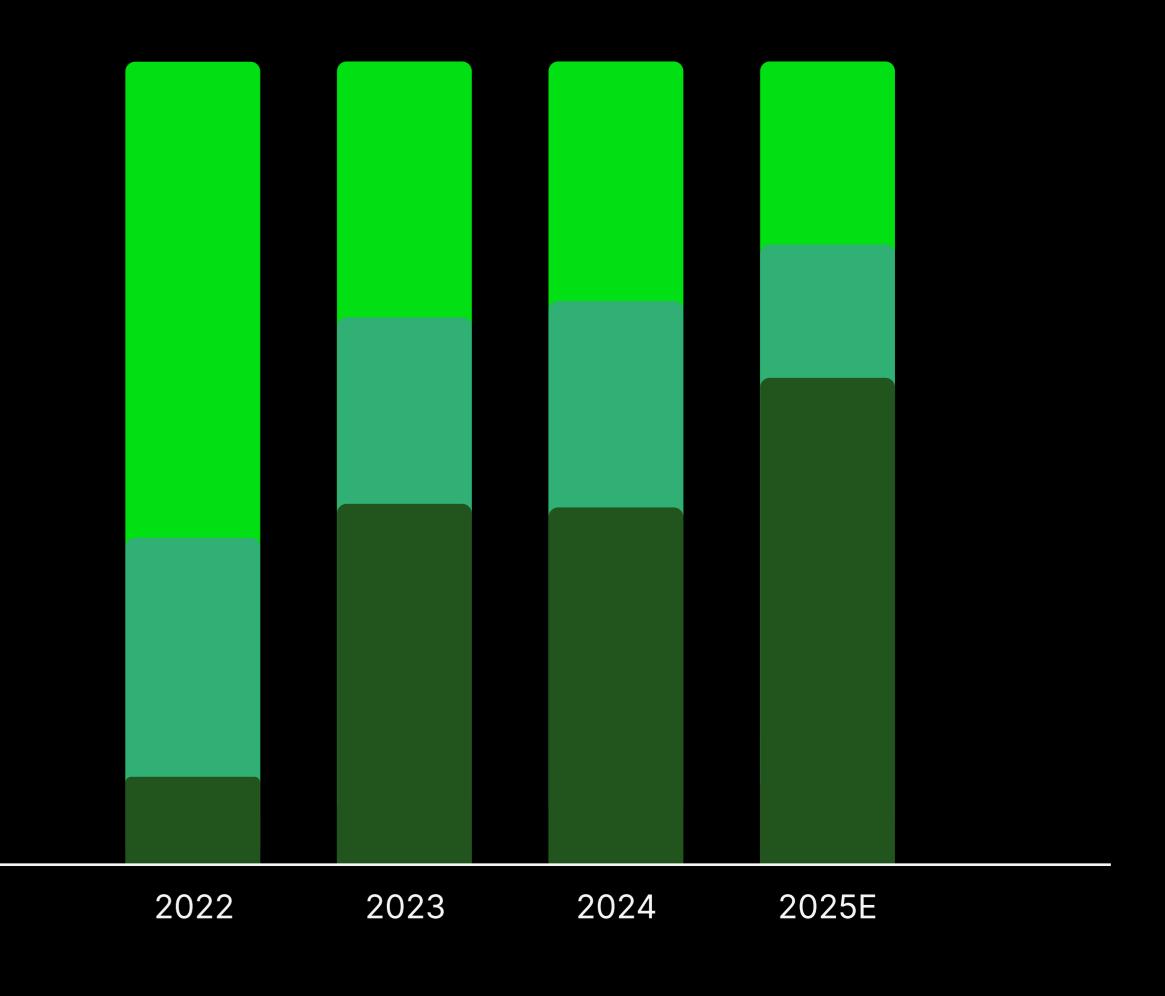
13+ Months



3.40%

2.85%

Borrow Originations Mix by Tenure



Risk Loss Rates are showing trailing 6-month data from Q3 2025, and are calculated on a cohort basis by month of origination, as a percentage of originations volume. Q3 2025 Risk Loss Rates are based on our latest forecast, and actual results may differ. Data includes 4-week and 6-week loans.

Lending unit economics

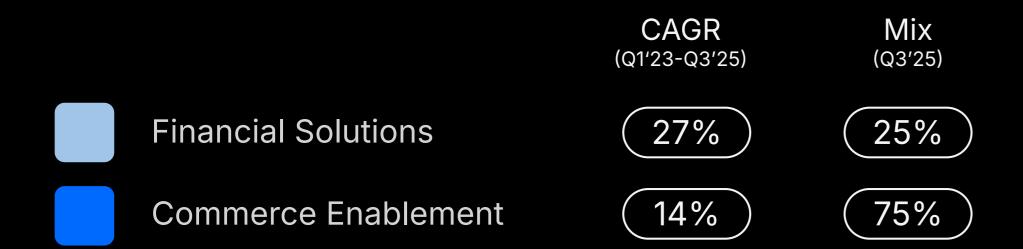
Delivering high returns on short-term consumer lending products.

Borrow: \$100 loa	an)	BNPL Pay-in-Four: \$10	DO GMV
Gross Profit	\$5	Gross Profit	\$3
(–) Recurring Costs	\$(3)	(–) Recurring Costs	\$(1)
Margin (\$)	\$2	Margin (\$)	\$2
Loan Duration	21 days	Loan Duration	27 days
ROIC	34%	ROIC	29%
ROE	100%+	ROE	100%+

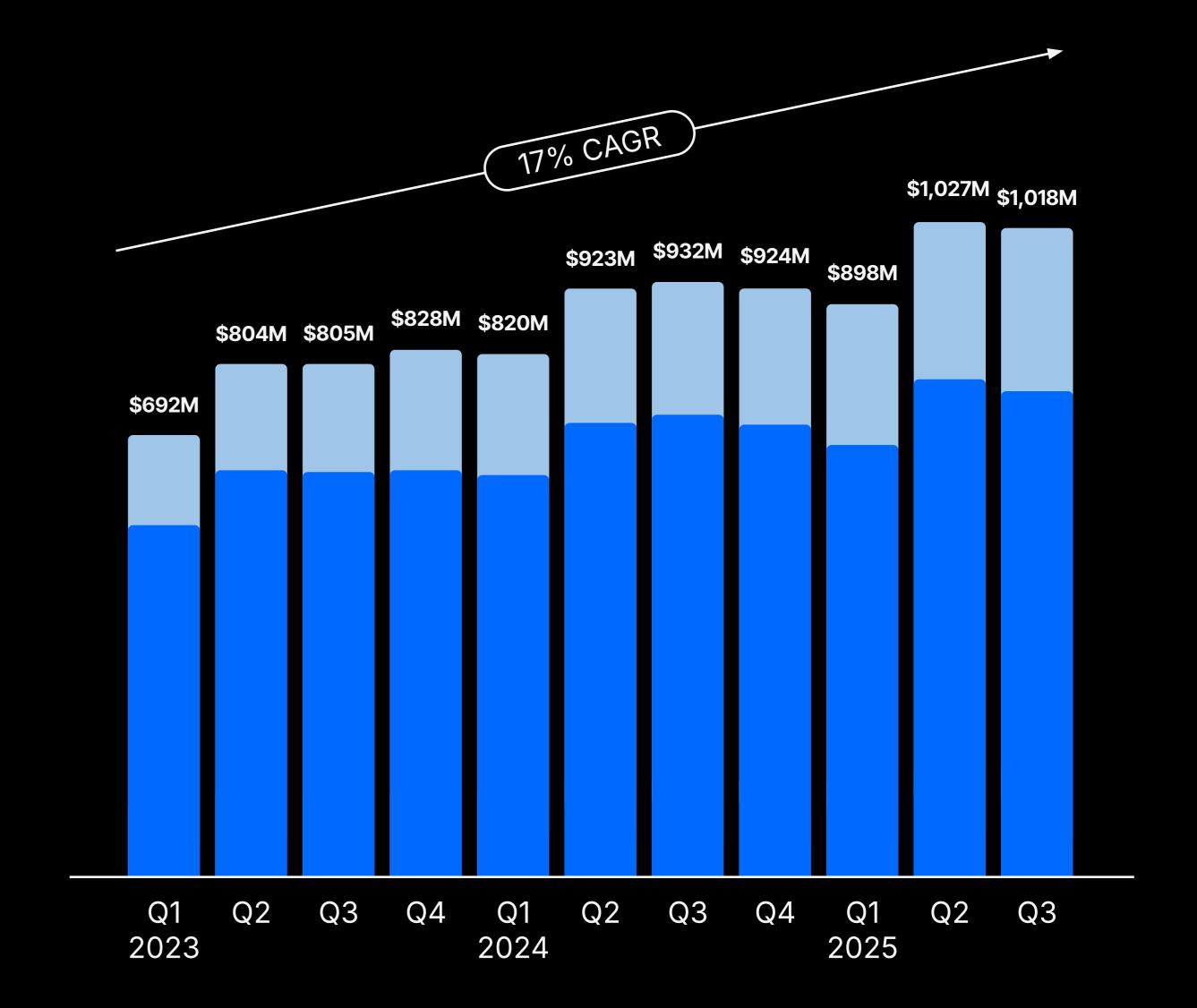
Borrow unit economics are for 4-week loan period. Afterpay unit economics are blended global numbers for Pay-in-Four products, which is part of our BNPL platform. Unit economic numbers include warehouse financing costs and are rounded. ROE is directional and based on 80% leverage. ROIC is calculated using 2026 estimates, as margin divided by gross receivables. Figures are rounded approximations based on 2026 unit economic forecast. See appendix for definitions of ROIC and ROE.

Square: Gross profit

Steady Commerce Enablement growth, with a growing mix from Financial Solutions.



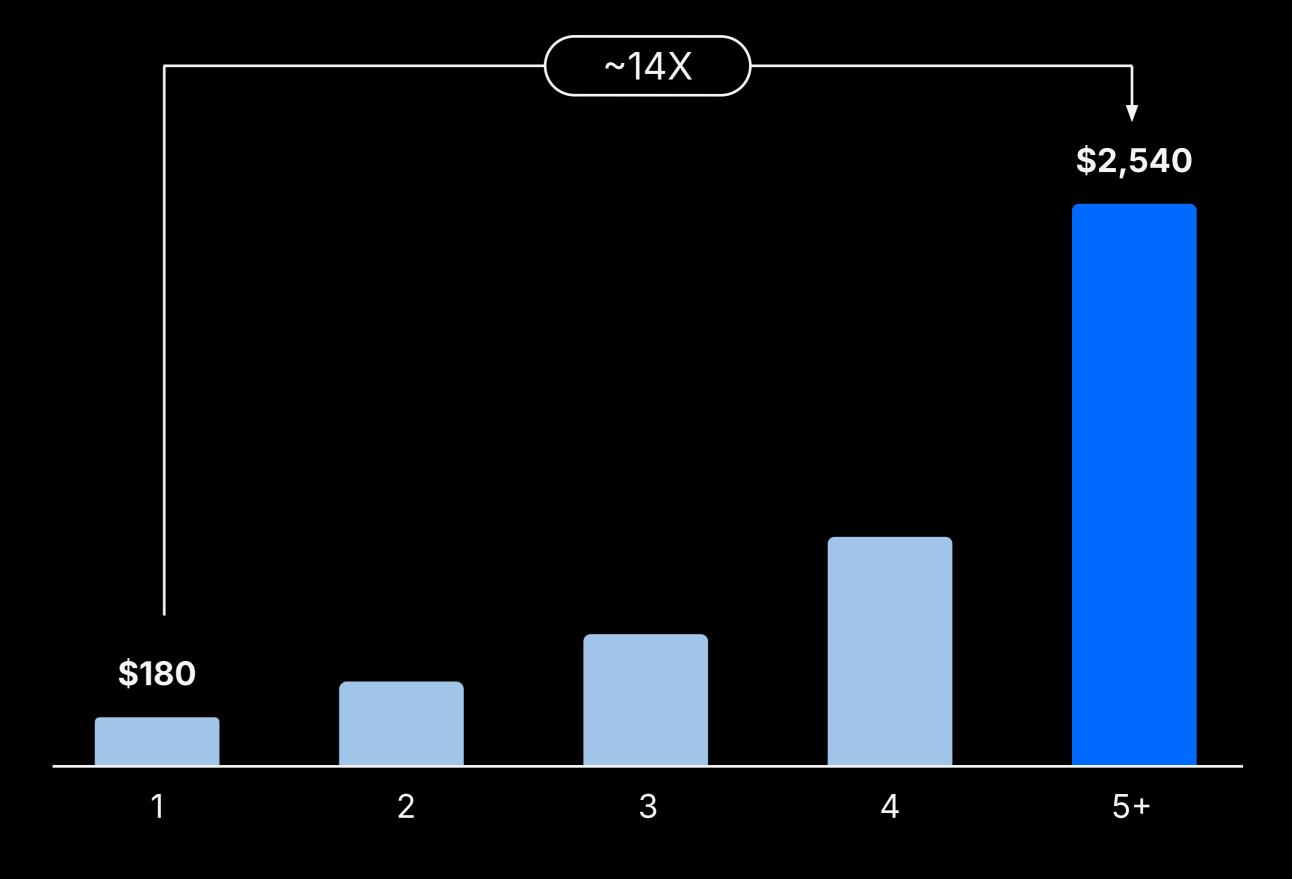
The above chart presents the aggregate gross profit attributable to the three categories. CAGR and Mix are based on gross profit attributable to each of the three reporting categories. CAGR is calculated from Q1'23 to Q3'25 (2.5 years). Mix represents share of total in Q3'25. Bitcoin Ecosystem gross profit is not material for Square in the periods above. Gross Profit includes amortization of acquired technology assets. See appendix for definitions of Square Financial Solutions gross profit and Square Commerce Enablement Gross Profit.



Square: Product adoption

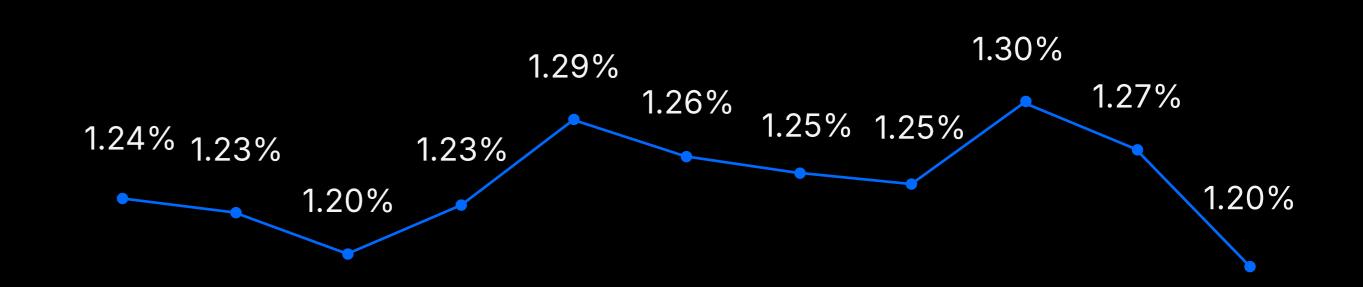
Higher gross profit and greater monetization as sellers adopt more of our ecosystem.

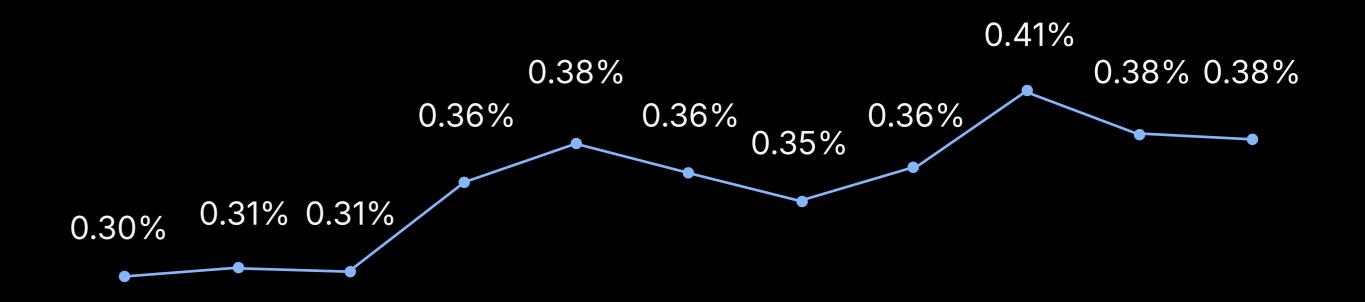
Gross Profit per Seller

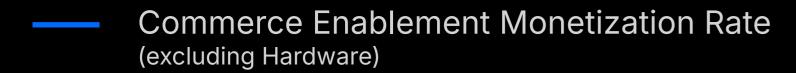


Square: Monetization

Strong GPV attach rates across both Commerce Enablement and Financial Solutions.







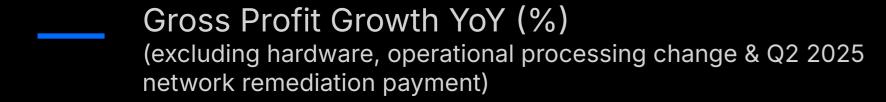
Financial Solutions Monetization Rate

	Q1 2023	Q2	Q3	Q4	Q1 2024	Q2	Q3	Q4	Q1 2025	Q2	Q3
Commerce excl. HW GP (\$M)	573	666	671	661	648	737	750	734	702	814	803
inancial Solutions GP (\$M)	140	167	170	190	190	211	207	214	220	246	255

See appendix for definitions of Square Commerce **Enablement Monetization Rate and Financial Solutions** Monetization Rate.

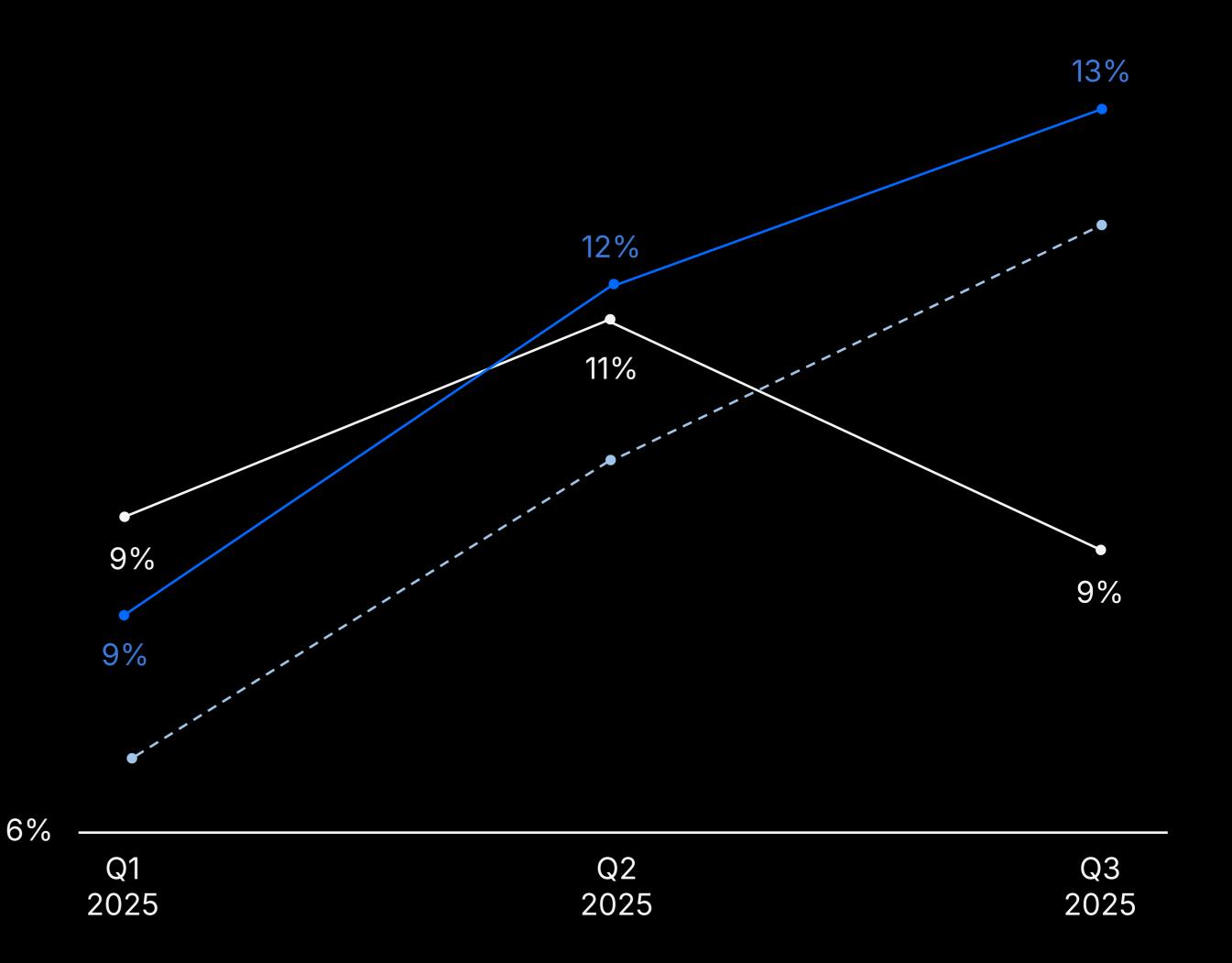
Square: Underlying gross profit trends

Underlying gross profit growth remained faster than GPV in Q3, excluding hardware and operational processing change.



- —— Gross Profit Growth YoY (%)
- GPV Growth YoY (%)

Underlying gross profit growth excludes hardware gross loss, Q2 2025 network remediation payment, and the impact of operational processing change to better reflect core performance trends.

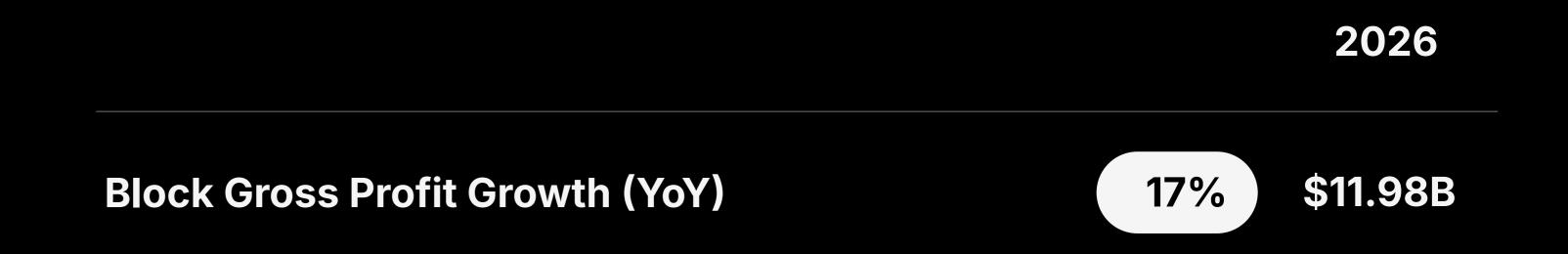


Guidance: Building scalable, profitable growth

We remain committed to achieving Rule of 40 in 2026.

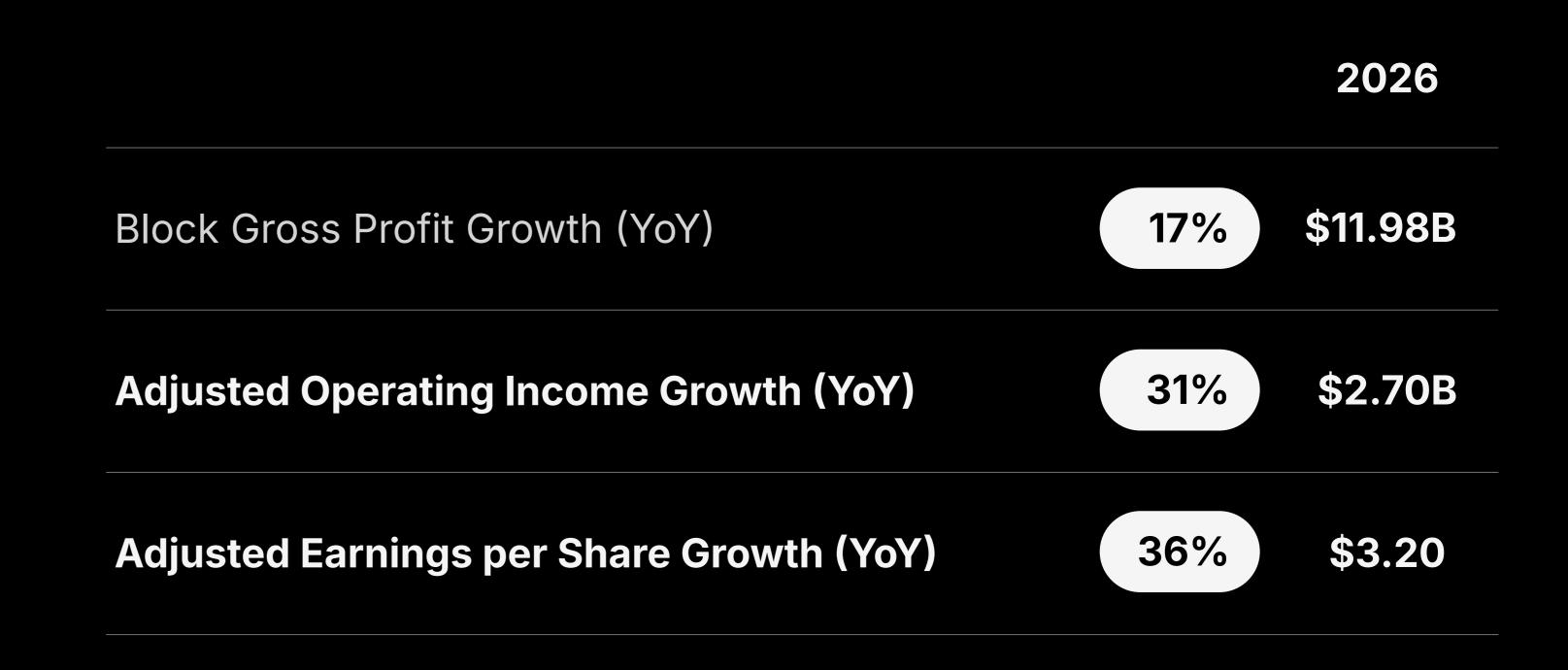
We remain committed to achieving Rule of 40 in 2026.

Delivering 17% gross profit growth



We remain committed to achieving Rule of 40 in 2026.

Delivering 17% gross profit growth with 31% Adjusted Operating Income growth and 36% Adjusted EPS growth.



We remain committed to achieving Rule of 40 in 2026.

Delivering 17% gross profit growth with 31% Adjusted Operating Income growth and 36% Adjusted EPS growth.

		2026
Block Gross Profit Growth (YoY)	17%	\$11.98B
Adjusted Operating Income Growth (YoY)	31%	\$2.70B
Adjusted Earnings per Share Growth (YoY)	36%	\$3.20
Non-GAAP Cash Flow (% of Gross Profit)	20%	\$2.40B

Long-term guidance

Durable value creation with at least mid-teens gross profit growth, 30% Adjusted Operating Income growth, and low-30% adjusted EPS growth.

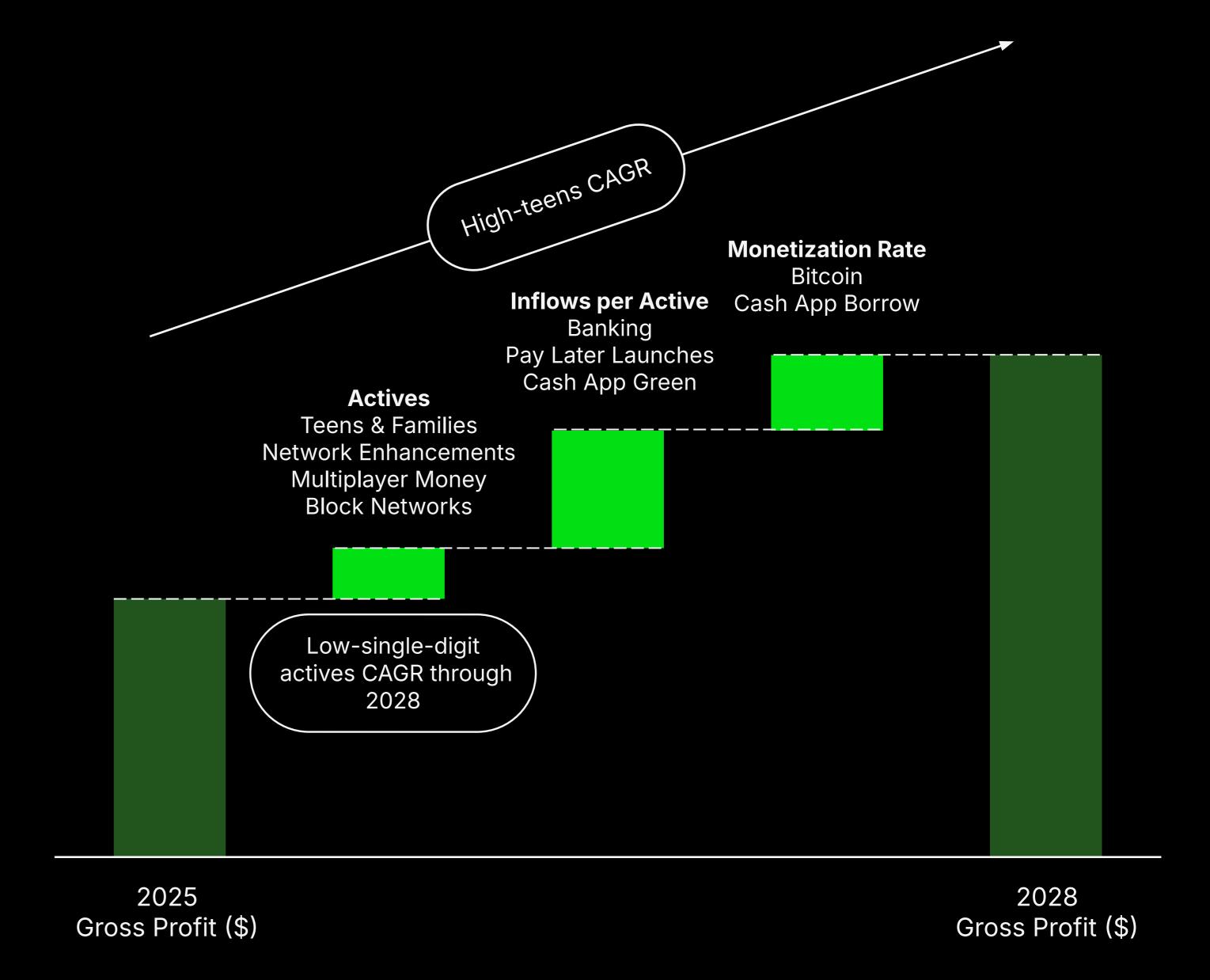
We plan to sustain Rule of 40 over the next three years.

We have not provided the forward-looking GAAP equivalents for certain forward-looking non-GAAP metrics, including Adjusted Operating Income (Loss) or GAAP reconciliations of the aforementioned, as a result of the uncertainty regarding, and the potential variability of, reconciling items such as contingencies, restructuring and other charges. However, it is important to note that material changes to reconciling items could have a significant effect on future GAAP results.

	2027-2028
Block Gross Profit Growth	Mid-teens
Adjusted Operating Income Growth	30%
Adjusted Earnings per Share Growth	Low-30%
	2028 Target
Non-GAAP Cash Flow (% of Gross Profit)	25%

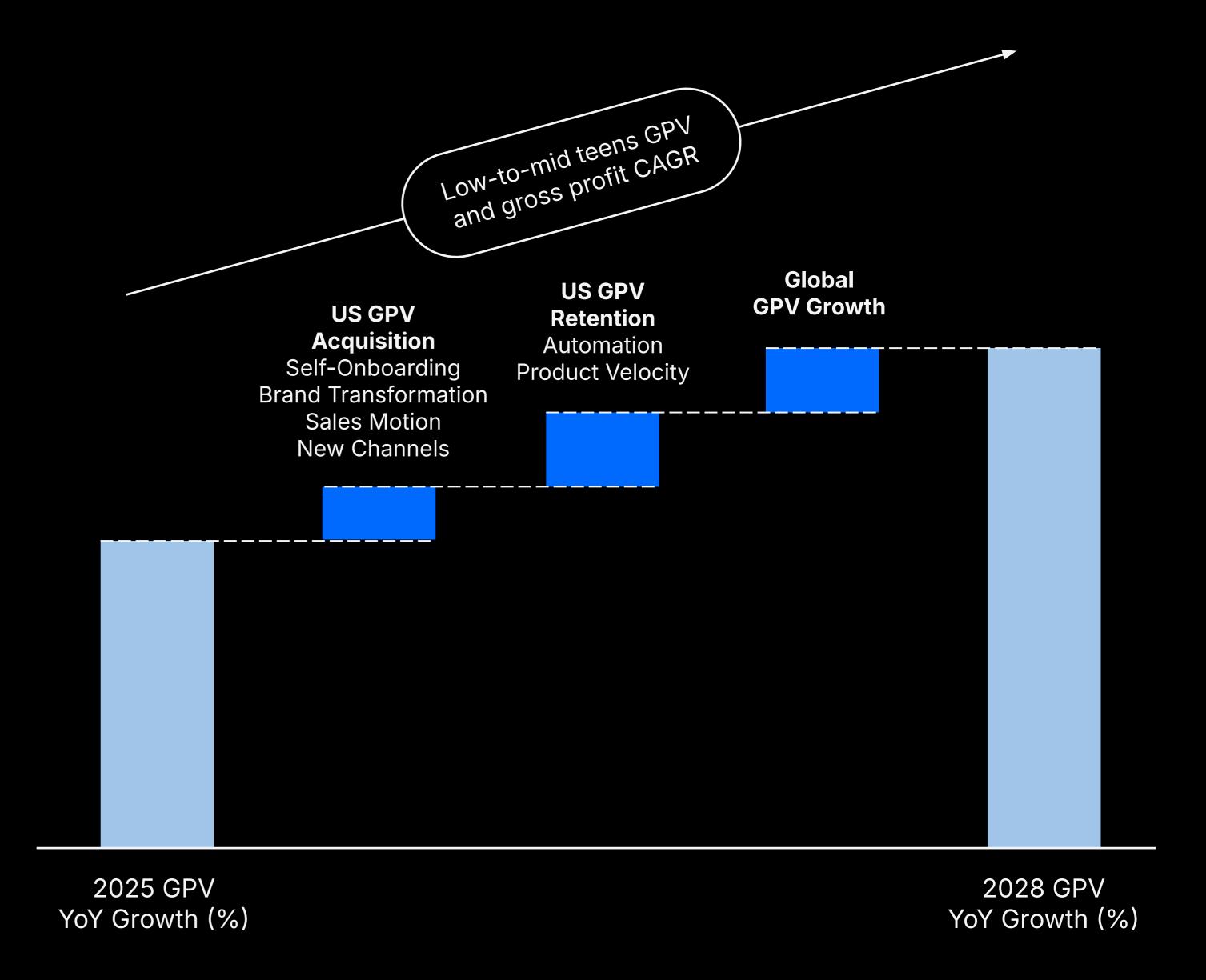
Cash App: Sustaining growth through engagement and monetization

We expect network expansion while deepening engagement, and increasing monetization to underpin gross profit growth through 2028.



Square: Driving GPV growth through scale and ecosystem depth

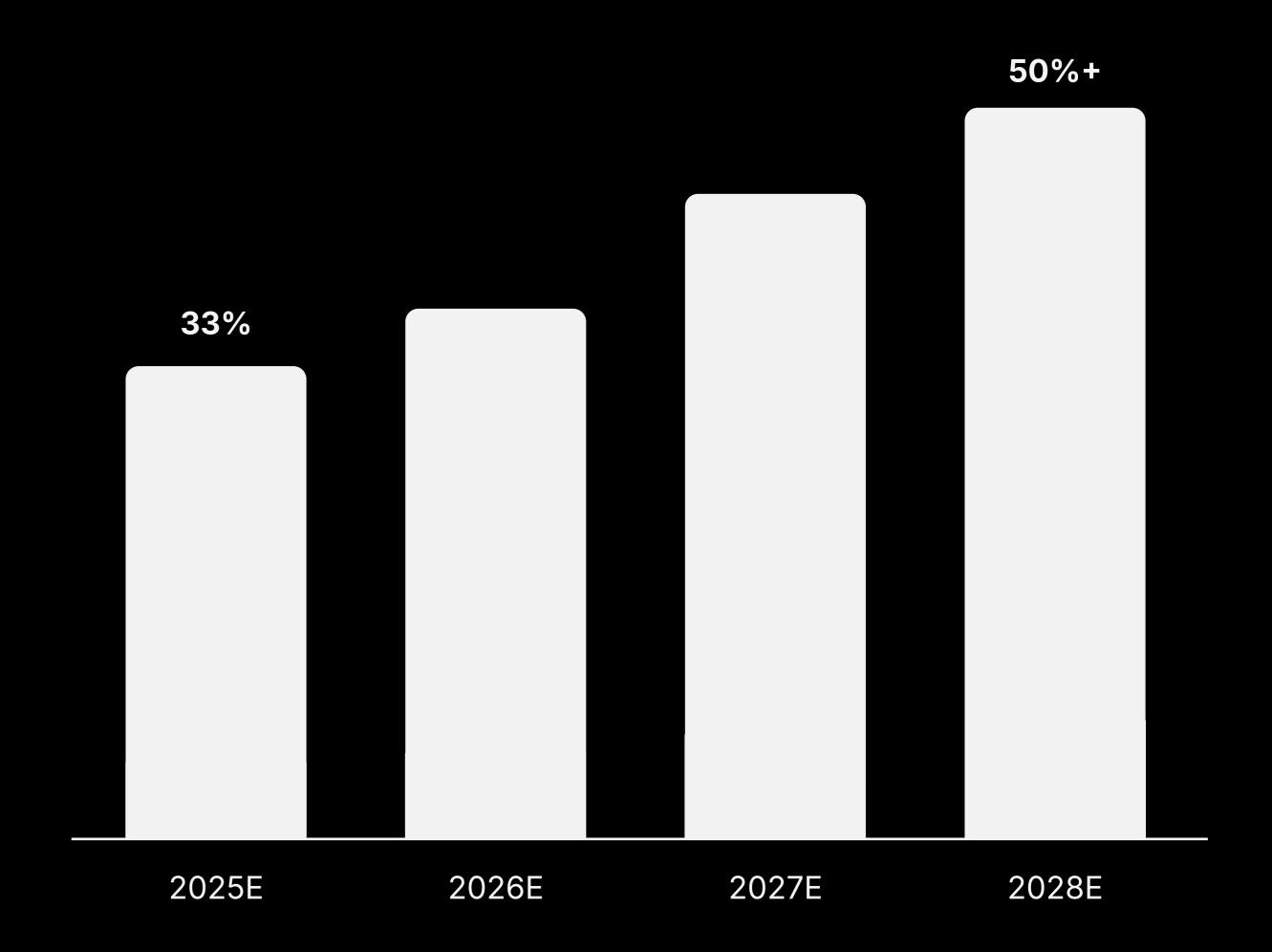
GPV growth through 2028 is expected to be driven by accelerating new seller acquisition, strengthening retention across our US base, and global expansion.



Strong incremental profit margins

We expect incremental profitability margins to increase each year, converting over 50% of incremental gross profit to Adjusted Operating Income by 2028.

Incremental Adjusted Operating Income as % of Incremental Gross Profit



Incremental margins represent year-over-year increase in Adjusted Operating Income divided by year-over-year increase in gross profit. This metric reflects the percentage of incremental gross profit that translates to Adjusted Operating Income over the comparable period.

We're investing behind incredible returns on our go-to-market spend



ROI on go-to-market investments over three years



9X

ROI on go-to-market investments over three years

6 quarter

payback period

2 quarter

payback period

Return on Investment (ROI) and Payback Period are based on Sales & Marketing spend and represent 2026 forecasted returns, and excludes Hardware gross loss. Please see appendix for definitions of Payback Period and Return on Investment (ROI).

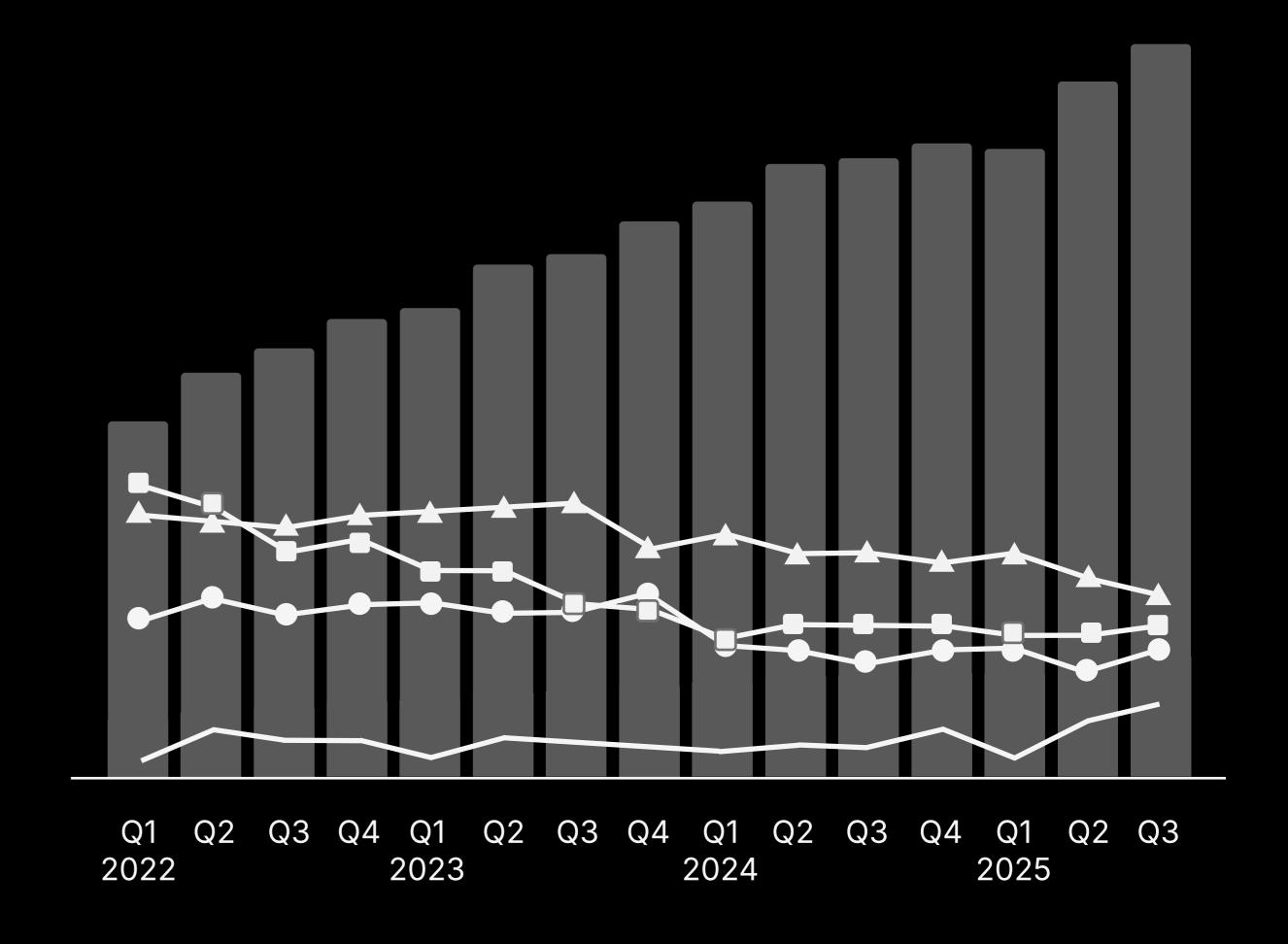
Expense leverage

Continuing to scale efficiently, gaining leverage from automation to free up investments in go-to-market and to scale our lending products.

3-Year Outlook	% of Gross Profit	Gross profit
S&M	_	—■— S&M
P&D	\	P&D
G&A	\	─ G&A
Risk Loss	^	— Risk Loss

Arrows represent expense category leverage as a percent of expected annual GAAP gross profit. Expense categories exclude restructuring and acquisition related expenses. S&M excludes peer-to-peer processing costs. 2022 Non-GAAP adjustments are included in G&A.

Non-GAAP Operating Expenses (% of Gross Profit)



Our capital allocation priorities

1

Invest in long-term growth.

Ongoing investments in product development and go-to-market.

2

Return capital to shareholders.

Consistent share repurchase program.

3

Optimize capital structure.

Reduce Block capital required for lending and achieve investment grade rating.

\$3B

R&D expected investment in 2025 to drive growth

\$1.5B

Repurchased Q1 to Q3 2025

BB+/Ba2

BBB- rating with Fitch BB+/Ba2 S&P & Moody's

We seek to maximize long-term Non-GAAP Cash Flow

Non-GAAP Cash Flow is free cash flow less capital required to fund growth of our lending products.

	2024
Cash Flow from Operations (CFO)	\$1.71B
(–) Capital Expenditures	\$(0.15B)
Free Cash Flow (FCF)	\$1.55B
(+/–) Settlement Timing	\$(0.09B)
(+/–) Capital Invested in Lending Products (excluding CFO)	\$0.53B
Non-GAAP Cash Flow	\$1.99B

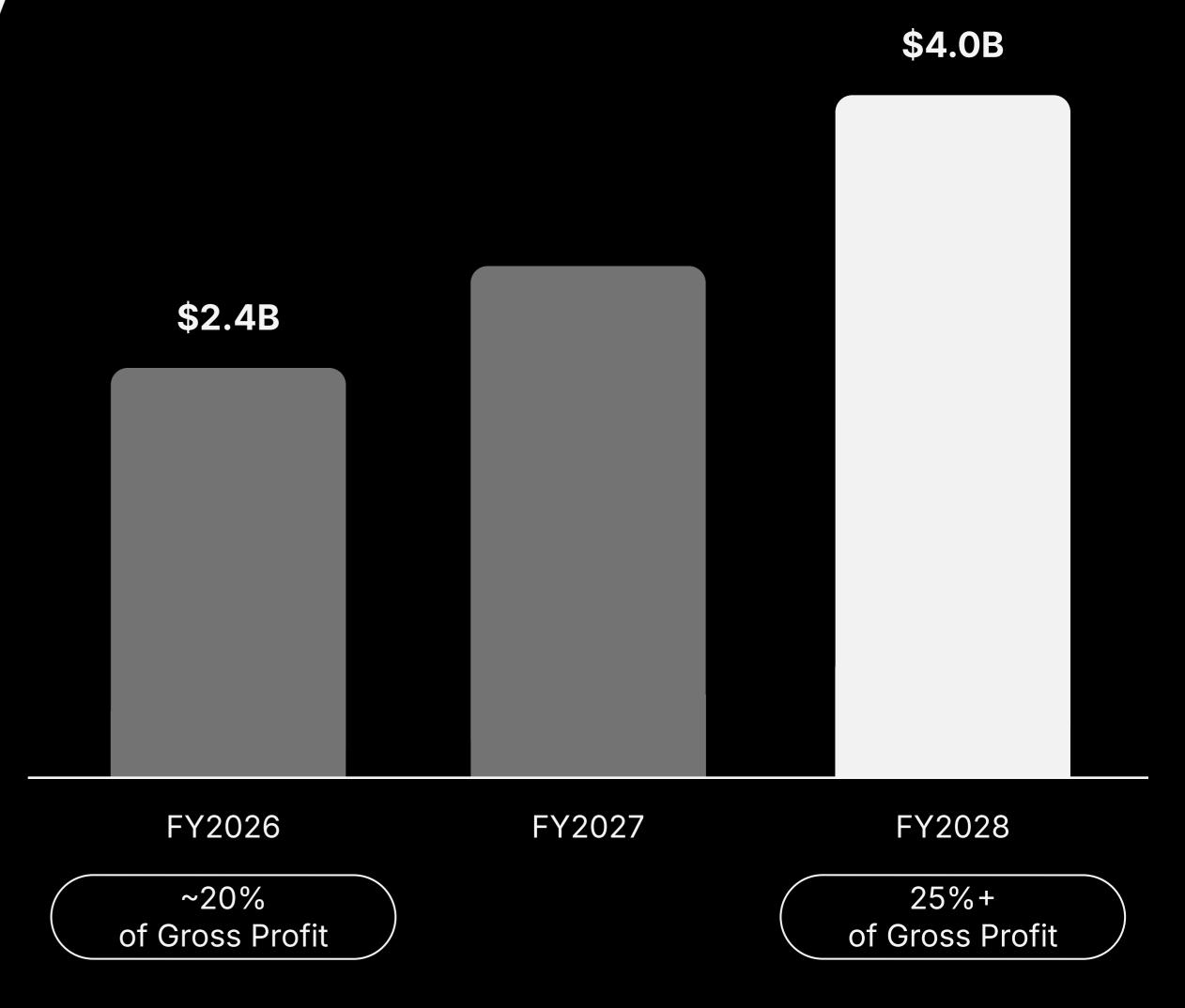
We expect to meaningfully inflect our Non-GAAP Cash Flow over the next three years

\$5B

new share repurchase authorization.

\$9B

expected non-GAAP cash flow over the next three years.



2028 financial profile

Based on our long-term guidance. \$15.8B \$4.6B

Gross Profit Mid-Teens CAGR

Adj. Operating Income **30% CAGR**

\$5.50

Adj. EPS Low-30% CAGR \$4.0B

Non-GAAP Cash Flow 25% of gross profit

Block is a technology company building connected ecosystems that empower people into the economy.

Our strategy is to drive durable growth, compound profitability, and generate meaningful cash flow through:

Unique capabilities

We've built a combination of capabilities across finance, operations, hardware, networks, and Al that are difficult to replicate.

Differentiated interfaces

We design simple, intuitive interfaces that drive deep customer relationships.

Network advantages

We've scaled multiple networks with viral loops that connect sellers, individuals, and communities in truly distinct ways.

Proactive intelligence

We can build Al products that utilize real-time living data to prompt our customers proactively to help them operate their business and make the most of their money.



Adjusted EBITDA is a non-GAAP financial measure that represents our net income (loss), adjusted to exclude share-based compensation expense; restructuring share-based compensation expense; depreciation and amortization; contingencies, restructuring, and other charges; interest income and expense; remeasurement gain or loss on bitcoin investment; other income and expense; provision for (benefit from) income taxes; gain or loss on disposal of property and equipment; and acquired deferred revenue and cost adjustment, as applicable.

Adjusted Operating Income is a non-GAAP financial measure that represents our operating income (loss), adjusted to eliminate the effect of amortization of acquired technology assets; acquisition-related and integration costs; contingencies, restructuring, and other charges; restructuring share-based compensation expenses; goodwill and intangible asset impairment; amortization of customer and other acquired intangible assets and Acquisition-related share based acceleration costs.

Cash App Commerce Enablement Monetization Rate is calculated by dividing Cash App Commerce Enablement gross profit by Commerce Volume. Cash App Commerce Enablement gross profit includes gross profit from Ads, BNPL, Cash App Business, Cash App Card, Cash App Pay, Cash Card Studio, and Afterpay Post-Purchase.

Cash App Gross Profit per Monthly Transacting Active is calculated based on Cash App annualized gross profit excluding our BNPL platform during a given quarter divided by the monthly transacting actives for the last month of the quarter. Cash App annualized gross profit includes gross profit from our Afterpay Post-Purchase. Gross profit for our BNPL platform was \$150 million or \$599 million on an annualized basis for Q3'22, \$187 million or \$750 million on an annualized basis for Q3'23, \$242 million or \$968 million on an annualized basis for Q3'24, and \$269 million or \$1.08 billion on an annualized basis for Q3'25. Q3'20 and Q3'21 BNPL platform gross profit figures are not available due to the timing of the Afterpay acquisition in Q1'22.

Commerce Volume includes Cash Card gross payment volume (GPV), BNPL GPV, Cash App Business GPV, and Cash App Pay GPV.

Financial Solutions Gross Profit per Monthly Active is calculated based on Cash App Financial Solutions gross profit in a given quarter divided by overall monthly transacting actives for the last month of the quarter. Cash App Financial Solutions gross profit includes gross profit from ATM, Borrow, Brokerage, Cash App Business Instant Deposit, Afterpay on Cash App Card, Instant Deposit, Instant Pay, Interest Income, Paper Money Deposits, Pools, and Verse.

Gross Receivables is the period-end total outstanding balance of customer loans and consumer receivables related to Cash App lending.

Margin for Borrow and BNPL is calculated as gross profit less risk loss and other processing costs. Borrow margin is measured on a cohort basis with losses attributed to the quarter of origination. BNPL margin is calculated on a product group basis.

Margin as a % of Originations Volume is calculated as Borrow margin plus BNPL margin divided by originations. Borrow margin is measured on a cohort basis with losses attributed to the quarter of origination, as a percentage of originations volume for that quarter. BNPL margin is calculated on a product group basis.

New Volume Added (NVA) is the GPV processed, or expected to be processed, by new sellers during their first 12 months on Square. While intended to represent incremental volume from new cohorts, it may also include GPV from existing sellers in cases such as new locations or event-based merchant tokens. For the purpose of this presentation, figures exclude deactivated merchants.

Primary Banking Active is a Cash App account that receives inflows from ACH or certain original credit transactions relating to earned wages, excluding tax refunds and ACH transfers, or spent at least \$500 per month across Cash App, including Cash App Card, Cash App Pay, Afterpay through Cash App, and ACH bill pay during a specified period.

Product Adoption Cohort are Square sellers grouped by the number of distinct products they actively used during Q3 2025. This represents trailing 12-months gross profit for each cohort. Outliers are excluded using the interquartile range (IQR) method within each product count bucket to ensure representative averages. **Return on Equity (ROE)** is calculated as Margin divided by Gross Receivables less debt drawn from our warehouses.

Return on Investment (ROI) or Payback Period measures the effectiveness of acquisition sales & marketing spend. It is calculated by taking a given monthly cohort's cumulative gross profit net of peer-to-peer expenses, and dividing by sales & marketing spend for the month when the given cohort was onboarded. Square gross profit excludes Hardware.

Return on Invested Capital (ROIC) is calculated as Margin divided by gross receivables.

Square Commerce Enablement Gross Profit is primarily composed of Payments, Software, and Hardware.

Square Commerce Enablement Monetization Rate is calculated by dividing Square Commerce Enablement gross profit (excluding hardware) by total Square GPV. Square Commerce Enablement gross profit excludes hardware gross profit and is primarily composed of Payments, Software, and Hardware.

Square Financial Solutions Gross Profit is primarily composed of Square Loans, Instant Deposit, and Square Card.

Square Financial Solutions Monetization Rate is calculated by dividing Square Financial Solutions gross profit by total Square GPV.

Square Gross Profit per Seller is calculated based on annual gross profit divided by annual active sellers. These sellers are defined as sellers who process more than five payments over the last 12 months.

Transacting Active is a Cash App account that has at least one financial transaction using any product or service within Cash App during a specified period. A transacting active for a specific Cash App product has at least one financial transaction using that product during the specified period and is referred to as an active. Examples of transactions include sending or receiving a peer-to-peer payment, transferring money into or out of Cash App, making a purchase using Cash App Card, earning a dividend on a stock investment, and paying back a loan, among others. Certain of these accounts may share an alias identifier with one or more other transacting active accounts. This could represent, among other things, one customer with multiple accounts or multiple customers sharing one alias identifier (for example, families).

Total Addressable Gross Profit Opportunity: Commerce Enablement gross profit opportun

Commerce Enablement gross profit opportunity includes Cash App Card, Cash App Pay, BNPL for Cash App, and payments and software for Square. Cash App opportunity is defined as total U.S. Visa and Mastercard credit and debit 2024 volume and applying our BNPL take rates and a blended take rate for Cash App Card and Cash App Pay to the credit and debit volume, respectively. We are taking the total credit volume of the UK and AUS (converted to USD) and applying our BNPL UK take rate. For Square, we are using census-based total volume for applicable sellers (micro, small and medium-sized, and mid-market size sellers) for the U.S. and applying our 2024 take rate. For Australia, Japan, Canada, UK, France, Ireland, and Spain, we are referencing external sources, including data from the census, third-party market research databases, publicly reported card network payments volumes, and payment network reports, to arrive at the total payments volume, and applying our take rate for 2024. Software gross profit opportunity is derived from applying a blended % margin to the total addressable revenue referenced from the census.

Financial Solutions gross profit opportunity includes Cash App Instant Deposit, Cash App Borrow, Square Card, and Square Loans. Cash App Instant Deposit is calculated based on the approximate gross profit percentage of Cash App's P2P volume opportunity, with the volume based on LTM P2P volume per active applied to the total addressable population of 271 million (estimate from 2025 U.S. Census, includes ages 14 to 79) to get to the total addressable P2P market. We applied a 30% penetration of the total addressable population assuming millennials and Gen Z are the target audience for Instant Deposit. We then applied our fee and actual margin as of Q2'25. For Borrow, we've applied an effective yield to the total potential annual loan volume, assuming eligible total adult population (over 18 years old). Square Card opportunity is based on 2025 gross profit per seller multiplied by gross margin, an estimated attach rate ceiling, and the number of addressable businesses respective to each product based on seller size and vertical. Square Loans is calculated by applying our annual average loan volume per user and take rate to the total potential Square Loans actives.

Bitcoin Ecosystem gross profit opportunity includes Cash App Buy / Sell functionality and Proto. This is calculated by taking average annual Bitcoin trading volume between 2023 and 2024 per Kaiko Research and extracting US retail share of total Bitcoin trading volume per Kaiko Research and Coinbase, multiplied by the approximate Cash App Bitcoin gross profit take rate. Proto gross profit opportunity is derived by multiplying projected annual hardware sales (TH/s) by project ASIC miner price per terahash (\$/TH), then multiplying our estimated margin.